



A Comparative Analysis of Socially Responsible Investment (SRI) Funds: How Sustainable Are SRI Funds?

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A Comparative Analysis of Socially Responsible Investment (SRI) Funds: How Sustainable are SRI Funds?

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Abstract

Between 2012 and 2014, socially responsible investments (SRI) grew by 76%, with over \$6.5 trillion now being held in managed SRI assets (Schueth et al., 2014). This remarkable growth accentuates the blossoming interest that retail investors in particular are showing in investment products that not only seek economic returns but also adhere to certain principles, such as aversion to particular industries or business practices (Berry, 2013).

While investment managers have readily approached this fast-growing segment of the investment market, a persistent issue that plagues the industry is the lack of uniform understanding of what truly defines a socially responsible investment. Furthermore, while investment returns are easily measured, reported, and assessed, the sustainability profiles of ostensibly responsible investments are rarely reviewed, assessed, or challenged by third parties. It is therefore conceivable that investment managers responsible for developing and managing SRI funds, for retail investors in particular, may veer toward some investment products that do not correspond to their sustainability mandates in order to achieve much-desired economic returns at the expense of non-economic factors. This dire possibility would clearly entail some exploitation of the faith that investors place in investment managers' practices, and thus calls for further examination.

This research focused on determining whether the companies that constitute SRI funds are generally sustainable relative to conventional funds, with the goal of answering the fundamental question: Are SRI funds' portfolio companies markedly more

sustainable than those in traditional funds? From this research question, a hypothesis was developed and examined: Companies whose equity or debt is represented in SRI retail funds do not have inherent sustainability characteristics that differ from those of the companies in non-SRI funds.

A subordinate hypothesis this research also explored was that there is significant overlap between the companies whose equities and debt are included in SRI funds and those whose equities are included in non-SRI funds. Another perspective of this premise is that SRI funds, in particular, typically include companies that do not rate highly as sustainable enterprises at least as often as they include companies that do rate highly as sustainable enterprises.

The research methodology focused on establishing two sample sets of mutual funds: the first group comprising the 10 largest SRI mutual funds and the second group comprising 10 conventional mutual funds of comparable sizes (in terms of assets under management). A scorecard was then developed using commonly accepted measures of corporate sustainability—such as adherence to GRI reporting frameworks, existence of robust sustainability programs and governance structures, and activity in select industries. The scores of the top 10 most significant holdings in each of the 20 funds were assessed using the scorecard, and a comparison of the SRI group vs. the conventional group was conducted.

The study conclusively determined that SRI mutual funds are not necessarily a more effective solution for investors with socially responsible investing inclinations. The traditional fund group scored higher (64.55) than the SRI group (61.39) on average.

Therefore, SRI fund holdings were not shown to be any more socially responsible than holdings in traditional funds.

Ultimately, this research study determined that the top holdings in the SRI funds did not materially possess sustainability attributes that differed from the traditional group. This research study not only determined that socially responsible funds were somewhat following their SRI mandates, but also introduced a framework for the assessment of these funds from a sustainability perspective going forward.

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Chapter I

Introduction

Socially Responsible Investing (SRI) is neither new, nor is it a fringe concept. The Forum for Sustainable and Responsible Investment estimates that there are \$6.5 trillion in managed portfolios in the United States that follow strategies that would be defined as SRI. The growth of these assets has been particularly noteworthy—SRI assets grew by 76% between 2012 and 2014. This growth has been fueled by a number of factors, such as increased awareness of climate change and corporate scandals as well as sociological and demographic changes that have brought more women and millennials into the investing landscape (Schuert, 2014). However, as more investors flock to socially responsible investing, the lack of a standard definition is potentially problematic: Are investors seeking socially responsible investing able to put their money where their hearts are? How are retail funds being positioned to address the demand for socially responsible investing? The lack of a standard definition even impacts how investors and fund managers define the space and their perspectives. For instance, in previous years, the term "Socially Responsible Investing" had come to represent the universe of investing approaches that pertained to this space; however, in more recent years, "ESG" or "Environmental, Social, and Governance" investing has become fairly commonplace in investing discourse. Even though both terms are used somewhat interchangeably, some investors and investment managers associate SRI more with the screening methodologies that either exclude or include particular investments depending on the impact that the

portfolio companies have had in terms of environmental or social practices. ESG investing, on the other hand, has pertained more specifically to an approach whereby investment managers infuse ESG considerations into the general criteria by which they assess entities and, based on these considerations, decide on how risky or attractive the entities may be.

Within the fund industry, ESG and SRI investing are still generally regarded as being part of the same broader socially responsible segment without very much delineation from either fund managers or investors. Fund prospectuses invariably describe the investing process, including comprehensive information on the methodologies employed by the investment team. These managers almost always specify a certain amount of flexibility in how they approach the market, beyond the primary investment strategies that are advocated. This flexibility somewhat compounds the ability to strictly define or understand how much some of the fund managers may have diverged from their stated investment strategies. The naming of the funds also does not have to reflect an SRI or ESG approach and may not be truly indicative of the degree to which socially investing parameters are being followed (Lee, Humphrey, Benson, & Ahn,,

Given the general contiguity of the ESG and SRI terms in the mutual fund investing universe, this thesis defined SRI to include ESG-related investing activities.

Research Significance and Objectives

A prevailing assumption made throughout this research was that the firms that have been selected for SRI funds have gone through a screening process (whether "positive" or "negative") and thus should represent firms that hold attributes that qualify

them as being sustainable enterprises. Thus, the focus of this paper is to examine the soundness of the selection process by which companies have been deemed appropriate to be included in an SRI fund. This scrutiny is particularly apt given that the fundamental premise that SRI funds generally advocate is that the companies they comprise are intrinsically different from those that would otherwise be found in traditional (i.e., non-SRI) funds. This paper fundamentally challenges that notion.

Background

There are significant challenges that persist for retail investors who are interested in investing in SRI mutual funds. One critical challenge is the lack of a standard definition of what actually constitutes Socially Responsible Investing (Smith, 2011), which means that fund managers have perhaps too much latitude in how they construct, manage, and market their funds. This thesis is focused on assessing whether SRI mutual funds indeed constitute verifiably sustainable firms; however, in order to adequately review the marketplace, it is important to assess and understand how the SRI marketplace has advanced from its origins and how the motivations for investors in this space have similarly evolved over time.

Evolution of Socially Responsible Investing

The Socially Responsible Investing approach is to invest in equities or debt instruments from entities that follow or promote certain actions or eschew those which participate in activities deemed objectionable, or to provide an additional set of environmental, social, or governance considerations when assessing investment

opportunities. The consideration of non-economic factors in the assessment of investment opportunities dates back to the dawn of commerce; however, even a cursory review of the evolution of socially responsible investing reveals the inextricable links between responsible investing approaches and religion (Schueth, 2014).

The early influence of religion in the development of responsible investing. In Judaic and Islamic law, there are clear stipulations governing almost all forms of commerce, particularly financial matters such as lending and credit transactions (Schueth, 2014). As was common in other areas of early human endeavor, such as medicine, education, and government, strict religious guidance was often the basis of early professional practices, and finance was clearly no exception. For instance, Islamic law mandated alternatives to the charging of interest on loans. This religious mandate duly spread as adherents of the religion grew around the world and is now considered one of the foundational tenets of Sharia-compliant finance. Indeed, Koranic guidelines actually provide a solid interpretation that is fairly similar to modern understanding of socially responsible finance:

In common parlance, Muslims' financial operations and interest-free banking qualify for defining the expression "Islamic finance." Technically, however, the definition goes beyond the common understanding.' It includes the avoidance of interest or usury, which is generally referred to and known as riba or "unjustified increase," and the avoidance of ambiguity, which is generally referred to and known as gharar or excessive "uncertainty, risk [or] speculation." Islamic finance also means to earn in a religiously permissible way (halal), "and more generally the quest for justice, and other ethical and religious goals. (Ibrahim, 2011)

Other religious influences in the development of responsible investing have occurred through the centuries and in more recent years have become even more

pronounced in the financial markets as religious entities have engaged in direct investing activities. Expectedly, religious organizations have focused on social issues which they believe either have direct bearing on their congregations or may be of some concern to their adherents. Examples of such social issues include slavery, women's suffrage, prohibition, child labor, and warfare.

In America, John Wesley, a founder of the Methodist movement in the 18th century, was starkly opposed to the slave trade as well as "conspicuous consumption." These quasi-religious convictions invariably led to the Methodist movement's continued opposition to investments in "companies manufacturing liquor or tobacco products or promoting gambling" (Berry, 2013, p 14). Even today, the United Methodist Church as an institution has continued to adhere to its investing principles with regard to its own portfolios—through the use of positive and negative screening, social impact analysis, and even shareholder activism (Berry, 2013). Other religious entities in the United States, including the Episcopal Church, the Church of Latter-Day Saints (Mormons), and various Jewish groups, have also evolved comparable principles over the years. The Episcopal Church, for instance, traditionally adheres to an interpretation of biblical guidelines on investment and business practices (Schori, 2015). These principles still shape its approach, and presently, it regularly releases audited financial reports that detail its investment practices, which are now categorized based on three As: avoidance, affirmative investment, and advocacy (Schori, 2015).

 Avoidance: Not investing in companies whose activities are contrary to our social and moral values.

- Affirmative investing: Investing in institutions that can provide financial resources to underserved communities.
- Advocacy: Voting proxies and activism that focus on constructively influencing corporate behavior.

The shift to secular influences. Even as religious influence continued to play an important role, responsible investing increasingly drew from secular influences in the 20th century, particularly in the United States, with the advent of various progressive and civic initiatives, such as women's suffrage, the Civil Rights Movement, and the Vietnam War, among other causes. For instance, as the movement against the Vietnam War peaked with student protests and other acts of civil disobedience, a picture of a nine-year-old girl aflame from napalm sparked significant indignation directed against Dow Chemical, a major supplier to the U.S. Army, impacting its shares on the stock market (Berry, 2013).

During the 1960s and 1970s, businesses also became increasingly aware of the dangers of being perceived as socially irresponsible—particularly by customers and by investors—and many made more of a concerted effort to position themselves appropriately; however, the challenges of doing so were fairly complex as social issues continued to evolve. The 1970s and early to mid 1980s marked a heightened period of social awareness that began to shift investing methodology remarkably (Berry, 2013). Most importantly, this period marked a shift in the SRI industry from screening to avert investments in "sin industries," such as gaming and adult entertainment, to one focused more broadly on social and geo-political matters, such as the screening of investments in apartheid South Africa during the 1980s and early 1990s. This more expansive approach

can probably be considered to be the foundational antecedent of ESG investing as it exists today.

Current State of SRI Industry

Since the 1980s, the SRI landscape has grown substantially, with approximately 11% of all professionally managed assets in the United States involved in SRI as of 2012 (Junkus, 2013). Even more notably, the growth rate of the SRI sphere has outstripped that of the broader managed investments universe significantly, with over \$6.5 trillion being held in SRI-themed managed assets as of 2013, up from under \$3 trillion in 2007 (Schueth, 2014). Most of these investments are held specifically in mutual funds.

Although mutual funds constitute only a part of the broader investing landscape, they remain the primary vehicle through which most individual investors can access the SRI market besides investing directly in companies that they may deem socially responsible. Hence, the size and popularity of the mutual fund industry makes it an important focal point to study and understand how investment managers are positioning socially responsible investing opportunities to investors in the U.S.

The broad mutual funds industry. In essence, mutual funds are basically professionally managed investment vehicles that are made up of diversified portfolios of securities such as stocks, bonds, and money market instruments and are generally available to retail and institutional investors for certain fees. These funds generally fall into one of two broad categories—open-ended funds and closed-ended funds—with both being significant components of the financial systems of most developed markets (and although there are

important technical attributes that make closed-ended funds also compelling in the marketplace, the focus of this paper is strictly on the open-ended variety, which remains the more prevalent of the two). The U.S. mutual fund industry can certainly be described as being rather mature, as funds have been in existence in the country since the late 19th century in various shapes, even as the regulations that govern the industry and the regulatory bodies have evolved over the years. Within the United States, presently, mutual funds are registered with and regulated by the Securities and Exchange Commission. Overall, the popularity and utility of this investment vehicle has continued to grow significantly over the years as investors have continued to be attracted by the diversification opportunities offered as well as the liquidity that the fund markets provide; by 2010, approximately 45% of households held investments in mutual funds (Barreda-Tarrazona., Matallín-Sáez, & Balaguer-Franch, 2011).

The vast majority of such retail investors access mutual funds through employersponsored retirement plans or through the use of financial advisors. Increasingly, many investors are also directly buying and trading mutual funds independently using online trading solutions. The substantial role that mutual funds play in most markets continues to be a focal point of myriad academic research endeavors.

With the growth of the mutual fund industry, one opportunity that has risen for fund managers has been the opportunity to serve particular niches or categories of the fund market. Much of this fund specialization has been focused on particular subcategories of asset classes, such as global equities, domestic equities, and emerging market bonds; however, socially responsible investing has also become an important niche that is inclusive of, yet distinct from, a traditional asset class categorization. In

essence, socially responsible (SRI) funds may include any funds that invest primarily in the aforementioned asset classes (e.g., municipal bonds, global equities) as long as these funds are conspicuously identified and recognized as adhering to certain non-economic criteria, such as social or environmental considerations pertaining to the underlying components of that fund (e.g., the industry in which the company is active, its track record with unions or with the social concerns, or its corporate governance approach).

Socially responsible (SRI) mutual funds. With responsible investing trends and awareness evolving and growing rapidly, coupled with the ubiquitous presence and sustained popularity of mutual funds within institutional and individual investment communities, SRI-themed mutual funds have emerged as the most developed component of the SRI landscape. The popularity of SRI mutual funds has risen markedly even in recent years and has continued to garner the attention of not just investors, but also industry analysts as well as third-party investment research providers. Notably, the number of SRI mutual funds in the United States has grown to over 450, with their collective assets rising to \$1.93 trillion, an over 200% increase from 2012 to 2014 (USSIF, 2015).

As more retail investors continue to seek opportunities to invest according to their beliefs and principles, growth in these funds is expected to remain strong. There is some indication that demographic changes may also be playing a role in the increase in SRI-fund popularity as Millennials in particular seek to mesh their investment goals with their social principles (Turner, 2015):

Those Millennials old enough and successful enough to have made significant amounts of money are now more likely to demand high standards of socially responsible investing (SRI), keen to measure the impact of that strategy and better informed about the activities that

companies are up to. And in a break from previous generations of SRI investors, they have grown as interested in positive as well as negative screening for their investments.

This considerable disposition by Millennials toward measurable investments in socially significant investment opportunities clearly augments the case for SRI mutual funds, which generally offer broad accessibility to retail investors as well as measurability against traditional benchmarks. The inherent diversification that mutual funds offer may also provide a valuable alternative to investing in singular companies that meet certain socially responsible standards.

Besides Millennials, other demographic groups are also increasingly showing interest in values-driven investing as information on environment concerns and social issues become more readily available and as investment solutions become more accessible through the use of new technologies (Junkus & Berry, 2013).

Fund managers, on the other hand, have seized the opportunity to increasingly develop and market various SRI-themed funds to retail investors; however, the techniques that these fund managers apply in developing and managing the SRI funds are almost as numerous as the managers, and the most prevalent investment approaches require some significant scrutiny.

SRI methodologies in the marketplace. Since the advent of modern finance, and particularly since the end of the second world war, general investment methodologies have evolved at a fairly brisk pace. New investment vehicles, risk management solutions and the use of more advanced technologies have enabled compelling and specialized investment products and strategies to evolve in the marketplace. Such new vehicles range

from Exchange Traded Funds (ETFs) to Smart-Beta funds that go beyond traditional index funds in layering additional index construction rules that extend beyond the cap-weighted approach of traditional index funds. Socially responsible investing is yet another investing arena that has evolved and grown very strongly in recent decades.

In general, socially responsible investing is based on investing in funds or companies that are viewed as having desirable attributes and avoiding those that do not, as well as influencing the practices of companies toward certain SRI objectives. SRI managers may also invest directly in community projects and initiatives that yield benefits beyond economic returns. The Social Investment Forum lists three SRI strategies that investment managers may adopt to further their SRI goals (Barreda-Tarrazona et al., 2011): screening, shareholder advocacy, and community investing. These strategies are described in detail below.

- Screening: This is the process of either excluding or including companies into a portfolio based on a range of non-economic criteria, including social and environmental attributes. Some screening techniques are "positive," in which case firms that are involved in businesses or practices that are deemed socially responsible (e.g., solar power entities, micro-finance providers) are considered for inclusion. On the other hand, "negative" screening excludes firms that are engaged in business sectors or practices that are not deemed socially responsible (e.g., gaming enterprises, tobacco growers, coal miners) from the universe of investing opportunities.
- Shareholder advocacy: Investment managers can also advance SRI goals through active engagement with portfolio companies in their SRI funds. Generally, the

degree of influence that investment managers have is proportional to the significance of their investment in the portfolio company. Some SRI managers often try to promote socially responsible goals primarily through engagement with company boards and senior executives, while other investment managers may even push for the inclusion of particular board members who are similarly inclined on SRI issues.

 Community investing: Investment managers can also directly invest in community projects as a means of advancing socially responsible goals.

Key Issues Impacting Growth of the SRI Fund Industry Today

Despite the brisk growth of SRI fund assets relative to traditional funds, there are challenges and issues that beset the fund industry. For instance, even as SRI funds have become much more popular, there are persisting concerns that "imposing non-financial screens restricts investment opportunities, reduces diversification efficiencies and thereby adversely impacts performance" (Lee, Humphrey, Benson, & Ahn, 2010). research did not address the performance of SRI funds relative to traditional funds, as this has been the focus of numerous studies, albeit with no clear consensus regarding whether SRI funds outperform or underperform their traditional counterparts. However, this performance point is significant, as it remains a fundamental challenge for fund managers as they reach out to investors: There persists a market expectation that all funds (including SRI funds) will obviously strive to deliver a certain acceptable rate of return, and so investment managers are loath to make investment decisions that may jeopardize returns significantly, even in the interest of other tenable concerns (such as social or environmental responsibility). Given the measurability of returns and the ubiquitous

nature of ratings methodologies such as Lipper and Morningstar that heavily utilize past performance results, even the most philosophically resolute SRI fund managers will undoubtedly face pressure to meet investors' performance expectations. And given that there is not as much comparability or scrutiny regarding the makeup of funds as there is with performance, one can contend that many SRI managers may see opportunities to loosen their selection standards in order to expand the pool of investment opportunities (i.e., companies), particularly as they seek to maintain certain performance expectations.

The preceding issue is particularly predicated on the fundamental problem that impacts the industry: the lack of a common definition of what constitutes socially responsible investing (Smith, 2011). This lack of a common definition ensures that there are no common standards or methodologies across the industry for determining what should or should not be considered a socially responsible investment, and thus investment managers are left to devise and apply proprietary screens that best meet their interests. This broad latitude that SRI fund managers enjoy in how they construct their SRI funds is a challenge for investors, regulators, and even SRI fund managers themselves. The growth of this industry will be somewhat dependent on greater clarity and confidence among the investor community about SRI standards, goals, and relative performance. For such clarity to exist in the marketplace, there needs to be increased comparability and analysis of SRI investing philosophies and methodologies in a manner that sheds more light on how SRI funds achieve their goals and how they differ from traditional funds. Given that the most common measure by which fund managers of every stripe (including traditional fund managers) are measured is typically fund performance, a basic assumption at the root of this study is that there is significant incentive to select firms that

would yield stronger fund performance above and beyond selecting firms based on their sustainability merits; therefore, there is ample cause to examine whether these funds are indeed socially responsible.

However, it is also important to reflect on the existing research in the SRI space, as this will not only provide some guidance how certain attributes of the industry have evolved, but in particular, may also shed some light on what aspects of the industry have been considered critical by practitioners and researchers and how that may not only reflect industry standards, but also continue to shape the evolution of the industry.

Previous Studies of SRI

Although there has been considerable academic examination of the socially responsible investing space, much of the previous research and existing literature has been focused on examining the motivations of investors in socially responsible investments as well as on contrasting the performance of socially responsible investments from that of traditional investments.

Notable studies include that of Lee et al. (2010), which examined how SRI fund managers applied screens and the effect that their approaches had on the risk profiles of their portfolios. While this study provided a very useful analysis of screening techniques, it was specifically focused on the effect of screening on the risk profiles of the portfolios, and so did not address the issue of general sustainability of the companies reviewed.

Barreda-Tarrazona et al. (2011) provided a pioneering look at how individual retail investors (rather than professional money managers) assess socially responsible investments using mutual funds. Interestingly, this study revealed that "although

individuals' criteria for investment are essentially guided by returns and diversification, participants invest significantly more in a fund when they are explicitly informed about its SR nature." While Barreda-Tarrazona et al.'s (2011) study differs considerably from the essence of the research reported here, it does provide added emphasis for the significance of this study. For instance, the researchers' conclusions clearly validated the premise that investment managers are incentivized to position funds as being socially responsible in order to lure investments. This incentive is a primary motivation for the loosening of standards discussed in preceding paragraphs.

As was typical of several SRI studies, Bauer et al. (2005) explored distinctions in performance between SRI and traditional funds and found that there was "no evidence of significant differences in risk-adjusted returns between ethical and conventional funds for the 1990–2001 period." This remarkable finding adds yet more credence to the significance of the present research, as it also indicates a lack of distinction between SRI funds and conventional funds, albeit in terms of performance. The Bauer et al. (2005) study is particularly noteworthy in the industry, as it has been somewhat interpreted as being a linchpin in the defense of the SRI fund industry from those who may have challenged investment advisors and managers who promote socially responsible investments for their clients as neglecting their fiduciary responsibility to seek to channel their clients' assets toward the best economic returns available in the marketplace. This study fundamentally provided some basis to infer that such worries (including from certain regulatory bodies) were perhaps not justified.

The investing approach taken by endowments has also been a particularly notable area of focus for previous research studies, especially because of the pioneering role that

these organizations played in the 1960s and 1970s in compelling institutional investors to adopt policies necessary to address social and environmental concerns. For instance, a well-received research study by the Investor Responsibility Research Center (IRRC, 2012) examined some of the sustainability attributes used by fund managers. The attributes are noteworthy for their mix of issues that are relatively transient with those that are long-standing. For instance, three of the top four focus areas—tobacco, human rights, and defense/weapons—were all established SRI attributes; however, Sudan-related investment activity (in terms of screened asset levels in U.S. dollars) was the top attribute at the time that the survey was completed in 2009, despite not even having been an SRI issue just a few years earlier. Given some of the subjectivity in assessing or determining the severity of various global conflicts, it may be difficult to foretell or identify when a global conflict or crisis warrants an SRI focus or when the investors' sentiment may shift significantly on a particular issue. This highlights some of the challenges in assessing or comparing different SRI approaches, particularly across geographies where values and perspectives may differ considerably among investors who basically share other demographic attributes and economic goals.

Need and Application of an Evaluation Scorecard

While a scorecard can be a useful comparison and evaluation tool, it is not meant to replace or even necessarily augment platforms such as the Global Reporting Initiative (GRI) from which it derives important elements. In essence, the scorecard is merely intended to be a structured framework for consistent and comparable measurement of basic corporate sustainability standards along some common dimensions. Furthermore, it

is also critical to recognize that while a scorecard may indeed help to assess how companies approach certain sustainability issues, much of this assessment may reflect the effort that the company has taken to position or communicate its sustainability strategies rather than the extent to which the organization is actually sustainable. There are two fundamental reasons why corporate reporting may overemphasize sustainability merits:

First, the political cost theory asserts that managers employ CSR reporting initiatives to avoid explicit or implicit taxes, regulatory actions and potential regulation. Second is the legitimacy theory in which companies develop a CSR disclosure so as to legitimize their activities and be consistent with the concept of corporate citizenship. (Giannarakis et al., 2014)

However, there is still significant value to be drawn from sustainability-related disclosures that organizations release to various stakeholders. For instance, other research has also shown the following results:

Research results indicate a positive relationship between disclosure quality, particularly investor relations practices, and CSR. That is, firms that engage in socially responsible activities provide more informative and extensive disclosures than do companies that are less focused on advancing social goals. These results support the contention that increased disclosure is a form of socially responsible behavior. Many firms recognize the importance of stakeholder management and, accordingly, provide more informative disclosures in an effort to satisfy stakeholder needs. (Gelb et al., 2001)

Notably, the use of such ratings providers is being driven not just by investors, but quite often by banks and providers of credit and funding lines:

Several rating agencies such as Asset 4, SAM, Inrate or oekom research specialize on the provision of ratings concerning particular stocks or companies. Apart from investment funds specializing in SRI and individual investors with similar preferences, some banks attach importance to the sustainability of firms demanding credit from them, be it for moral reasons or because a positive relation between corporate sustainability and financial performance is assumed. (Docekalova, & Kocmanová, 2016)

Development of a Scorecard

The construction of scorecards for measuring sustainability is a fairly nebulous area for academics. For instance:

There are two broad responses to the sustainability measurement problem. The first begins with the proposition that there is little in the notion of the sustainable business or 'corporate sustainability' beyond defining a set of pragmatic guidelines whereby a corporate entity can monitor and improve its environmental performance. The measurement issue here is to find meaningful environmental indicators that capture the flavor of the broader sustainability debate; for example, by conveying environment—economy linkages. (Atkinson, 1999)

While this perspective does not reflect many of the more recent advances in corporate sustainability assessment, such as the Global Reporting Initiative framework which is part of the assessment mechanism, Atkinson did provide some basis for how such objective frameworks may have evolved:

The second response is that lessons drawn from the green, national or 'macro' accounting literature allow us to define more formally what it means for a business to be either 'sustainable' or 'unsustainable'. Common to both approaches is an increased emphasis on 'micro' accounting for external pressures or impacts attributable to a corporate entity. (Atkinson, 1999)

Furthermore, several other academic studies have provided even more insight into the evolution of assessment frameworks for corporate sustainability. For instance, Docekalova & Kocmanová (2016)). I suggested that there are three broadly recognized

Table 1. Comparison of reporting institutions and associated sustainability frameworks (Docekalova & Kocmanová, 2016).

Institution	Document	Description
Global Reporting	G4 Sustainability Reporting	Reporting framework
Initiative	Guidelines (GRI, 2013)	and a set of economic,
		and ESG indicators
International	The International Integrating	Framework for the
Integrated	Reporting Framework (IIRC,	integrated reporting on
Reporting Council	2013)	corporate sustainability
		and value creation
United Nations	Guidance on Corporate	Overview of ESG
Conference on	Responsibility Indicators in	indicators
Trade and	Annual Reports (UNCTAD,	
Development	2008)	
CFA Institute	Environmental, Social and	ESG factors in the
	Governance Factors at Listed	context of investing
	Companies: A Manual for	
	Investors (CFA Institute,	
	2008)	
	Investment Professionals in	
	Germany	
Investment	Key Performance Indicators	ESG indicators for non-
Professionals in	(KPIs) for Extra-/Non-	financial reporting
Germany	Financial Reporting (DVFA,	
	2007)	
European	Corporate Responsibility,	Non-financial drivers and
Academy of	Market Valuation and	ESG factors of market
Business in	Measuring the Financial and	value
Society	Non-Financial Performance of	
	the Firm (Cranfield School of	
	Management, 2009)	

approaches that have been identified for assessing and measuring corporate sustainability: sets of individual indicators, the Sustainability Balanced Scorecard, and the composite indicator (composite index). Docekalova & Kocmanová (2016) also indicated that assessment based on using a set of indicators is the oldest approach to gauging corporate sustainability.

Conceivably, the advantage of the composite indicators (or indexes) described above over individual indicators is that they summarize complex multidimensional attributes in a single score that is relatively easy to interpret. The popularity of such composite indexes is increasing significantly, with at least one prominent index of this kind having been released during the period in which this research paper was being developed. In particular: "A special group of composite indices includes indices concerning responsible investing. They are, for example, the Dow Jones Sustainability Index, FTSE4 Good Sustainability Indexes, Morningstar Socially Responsible Investment Index, and the Ethibel Sustainability Index" (Docekalova & Kocmanová, 2016).

Ultimately, the quality of models used to assess companies for SRI criteria is of paramount importance. The comprehensiveness and relevance of selected attributes has been studied in various research papers and is often the basis for comparative arguments in support of one framework or another over others. Approaches and metrics vary significantly across the board; however, the following are a set of characteristics that have proven to be somewhat relevant in prominent studies. These attributes have been used as a foundational basis for the framework used in this research study. In essence, a robust model for measuring corporate sustainability should satisfy the following criteria:

- it should integrate the four factors of corporate sustainability—economic,
 environmental, social and corporate governance,
- it should not be based only on financial indicators but should also include non-financial indicators,
- it should not be universal but should reflect the specifics of the industry in which the company operates,

- it should be easy to interpret, i.e. the composite corporate performance indicator is a model in the mathematical sense,
- the calculation must be simple,
- it should include the principle of benchmarking,
- individual indicators must be relative and data for the calculation must be available. (Docekalova & Kocmanová, 2016)

A model or framework that satisfies the conditions stated above is likely to be fairly comprehensive (i.e., across the broad facets of sustainability—environmental, social, etc.), as well as being flexible enough to apply to various industries and objective enough to be effective in comparing two entities with a certain degree of precision.

Anticipated Challenges in the Development of a Measurement Framework

It was clear that in order to assess and contrast the sustainability profiles of SRI funds relative to traditional funds, I had to examine the corporate social responsibility standards of individual firms using a uniform approach that allows comprehensive yet 'apples-to-apples' measurement. However, it is important to reiterate that such a standard measure does not exist and that any such framework that is applied stands the risk of being profoundly deficient for certain types of firms or for particular industries. Some researchers have explored this topic in depth and provided particular insight into the issue of measurement standards:

The review highlighted that one of the most important challenges in the Corporate Sustainability field is to find a standard method for valuing Corporate Sustainability. Most Corporate Sustainability-focused articles either described facts or present case studies of "success" (e.g., Stubbs & Cocklin, 2008). CS empirical articles tend to rely on data provided by different sources, such as the Kinder, Lydenberg, and Domini (KLD) Indices, the GRI, or the Dow Jones

Sustainability Index (DJSI). Although there seems to be some agreement on how to measure the environmental dimension of Corporate Sustainability, it is unclear how the economic and social dimensions can be best measured. For instance, some studies analyzing firms' environmental performance in the U.S. context that have been published in top academic journals used the EPA's Toxic Release Inventory as their data source (Montiel & Delgado-Ceballos 2014).

The approach taken toward the development of an assessment framework for this thesis sought to avoid the narrow dependence of metrics that unduly punish or favor specific industries (such as the EPA's Toxic Release Inventory, as noted in the research findings by Montiel et al. (2014). However, there is still a certain amount of subjectivity built into this framework, which is somewhat inevitable when applying a varied assortment of selected criteria in order to assess firms of equally varying characteristics.

Research Question, Hypotheses, and Specific Aims

The central question I addressed in this study was whether or not funds that are labelled and marketed as socially responsible investment (SRI) funds are indeed sustainable financial products.

The primary hypothesis that this thesis examined was: Companies whose equity or debt is represented in SRI retail funds have inherent sustainability characteristics that differ from those of the companies in non-SRI funds. Subordinate predictions of this hypothesis were:

 There is a significant overlap in the companies whose equities and debt are included in SRI funds and those whose equities and debt are included in non-SRI funds. ii. SRI funds, in particular, generally include equities and debt from companies that do not rate highly as sustainable enterprises at least as often as they include equities and debt from companies that rate highly as sustainable enterprises.

Specific Aims

To examine these hypotheses, I had to:

- Determine two sample sets of leading SRI funds and non-SRI funds (e.g., leading S&P 500 index funds)
- ii. Postulate a set of attributes that exemplify companies that adhere to ESG or SRI principles
- iii. Develop a scorecard that would be used to assess companies based on the attributes described in (ii)
- iv. Review the SRI funds and non-SRI funds defined in step (i) to determine companies represented in these two sample sets
- v. Apply comparative analysis and the scorecard developed in step (iii) to test the hypothesis that the attributes determined in step (ii) are not any more prevalent in companies represented in the SRI fund set than they are in the companies represented in the non-SRI fund set.

Chapter II

Methods

This research sought to test the notion that managers of SRI mutual funds have exploited the latitude described above by investing in firms that do not score highly as sustainable enterprises. In order to test this, two sample sets of funds (SRI and traditional) from the retail mutual fund industry were developed, and the top 10 holdings held in each set of 10 SRI and 10 traditional funds were assessed using the scorecard of sustainability attributes that was developed as part of this research study (Figure 1). Funds were pulled from the Morningstar Direct database, which holds data reported to the SEC on all retail funds regulated under the 1940 Investment Companies Act. S&P 500 and other similar index funds typically represent market-neutral investment strategies and would represent the control group for comparison. The SRI funds, however, by definition should include selected holdings that represent particular fundamentals or attributes. Theoretically, this approach could have entailed the examination of 200 distinct firms (i.e., 100 in the SRI fund set and 100 in the traditional fund set); however, this was not the case given the overlap of firms in both sets. This approach is preferable as it is founded on utilizing publicly available data as well as the use of an objective scorecard.

Research Design

This research was focused on examining mutual fund products that are regulated under the 1940 Investment Companies Act (also referred to as the '40 Act), which is overseen by the Securities and Exchange Commission (SEC). The regulatory prerogative

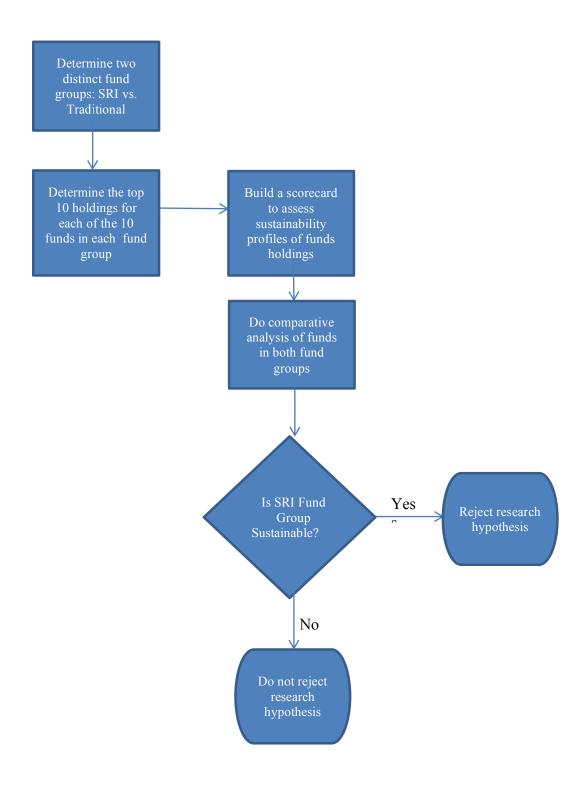


Figure 1. Flowchart: comparative analysis of SRI funds vs. traditional funds.

ensures that all retail mutual fund data is publicly available and so can be readily sourced for purposes of research by downloading SEC data directly or through a third-party tool such as Morningstar's Direct database.

The data elements that were collected and analyzed included the following:

- i. the top 10 SRI funds,
- ii. the top 10 traditional funds,
- iii. the top 10 holdings of the top ten SRI funds (i),
- iv. the top 10 holdings of the top ten traditional funds (ii),
- v. GRI reports for the all companies in either set of mutual funds (SRI and traditional) (potentially up to 200 companies, but likely to be much fewer, as many companies are likely to belong to both the SRI fund group and the traditional fund group), and
- vi. annual reports for all companies in either set of mutual funds (SRI and traditional).

For convenience and to ensure consistency across time periods, methodology, formatting, and data structure, the requisite fund data was sourced entirely from Morningstar Direct. The scorecard was then used to assess the two sets of companies (i.e., the SRI group and the non-SRI group) to determine how each of the fund groups measures against the predetermined sustainability attributes.

Defining Corporate Sustainability and Responsible Investing Within the Research Design

Responsible investing in public entities is ultimately chiefly concerned with the identification and selection of entities that are deemed to possess the right attributes of

corporate sustainability; however, the fundamental challenge is that "corporate sustainability" is itself a fairly broad term:

Given that there is ambiguity about whether CS should be a tridimensional construct (economic, social, and environmental), a bidimensional one (social and environmental), or a synonym for environmental management. Some scholars identify the concept of CS exclusively in terms of its environmental dimension. In other words, they view it as a synonym for environmental management. Other scholars refer to both social and environmental issues of Corporate Sustainability. Finally, a large proportion of scholars agree on the definition that encompasses economic, social, and environmental dimensions. These scholars use different terminologies, such as "Triple Bottom Line" or the "3 Ps" of people, planet, and profit.(Montiel et al., 2014)

For purposes of this research thesis, the definition of 'corporate sustainability' will be consistently that of the broadest perspective—incorporating social, economic, environmental, and governance factors.

Scorecard for Sustainability Attributes

A scorecard was used to assess each of the companies within the SRI and traditional fund sample sets based on academic and industry material. These attributes were prioritized and provided arbitrary weightings that formed the basis for the scorecard. Given uncertainty regarding what should be included as an attribute and what weightings should be applied to the attributes, a variation of the scorecard was also developed and used to provide an alternative perspective.

In certain ways, the scorecard is intrinsically similar to proprietary SRI screens employed by various investment managers. It consists of both a positive dimension (i.e., points awarded for being active in certain industries, such as solar or wind, or for adhering to GRI reporting standards which govern sustainability reporting) and a negative dimension (i.e., points deducted for being active in certain industries, such as

coal and fossil fuels). There is also a comprehensive review of the fiscal year-end reports (which are all publicly available) of each firm to evaluate the extent to which a sustainability program is described and whether a governance framework (preferably with senior stakeholder involvement) is in place at the company. This assessment has also been provided a weighting in the scorecard.

The final step was a scoring of companies in both sample sets (i.e., SRI and non-SRI) using the scorecard described in Research Method (ii). The scorecard included cardinal points assigned to a binary score (e.g., Company X adheres to GRI Reporting Standards: Yes/No?). In essence, the score for each fund was the mean scorecard value determined across the 10 holdings. it was then possible to accept or reject the hypothesis: The companies in the non-SRI set are rather similar to those in the SRI set in terms of their sustainability profiles.

Construction of a Measurement Framework

Although this study largely relied on the use of GRI as a basis for assessing the sustainability profile of the firms included in both sets of funds (i.e., the SRI group and the traditional group), it is important to fully understand how such metrics are developed. For instance, reviewing the universe of available factors may also lead to a better understanding of how to enhance or refine the assessment methodology. A relatively comprehensive list of sustainability factors from which a measurement framework can draw is shown in Table 2.

Environmental Indicators	Environmental KPIs
EN1—Energy efficiency	Energy consumption
	Consumption of energy from renewable sources
EN2—Materials & Raw	Consumption of materials and raw materials
Materials	Consumption of recycled materials and raw materials
EN3—Transportation	Fuel consumption
EN4—Water	Water consumption
EN5—Biodiversity	The amount of occupied land
EN6—Waste	Waste production
	Production of hazardous waste
	Amount of recyclable waste
	Amount of discharged waste water
EN7—Emission	Greenhouse gas emissions
	Emissions of SO ₂ , NO _x and particulate matter (PM)
EN8—Compliance with legal	Number of violations of statutory rules and
requirements	regulations relating to the environment
	Monetary value of fines for violations of laws
	related to the environment
EN9—Environmental	Environmental investments
investments & expenses	Environmental costs
Social Indicators	Social KPIs
SI1—Relations with the local community	Number of complaints received from the community
	Philanthropy – value of gifts, contributions to charity
SI2—Equal opportunities	Level of discrimination
	Wage discrimination
SI3—Human rights	Respect for human rights
SI3—Human rights SI4—Expenditure on education & training	
SI4—Expenditure on	Respect for human rights
SI4—Expenditure on education & training	Respect for human rights Expenditure on education and training
SI4—Expenditure on education & training SI5—Fluctuation	Respect for human rights Expenditure on education and training Employee turnover rate Percentage of employees covered by collective
SI4—Expenditure on education & training SI5—Fluctuation SI6—Labour relations SI7—Relationships in the	Respect for human rights Expenditure on education and training Employee turnover rate Percentage of employees covered by collective agreement Complaints relating to relationships in the
SI4—Expenditure on education & training SI5—Fluctuation SI6—Labour relations SI7—Relationships in the workplace	Respect for human rights Expenditure on education and training Employee turnover rate Percentage of employees covered by collective agreement Complaints relating to relationships in the workplace

I	Occupational discours
	Occupational diseases The rate of absence
SI10—Health & safety of customers	Percentage of products and services for which the impact on the health and safety of customers is evaluated during their life cycle
	Expenditures on identifying and ensuring
SI11—Customer satisfaction	customer satisfaction
Economic Indicators	Economic KPIs
EI1—Costs	Total costs
	Staff costs
	Operating expenses
EI2—Investments	Investments
	Return on investment
EI3—Economic results	Profit
	Sales
	Return on sales
	Economic value added
	Added value
	Turnover
	Cash Flow
	Market share
EI4—Use of assets and funds	Return on equity
	Return on assets
	Return on invested capital
	Liquidity
	Turnover of assets
	Turnover of inventory
	Turnover of receivables
	Turnover of liabilities
	Debt ratio
EI5—Reliability of suppliers	Reliability of suppliers
EI6—Sanctions	Monetary value of sanctions
	Expenditure on research and
EI7—Expenditure on R&D	development
Corporate Governance	Corporate Governance KPIs
Indicators	
CG1—Strategy	Percentage of achieved strategic goals
CG2—Effectiveness of	Board composition
corporate governance	Total amount of annual remuneration and
	compensation to members of board

CG3—Compliance	Fluctuation of the Board members Percentage of women in CG Qualification requirements for members of CG Number of convictions for violations of laws or regulations related to corruption Fines imposed for anti-competitive practices				
	Total number of sanctions for noncompliance with laws and regulations				
CG4—Involvement in politics & payments to public officials and institutions	Contributions to political parties, politicians and related institutions				
CG5—Relations with stakeholders	Number of complaints received from stakeholders				

Following a review of the comprehensive list of these performance indicators (Table 2), the next logical step would typically be the reduction of the primary list of performance indicators in the scorecard in order to keep the data demands manageable. Also, it should be noted that many of the indicators listed above would also have fairly high correlation to one another and are therefore somewhat redundant when used together. Such indicators should be prioritized highly in an elimination process, along with those that are either somewhat esoteric or not applicable to the range of industries that are represented in the study.

Ensuring Balance in the Measurement Framework

A proper balance in the types of indicators used is also critical, in addition to appropriate weighting of the selected factors. Ensuring such a balance is obviously a fairly critical, subjective, and invariably flawed process; however, it is important to recall the tri-dimensional focus of SRI assessments—and to ensure that all three facets (social, economic, and environmental) are commensurably addressed. The balance between these

three dimensions that are being measured is generally considered to be organic in the stronger and more sustainable firms in various industries. In essence, academics rarely consider it possible to find a firm that excels in two of the dimensions but is thoroughly deficient in the third, or vice versa. Overall, what this means is that the environmental and social performance of an organization becomes somewhat integrated into the firm's core functioning and its very visible economic performance—and in turn, this ensures that the interests of the firm's current proprietors or shareholders become somewhat integrated with those of the firm's future owners and to some degree those of the broader population:

If companies wish to achieve long-term success, they should operate at the highest possible complex (sustainable) performance. If we modify the definition of sustainable development published in the Report of the World Commission on Environment and Development established (WCED, 1987) by the UN, companies should define such corporate strategies that seek to apply the best processes and practices to meet and balance the needs of current and future stakeholders. It entails a complex task to achieve competitive results in the short term and, at the same time, to protect, maintain and develop human and natural resources that will be required in the future. This definition contains a requirement for continuous improvement of corporate performance. (Montiel et al., 2014)

Inherently, the most successful sustainable enterprises generally possess the right balance of attributes; however, as always, measuring this complex assortment of relevant attributes is where the challenge lies. There also has to be proper care to ensure that a company's sheer involvement in a certain industry is not in itself the primary factor in determining its sustainability profile. For instance, should a forward-looking natural gas refiner with sound social and environmental practices be consequentially rated below a toy manufacturer with abhorrent social or environmental practices? To what degree should the industry in which an organization is involved determine its sustainability standing, particularly if its approach within that industry is comparatively positive

relative to its peers? Conversely, one can also challenge the extent to which firms that are involved in relatively innocuous industries but do not have any significant sustainability awareness or substantial proactive programs have been held to account for their social and environmental practices and impact. Quite clearly, the bulk of scrutiny is likely to continue falling on those organizations perceived to have the most significant impact on the environment (e.g., natural resource-dependent sectors such as oil/gas and paper, as well as organizations that are involved in the industries that have been identified with high-profile social or labor issues, e.g., textiles). This issue becomes particularly challenging when one factors in the myriad convoluted and often opaque policies and practices that are common in many multinational firms. For instance, with regard to Hewlett-Packard (a Fortune 500 information systems multinational corporation):

Although HP has resisted unionization of its own facilities, the firm mandates that its suppliers respect local laws pertaining to freedom of association and collective bargaining. HP's 2009 Code of Conduct (version 3.01) reads: "Participants are to respect the rights of workers as established by local law to associate freely on a voluntary basis, seek representation, join or be represented by Works Councils, and join or not join labor unions and bargain collectively as they choose. (Locke, 2013)

In a reasonably comprehensive and incisive study of Hewlett-Packard's sustainability practices, its fairly progressive approach to the unionization at suppliers' locations should be well regarded; however, this should also be set in stark contrast to its own practices in its home country.

The Selected Framework

The framework for assessing the companies in each of the SRI and traditional mutual funds includes nine criteria, tallying 100 points (Table 3).

Table 3. Criteria for assessing companies in SRI and traditional mutual funds.

#	Criteria	Weighting
1.1	Availability of GRI Reporting	25
1.2	GRI Adherence Level	15
1.3	"GRI Standards" or G4 Reporting	5
2	Industrial Sector	10
3.1	Sustainability Reporting in Annual Report	15
3.2	Sustainability Role/Function in Leadership Team	10
3.3	Company's Sustainability Role in Industry	10
4	Public Relations/Media References/Misc.	5
5	Financial/Organizational Soundness	5
		100 points

Review of Assessment Criteria

Availability of GRI reporting: Given that GRI reporting is essential to my assessment approach (as previously described) and is well established as an accepted international standard, it formed the basis of the assessment criteria used in this study. In particular, the fundamental and most basic attribute is simply whether there is any undertaking at the corporate level to report their sustainability profile according to GRI standards. While one can safely acknowledge that there may be organizations with sound sustainability practices that have not adopted the GRI standards as the basis of their approach, it is also defensible to assume that publicly traded companies with the standing necessary to have their equity included in mutual funds should possess the resources and awareness necessary to report according to the prevalent GRI standards, *if* they so choose.

- GRI adherence level: This attribute measured the degree to which the reporting conformed to GRI standards. No interpretation or determination was necessary for this attribute, as it is directly provided by GRI. However, it is important to note that this score is obviously dependent on the availability of GRI reporting in the first place, and thus further underlines the substantial role that GRI serves in the assessment approach and in this study overall.
- Reporting standards: The reporting standards in use have evolved greatly since the turn of the millennium, and companies continue to conduct GRI reporting through several "guidelines." The most robust and recent approach was until recently described in the G4 Reporting Guidelines; however, on October 19, 2016, the GRI Standards were released, which now supersede the G4 guidelines. The G4 guidelines will be completely phased out by July 2018, at which point all new reporting and materials will be required to be in accordance to the GRI Standards. Any new entities are currently encouraged to immediately adopt the GRI Standards.
- Industrial sector: Comparing organizations that function in differing industrial sectors can always be a rather challenging endeavor in trying to ensure fairness and adequate balance, and this paper concedes that a great degree of subjectivity is invariably involved in any such comparison. For instance, assessing the sustainability profile of a petrochemicals organization would obviously factor in the considerable impact on the environment from drilling and other related extraction activities; however, that same organization may be at the forefront of its peer group within that industrial sector and, furthermore, may even have social

and governance practices that are patently superior to those at organizations in sectors with less of an environmental impact. In any regard, it is still fundamentally rational to expect that firms that are heavily involved in certain industries that heavily impact the environment (e.g., coal mining or petrochemicals) or have somewhat controversial social impacts (e.g., gun manufacturers) should be held to account when assessing socially responsible investments.

Sustainability reporting in annual report: The annual report is a uniquely important component that most organizations of significant size release following the end of their fiscal year—highlighting not only their financial and operational performance, but also some of their goals and milestones as well as any new competitive or marketplace developments. For publicly traded companies, the annual report is not only a requirement, but also serves to reassure shareholders that the organization is indeed moving in the direction that its management and board or directors are tasked with ensuring. Increasingly, the annual report has become an essential medium to depict an organization's sustainability strategy, responsibilities, milestones, and achievements. Quite often, firms use the annual report as an opportunity to let their stakeholders know that their sustainability goals and practices are inherently integral to their core business functions and in essence support their strategic objectives. Given the centrality of the annual report across public companies of every stripe and industrial sector, it is appropriate to gauge how this medium is being used. For instance, how prominent is sustainability in companies' annual reports? Such prominence, while subjective,

- does provide some insight into how much the board of directors and the executive management want to be held accountable for sustainability at the organization.

 This also indicates the degree to which sustainability principles permeate the general strategic thinking and business operations of an organization.
- Sustainability role/function in the leadership group: Another indicative attribute that alludes to the level of prominence attached to sustainability within an organization is the reporting hierarchy in which its sustainability function is placed. Obviously, the first element is ensuring that there is indeed a sustainability function or there are clearly identified individuals who are charged with ensuring that certain sustainability principles are recognized in the firm, made relevant for the various divisions and groups, as well as tracked and reported for the executive management and board of directors to action as needed. Given enough prominence, such a group or individual would be easily identifiable within the annual report, on a company's sustainability or GRI report, and/or on the company's website.
- Sustainability role in industry: As in all disciplines, certain companies continue to be pioneers in establishing and propagating best practices in their respective industrial sectors, while others may adhere to sustainability practices but are not necessarily pioneering or driving the adoption of new standards within their industry. Quite clearly, some organizations would also be laggards in their respective industries and would typically not be involved in advancing best practices in sustainability, if they actually adhere to commonly accepted industrial practices at all. Assessment of a company's role in its industry was based on its

membership in or leadership of industry groups as well as its efforts to promote certain standards and practices, such as collaboration with labor groups and local communities. Efforts to derail or restrict advancement in industrial practices, such as through political lobbying efforts to increase drilling access or lower emission standards, was conversely assessed negatively.

- Public relations/media references: Consideration was also made for an organization's public relations activities inasmuch as they directly related to advancing sustainability causes in society. Expectedly, it would be prudent to recognize the tendency for certain organizations to use public relations and promotional activities to obfuscate their own direct business conduct with respect to sustainability principles; however, it is also important to recognize the value that can accrue from a company deploying its wealth of resources toward advancing the public's awareness or participation in sustainability ideals.
 Examples of such activities include corporate programs encouraging volunteering in various social or environmental programs and corporate sponsorship of such programs.
- Financial/organizational soundness: Although the central focus of this paper is assessing two groups of companies within sustainability parameters, it is important to recognize that strong sustainability practices invariably should be reflected in the general health of an organization over time. The goal of this is not to place too heavy an emphasis on financial performance over sustainability principles (especially given that the null hypothesis of this study alludes to fund managers possibly doing exactly that when developing mutual funds); however, it

is impactful to recognize that financial performance and organizational stability also enable organizations to continue developing and advancing their sustainability programs effectively with the support of important stakeholders such as shareholders. Any significant belief that organizational performance has been particularly weak or that the organization is fundamentally unsound will likely incentivize stakeholders to seek organizational change that may or may not be consistent with the organization's sustainability goals. Hence, solid financial performance and general organizational soundness is often a typical byproduct of a strong sustainability culture.

Reviewing the Two Groups of Mutual Funds

The SRI group consisted of the largest SRI funds as determined by the size of their assets under management as of September 30, 2016 (Table 4). Similarly, the traditional group (Table 5) comprised the largest mutual funds in the marketplace as of September 30, 2016 (regardless of underlying investment strategy). These tables provide a listing of the top SRI and traditional mutual funds, as of September, 2016.

It is important to note that given the SRI funds' relative newness in terms of prominence in the marketplace and their avowedly narrower investment scope, the SRI fund group invariably consisted of funds with much smaller assets under management than the traditional group. This was certainly expected and does not in any way detract

Table 4. The SRI fund group (Morningstar, 2016, September 30).

SRI Fund	Asset Manager	Fund Size (USD)
American Funds Washington Mutual	American Funds	75,911,227,559
Parnassus Core Equity Institutional	Parnassus	12,438,512,256
TIAA-CREF Social Choice Eq	TIAA-CREF Asset	2,629,512,349
Advisor	Management	
Neuberger Berman Socially Rspns A	Neuberger Berman	2,243,114,839
Calvert Equity Y	Calvert Investments	2,102,153,905
Vanguard FTSE Social Index I	Vanguard	2,057,300,030
Ariel Fund Investor	Ariel Investments, LLC	1,979,267,914
Pax Balanced Individual Investor	Pax World	1,862,819,370
	Community Capital	1,859,263,849
CRA Qualified Investment Retail	Management	
Invesco Summit A	Invesco	1,756,996,577
Ariel Appreciation Investor	Ariel Investments, LLC	1,727,300,139
American Century NT Large Co. Val	American Century	1,641,563,715
Instl	Investments	
Eventide Gilead N	Eventide Funds	1,581,316,723
American Century NT Equity Growth	American Century	1,499,244,947
Instl	Investments	
GuideStone Funds Balanced Allc Instl	GuideStone Funds	1,472,005,031
Parnassus Endeavor Investor	Parnassus	1,406,104,722
GuideStone Funds Growth Equity		1,370,514,481
Instl	GuideStone Funds	
Calvert Short Duration Income Y	Calvert Investments	1,369,630,573
GuideStone Funds International Eq		1,257,838,044
Instl	GuideStone Funds	
	American Century	1,152,272,406
American Century NT Growth R6	Investments	
PIMCO Total Return III Admin	Pimco	1,057,489,667

from the methodology or essence of the comparisons between both groups.

Notably, American Funds Washington Mutual was the only fund that belonged to both groups of mutual funds. Its extraordinarily large assets under management (approximately \$76 billion) clearly placed it among the largest mutual funds regardless of investment strategy. This was the only fund eliminated from this analysis for belonging to both groups.

Table 5. The traditional fund group (Morningstar, 2016, September 30).

Fund Family	Total Net Assets
	389,776,812,832
Vanguard	
Vanguard	211,933,564,962
Vanguard	186,297,312,096
Vanguard	182,690,421,011
SPDR State Street Global	170,844,752,977
Advisors	
	153,771,144,599
Vanguard	
	131,010,186,638
American Funds	
	113,152,680,216
	101 (06 500 000
2	101,626,507,870
American Funds	93,042,061,158
	91,478,476,711
American Funds	00 004 505 440
**	90,934,537,448
•	07 020 042 104
	87,839,243,124
Fidelity Investments	87,373,108,009
	83,836,609,059
	02 020 746 000
Vanguard	83,829,546,988
	76,295,365,254
American Funds	75 011 007 550
A : E 1	75,911,227,559
	72 440 991 561
-	72,440,881,561
mvesumems	72 001 252 155
Motropoliton West Funds	72,081,252,155
	Vanguard Vanguard Vanguard Vanguard SPDR State Street Global

Chapter III

Results

The first step in the analysis was to review each of the funds in both categories using the assessment framework that was developed. This was fundamental to determine the top 10 corporate holdings in each of the mutual funds; which are listed for each fund in Appendices 1 and 2. While corporate bond holdings within the mutual funds were considered, this research study specifically focused on assessing underlying corporate entities, and thus, government or municipal bonds were excluded from the study as being out of scope (furthermore, no methodology has been developed for assessing the comparative sustainability profiles of governments, although it is conceivable that many of the same assessment parameters would be relevant).

While the details underlying the derivation of each mutual fund's scorecard can be found in the reports listed in Ancillary Appendix, a few examples are detailed below in order to illustrate the scorecard methodology and highlight pertinent points about the funds and underlying holdings.

Parnassus Core Equity Institutional

Founded in 1984, Parnassus is a global investment management firm based in San Francisco that is wholly focused on investment management within the socially responsible space. On Parnassus' homepage, the firm's raison d'être is defined as being: "to select businesses that we believe have increasingly relevant products or services,

sustainable competitive advantages and quality management teams for our high conviction portfolios. Every investment we make must meet rigorous fundamental and environmental, social and governance (ESG) criteria" (Parnassus, 2016). Quite clearly, Parnassus's Core Equity Institutional fund is positioned as a credible socially responsible investment option in the industry. Like other SRI funds in the marketplace, socially responsible investors would thus expect Parnassus' investment criteria to result in a set of portfolio companies that adhere to broadly accepted SRI principles.

Table 6 provides an overview of the portfolio companies in the Parnassus fund as well as the relative weighting of each of the top 10 holdings in the portfolio.

Table 6. Portfolio companies by weight in Parnassus Core Equity Institutional Fund (Morningstar, 2016, September 30).

Portfolio Company	% Portfolio Weight
1. Wells Fargo & Co	4.93
2. Danaher Corp	4.47
3. Gilead Sciences Inc	4.42
4. Apple Inc	4.05
5. Charles Schwab Corp	4.04
6. Walt Disney Co	3.96
7. Praxair Inc	3.94
8. Intel Corp	3.52
9. Allergan PLC	3.27
10. United Parcel Service Inc. Class B	3.06

The relatively high concentration of the top 10 holdings in the fund (totaling 39.66%) was one indication that the research methodology was sound for this particular example. Analyses of the concentration in the other funds would generally show similarly high concentrations.

Sample Assessment of the Portfolio Companies in the Parnassus Core Equity Institutional Fund

Table 7. Sample Assessment of the Portfolio Companies in Parnassus Fund

#	Criteria	1	2	3	4	5	6	7	8	9	10	Weighting
1.1	Availability of Sustainability Reporting	20	15	15	15	0	15	20	20	10	20	20
1.2	GRI Adherence Level	15	0	0	0	0	0	15	15	0	15	15
1.3	"GRI Standards" or G4 Reporting	5	0	0	0	0	0	5	5	0	5	5
2	Industrial Sector	8	7	8	8	8	8	8	8	8	8	10
3.1	Sustainability Reporting in Annual Report Sustainability	5	0	5	8	0	5	15	15	5	15	15
3.2	Role/Function in Leadership Team	0	0	0	15	0	0	10	10	0	15	15
3.3	Company's Sustainability Role in Industry	5	5	5	7	5	5	10	5	5	10	10
4	Public Relations/Media References/Misc.	3	3	3	3	3	4	3	3	3	3	5
5	Financial/Organizational Soundness	3	3	4	5	3	4	4	4	3	4	5
	Total	64	33	40	46	19	41	90	85	34	95	100

A review of the top 10 portfolio companies in the Parnassus Core Equity fund illustrates some of the wide-ranging approaches to common sustainability principles that are prevalent even within ostensibly SRI-adherent organizations. These top 10 holdings in the fund are numbered, and their scores for each weighted factor are shown in Table 7.

Wells Fargo (1) scored well on the availability of sustainability reporting given its substantial reporting along GRI standards (including G4). Its industry (finance) was not particularly noted for extraordinary environmental or social issues; however, there were only trivial references to sustainability or social responsibility in the annual report. Nor did the annual report particularly highlight any corporate mission beyond the ubiquitous

goal of servicing banking needs. Furthermore, no executive at the highest level was primarily focused on sustainability or social responsibility issues. The organization belonged to a number of industry groups (along with most other peer banking institutions) and did not really display any extraordinary leadership on sustainability issues that would warrant any particular recognition in that respect. Media references generally seemed to focus on a recent corporate-wide scandal involving bank personnel being encouraged to fraudulently enroll customers into bank services in which they had not expressly shown interest or agreed to join. This practice, being clearly unethical, has resulted in congressional hearings and in the recent (January 2017) departure of the organization's chief executive officer. Score: 64.

Danaher Corporation (2) received a score for having a sustainability report, albeit not one that adhered to any GRI reporting frameworks or standards. As a manufacturer, there is certainly significant impetus for a robust sustainability program—particularly given that it even develops some products for the environmental market. Disappointingly, there was absolutely no sustainability reporting in their annual report, nor was there any identified senior executive with a sustainability brief. The company's media profile was typical of that befitting a Fortune 100 organization with tens of billions of dollars of revenue, although it had no sustainability leadership profile in the industry. Score: 33.

GRI reporting standards. Being a biopharma organization, it obviously serves a great purpose with its research and development of important medical treatments; however, its minimal coverage of sustainability or social responsibility is disappointing. The firm also

has no specified senior executive with primary responsibility for sustainability matters, despite being a leading organization in its field. Score: 40.

Apple (4) is one of the most recognizable organizations on the planet and remains the largest publicly traded American organization, with a market capitalization of over \$700 billion. Despite its huge public profile (particularly social issues regarding its supply chain in China), its sustainability reporting is rather suboptimal, as it does not conform to any recognized standards, such as GRI. While it does provide some overview of its sustainability approach in the annual report, this is still rather limited, particularly given the span of its operations. Commendably, though, Apple does have a senior executive, Lisa Jackson, primarily responsible for sustainability issues. Jackson, who reports directly to the CEO, Tim Cook, is the vice president in charge of Environment, Policy and Social Initiatives. She previously served as the administrator of the U.S. Environmental Protection Agency under President Obama. Score: 46.

Charles Schwab (5) provides no sustainability reporting at all, despite the size of the enterprise. Furthermore, it had no sustainability-related reporting in its annual report. Not surprisingly, there is no senior executive with a sustainability brief at Charles Schwab. The organization has no perceptible profile in the industry as a proponent of any sustainability issues or causes. Score: 19.

Walt Disney (6) received a score for having a sustainability report; however, its report does not conform to GRI standards. Its annual report does include some information on its sustainability approach and performance, but this is also rather limited in its coverage—particularly given the span of Disney's operations, which include disparate businesses with significant environmental and social impacts. Quite

surprisingly, the organization still lacks a senior executive primarily focused on sustainability. Score: 41.

Praxair (7) had an exemplary sustainability report that was not only comprehensive but also adhered with GRI at the highest level. Furthermore, its annual report was also very comprehensive in its coverage of Praxair's sustainability mission, strategy, and execution. The annual report presented relevant sustainability metrics and detailed key environmental and social sustainability milestones that had either been reached or were targets for the coming years. Although Praxair did not have a senior executive at the highest level primarily focused on sustainability, it still was clearly recognized as a sustainability leader in its industry. For instance, it was the only U.S. chemical company that was a member of the Dow Jones Sustainability World Index. Score: 90.

Intel Corporation (8) not only has comprehensive sustainability reporting that adheres rigorously to GRI standards, but also provides robust reporting in its annual report that broadly covers important sustainability goals and results that are pertinent for investors and other key stakeholders who need to know about the business and its operations. No identified senior executive is primarily focused on sustainability issues. Score: 85.

Allergan (9) provides a sustainability report that falls short of GRI standards. Its annual report also fails to provide much insight into its sustainability responsibilities, strategy, or results. Unsurprisingly, the company does not have any identified senior executive primary focused on sustainability issues. There is no significant evidence of sustainability leadership in the industry. Score: 34.

United Parcel Services (UPS) (10) provides exemplary sustainability reporting which fully adheres with GRI standards. Furthermore, UPS's annual report also provides comprehensive and well-structured analysis of the company's sustainability challenges, opportunities, and strategy. It lays out some of the approaches that have been taken and the expected impact from those activities, including its efforts to influence its broad customer base along with the rest of the industry. As would be expected, given the high prominence afforded to sustainability within the company, UPS indeed has a senior executive with primary responsibility for sustainability: Mark Wallace sits on the management committee and is senior vice president for global engineering and sustainability. Score: 95.

The Parnassus Fund included a number of portfolio companies that scored highly when the framework was applied to them; however, the mean score of portfolio companies in this fund was 55.2, - which may be a somewhat mediocre average score in terms of the fund's sustainability profile. Comparisons with the traditional funds would be further illuminating.

Contrasting with a Sample Traditional Fund

An immediate observation as one reviews the portfolio companies in the Vanguard Total Stock Market Index Fund is that this traditional fund clearly includes some of the most-recognized blue-chip organizations in the world.

Table 8. Portfolio companies by weight in the Vanguard Total Stock Market Index (traditional fund) (Morningstar, 2016, September 30).

Portfolio Company	% Portfolio Weight
Apple Inc.	2.55
Microsoft Corp.	1.98
Exxon Mobil Corp.	1.44
Amazon.com Inc.	1.38
Johnson & Johnson	1.28
Berkshire Hathaway Inc. B	1.27
Facebook Inc. A	1.26
JPMorgan Chase & Co.	1.25
General Electric Co.	1.09
AT&T Inc.	1.07

Sample Assessment of the Portfolio Companies in the Vanguard Total Stock Market Index Fund

Table 9. Sample summary assessment of the portfolio companies in the Vanguard Total Stock Market Index Fund.

#	Criteria	1	2	3	4	5	6	7	8	9	10	Weighting
1.1	Availability of Sustainability Reporting	15	20	20	10	20	X	0	20	20	20	20
1.2	GRI Adherence Level	0	15	15	0	15	X	0	15	15	15	15
1.3	"GRI Standards" or G4 Reporting	0	5	5	0	5	X	0	5	5	5	5
2	Industrial Sector	8	8	3	8	8	X	8	8	9	8	10
3.1	Sustainability Reporting in Annual Report Sustainability	8	10	8	8	15	X	5	8	8	5	15
3.2	Role/Function in Leadership Team	15	5	5	5	10	X	5	15	10	5	15
3.3	Company's Sustainability Role in Industry	7	5	5	5	7	X	5	8	8	5	10
4	Public Relations/Media References/Misc.	3	3	3	3	3	X	3	4	4	3	5
5	Financial/Organizational Soundness	5	5	5	5	5	X	5	3	5	5	5
	Total	46	76	69	44	88	X	31	86	84	71	100

The portfolio companies in this Vanguard flagship fund varied widely in terms of industrial sectors, organizational structures, and approaches to sustainability; however, on

average, they scored 60 points using the measurement framework (Table 9). Although this was by no means an exemplary score, it was somewhat noteworthy given that the fund represented a cross-section of public companies in America and that this average score was surprisingly higher than the average score for the Parnassus Core Equity fund, which was positioned as an SRI fund.

Further Observations from Sample Analysis of SRI and Traditional Funds

The examination of more funds provides statistical credence and weight to any
findings about the relative strength of the sustainability profiles of the SRI funds relative
to the traditional funds. In the examples provided, one explanation for the higher average
scores is that the Vanguard (i.e., traditional) fund, being a flagship index investment
vehicle, includes some of the most prominent and well-recognized public companies in
the world. These companies, as a result of their irrefutable prominence, may have a
bigger spotlight cast on them in the public domain, and thus, they have a bigger incentive
to proactively address sustainability issues with their key stakeholders (including
shareholders) as well as investing in significant internal resources (and executives) to
oversee their sustainability strategies.

Another factor to consider is that sustainability strategies and programs are sometimes rather dispersed within an organization and are not managed as a collective, coherent unit, even though some of these organizations operate at relatively high levels in terms of their sustainability goals and practices, when viewed collectively. Without a singular sustainability program or executive leadership within these companies, reporting and measurement may not be adequate, and ultimately, responsibility for meeting milestones and achieving goals becomes difficult to ascertain among the most senior

executive team. ExxonMobil and Facebook (which scored 46 and 31 points, respectively) are two examples of companies that undoubtedly must have sustainability initiatives that are not as readily identifiable due to the fact that no executives at the very highest levels of the organization have been assigned to primarily lead sustainability initiatives (such as at United Parcel Services and at Apple) and also because of the dispersed nature of sustainability initiatives across the organization (which may also be directly related to the lack of a primary senior executive leader overseeing the domain). For instance, these executives may:

factor in the interests and views of multiple stakeholders and typically exceed the legal requirements when it comes to employment practices, product safety, and the natural environment. However laudable these efforts may be, they are typically conceived of and managed as matters of compliance, philanthropy, stakeholder relations, or operational improvement. (Googins, 2007)

Further analysis of the two pools of traditional and SRI funds (along with the accompanying data) is included in the Ancillary Appendix; however, comprehensive analysis of the two sets of fund groups follows here.

Review of SRI Funds Group

A review of the socially responsible funds and their respective portfolios showed some significant variation in the approaches that socially responsible fund managers have taken to meeting their SRI mandates. The following were some notable observations regarding the SRI fund group:

i. Some companies that are not particularly noted for their SRI credentials happen to be cornerstones of the SRI fund industry. For instance, Alphabet (the parent company of Google) is part of half of the funds in the SRI group despite not being particularly noted

in the industry for its sustainability credentials relative to its peers. It is especially noteworthy that Alphabet appears to be more popular in the SRI fund group than it is in traditional fund group. However, it is also important to note that the company scored 64 using the framework developed for this research—a score somewhat higher than the 61.39 average for the SRI fund group. Other companies with surprising popularity in the SRI group include Microsoft and Apple. However, unlike Alphabet, Microsoft was more popular in the traditional group, while Apple was featured exactly the same number of times in SRI funds as it did in traditional funds (see Tab 8 in Excel file).

- ii. Some companies in industries typically plagued by environmental concerns still managed to be selected as SRI fund portfolio companies. For instance, Occidental Petroleum Company and Total SA are portfolio companies for two distinct SRI funds despite not being in any of the funds in the traditional group. ExxonMobil and Chevron, however, were the two most popular companies from the petrochemicals industry in the traditional fund group. Both of these companies were also portfolio companies for two other SRI funds. Save for a handful of noted exceptions, the SRI funds typically seemed to avoid the petrochemicals industry in general: "Firms that extract natural resources, such as oil and timber companies, are monitored closely by NGOs and find themselves more exposed on their environmental performance. Risk management criteria naturally dictate that they give greater attention to environmental safeguards" (Googins, 2007).
- iii. Many SRI fund managers appear to be rather willing to take some companies' sustainability claims at their word (in the absence of independent assessments and standardized reporting). One notable example of this is clearly Alphabet (Google's parent company), which still does not abide by GRI frameworks although it produces its own

fairly comprehensive sustainability report. The two Ariel SRI funds reviewed in this research (i.e., Appreciation Investor and Fund Investor) also included myriad portfolio companies that had absolutely no adherence to GRI or any broadly recognized reporting standard. Notably, of the top 20 companies (by portfolio weight), in these two Ariel funds, only three portfolio companies actually reported their sustainability performance with adherence to any notable standard. It may therefore be important to particularly examine the process by which Ariel is able to effectively determine the SRI qualifications of its portfolio companies in accordance with its own well-touted SRI investment philosophy. One may even ask—if Ariel is willing to look past companies' inability or unwillingness to use broadly recognized reporting standards for sustainability, would it do the same for financial or accounting standards if they were not required by the Securities and Exchange Commission?

iv. A comparison of two financial companies' inclusion (or lack thereof) in SRI funds also provided some interesting perspective on how attitudes and assessments to these companies' profiles may change with time. For example, J.P. Morgan was overwhelmingly more popular in the reviewed traditional funds than in the reviewed SRI funds (perhaps owing to some reputational damage stemming from its involvement in a widely reported LIBOR rate-fixing scheme, for which it was heavily fined. While J.P. Morgan was featured in nine of the selected traditional funds, only one SRI fund deemed it worthy of being a portfolio company. Meanwhile, Wells Fargo was selected as a portfolio company by three SRI funds as well as by four traditional funds. However, it is important to recognize that Wells Fargo's recent public fiasco, in which it was found to have systematically and unethically opened and operated thousands of accounts without

the express permission of the customers, has probably not been reflected in fund selections, which sometimes lag behind significant issues or may even completely overlook them when they are not considered substantial enough.

v. Some companies have truly become SRI stars and have garnered reputations befitting their sustainability strengths relative to their peers. However, despite being well-known brands with strong financial performance, these companies overwhelmingly appear in the reviewed SRI funds rather than in the traditional funds (for instance, Visa, which was featured in four SRI funds compared to just one traditional fund, or PepsiCo, which was featured in four SRI funds but not in any traditional fund, as well as Qualcomm, which similarly was not featured in any traditional fund, but was a portfolio company in three SRI funds). It is probable that these organizations' sustainability strengths are still not being adequately recognized by traditional fund managers as fundamental for continued success and are thus entirely missing the essence of corporate sustainability.

Review of Traditional Funds Group

Traditional fund managers obviously have a greater flexibility to achieve their fund mandates that SRI managers; however, it is also probable that some of them still approach their portfolio selection process with a certain sustainability awareness or sensitivity, even if that is not explicitly part of their respective mandates (particularly in a post-Deepwater Horizon oil spill era). The following are some notable observations regarding the traditional fund group from this research:

i. Despite having a broader pool of portfolio companies relative to the SRI fund group, the traditional funds are more highly concentrated in the Fortune 100 companies

(which is likely due to the increasing prevalence of index funds, which generally follow the same index and thus invest in almost identical manners). Of these index funds, the largest (and the largest mutual fund in the world) is Vanguard's Total Stock Market Index fund, whose portfolio companies generally tended to be the most prevalent across the reviewed traditional funds (including companies such as Apple, Microsoft, ExxonMobil, Facebook, Johnson & Johnson, General Electric, and JP Morgan Chase, among others).

- ii. As expected, certain industries were predominantly represented in one fund group or the other, with petrochemicals being understandably more prevalent in the traditional group than in the SRI group; however, it is still noteworthy that pharmaceutical and biotechnology companies appeared to be more prevalent in the SRI funds than in traditional funds. Bio-pharma industry leaders such as Allergan and Gilead were barely represented in the traditional group, while being part of multiple SRI fund groups. For traditional fund managers, it appears that there is significant tendency to align with certain indexes, even at the expense of missing out on well-regarded industry leaders that are not part of these indexes. This further indicates the possibility of SRI funds being possible vehicles for diversification from traditional funds; however, that is outside the scope of this research.
- iii. The traditional funds reviewed included a few "actively managed" funds (specifically, American Funds Growth Fund, American Funds EuroPacific Fund, and Fidelity Contrafund) which (with the exception of the EuroPacific fund) tended to skew very closely to the most prominent index funds (e.g., Vanguard Total Stock Market Index) in the makeup of their portfolio companies. And clearly, the managers of these

actively managed funds tend to prioritize the same attributes as the creators of the most prominent indexes.

Summary of Findings and Examination of Null Hypothesis

A comprehensive review of the average scores of the SRI fund group and the traditional fund group revealed that the traditional fund group indeed scored higher (64.55) than the SRI group (61.39) on average. Furthermore, given that the SRI group included several poorly scoring funds, I was unable to reject the research hypothesis.

Table 10. Summary of fund group analysis.

	SRI	Traditional
Average score across SRI funds	61.39	64.55
SD across SRI funds	10.96	8.29
Median	61.81	63.07
Highest scoring	76.21	73.23
Lowest scoring	44.00	52.67

On close examination, the analysis showed that the traditional fund group included funds that were more similarly rated compared to the SRI funds whose scores had a higher variance. The lower variance within the traditional group can probably be attributed to the aforementioned fact that the traditional group tended to include a narrower range of portfolio companies (i.e., mostly Apple, Microsoft, Alphabet, Johnson & Johnson, General Electric, Amazon, JP Morgan, etc.) than the SRI fund group, which included some rather obscure companies in several instances (such as Zimmer Biomet, Lam Research, Illinois Tool Works, Whole Foods, etc.).

In particular, the results also showed significant differences in how SRI managers approached their investment mandates. For instance, while the TIAA and Neubeger funds scored in the mid 70s on average, the two Ariel funds scored an average of 44 points (largely due to their inclusion of holdings with no available sustainability reporting and hence scored lowly). In essence, investors who are interested in socially responsible investments may find opportunities to meet their investment objectives through some of these leading SRI funds; however, given the vast difference in the manner in which these funds approach their mandates, such investors may be better served by focusing on those funds whose investment methodologies involve the use of broadly accepted sustainability reporting in their criteria. Unsurprisingly, the leading SRI funds (in this research) scored higher (76.2) than the highest-scoring traditional fund (73.2), even though the SRI group lagged behind the traditional group in aggregate, hence highlighting the need to be particularly fastidious as an SRI investor when selecting among mutual fund investment options.

Chapter IV

Discussion

This research study focused on a comparative assessment of two rather distinct mutual fund groups (albeit with some common holdings). Through the specific assessment of each of the holdings in the two groups, it was possible to determine that the traditional group was as likely as SRI mutual funds to include holdings with sustainable attributes. This finding ultimately undercuts the premise of SRI funds- a claim that investors seeking to invest in companies with markedly sustainable attributes can do so with SRI funds in lieu of traditional mutual funds.

Although the findings were somewhat consistent with the hypothesis going into the study, there were a few other notable observations from this study. For instance, it became increasingly clear that some of the larger organizations tended to perform better than the smaller ones based on the scoring approach that I used. However, this was certainly not universal, as companies such as Google and Alphabet did not perform as well as some of the smaller companies in their industry. This is understandable, as larger entities can more readily afford some of the overhead required with establishing stronger sustainability programs.

Furthermore, some companies may also be reluctant to aggressively tout their sustainability credentials as publicly as others do (and hence may have scored lower than they otherwise would have scored). The rationale for this reticence is often linked to a fear of being accused of greenwashing: "Greenwashing is certainly still a danger and

companies continue to wrestle with the balance of transparency versus backlash should their information be overstated" (Farver, 2015).

Overall, this study certainly illuminated some of the challenges posed by fund managers in determining how to position their funds and some of the underlying difficulties in trying to assess whether one company is more sustainable than another. In particular, the study exposed the value of standardized sustainability reporting frameworks that enable greater comparability between companies—particularly those in different industries. Ultimately, SRI funds serve a valuable purpose and have a promising future, but fund managers are best advised to be transparent about their processes and to ensure that their portfolio companies, in turn, are also very transparent about their sustainability-related activities, infrastructure, and results.

Research Limitations

This study had a certain limitation which was made clear in the research design phase: Given that some funds can contain dozens of different stocks, it would be particularly challenging to evaluate each fund in its entirety. However, reviewing only the top 10 stocks in each fund (as was the approach of this study) may leave out important investments. Regardless, this research approach remains quite defensible as a measured and fair aspect of the overall research methodology, given the logistical challenges of potentially scrutinizing thousands of companies as an alternative and the top-heavy investing approach that is commonly deployed by fund managers, in which certain holdings tend to dominate each fund.

Furthermore, it is important to note that in the interest of research expediency, only the top 10 portfolio holdings for each of the 10 SRI and 10 traditional funds were examined. I anticipate that due to the concentration of mutual fund holdings, limiting the scope in such a way did not impact the ultimate findings of the study.

Conclusions

This research study achieved two significant goals. First, it provided a fact-driven appraisal of whether the most prominent socially responsible funds in the industry are generally following their SRI mandates. Second, it introduced a framework for the assessment of these funds from a sustainability perspective going forward. The study conclusively determined that SRI mutual funds are not necessarily a more effective solution for investors with socially responsible investing inclinations. This conclusion is based on the fact that SRI fund holdings were not shown to be any more socially responsible than holdings in traditional funds.

Appendix 1

Largest SRI Funds (by AUM) and Tables of Portfolio Holdings

Parnassus	
Portfolio Company	% Portfolio Weight
Wells Fargo & Co.	4.93
Danaher Corp.	4.47
Gilead Sciences Inc.	4.42
Apple Inc.	4.05
Charles Schwab Corp.	4.04
Walt Disney Co.	3.96
Praxair Inc.	3.94
Intel Corp.	3.52
Allergan PLC	3.27
United Parcel Service Inc. Class B	3.06

TIAA-CREF Social Choice Equity Fund Advisor		
Portfolio Company % Portfolio Weigh		
Microsoft Corp.	2.28	
Johnson & Johnson	1.85	
Verizon Communications Inc.	1.42	
Procter & Gamble Co	1.35	
Alphabet Inc. A	1.24	
Alphabet Inc. C	1.22	
Walt Disney Co.	1.22	
Intel Corp.	1.18	
PepsiCo Inc.	1.14	
Merck & Co. Inc.	1.12	

Neuberger Berman Socially Responsive Fund	
Portfolio Company	% Portfolio Weight
Texas Instruments Inc.	5.02
Progressive Corp	4.75
W.W. Grainger Inc.	3.76
Becton, Dickinson and Co.	3.74
Newell Brands Inc.	3.74
Unilever NV ADR	3.43
Noble Energy Inc.	3.26
AmerisourceBergen Corp	3.18
Intercontinental Exchange Inc.	3.04
Schlumberger Ltd.	3.02

Calvert Equity	
Portfolio Company	% Portfolio Weight
Visa Inc. Class A	4.87
Alphabet Inc. C	4.68
Thermo Fisher Scientific Inc.	4.57
Microsoft Corp.	3.90
CVS Health Corp.	3.41
Lowe's Companies Inc.	3.40
Amphenol Corp. Class A	3.28
Mastercard Inc. A	3.27
Dollar Tree Inc.	3.20
Ecolab Inc.	3.19

Vanguard FTSE Social Index	
Portfolio Company	% Portfolio Weight
Apple Inc.	4.55
Microsoft Corp.	3.44
Johnson & Johnson	2.19
JPMorgan Chase & Co.	2.15
Facebook Inc. A	2.04
Wells Fargo & Co.	1.99
Alphabet Inc. A	1.70
Procter & Gamble Co.	1.65
Alphabet Inc. C	1.63
Bank of America Corporation	1.61

Ariel Fund Investor	
Portfolio Company	% Portfolio Weight
Zebra Technologies Corp.	4.52
Lazard Ltd Shs A	4.37
KKR & Co. LP	4.10
CBRE Group Inc.	3.30
Kennametal Inc.	3.30
MSG Networks Inc. Class A	3.24
Tegna Inc.	3.16
Bio-Rad Laboratories Inc.	3.14
Jones Lang LaSalle Inc.	3.12
Royal Caribbean Cruises Ltd.	3.08

Pax Balanced Individual Investor		
Portfolio Company	% Portfolio Weight	
Pax Mid Cap Institutional	8.88	
Pax MSCI International ESG Idx Instl	8.67	
US Treasury Note 2.375%	2.19	
Apple Inc.	1.98	
American Tower Corp.	1.96	
Microsoft Corp.	1.94	
Johnson & Johnson	1.80	
Chubb Ltd	1.63	
Qualcomm Inc.	1.41	
Zoetis Inc.	1.37	
Occidental Petroleum Corp.	1.32	
Alphabet Inc. A	1.29	
PepsiCo Inc.	1.29	

CRA Qualified Investment Retail	
Portfolio Holding	% Portfolio Weight
FNMA 3.5%	0.89
FNMA 3.5%	0.77
FNMA 3.5%	0.72
FNMA 3.5%	0.66
GNMA CMO 2.65%	0.62
FNMA 3%	0.60
FNMA 0.463%	0.59
GNMA 3.1%	0.59
FNMA 3.5%	0.58
US Treasury Bond 2.5%	0.58

Invesco Summit A	
Portfolio Holding	% Portfolio Weight
Amazon.com Inc.	5.05
Facebook Inc. A	4.82
Apple Inc.	4.55
Visa Inc. Class A	3.99
Celgene Corp.	2.95
Lowe's Companies Inc.	2.28
Electronic Arts Inc.	1.95
Broadcom Ltd.	1.91
UnitedHealth Group Inc.	1.83

Ariel Appreciation Investor	
Portfolio Company	% Portfolio Weight
Northern Trust Corp.	4.34
Laboratory Corp. of America Holdings	4.30
Aflac Inc.	4.29
Zimmer Biomet Holdings Inc.	4.08
Lazard Ltd. Shs A	3.98
Stanley Black & Decker Inc.	3.97
The Interpublic Group of Companies Inc.	3.82
Omnicom Group Inc.	3.63
First American Financial Corp.	3.52
Illinois Tool Works Inc.	3.49

American Century NT Large Company Value Fund Institutional	
Portfolio Company	% Portfolio Weight
Wells Fargo & Co.	3.47
Pfizer Inc.	3.26
Schlumberger Ltd.	3.01
Total SA ADR	2.79
Procter & Gamble Co.	2.65
Chevron Corp.	2.62
Bank of America Corporation	2.47
Johnson Controls International PLC	2.44
Oracle Corp.	2.39
US Bancorp	2.36

Eventide Gilead N	
Portfolio Company	% Portfolio Weight
Macquarie Infrastructure Corp.	4.52
XPO Logistics Inc.	3.83
Lear Corp.	3.64
AbbVie Inc.	3.50
Lowe's Companies Inc.	3.16
KAR Auction Services Inc.	3.01
Inphi Corp.	2.80
Lam Research Corp.	2.70
Steel Dynamics Inc.	2.66
Mobileye NV	2.62

American Century NT Equity Growth Institutional	
Portfolio Company % Portfolio Weight	
Apple Inc.	3.30
Alphabet Inc. A	3.26
Microsoft Corp.	3.24
Amazon.com Inc.	2.25
Facebook Inc. A	2.09
Citigroup Inc.	1.87
Exxon Mobil Corp.	1.75
Intel Corp.	1.70
PepsiCo Inc.	1.70
Merck & Co. Inc.	1.64

GuideStone Funds Balanced Allocation Institutional	
Portfolio Company	% Portfolio Weight
GuideStone Funds Medium-Dur Bd Instl	15.67
GuideStone Funds Low-Duration Bond Instl	11.78
GuideStone Funds International Eq Instl	10.91
GuideStone Funds Value Equity Instl	9.69
GuideStone Funds Growth Equity Instl	9.09
GuideStone Funds Defensy Mkt Strats Inst	7.83
GuideStone Funds Global Bond Instl	7.82
GuideStone Funds Inflation Prot Bd Instl	5.65
GuideStone Funds Extended-Dur Bd Instl	4.02
GuideStone Funds Global Natrl Res Eq Inv	3.01

Parnassus Endeavor Investor	
Portfolio Company	% Portfolio Weight
Gilead Sciences Inc.	7.17
Micron Technology Inc.	5.07
International Business Machines Corp.	4.86
Perrigo Co. PLC	4.71
Allergan PLC	4.60
Whole Foods Market Inc.	4.55
McKesson Corp.	4.52
American Express Co.	4.49
Qualcomm Inc.	4.29
VF Corp.	3.84

GuideStone Funds Growth Equity Fund Institutional	
Portfolio Company % Portfolio Weigh	
Visa Inc. Class A	6.13
E-mini S&P 500 Mar17	5.17
Facebook Inc. A	5.13
Amazon.com Inc.	4.42
Alphabet Inc. A	3.61
Alibaba Group Holding Ltd. ADR	3.16
Microsoft Corp.	2.56
Monster Beverage Corp.	2.50
Qualcomm Inc.	2.49
Alphabet Inc. C	2.42

Calvert Short Duration Income Y	
Portfolio Company	% Portfolio Weight
2 Year US Treasury Note Future Mar17	6.65
US Treasury Note 1.75%	5.20
US Treasury Note 1.375%	5.00
US 5 Year Note (CBT) Mar17	2.19
Citigroup 1.7%	2.14
Conns Recv Fdg Llc 2016-B 3.73%	1.15
Invitation Homes Tr 2014-Sfr1 FRN	1.13
Comm Mtg Tr 2013-Thl CMO	1.12
Tru Tr 2016-Toys CMO	1.05
Onemain Finl Issue Tr 2014-2 2.47%	0.99

GuideStone Funds International Equity Fund Institutional	
Portfolio Company	% Portfolio Weight
mini MSCI EAFE Index TAS Mar17	3.21
Dax Mar17	2.21
TOPIX Index Future Mar17	2.13
FTSE 100 TR (Declared Dividend) - Stnd Index Future	1.58
ING Group NV	1.42
SAP SE	1.42
Sanofi SA	1.41
GlaxoSmithKline PLC	1.25
BP PLC	1.24
AIA Group Ltd.	1.23

American Century NT Growth R6	
Portfolio Company	% Portfolio Weight
Alphabet Inc. A	6.44
Apple Inc.	5.02
PepsiCo Inc.	4.26
Amazon.com Inc.	4.07
Microsoft Corp.	3.48
Comcast Corp. Class A	3.17
Visa Inc. Class A	2.88
O'Reilly Automotive Inc.	2.45
Amgen Inc.	2.01
Delta Air Lines Inc.	1.65

PIMCO Total Return ESG Administrative		
Portfolio Company % Portfolio Weight		
Fin Fut Us 5yr Cbt 12/30/16	26.44	
Fin Fut Us 10yr Cbt 12/20/16	9.31	
Fed Natl Mort Assc 3.5%	9.04	
Fannie Mae Single Family TBA 3% 2046-11-01	7.40	
US Treasury Bond 3.375%	6.46	
US Treasury Note 2.25%	4.75	
Fannie Mae Single Family TBA 4% 2046-11-01	3.63	
US Treasury TIP 1.75%	3.57	
Freddie Mac Gold Single Family TBA 4% 2046-10-01	3.20	
Fed Natl Mort Assc 4%	3.06	

Appendix 2

Largest Traditional Funds and Portfolio Holdings

Vanguard Total Stock Market Index Fund	
Portfolio Company	% Portfolio Weight
Apple Inc.	2.55
Microsoft Corp.	1.98
Exxon Mobil Corp.	1.44
Amazon.com Inc.	1.38
Johnson & Johnson	1.28
Berkshire Hathaway Inc. B	1.27
Facebook Inc. A	1.26
JPMorgan Chase & Co.	1.25
General Electric Co.	1.09
AT&T Inc.	1.07

Vanguard 500 Index Fund	
Portfolio Company	% Portfolio Weight
Apple Inc.	3.28
Microsoft Corp.	2.55
Exxon Mobil Corp.	1.76
Amazon.com Inc.	1.65
Johnson & Johnson	1.56
Facebook Inc. A	1.55
JPMorgan Chase & Co.	1.53
Berkshire Hathaway Inc. B	1.49
General Electric Co.	1.33
AT&T Inc.	1.31

Vanguard Institutional Index Fund	
Portfolio Company	% Portfolio Weight
Apple Inc.	3.28
Microsoft Corp.	2.55
Exxon Mobil Corp.	1.77
Amazon.com Inc.	1.65
Johnson & Johnson	1.56
Facebook Inc. A	1.55
JPMorgan Chase & Co.	1.54
Berkshire Hathaway Inc. B	1.50
General Electric Co.	1.33
AT&T Inc.	1.31

Vanguard Total Institutional Stock Index Fund		
Portfolio Company % Portfolio Weight		
Nestle SA	1.08	
Novartis AG	0.83	
Samsung Electronics Co. Ltd.	0.82	
HSBC Holdings PLC	0.82	
Roche Holding AG Dividend Right Cert.	0.81	
Toyota Motor Corp.	0.76	
Tencent Holdings Ltd.	0.67	
Taiwan Semiconductor Manufacturing		
Co. Ltd.	0.64	
Royal Dutch Shell PLC Class A	0.56	
British American Tobacco PLC	0.55	

SPDR® S&P 500 ETF	
Portfolio Company	% Portfolio Weight
Apple Inc.	3.61
Microsoft Corp.	2.44
Exxon Mobil Corp.	1.67
Johnson & Johnson	1.63
Berkshire Hathaway Inc. B	1.63
Amazon.com Inc.	1.63
JPMorgan Chase & Co.	1.62
Facebook Inc. A	1.56
Wells Fargo & Co.	1.31
General Electric Co.	1.29

Vanguard Total Bond Market Index Fund	
Portfolio Company	% Portfolio Weight
US Treasury Note 2.125%	0.55
US Treasury Note 1%	0.49
US Treasury Note 3.625%	0.47
US Treasury Note 2.625%	0.46
US Treasury Note 2.25%	0.42
US Treasury Note 1%	0.42
US Treasury Note 2%	0.42
US Treasury Note 1.75%	0.41
US Treasury Note 1.25%	0.4
US Treasury Note 1.875%	0.39

American Funds Growth Fund	
Portfolio Company	% Portfolio Weight
Amazon.com Inc.	6.05
Broadcom Ltd.	2.63
UnitedHealth Group Inc.	2.43
Microsoft Corp.	2.35
The Home Depot Inc.	2.11
Netflix Inc.	2.07
Alphabet Inc. C	1.81
EOG Resources Inc.	1.78
American International Group Inc.	1.73
Facebook Inc. A	1.52

American Funds Europacific Growth	
Portfolio Company	% Portfolio Weight
Taiwan Semiconductor Manufacturing Co. Ltd.	1.95
Alibaba Group Holding Ltd. ADR	1.9
Nintendo Co. Ltd.	1.82
Novo Nordisk A/S B	1.81
Prudential PLC	1.8
Tencent Holdings Ltd.	1.79
AIA Group Ltd.	1.79
SoftBank Group Corp.	1.76
Novartis AG	1.75
HDFC Bank Ltd.	1.69

Fidelity® Contrafund® Fund	
Portfolio Company	% Portfolio Weight
Facebook Inc. A	5.82
Berkshire Hathaway Inc. A	5.39
Amazon.com Inc.	4.06
Alphabet Inc. A	3.64
Alphabet Inc. C	3.21
Apple Inc.	2.97
Wells Fargo & Co.	2.60
UnitedHealth Group Inc	2.58
Microsoft Corp.	2.58
Visa Inc. Class A	2.26

American Funds Capital Income Builder	
Portfolio Company	% Portfolio Weight
Philip Morris International Inc.	3.56
Verizon Communications Inc.	2.96
Altria Group Inc.	2.13
AbbVie Inc.	2.13
National Grid PLC	1.61
Coca-Cola Co.	1.60
Crown Castle International Corp.	1.57
Imperial Brands PLC	1.54
AT&T Inc.	1.52
Exxon Mobil Corp.	1.49

American Funds Income Fund of Amer	
Portfolio Company	% Portfolio Weight
Microsoft Corp.	3.29
Merck & Co. Inc.	2.99
General Electric Co.	2.36
JPMorgan Chase & Co.	2.08
Intel Corp.	2.03
Lockheed Martin Corp.	1.97
Verizon Communications Inc.	1.89
Procter & Gamble Co.	1.75
McDonald's Corp.	1.73
Chevron Corp.	1.41

Vanguard Total Bond Market II Index Fund	
Portfolio Company	% Portfolio Weight
US Treasury Note 0.875%	0.84
US Treasury Note 1%	0.74
US Treasury Note 1.375%	0.69
US Treasury Note 0.875%	0.58
US Treasury Note 1.125%	0.53
US Treasury Note 1.375%	0.48
US Treasury Bond 2.75%	0.46
US Treasury Note 1.75%	0.42
US Treasury Note 1.5%	0.42
US Treasury Note 1%	0.42

PIMCO Total Return Fund	
Portfolio Company	% Portfolio Weight
Fin Fut Us 5yr Cbt 12/30/16	26.47
Fin Fut Us 10yr Cbt 12/20/16	16.63
Fed Natl Mort Assc 4%	7.54
Fannie Mae Single Family TBA 3% 2046-11-01	7.40
Fed Natl Mort Assc 3.5%	6.68
US Treasury Bond 3.125%	5.58
US Treasury Note 2.25%	3.82
US Treasury Bond	3.51
Fannie Mae Single Family TBA 4% 2046-11-01	3.33
US Treasury Bond 3%	2.91

Fidelity Spartan® 500 Index Fund	
Portfolio Company	% Portfolio Weight
Apple Inc.	3.27
Microsoft Corp.	2.54
Exxon Mobil Corp.	1.76
Amazon.com Inc.	1.64
Berkshire Hathaway Inc. B	1.57
Johnson & Johnson	1.56
Facebook Inc. A	1.54
JPMorgan Chase & Co.	1.53
General Electric Co.	1.33
AT&T Inc.	1.31

American Funds American Balanced Fund	
Portfolio Company	% Portfolio Weight
Microsoft Corp.	3.71
The Home Depot Inc.	2.22
Comcast Corp. Class A	2.17
Berkshire Hathaway Inc. A	2.03
JPMorgan Chase & Co.	1.76
Amazon.com Inc.	1.73
Philip Morris International Inc.	1.59
UnitedHealth Group Inc.	1.59
E.I. du Pont de Nemours & Co.	1.52
Schlumberger Ltd.	1.46

Vanguard Wellington TM	
Portfolio Company	% Portfolio Weight
Microsoft Corp.	2.09
JPMorgan Chase & Co.	2
Chevron Corp.	1.92
Intel Corp.	1.72
Wells Fargo & Co.	1.7
Alphabet Inc. A	1.68
Bank of America Corporation	1.68
Comcast Corp. Class A	1.61
Chubb Ltd.	1.5
Merck & Co. Inc.	1.49

American Funds Capital World Growth & Income	
Portfolio Company	% Portfolio Weight
US Treasury Note 1.125%	2.72
Mexico (Utd Mex St) 6.5%	2.15
Japan (Govt. of) 0.1%	1.59
Hungary (Rep. of) 7.5%	1.43
Poland (Rep. of) 1.5%	1.41
US Treasury Note	1.30
Germany (Federal Republic of) 2.5%	1.24
US Treasury Bond	1.22
Nykredit Realkredi 2%	1.18
US Treasury Bond 2.875%	1.10

Portfolio Company	% Portfolio Weight
Microsoft Corp.	5.90
The Home Depot Inc.	3.87
Boeing Co.	3.54
Verizon Communications Inc.	3.25
Comcast Corp. Class A	2.85
Lockheed Martin Corp.	2.59
JPMorgan Chase & Co.	2.58
Merck & Co. Inc.	2.48
Royal Dutch Shell PLC ADR Class B	2.43
Schlumberger Ltd.	2.37

Franklin Income Fund		
Portfolio Company	% Portfolio Weight	
Royal Dutch Shell PLC ADR Class A	2.28	
General Electric Co.	1.66	
Dow Chemical Co.	1.55	
Microsoft Corp.	1.53	
Chevron Corp.	1.38	
Basf SE	1.38	
Wells Fargo & Co.	1.36	
BP PLC ADR	1.29	
Coca-Cola Co.	1.28	
Dominion Resources Inc.	1.18	

Portfolio Company	% Portfolio Weight
US 5yr Note (Cbt) Mar17	6.22
US Treasury Note 1.75%	4.29
US Treasury Bond 2.875%	3.26
90day Euro\$ Futr Dec17	2.85
US Treasury Note 2%	2.72
US 2yr Note (Cbt) Mar17	2.61
US Treasury Note 0.75%	2.53
US Treasury Note 1.25%	1.98
US Treasury Note 1.5%	1.29
US Treasury Note 1.125%	1.13

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