

VERSION 1.0

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# **TABLE OF CONTENTS**

INTRODUCTION	2
Hardware Requirements	2
Network Requirements	2
Pre-requisite Software Requirements	3
INSTALLATION	4
RVCM Software Package	4
Configuring the RVCM Database	4
Installing the RVCM Service	5
Installing RVCM Administration Application	7
CONFIGURATION TEST	12
BROADCASTER CONFIGURATION	13
Sending Data from RayV Broadcaster to RVCM	13
Configure The Broadcaster for RVCM Remote Control	14

# **INTRODUCTION**

The Rayv Channel Monitoring (RVCM) is a monitoring system for the RayV Broadcaster application. Each Broadcaster application needs to be configured to send its monitoring information to RVCM.

RVCM has two major components:

- RVCM Service listens to incoming messages from the broadcasters. This is a WCF application installed as a Windows Service on the RVCM machine. It can be configured to run automatically or manually via the Services utility in Windows.
- RVCM Management Application an ASP.net application that is used for viewing the monitoring alerts via Firefox Web browser. This application is running on an IIS Web server. Both are installed on the same machine as the RVCM service.

### HARDWARE REQUIREMENTS

- Windows 2003 x64bit Server with quad-core CPU
- 4 GB RAM
- 146GB Raid 1 disk space

### **NETWORK REQUIREMENTS**

- Allow outgoing http (SOAP) traffic on port 80 from all your RayV Broadcasters to RVCM server.
- Allow incoming http (SOAP) traffic on port 80 on your RVCM server.
- Allow http traffic to the RVCM Web admin workstation on port 8080 (a different port can be configured).
- For remote control only (not mandatory): allow incoming TCP traffic from RVCM machine to any of your broadcaster instances using a different port. See page 14.



# **PRE-REQUISITE SOFTWARE REQUIREMENTS**

For running RVCM, the following pre-requisite software components need to be installed on the RVCM machine:

- Microsoft .Net 3.5 framework with Service Pack 1.
- Microsoft SQL Server (or SQL Express) 2008 edition.
- Microsoft IIS Web platform.
- Firefox 3.6.8 or higher, for accessing the RVCM Admin UI (only this browser is currently supported).

This documentation will describe how to install and configure RVCM.





## **INSTALLATION**

#### **RVCM SOFTWARE PACKAGE**

Unzip the RVCM application zip file into a folder on the RVCM machine. C:\rvcm is used as the default root folder in this installation guide. The package includes the following folders:

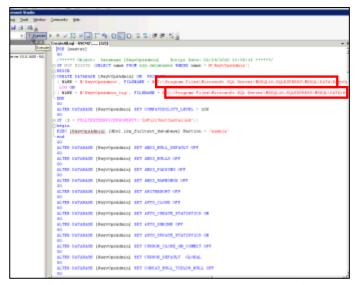
- WindowsHost the RVCM Windows service application
- RVCMSite the RVCM Web admin. application
- SQL the .sql scripts to execute on the SQL dB
- SenderTest a test project to confirm the RVCM configuration.

**NOTE** if you have chosen to install RVCM not under the default directory, you will need to modify the configuration files under .../RVCMSite/web.config, .../WindowsHost/Log4Net.config accordingly.

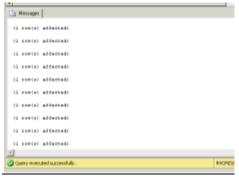
#### **CONFIGURING THE RVCM DATABASE**

- 1. Launch the SQL Server management Studio and log in
- 2. From The main menu/toolbar select "Open file" and choose the file that is located under C:\rvcm\sql\createAll.sql.
- 3. Look for 'NAME = N'RayvOpsAdmin' and 'NAME = N'RayvOpsAdmin\_log' at the beginning of the script, and in the value FILENAME change the path c:\Program Files\Microsoft SQL Server\MSSQL10.SQLEXPRESS\MSSQL\DATA\ to the full path of the DATA folder of your installed MS SQL server (see image below).





- 4. Click on the ! Execute Button to execute the script.
- 5. When the scrip has finished running you will see a message approving the correct installation of all the tables and procedures



### Installing the RVCM Service

- 1. **IMPORTANT:** prior to installing the RVCM Service, there is a need to configure the "Connection String" of the database to point to the actual RVCM machine and dB instance. There are 2 steps to perform:
  - a. Under the registry key

    "HKEY\_LOCAL\_MACHINE\Software\RayV\RVCM" create a string
    value "Database" and set it to the correct connection string, for example
    "Data Source=NYCRVCM01\SQLEXPRESS;Initial
    Catalog=RayvOpsAdmin;Integrated Security=True". While NYCRVCM01
    is the machine name where RVCM and the SQL servers will be installed
    and SQLEXPRESS is the dB instance name that can be removed if you are
    using the default MS SQL installation and not SQL Express. If your
    MSQL installation does not use the default dB instance value, please
    change this value to your custom SQL dB instance name.



- b. This connection string's data source value mentioned above also appears in RVCM configuration files as connectionString="Data Source=RVCM\SQLEXPRESS and also needs to be changed before you can start RVCM installation process. As above, RVCM is the machine name where RVCM and the SQL servers will be installed and \SQLEXPRESS is the dB instance name that can be removed if you are using the default MS SQL installation and not SQL Express. If your MS SQL installation does not use the default dB instance value, please change this value to your custom SQL dB instance name. The connection string value is present in the following RVCM configuration files:
  - ...\WindowsHost\RVCMWindowsHost.exe.config
  - ...\WindowsHost\app.config
  - ...\RVCMSite\Web.config.
- To register the RVCM service as a Windows service, the command tool
   *InstallUtil.exe* located under
   c:\Windows\Microsoft.NET\Framework\v2.0.50727 should be used.
- 3. The batch file *InstallService.bat* in the RVCM WindowsHost Directory can be used to run this utility as follows:
  - a. Open a command prompt and direct it to the root folder (c:\rvcm)
  - b. Enter "installService.bat" and press enter.
  - c. The service should be installed successfully.
  - d. Open the Window Services utility and make sure the RVCM service appears there.
- 4. After the service has been installed you can run it by clicking on the "run" button on the services toolbar. If the service was installed correctly then it will start to run and writes its logs to C:\logs\CMLog.txt.
- 5. Locate this file and ensure the following line appears: "Starting the Channel Monitoring Service Hosting On Windows".

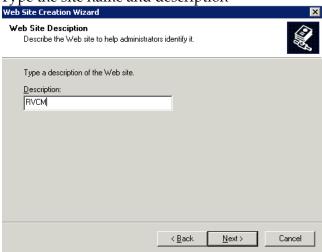
To un-install the service, make sure it is not running (click on the stop button on the services window) and then run the "unInstallService.bat" script that is located on the same folder.



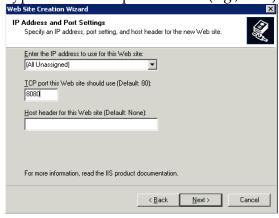
#### **INSTALLING RVCM ADMINISTRATION APPLICATION**

- 1. Type *inetmgr* in Start/Run command box.
- 2. Select *Create a new Web Site* and follow the step-by-step instructions on your screen.

3. Type the site name and description



4. Type the site TCP port number (e.g., 8080).

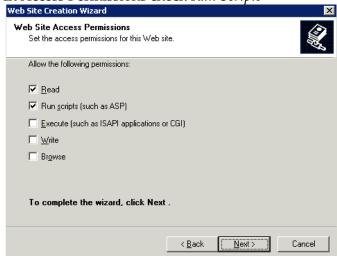




5. Choose the path to the RVCMSite folder.



6. In Access Permissions check Run Scripts

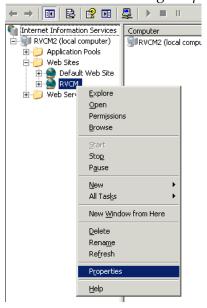


7. Press *Finish* to complete the installation.

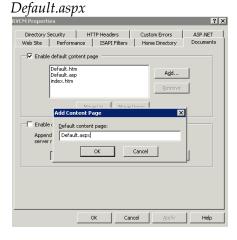




8. Configure the default RVCM Web admin application page by right clicking on the RVCM site and choosing *Properties* 



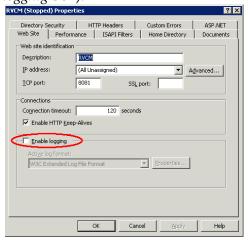
9. Open the *Documents* tab and press *Add*. Enter the name of the first page



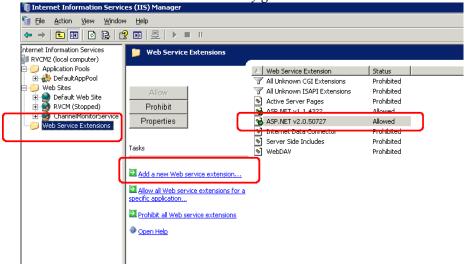
10. Remove all the other items in the list.



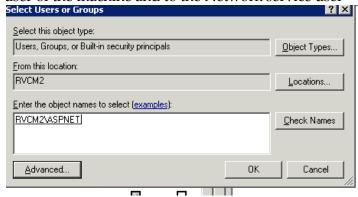
11. Make sure the site is configured to allow anonymous login (uncheck the *Enable logging* box).



12. Ensure that the ASP.NET extension is configured in IIS:

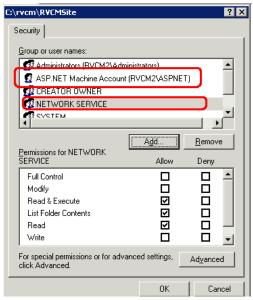


- 13. If it does not exist ,simply click "Add a new Web Service" and point it to the C:\windows\Microsoft.net\Framework\v2.0.50727\aspnet\_isapi.dll
- 14. You will need to add users and permissions. First, right click on the WebSite and select properties -> Permission. you will need to add permission to the ASP.NET user of the machine and to the Network service user





15. Final result should look like this:



16. Finally, if you run the Web site and see the following error:



- 17. Then it means that you don't have writing permissions to the C:\windows\Microsoft.net\Framework\v2.0.50727\Temporary ASP.NET files Add a permission to the NETWORK\_SERVICE user for this directory.
- 18. After you have completed the RVCM application installation successfully, the RVCM admin UI can be accessed using FireFox browser at the following URL: http://<IP address of the RVCM machine >:<configured port>/default.aspx.

**NOTE** Make sure that in your Firefox browser you are running without a proxy (i.e., in Connection Settings screen accessed via choosing Tools/Options menu, Advanced/Network tabs/Settings button, make sure No Proxy option is checked.





# **CONFIGURATION TEST**

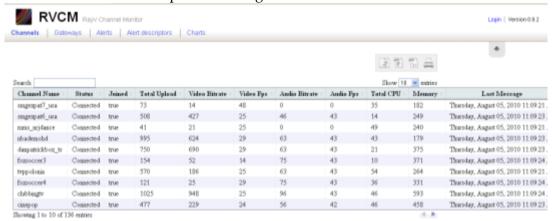
This section describes the steps that need to be performed in order to test the RVCM configuration.

- 1. Using command prompt, go to and run c:\rvcm\SenderTest\RVCM\_Sender.exe u <arg> -c <arg> -e <arg> while
  - -u Username. Grouping channels
  - -c Comma separated list of channel names to send to
  - -e Server URL

Example: c:\rvcm\SenderTest\RVCM\_Sender.exe -e http://127.0.0.1:8080/channelmonitorservice -u first\_bc -c channel1,channel2 -u second\_bc -c channel3,channel4

- 2. This test simulates Broadcaster data submission from 2 channels every second. Make sure that the calling to the service is successful.
- 3. You still need to open the dB to make sure that the records were indeed recorded into the dB.

Browse to the site as was configured in the IIS (see section 18 on page 11). Check that the RVCM admin site is up and running.





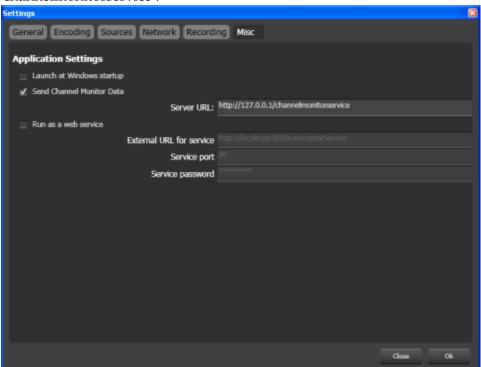


# **BROADCASTER CONFIGURATION**

### SENDING DATA FROM RAYV BROADCASTER TO RVCM

Configure your broadcasters to send data to RVCM as follows:

- 1. From the Broadcaster *View* menu choose *Settings*.
- 2. Choose Misc tab.
- 3. Check the Send Channel Monitor Data box and type 'http://<RVCM server IP
- 4. address>/channelmonitorservice'. Note: please do not change the value 'channelmonitorservice'.





### **CONFIGURE THE BROADCASTER FOR RVCM REMOTE CONTROL**

If you are logged in to RVCM as administrator (username and password to be provided by RayV), you can control the broadcaster restarts via RVCM admin UI.

To configure your broadcasters to enable RVCM remote control you need to do the following:

- 1. From the Broadcaster View menu choose Settings.
- 2. Choose Misc tab.
- 3. Check the *Run as web service* box and type the following:
  - a. In the External URL for Service field type: 'http://<RVCM server IP address>:<RVCM port>/ BroadcasterService'.
     Note: please do not change the value 'BroadcasterService'.
  - b. In the *Service port* field type the TCP port you have opened for incoming traffic between RVCM machine and the broadcaster machine (needs to be configured in your Firewall, see page 2).
  - c. In the *Service password* type the password that you need to set in the web.config file of the RVCM admin application. Using notepad, open the web.config file, look for the field 'controlPassword' and change its value to a password of 8 characters. This password needs to be configured on any of your broadcasters you would like to control via RVCM.

