

*Interviewer:* Where are you from?

*Interviewee:* I'm Argentinian.

*Interviewer:* How long have you been in the United States?

*Interviewee:* Approximately, two and a half years.

*Interviewer:* Do you usually communicate in English?

*Interviewee:* Yes, not as well as in Spanish, but I do it.

*Interviewer:* But you do prefer Spanish?

*Interviewee:* Yes, yes, if I have the choice, I prefer Spanish.

*Interviewer:* When you have to make a medical appointment, do you usually go to a Spanish speaking physician?

*Interviewee:* Generally, I don't usually go to the doctor then, whoever is available, if he speaks Spanish, much better, if not it's all right, it's not something I try to find.

*Interviewer:* If the person speaks Spanish, is it a problem if it is Hispanic? or it really doesn't matter, as you speak—

*Interviewee:* Yes, naturally, if it's Hispanic is much better but, let's say that I'm not going to stop from going to the doctor if he doesn't speak Spanish.

*Interviewer:* Then, it's much better because you share a language?

*Interviewee:* Yes, much better.

*Interviewer:* They're like, many factors, he knows better and the way he expresses himself, the style of communication—

*Interviewee:* Exactly, you can tell the person how you feel in a different way, right?

*Interviewer:* Have you been to a physician that speaks Spanish but is not Hispanic?

- Interviewee:* I don't remember very well. Some that are not Hispanic, they probably know some words but you cannot have a real conversation.
- Interviewer:* Have you had the experience of having the service of an interpreter or translator?
- Interviewee:* I think that in California I had it.
- Interviewer:* How did it go?
- Interviewee:* Very well, very well. Always very well with the interpreters, we were in the pandemic and it was online, then it was very well, I always compare with my country, I don't know if there is an interpreter, then I'm really satisfied to see that kind of service is available here, right?
- Interviewer:* Do you feel you could communicate well with physicians?
- Interviewee:* Yes, I never had problems with that.
- Interviewer:* Anything that would have improved your experience?
- Interviewee:* No, honestly, no. They were always normal consultations, it was always very good, I don't know if it could have been better, maybe it could, but it was always very good.
- Interviewer:* Were your expectations met? What you expected from an appointment?
- Interviewee:* Yes.
- Interviewer:* Anything else you would like to share?
- Interviewee:* No maybe here in New York, the time is—when you make an appointment, maybe for some specialties, not for all, there are just a few, they set it for two months, three months, that's the only problem, but beyond that, health is very good here in the United States.
- Interviewer:* Thank you very much, Alejandro, that will be all.
- Interviewee:* I appreciate that—

*[End of Audio]*