Scala @ Uber Data Science

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Introduction

- Originally from Seattle, in the US
- Worked at Uber for 3 years in San Francisco and Amsterdam
- Before that worked at a firm that did expert witness testimony in legal cases involving statistics and machine learning

AGENDA

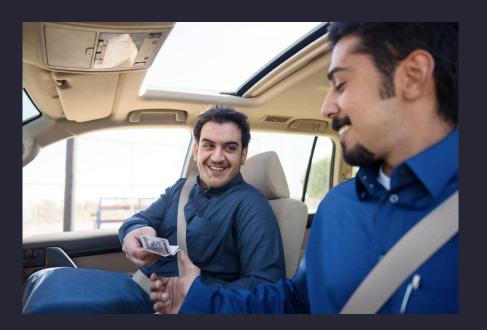
- Motivating Example
- Scala in Experimentation
- Scala in Machine Learning
- sparkmagic

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Motivating Example: Letting riders pay for Uber with cash

• Why cash?



- Why cash?
- Only supporting credit cards made sense in early markets.

That all changed when we decided to invest heavily in India and Latin America



- ...so why not cash from the beginning?
- Not "magical"
 - Can't just get out
 - Change
 - Split a fare?
 - Service fee?



- Given costs, cash needs to have some series benefits
- So how do we see how big the benefits are?

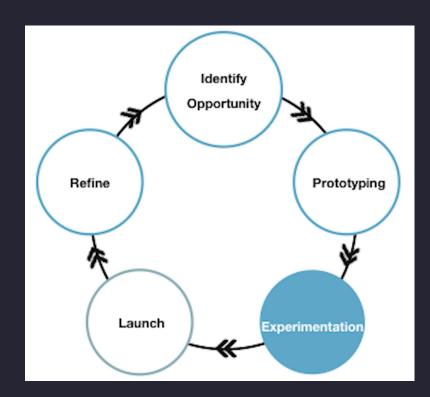
Experimentation



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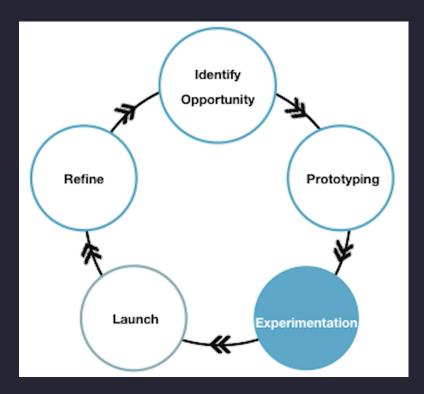
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- Why experimentation?
- Outside world often has a larger impact on user behavior/metrics than the things that you ship...
- ...so we need to have a control group



• Why experimentation?

 Keeping a control group also allows us to easily see if what we shipped is causing regressions in metrics (aka causing the app to crash).



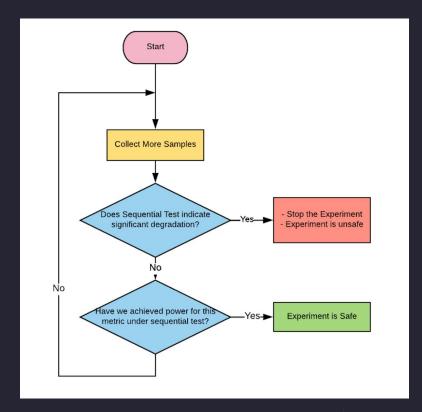
Staged rollout

 Roll feature out to a small group of users first, then to more and more, performing tests along the way to ensure we don't have regressions.

Differences Between a Staged Rollout and Standard A/B Testing

	Staged Rollout	Standard A/B Testing
Type of Process	Reliable feature release	Feature evaluation
Goal	Whether the feature is causing a regression	Whether the feature is successful
Experiment Design and Configuration	Multiple adaptive stages	One fixed stage
Metrics	Core app health and business metrics	Complete set of app metrics
Statistical Test	Sequential test	Fixed horizon test (e.g. <u>t-test</u> , <u>chi-squared</u> <u>test</u> , and <u>bootstrapping</u>)

- Staged rollout: How it works
- Continue collecting samples until we have high confidence that it is not causing a regression, then roll it out to more users.

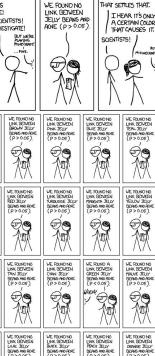


Staged rollout architecture, example



- Staged rollout: How do we test?
- Initially, classical statistical tests had large false positive rate.
- Then we tried sequential likelihood ratio tests (SLRT), assuming that users' sessions were independent. We still had a high false positive rate





WE FOUND NO

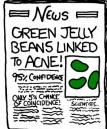
LINK BETWEEN TEAL JELLY

WE FOUND NO LINK BETWEEN

WE FOUND NO LINK BETWEEN

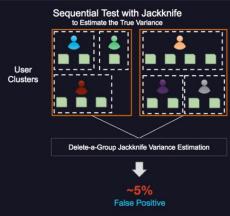
LINK BETWEEN ORANGE JELLY BEANS AND AON

WE FOUND NO



- Staged rollout: How do we test?
- We then kept the SLRT, but used delete-a-group jackknife variance estimation, which worked great...
- ...but now we have to do simulation-based estimation for every experiment we launch, all the time
- Scala handles this well



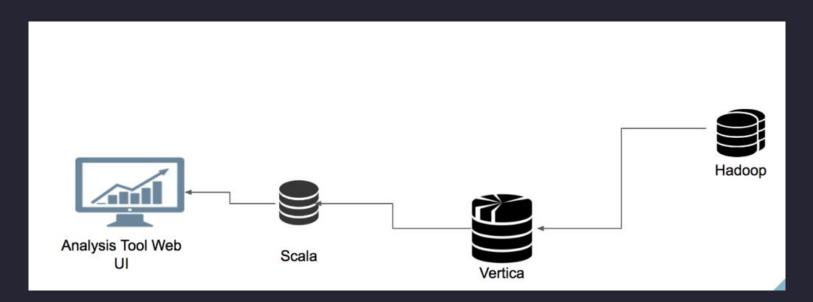


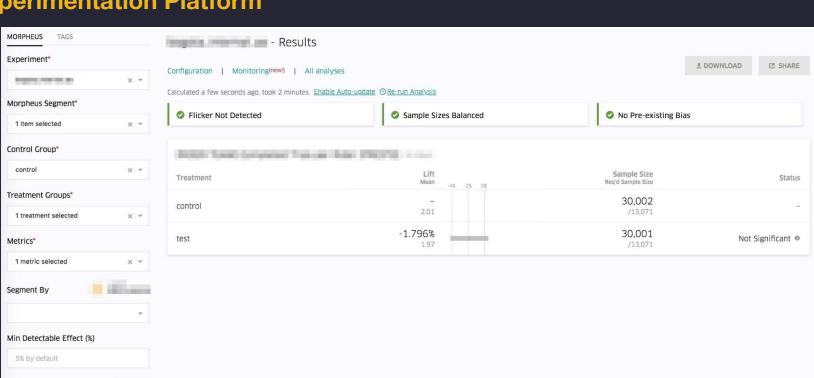
Staged rollout testing, example



- So, how do we know if what we shipped was successful?
- Success metrics -> Statistical tests
- Used to be "by hand"
- Took lots of time, teams blocked on data science resources,

- So, how do we know if what we shipped was successful?
- With the statistics engine and web UI, it takes minutes, not days





■ Feedback

> Advanced Options

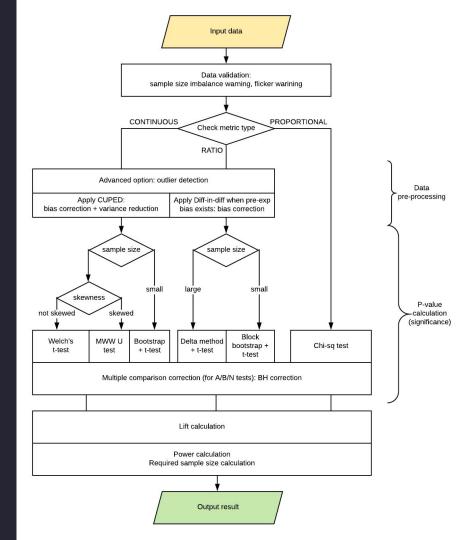
GET RESULTS

Use explicit inclusion events*

You will be emailed when results are ready.

No users found? Try our user debugging tool

- So, what is the statistics engine doing?
- Quite a lot actually, and very quickly, and on-demand, which is why Scala is a great choice



So, was cash successful?

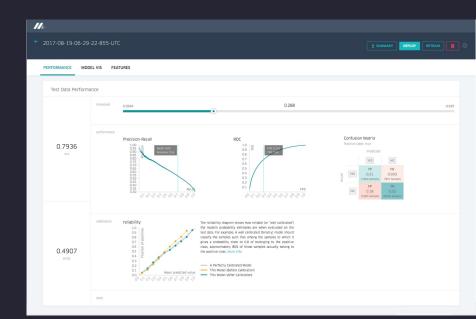


- So, was cash successful?
- Yes, in fact so successful that we defaulted everyone to cash in some markets, so it made sign up more frictionless.



- But, if a rider has a credit/debit card we would still want them to use it.
- So how can we intelligently decide who we should default to cash, and who we should ask for credit card info?



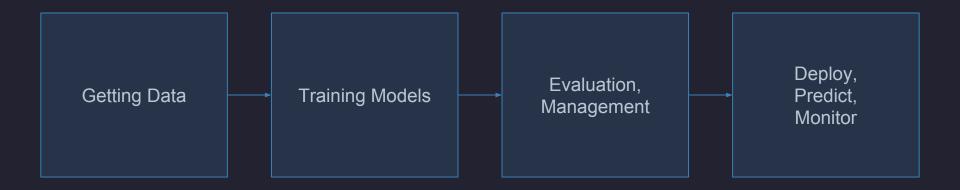


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Rewind to 2015

Traditional ML Lifecycle



Uber Machine Learning Platform: Early Challenges

Fragmentation

- Multiple systems for each part of life cycle
 - Built for team-specific use cases
- Non-overlapping feature sets
 - Hard-to-maintain systems
 - Increased cognitive burden

Uber Machine Learning Platform: Early Challenges

Limited Scale

- Data modelling used to be done with mostly Python, R
- Great for prototypes, but these models did not scale
- Not-so-great integration with existing big-data ecosystem at the time

Uber Machine Learning Platform: Early Challenges

Non-reproducible models

- Models would be trained without any way to retrain
- Comparisons were hard on new data

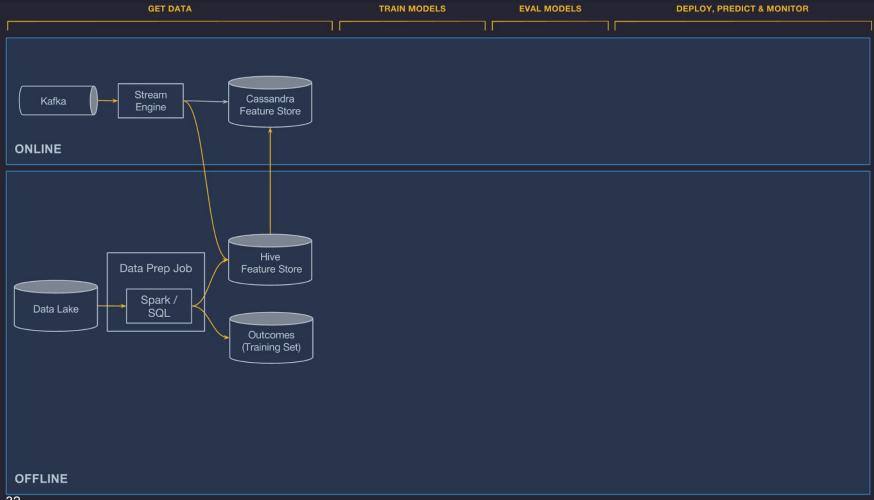
Uber Machine Learning Platform: Michelangelo

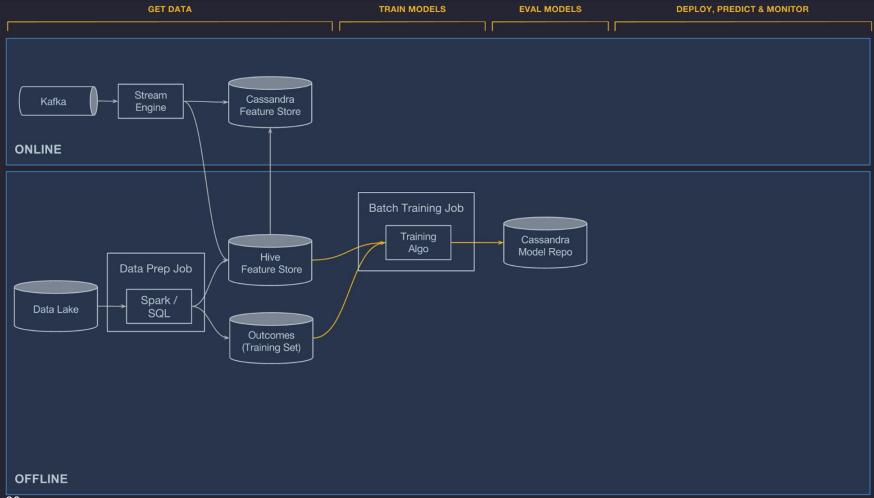
Michelangelo: self-service platform for Uber teams to build, train, and deploy ML models, based on Spark and MLlib

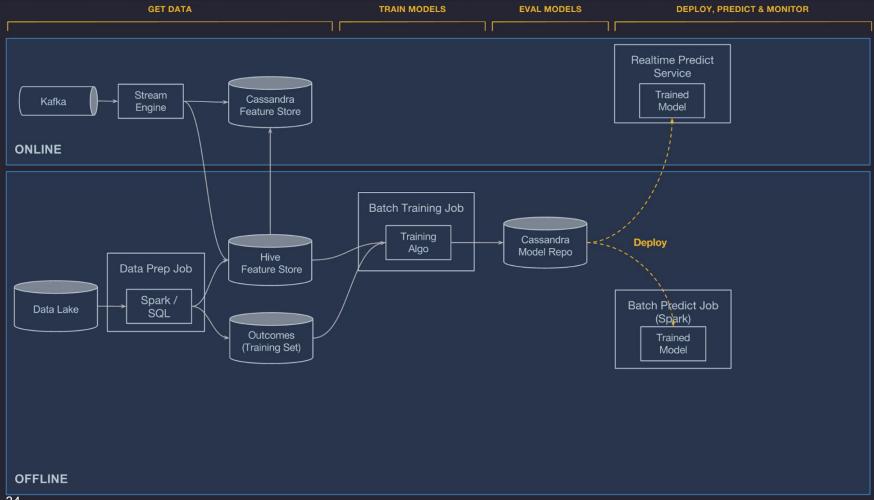
Michelangelo aims to provide:

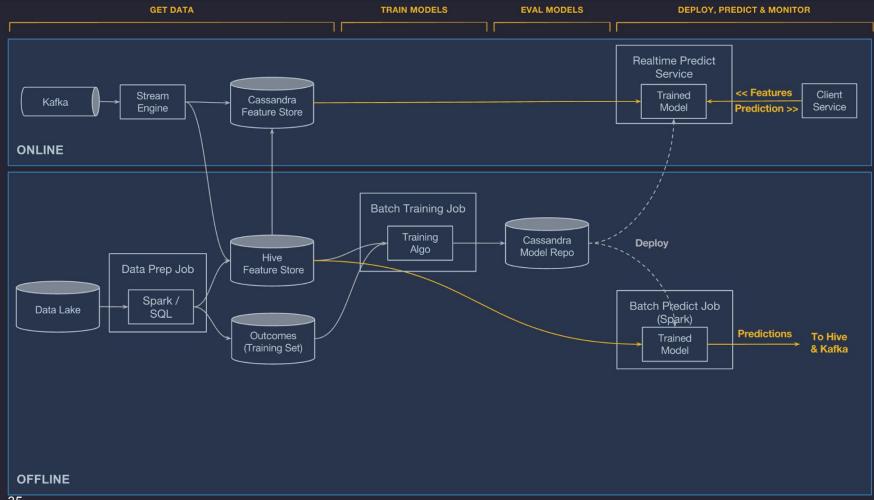
- Model training for very large datasets
- Centralized feature store
- Model analysis/comparison tooling
- Real-time predictions

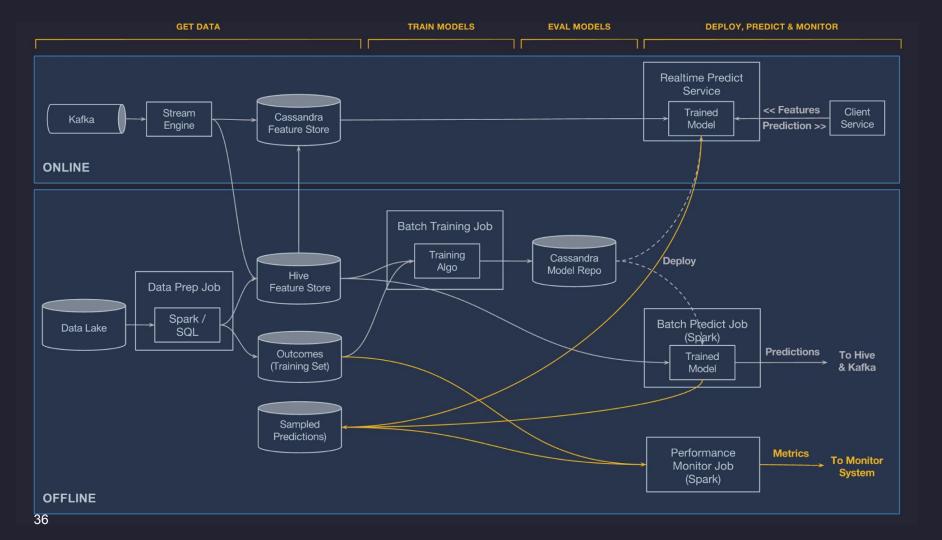


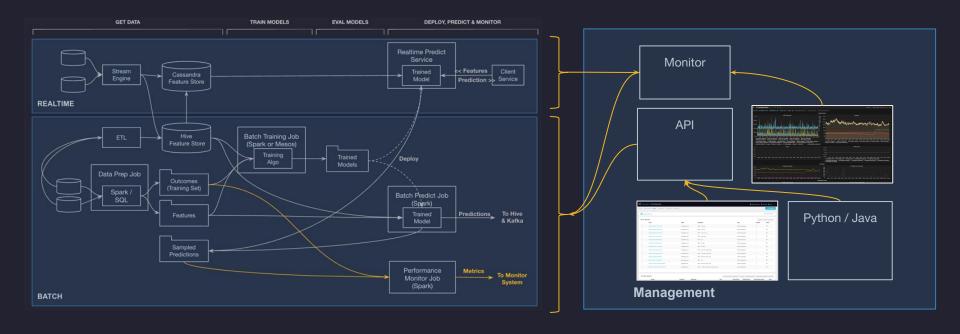












Uber Machine Learning Platform: Feature Store (aka Palette)

Problem

- Hardest part of ML is finding good features
- Same features are often used by different models built by different teams

Uber Machine Learning Platform: Feature Store (aka Palette)

Solution: Centralized feature store

- Curated by Platform team
- Features selected by "join" key
- Offline & online pipelines

Uber Machine Learning Platform: DSL for Feature Selection/ Engineering

Pure function expressions for

- Feature selection
- Feature transformations (for derived & composite features)

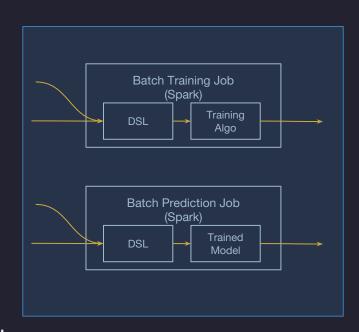
Standard set of accessor functions for

- Feature store
- Basis features
- Column stats (min, max, mean, std-dev, etc.)

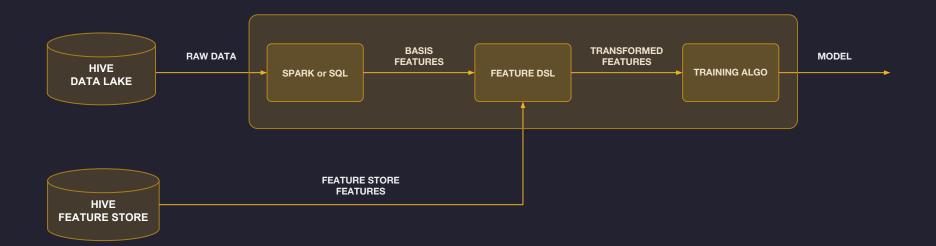
Standard transformation functions + UDFs

Examples

- @palette:rider:signup_info:signup_channel:rs_uuid
- o nFill(@basis:distance, mean(@basis:distance))

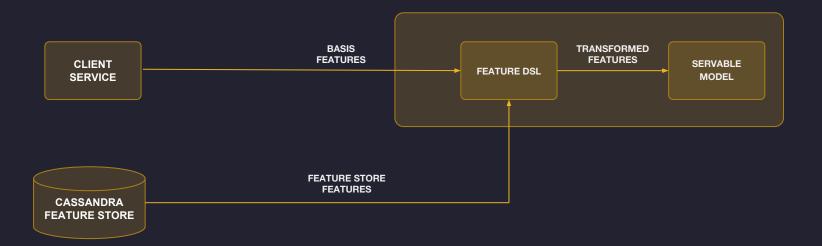


Pipeline for Offline Training with Feature Store



Pipeline for Online Serving with Feature Store

So why is this so helpful?



Partitioned Models

Problem

- Often want to train a model per city or per product
- Hard to train and deploy 100s or 1000s of individual models
- Hard to bootstrap models for new cities with sparse data

Partitioned Models

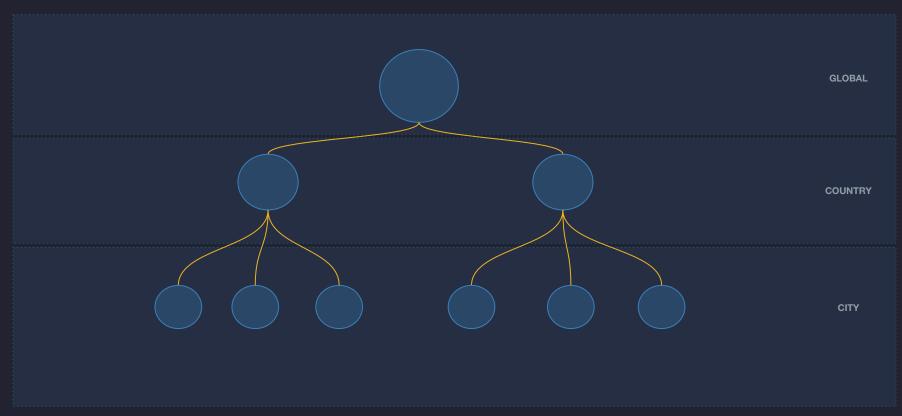
Problem

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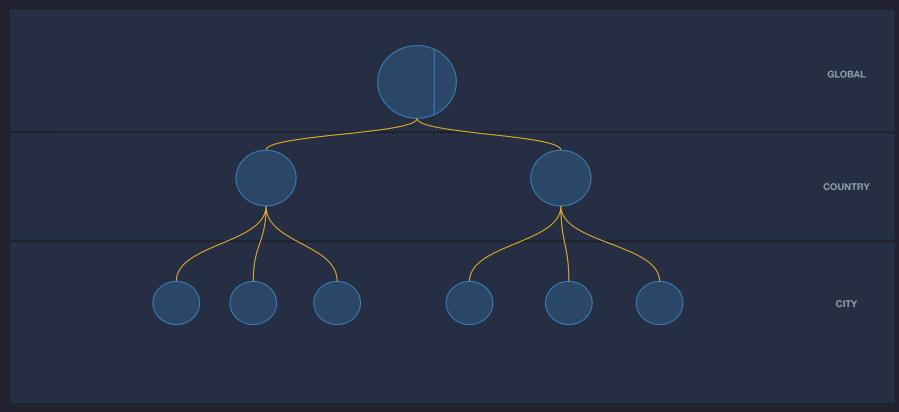
Solution

- Let users define hierarchical partitioning scheme
- Automatically train model per partition
- Manage and deploy as single logical model

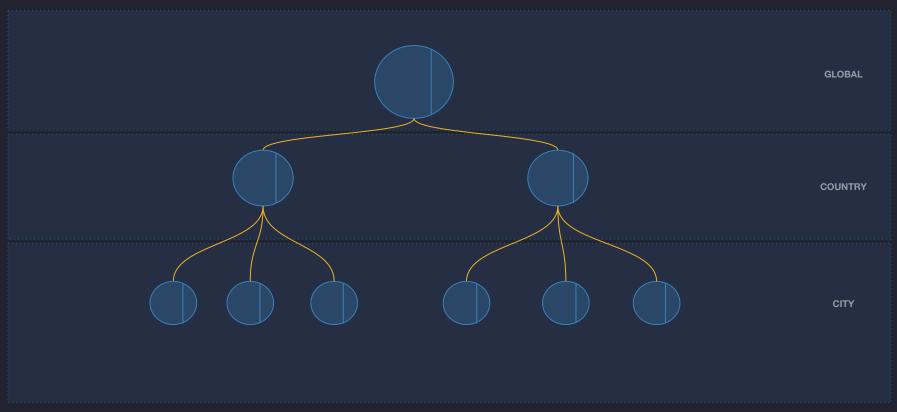
Define partition scheme



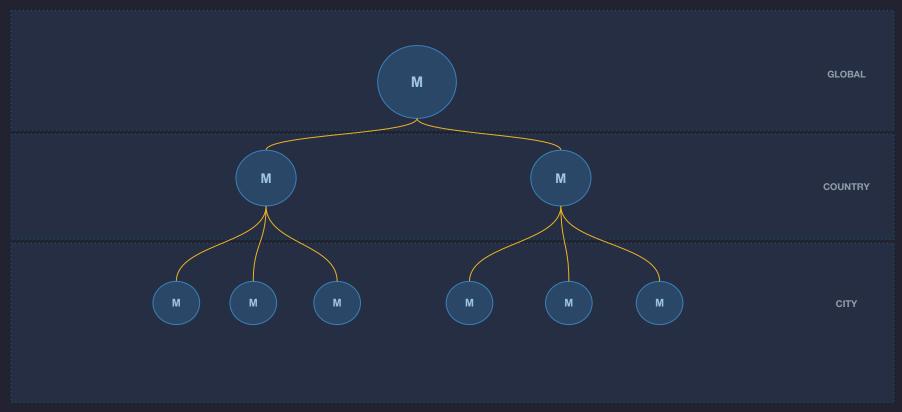
2 Make train / test split



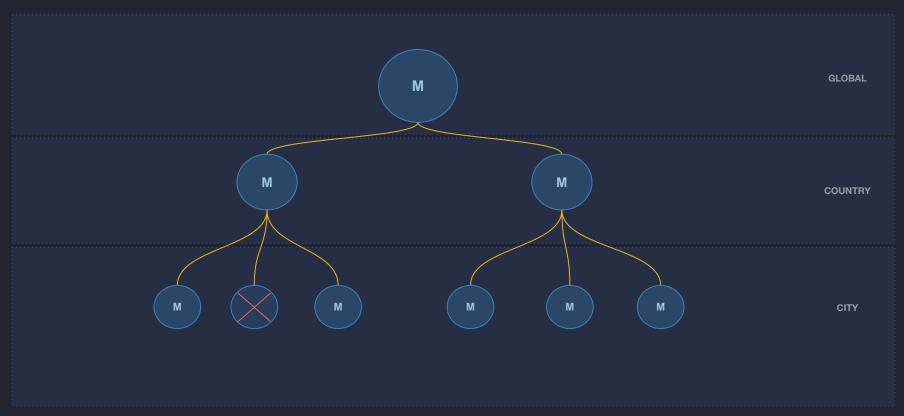
Solution Keep same split and partition for each level



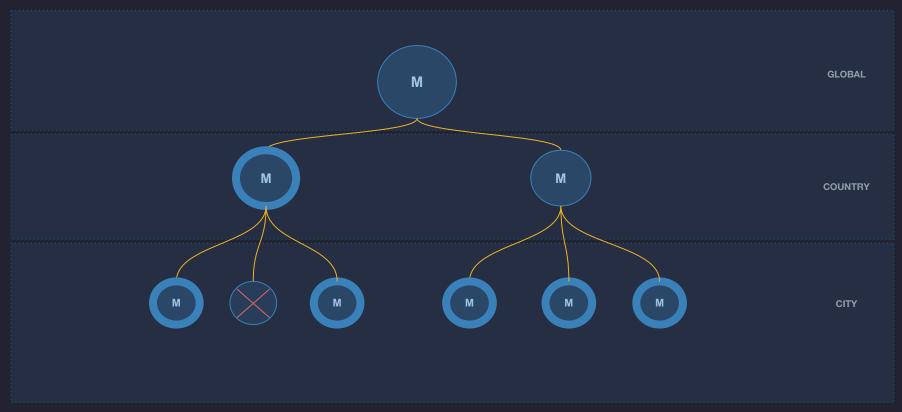
4 Train model for every node



5 Prune bad models



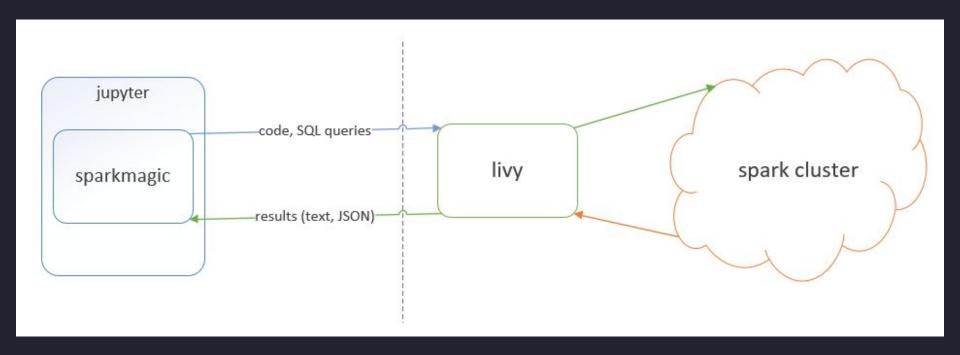
6 At serving time, route to best model for each node



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sparkmagic



sparkmagic

- Not constrained by imperative language interfaces like PySpark and SparkR
- Can process a tremendous amount of data

Thank you! Questions?

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eng.uber.com/xp
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