Helena Schneider

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PRACTICAL EXPERIENCE

Working Student in Software Development for New Technologies
at Stadtwerke München GmbH   *10/2022 - 01/2025*
- Backend development with Python and FastAPI for Azure cognitive services applications.
- Full-stack development with JavaScript and Sveltekit.
- Learning experiences: Acquiring knowledge in software development processes and tools as Jira and Github; application of best practices in Python and JavaScript; practical experience in innovation management and prototyping.

Working Student in Digital Governance Management
at PricewaterhouseCoopers GmbH   *12/2021 - 05/2022*
- Support in the implementation of a GRC tool for an international software company.
- Collaboration in consulting for a global technology company on restructuring work organization in the IAM area.
- Learning experiences: Processing complex technical information for different target audiences and the ability to support customers even in challenging situations, as well as creating engaging workshops spanning several hours.

Internship in IT with a Focus on Marketing and Digitalization
at KUKA AG   *10/2020 - 01/2021*
- Development of a marketing strategy for the IT automation team and support for a digitization initiative.
- Design of web-based learning modules on topics in the field of IT automation.
- Learning experiences: Insights into the importance of digitization for companies and how to communicate this necessity to departmental units, as well as the associated challenges; in addition, the conveyance of low-code development to non-IT professionals.

EDUCATION

Master, Information Systems TU München   *10/2022 - today*
Thesis: Bias Engineering for an ML Support Ticket Classifier
Projects:
- Lab course: Generative AI for log analysis in quality assurance of Infrastructure as a Code (IaC)
- Web Application Engineering: Creation of a web application for renting private gardens.

Bachelor, Business Informatics University of Augsburg   *10/2018 - 12/2021*
Thesis: „Supporting digital and sustainable innovation: digital technologies to support sustainable economy"

HOBBIES & VOLUNTEERING

Hiking, sailing, programming courses for students (grade 7 to 10).