

gTrack: Track Prices of Games on Steam

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Abstract

gTrack is an organized game tracking website that allows users to access information related to different games available on one of the world's largest video game platform, Steam. Each game on Steam that is available on gTrack shows to a user information such as the genre of the game, backgrounds, emotes and cards associated with the game, as well as price history of the game. In addition to viewing information about a game, registered users of gTrack can also share their opinions about games by commenting and up-voting(or down-voting). Registered users also have the ability to communicate with other users on the website using the associated chatroom, gChat. On the other hand, unauthenticated users have access to the information about the games as well as viewing comments of other users. An administrator of the website reserves the right to add and delete any user/game. The purpose of this website is to enable users make a decision about purchasing/accessing a game from Steam by providing all the relevant information about the game in a succinct manner.

Chapter 1

Introduction

Steam [1] is the world's most popular PC game distribution platform that has 67 million monthly active players. Since January 2016, Steam has experienced a whooping 27 million first time purchasers. According to steamspy, there are currently 26,363 games available on Steam. Each of these games fall under different categories and contains different features such as backgrounds, emotes and cards. Furthermore, the prices of these games also vary over the course of time. These information become important for a user wanting to purchase a game from Steam. However, such information are not always present in a clear and concise manner on the Steam website.

The idea behind gTrack is to have a dedicated website built using Ruby on Rails [2] meant to serve interested users who would like to access a game on Steam. on gTrack, unauthenticated users get to see a list of all available games on Steam. Such user also get to see the ratings associated with the games. Once authenticated, users get to check necessary information such as price, genre, backgrounds, emotes and cards of the games. Users are also offered a search feature using which games could be sorted based on different categories. Additionally, users are allowed to comment on a game, see comments of other users about a game, up vote or down vote a game and interact with other users using a chat room. The sole purpose of this website is to deliver as much information about a game as possible to a user to facilitate her decision process while accessing/buying a game from Steam.

As Steam has a huge user base, it is practical to assume that a website such as gTrack would also draw attention of many such users. As such, scalability of the website with increasing number of users becomes a key issue. In this report, we first present some of the features available in our website. We then proceed to present the findings of various load tests we conducted to determine possible bottlenecks in our website. We present the results of various load tests and discuss the results in details.

Chapter 2

Webapp Description

The features available on gTrack can be depicted using a flowchart presented in Figure 1. The features are discussed in details below.

Using bcrypt, we implemented a secure user *sign up* process that lets an interested visitor of the website become a registered user. Uniqueness of e-mail identification is ensured to prevent different users signing up with the same e-mail address.

Any user is able to see a detailed list of games that are present in Steam. The steam ID of a game is also recorded for easy viewing of the game in Steam. Various information associated with the game, such as cards, backgrounds, emotes, and price histories can also be viewed. As it is very common to look for games by genres or companies, two pages have been dedicated to summarize these information.

A registered user is allowed to *comment* on games and *like/dislike* games. However, any user can view previous comments made by other users on a game and also the total number of likes/dislikes associated with a game.

Registered users can access the in website chat room, *gChat*, to communicate with other users.

Any user can *search* for games based on various criteria, such as name, price range, company name, number of backgrounds/cards/emotes, average card/emote price, and system requirements.

2.1 Data Model

As most modern applications tend to be highly data-driven, we made sure we had a sufficiently large dataset to work with. The entity-relationship diagram of our application has been presented in Figure 2.2. We recorded information for 15453 games. There are 100 simulated users/gamers in our application, one being the admin. Each gamer can like/dislike a game and also comment on games. There are 775511 comments in total. Each game had price history associated with it. During seeding we used 436322 entries of price. The total number of backgrounds, cards, and emotes is 26066, 79133, and 33157. Apart from these, considerable amount of space was needed by the relations between games and genres/companies. The system requirements for each game was recorded too. The database contained ten types of processors, ten types of memories, and ten types of graphics cards. A few of the data

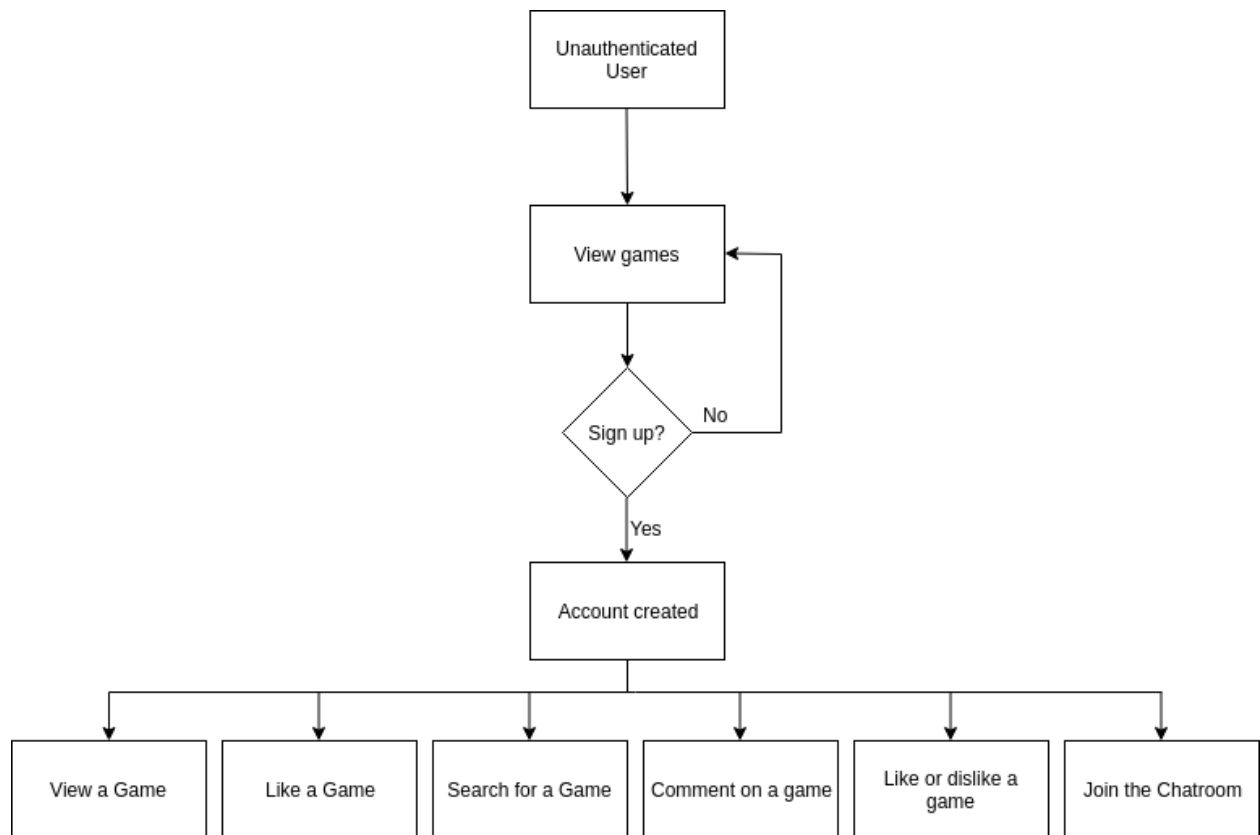


Figure 2.1: gTrack Flowchart

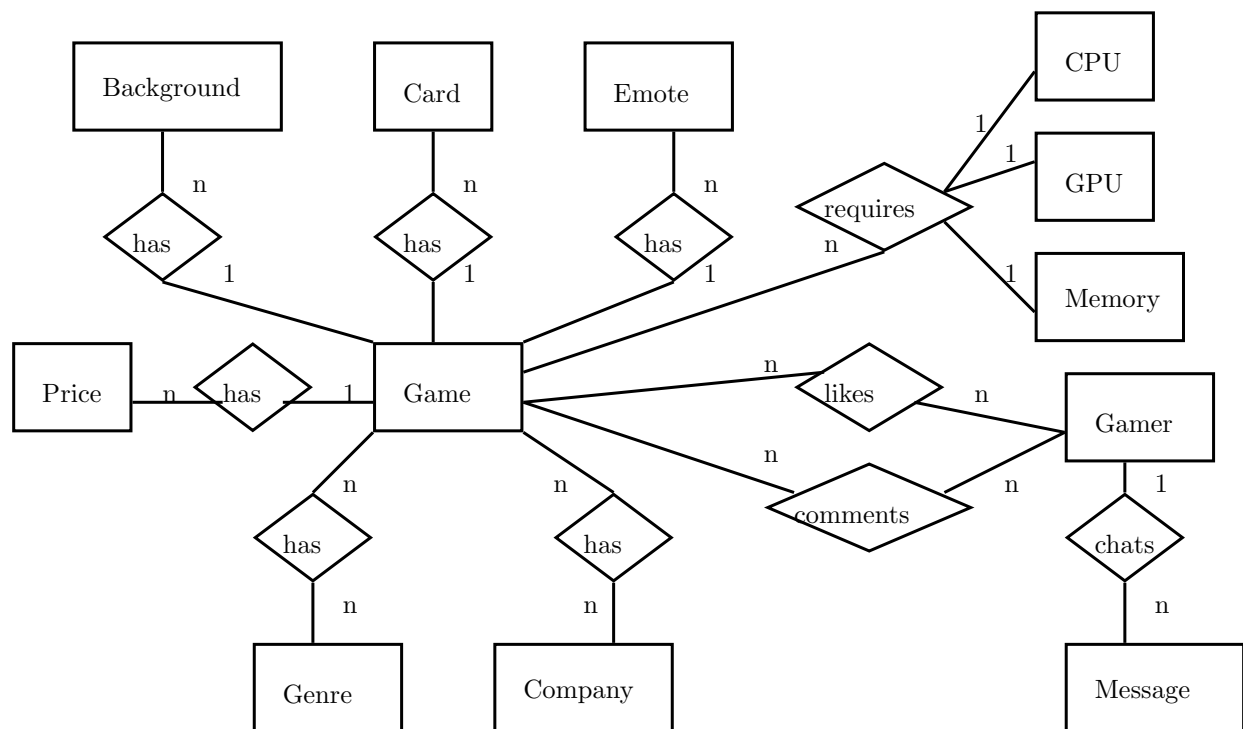


Figure 2.2: Entity-relationship diagram.

fields in the seed file were synthetic, however, most of the data were collected through steam API to make the model resemble real data as closely as possible. Due to the sheer amount of seed data, we had to create our own SQL scripts instead of relying on ActiveRecord of Rails as the latter turned out to be too slow. The seed file alone was 361MB, whereas the size of the database after seeding was 389MB.

Chapter 3

Load Testing

We used Tsung [3] framework for load testing. We designed a *generic workflow* which was able to capture the usual activities of a user while covering most, if not all, features of our website. We ran most of our tests on this generic workflow. Testing on the generic workflow gave us a rough idea on the overall performance of our website and possible bottlenecks. Later we created *specific workflow* separating out the portions that we thought might be causing the greatest bottlenecks. We ran our tests on this specific workflow before and after optimization to verify that this was indeed the workflow that was causing the bottlenecks and that these have been remediated by the optimizations. Unless otherwise specified, all the tests documented in this report were run on a C5 large app server and a m4 large database server. The optimizations described in this section are incremental, that is, stacked over the previous optimization.

3.1 Generic Workflow

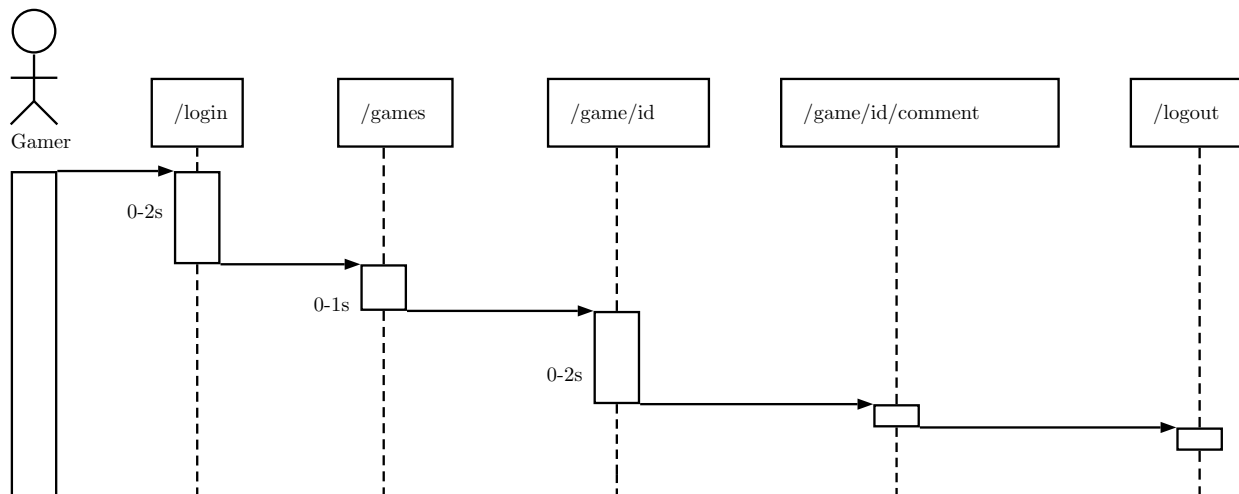
In this workflow, at first a user logs in to the website. The user waits for a time between zero and two seconds, visits the games index page, and then waits again for a time between zero and one second. Then the user randomly visits a game page, waits for a time between zero and two seconds, comments on that game and then logs out. This concludes the first sessions of our workflow.

In the second session, a user browses to the search page, searches for games by name, waits for a time between zero and one second, visits a random games page, waits for a time between zero and two seconds, searches for games by number of backgrounds, waits for a time between zero and two seconds, and visits a random game page.

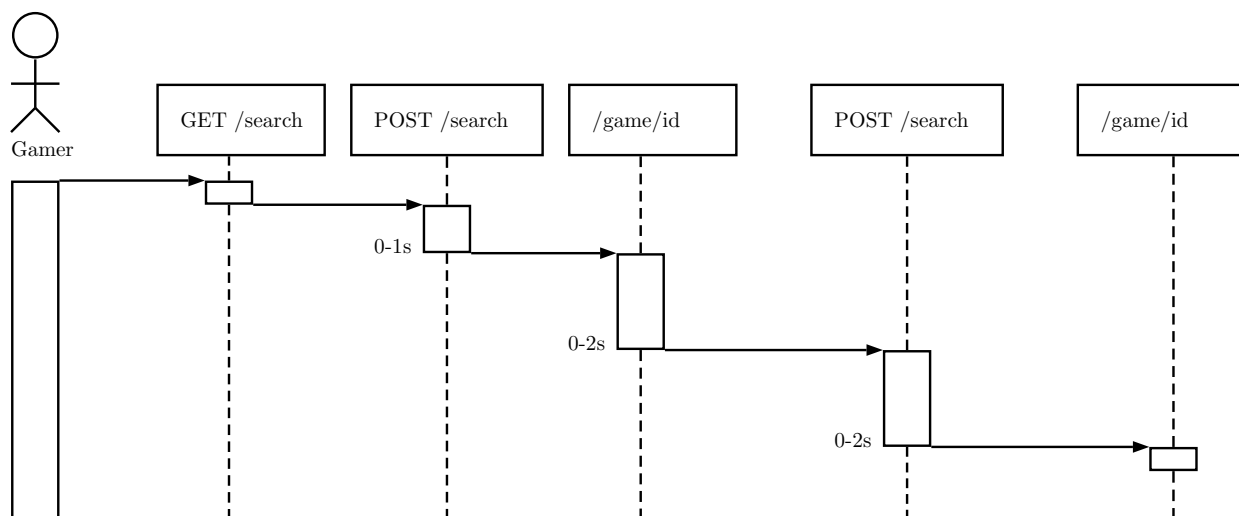
In the third session, a user browses to the gamers index page, waits between zero and one second, randomly gets a game, waits between zero and one second, browses to the genres page, waits between zero and one second, and finally browses to the companies page.

In the fourth session, a user browses to the signup page, waits for zero to three seconds, submits the form, waits for zero to one second, visits the games index page, waits for zero to one second, and finally likes/dislikes a random game.

For this workflow we had four arrival phases, the arrival rate being doubled at each consecutive phase and the very first one having an arrival rate of two users per second.



(a) First session.



(b) Second session.

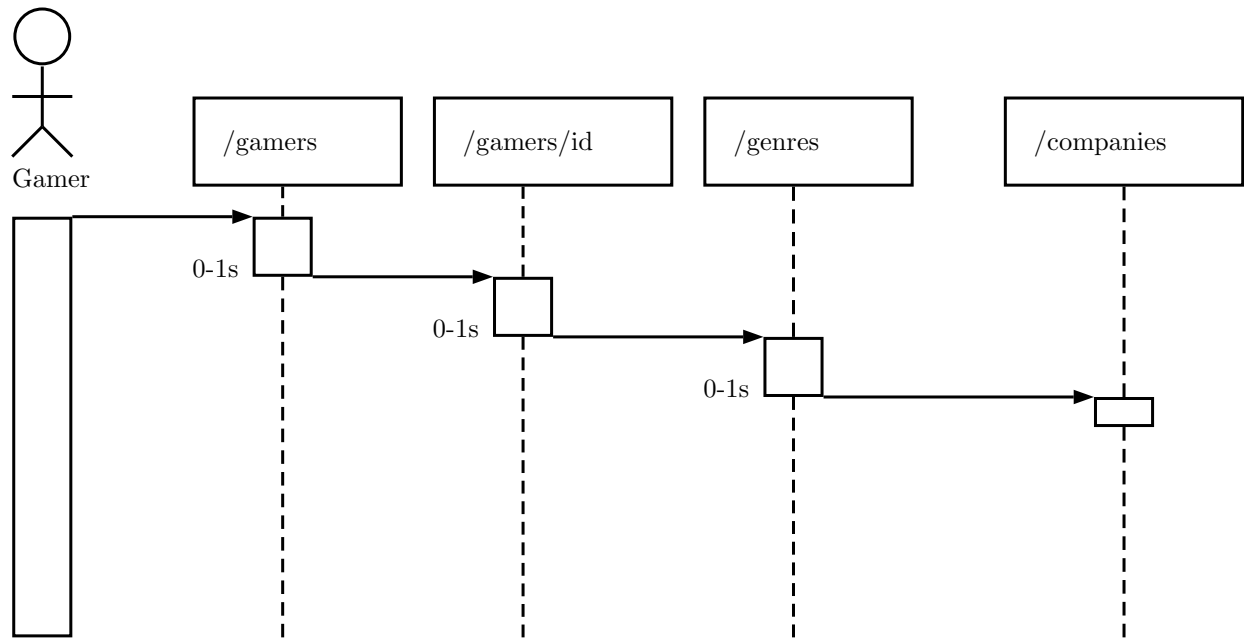
Figure 3.1: First and second sessions of generic workflow.

Figure 3.1 and 3.2 illustrate all the four sessions with the help of toned down sequence diagrams.

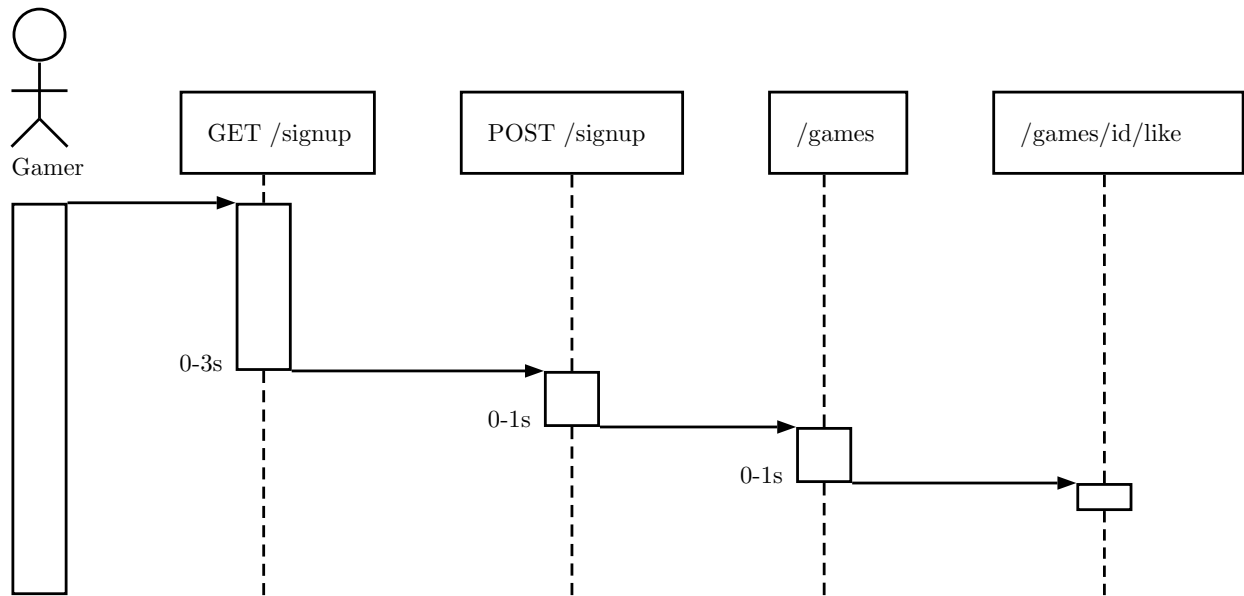
3.2 Specific Workflow

It came to our observation that the number of sql queries being invoked in a couple of pages (index page of genres and companies) was higher than normal. We hypothesized optimizing the query in some way might improve our response time. Just to verify our hunch, we came up with a specific workflow and tested that before and after optimization. The exact optimization has been discussed in a later section.

In this workflow, a user hits the index page for games, followed by the index pages of genres and companies. For this workflow we had four arrival phases, the arrival rate



(a) Third session.



(b) Fourth session.

Figure 3.2: Third and fourth sessions of generic workflow.

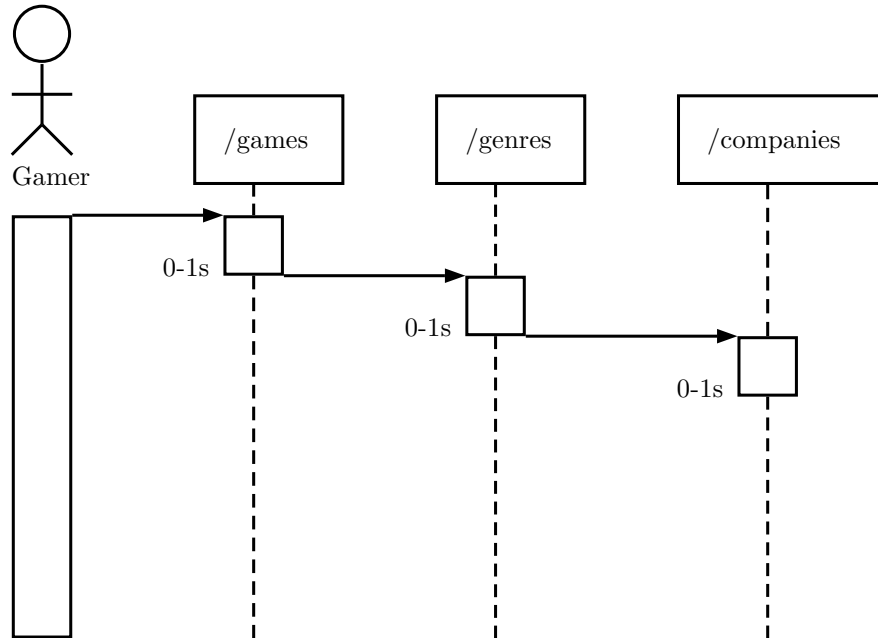


Figure 3.3: Specific workflow.

being doubled at each consecutive phase and the very first one having an arrival rate of two users per second. Figure 3.3 illustrates the specific workflow with the help of a toned down sequence diagram.

3.3 Optimization: AJAX

We observed a huge number of 5xx response codes the first time our application was tested using the generic workflow. A quick look at the rails log revealed that for every game showed in the index page, a query was executed to get its likes/dislikes. Instead of showing this information automatically, we decided to invoke an AJAX request on hover over “stats” text. It was observed that this increased the number of 200 codes and decreased the number of 5xx codes. Figure 3.4 shows the total number of 200 and 5xx codes over time for deployment without and with AJAX.

3.4 Optimization: Pagination

Although the introduction of AJAX improved performance to some extent, the number of 5xx was still high. As the next step to optimization, we implemented pagination on the index page of games and comments page of individual games. Later on we implemented pagination on a few search pages too. Pagination increased the number of 200 codes further along with decreasing the number of 5xx codes. Figure 3.5 presents a graph of number of response codes along with a graph of mean duration of requests. It is evident that the introduction of pagination decreased the mean duration of requests. It is worth noting that in case of

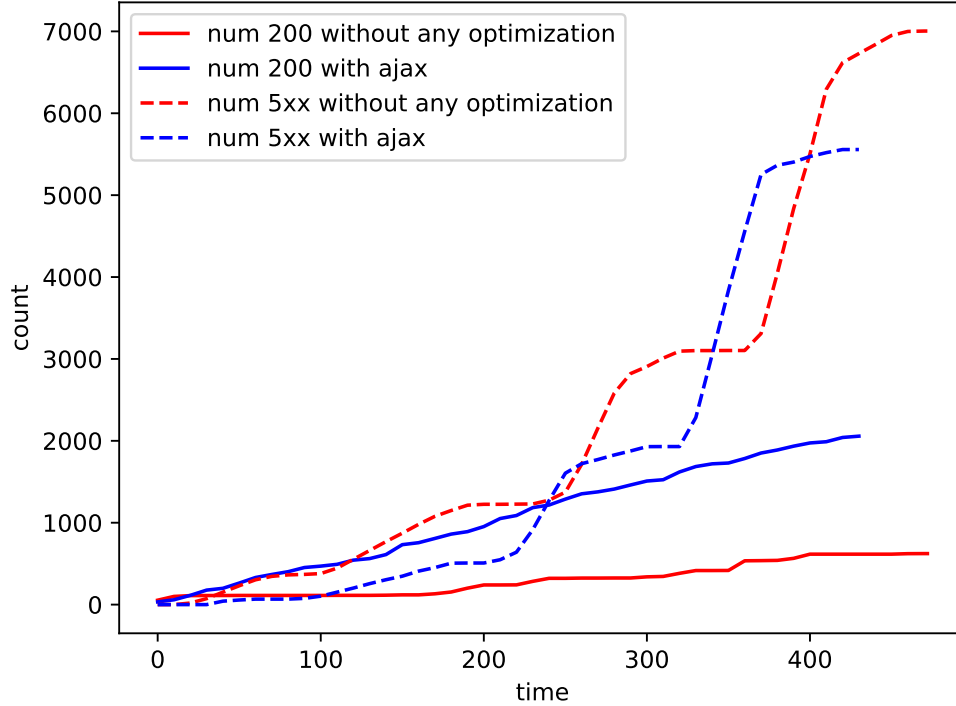


Figure 3.4: HTTP response counts with and without ajax.

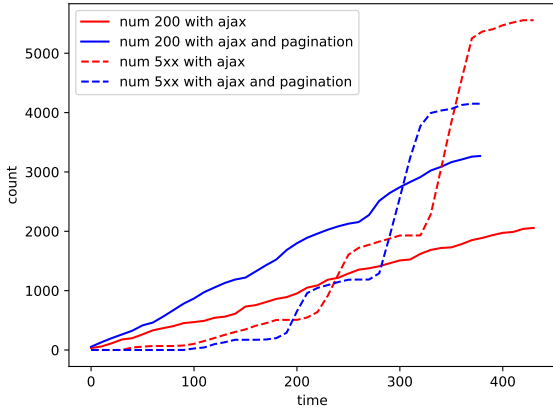
pagination the requests are serviced much faster, as a result of which it seems like there is a phase difference in the second graph and it completes much earlier.

3.5 Optimization: Database Indexing

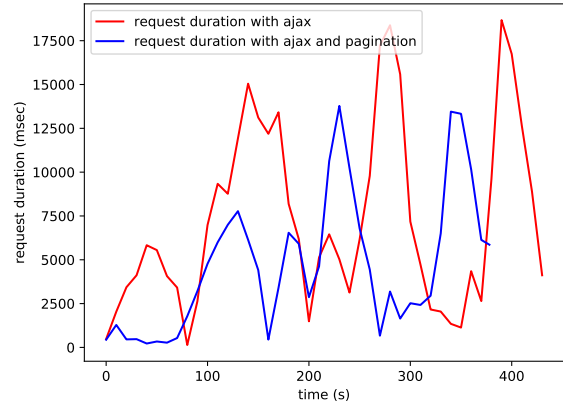
The data model of our application was complex. There were multiple different types of relations throughout the database. These relations were queried in one way or another in almost every page of the web app. Therefore we decided to index on the foreign keys of most tables. This resulted in a sharp boost in performance. Figure 3.6 shows the mean duration for search transaction (second session of generic workflow as discussed in Section 3.1) without and with indexing. It can be observed that indexing made the transaction significantly faster.

3.6 Optimization: SQL Query

Careful observation of the Rails log during development revealed that the “N + 1” problem of SQL query was prevalent in our application. Specifically, the genres and companies index pages shows the number of games under each genre/company. To retrieve this number, N more queries were triggered in the initial version of the app for N genres/companies apart from the one invoked to get all genres/companies. This situation was later remediated so that instead of “N + 1” queries only two queries were invoked. Tsung tests were run on the



(a) HTTP codes.



(b) Mean duration of requests.

Figure 3.5: Metrics for ajax only and ajax along with pagination.

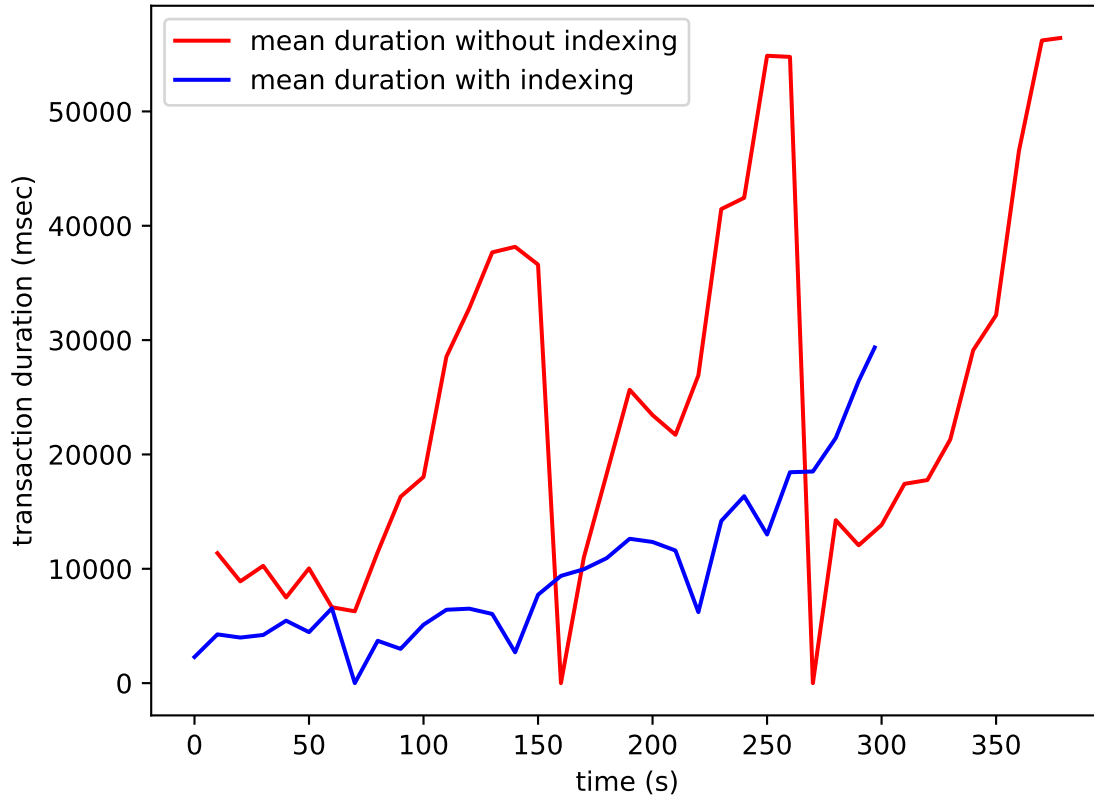


Figure 3.6: Mean duration for search transaction without and with indexing.

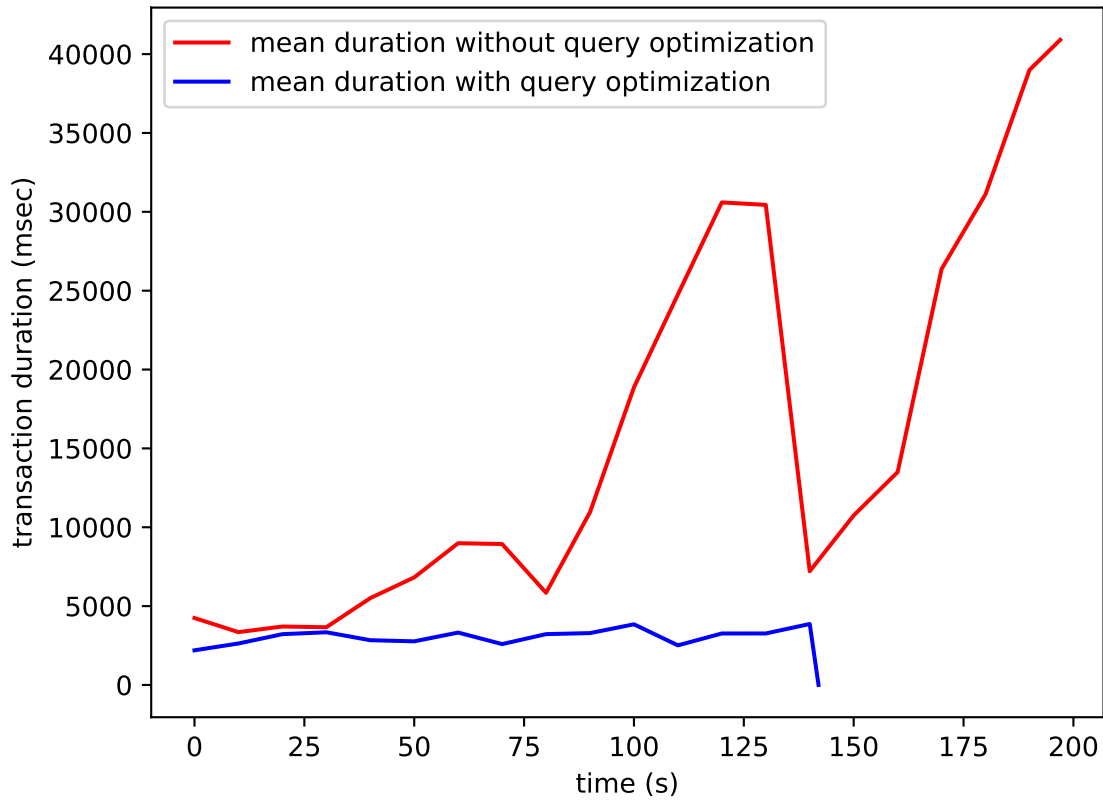


Figure 3.7: Mean duration for index page transaction without and with indexing.

specific workflow to evaluate the improvement in performance. Figure 3.7 shows the graph of mean duration for the transaction without and with indexing. It is evident from the graph that the discussed SQL optimization greatly improved the response time of the application.

3.7 Optimization: Caching

3.8 Scaling

Chapter 4

Future Work

From a broader perspective, there are two major categories of improvements that can be performed as future work: one category of improvement is related to feature of the app, another category is related to improving the scalability of the app.

In regards to the first category of improvement, one improvement we can make is to introduce a version of global chat which is workable in Elastic Beanstalk [4]. Although our current version of the global chat works correctly locally, we need to refresh the page after each new message in Elastic Beanstalk. Additionally, we could try to add more features throughout various portions of our web app. For example, right now the user profile is quite rudimentary. It does not have any user related info other than name, email, password, and possibly gravatar. We could add a *watchlist* for each user, which is basically a list of games that the user is tracking. This list of games along with the associated price histories would ideally pop up once the user browses to his/her profile page.

In regards to the second category of improvement, we can try out different sorts of caching. Although we were able to manually show the effects of one type of caching only, ideally we would want to show the effects of different types of caching with the help of an automated tool.

Chapter 5

Conclusion

Recent days have seen an upsurge in the number of data-driven applications. With the prominence of these applications, scalability has posed itself as a major concern. In this project, we tried to demonstrate how we can make our application scalable. We proposed some methods for enhancing the scalability of our application. We justified the employment of these methods with the help of load-testing our application using Tsung Framework.

While load-testing our application, we tried to construct generic scenarios which we deemed to be common actions for most users. We followed an iterative approach to improvement. That is, we first test our application and try to find a bottleneck. Once we localte a bottleneck, we try to remediate it. Once it has been taken care of, we run the tests again. This process continues as long as it is feasible to achieve better performance in the next iteration over the previous one.

In particular, we used the following techniques for improving the performance of our web app: pagination, AJAX, indexing, query optimization, horizontal and vertical scaling, and caching. The sheer amount of seed data that we had alone created obstacles in reasonable performance improvement. However, we believe our data model closely resembles most modern websites that tend to be heavily data-driven. Although we have tested our web application extensively with Tsung, we have to keep in mind that Tsung is not capable of simulating many aspects of a client interacting with a browser. Apart from that, we are fairly confident that we were able to introduce necessary improvements for boosting the performance of our web application and support it through Tsung testing.

Appendix A

Tsung Files

Listing A.1: Test

```
1 <?xml version="1.0"?>
2 <!DOCTYPE tsung SYSTEM "/usr/local/share/tsung/tsung-1.0.dtd" [] >
3 <tsung loglevel="notice">
4
5   <!-- Client side setup -->
6   <clients>
7     <client host="localhost" use_controller_vm="true" maxusers='15000' />
8   </clients>
9
10  <!-- Server side setup -->
11  <servers>
12    <server host="tsap.zm7nup4fs2.us-west-2.elasticbeanstalk.com" port="80"
13      type="tcp"></server>
14  </servers>
15
16  <load>
17    <arrivalphase phase="1" duration="1" unit="minute"
18      wait_all_sessions_end="true">
19      <users arrivalrate="2" unit="second"></users>
20    </arrivalphase>
21
22    <arrivalphase phase="2" duration="1" unit="minute"
23      wait_all_sessions_end="true">
24      <users arrivalrate="4" unit="second"></users>
25    </arrivalphase>
26
27    <arrivalphase phase="3" duration="1" unit="minute"
28      wait_all_sessions_end="true">
29      <users arrivalrate="8" unit="second"></users>
30    </arrivalphase>
31
32    <arrivalphase phase="4" duration="1" unit="minute"
33      wait_all_sessions_end="true">
34      <users arrivalrate="16" unit="second"></users>
35    </arrivalphase>
36  </load>
37 </tsung>
```

```

33     <arrivalphase phase="5" duration="1" unit="minute">
34         <users arrivalrate="32" unit="second"></users>
35     </arrivalphase>
36
37     <arrivalphase phase="6" duration="1" unit="minute">
38         <users arrivalrate="64" unit="second"></users>
39     </arrivalphase>
40 →
41 </load>
42
43 <options>
44     <!-- Set connection timeout to 2 seconds -->
45     <option name="file_server" id="gamesFile" value="games.csv"/>
46     <option name="file_server" id="gamersFile" value="gamers.csv"/>
47     <option name="file_server" id="truefalseFile" value="truefalse.csv"/>
48     <option name="global_ack_timeout" value="2000"></option>
49     <option type="ts_http" name="user_agent">
50         <user_agent probability="100">Mozilla/5.0 (Windows; U; Windows NT
51             5.2; fr-FR; rv:1.7.8) Gecko/20050511 Firefox/1.0.4</user_agent>
52     </option>
53 </options>
54
55 <sessions>
56 <!--ONE-->
57     <session name="http-example" probability="20" type="ts_http">
58         <setdynvars sourcetype="file" fileid="gamesFile" delimiter="," order
59             ="random">
60             <var name="gameid" />
61             <var name="appid" />
62         </setdynvars>
63         <setdynvars sourcetype="file" fileid="gamersFile" delimiter=","
64             order="random">
65             <var name="user" />
66             <var name="pass" />
67         </setdynvars>
68         <transaction name="post_comment_on_game">
69             <request subst="true">
70                 <http url="/login" method="POST" version="1.1"
71                     contents="session[email]=%%_user%%&
72                         session[password]=%%_pass%%&
73                         commit=Log+in"
74                     content_type="application/x-www-form-urlencoded" />
75             </request>
76             <thinktime value="2" random="true"></thinktime>
77             <request>
78                 <http url="/games" method="GET" version="1.1" />
79             </request>
80             <thinktime value="1" random="true"></thinktime>
81             <request subst="true">
82                 <http url="/games/%%_gameid%%" method="GET" version="1.1" />
83             </request>
84             <thinktime value="2" random="true"></thinktime>
85             <request subst="true">

```

```

83         <http url="/games/%%-gameid%%/comments" method="POST" version=
            "1.1" contents="comment[description]=The+quick+brown+fox&
            amp;commit=Submit+Comment" />
84     </request>
85     <request>
86         <http url="/logout" method="DELETE" version="1.1" />
87     </request>
88
89     </transaction>
90 </session>
91 <!--TWO-->
92 <session name="http-example" probability="30" type="ts-http">
93     <setdynvars sourcetype="file" fileid="gamesFile" delimiter="," order
        ="random">
94     <var name="gameid" />
95     <var name="appid" />
96     </setdynvars>
97     <transaction name="searchGames">
98     <request subst="true">
99         <http url="/search-pages/search" method="GET" version="1.1" />
100     </request>
101     <request>
102         <http url="/search-pages/search" method="POST" version="1.1"
103             contents="name=Counter&
104                 search_type=game_by_name" />
105     </request>
106     <thinktime value="1" random="true"></thinktime>
107     <request subst="true">
108         <http url="/games/%%-gameid%%" method="GET" version="1.1" />
109     </request>
110     <thinktime value="2" random="true"></thinktime>
111     <request>
112         <http url="/search-pages/search" method="POST" version="1.1"
113             contents="maximum_Background=2&
114                 minimum_Background=1&
115                 search_type=game_by_background_count" />
116     </request>
117     <thinktime value="2" random="true"></thinktime>
118     <request subst="true">
119         <http url="/games/%%-gameid%%" method="GET" version="1.1" />
120     </request>
121     </transaction>
122 </session>
123 <!--THREE-->
124 <session name="http-example" probability="48" type="ts-http">
125     <setdynvars sourcetype="random_number" start="1" end="100">
126     <var name="rndint" />
127     </setdynvars>
128     <transaction name="getListPages">
129     <request>
130         <http url="/gamers" method="GET" version="1.1" />
131     </request>
132     <thinktime value="1" random="true"></thinktime>
133     <request subst="true">

```

```

134         <http url="/gamers/%%_rndint%%" method="GET" version="1.1" />
135     </request>
136     <thinktime value="1" random="true"></thinktime>
137     <request>
138         <http url="/genres" method="GET" version="1.1" />
139     </request>
140     <thinktime value="1" random="true"></thinktime>
141     <request>
142         <http url="/companies" method="GET" version="1.1" />
143     </request>
144 </transaction>
145 </session>
146 <!--FOUR-->
147 <session name="http-example" probability="2" type="ts_http">
148     <setdynvars sourcetype="random_string" length="10">
149         <var name="rndname" />
150         <var name="rndemail" />
151     </setdynvars>
152     <setdynvars sourcetype="file" fileid="gamesFile" delimiter="," order
153         ="random">
154         <var name="gameid" />
155         <var name="appid" />
156     </setdynvars>
157     <setdynvars sourcetype="file" fileid="truefalseFile" delimiter=","
158         order="random">
159         <var name="tfvar" />
160     </setdynvars>
161     <transaction name="createAccount">
162         <request subst="true">
163             <http url="/signup" method="GET" version="1.1" />
164         </request>
165         <thinktime value="3" random="true"></thinktime>
166         <request subst="true">
167             <http url="/gamers" method="POST" version="1.1"
168                 contents="commit=Create+my+account&
169                     gamer[ email]=%%_rndemail%%@gamer.com&
170                     gamer[ gamername]=%%_rndname%%&
171                     gamer[ password_confirmation]=123456&
172                     gamer[ password]=123456" />
173         </request>
174         <thinktime value="1" random="true"></thinktime>
175         <request>
176             <http url="/games" method="GET" version="1.1" />
177         </request>
178         <thinktime value="1" random="true"></thinktime>
179         <request subst="true">
180             <http url="/games/%%_gameid%%/like" method="POST" version="1.1
181                 " contents="like=%%_tfvar%%" />
182         </request>
183     </transaction>
184 </session>
185 </sessions>
186 </tsung>

```

Listing A.2: Test

```

1 <?xml version="1.0"?>
2 <!DOCTYPE tsung SYSTEM "/usr/local/share/tsung/tsung-1.0.dtd" [] >
3 <tsung loglevel="notice">
4
5   <!-- Client side setup -->
6   <clients>
7     <client host="localhost" use_controller_vm="true" maxusers='15000' />
8   </clients>
9
10  <!-- Server side setup -->
11  <servers>
12    <server host="tsap.zm7nup4fs2.us-west-2.elasticbeanstalk.com" port
      ="80" type="tcp"></server>
13  </servers>
14
15
16  <load>
17    <arrivalphase phase="1" duration="30" unit="second"
      wait_all_sessions_end="true">
18      <users arrivalrate="2" unit="second"></users>
19    </arrivalphase>
20
21    <arrivalphase phase="2" duration="30" unit="second"
      wait_all_sessions_end="true">
22      <users arrivalrate="4" unit="second"></users>
23    </arrivalphase>
24
25    <arrivalphase phase="3" duration="30" unit="second"
      wait_all_sessions_end="true">
26      <users arrivalrate="8" unit="second"></users>
27    </arrivalphase>
28
29    <arrivalphase phase="4" duration="30" unit="second"
      wait_all_sessions_end="true">
30      <users arrivalrate="16" unit="second"></users>
31    </arrivalphase>
32  <!--
33    <arrivalphase phase="5" duration="30" unit="second">
34      <users arrivalrate="32" unit="second"></users>
35    </arrivalphase>
36
37    <arrivalphase phase="6" duration="30" unit="second">
38      <users arrivalrate="64" unit="second"></users>
39    </arrivalphase>
40
41    <arrivalphase phase="7" duration="30" unit="second">
42      <users arrivalrate="128" unit="second"></users>
43    </arrivalphase>
44
45    <arrivalphase phase="8" duration="30" unit="second">

```

```

46     <users arrivalrate="256" unit="second">/users>
47 </arrivalphase>
48
49 <arrivalphase phase="9" duration="30" unit="second">
50     <users arrivalrate="512" unit="second">/users>
51 </arrivalphase>
52
53 <arrivalphase phase="10" duration="30" unit="second">
54     <users arrivalrate="1024" unit="second">/users>
55 </arrivalphase>
56 —>
57
58 </load>
59
60 <options>
61     <option name="file_server" id="gamesFile" value="games.csv"/>
62     <option name="global_ack_timeout" value="2000">/option>
63     <option type="ts-http" name="user_agent">
64         <user_agent probability="100">Mozilla/5.0 (Windows; U; Windows NT
65             5.2; fr-FR; rv:1.7.8) Gecko/20050511
66             Firefox/1.0.4
67         </user_agent>
68     </option>
69 </options>
70
71 <sessions>
72     <session name="http-example" probability="100" type="ts-http">
73         <setdynvars sourcetype="file" fileid="gamesFile" delimiter="," order
74             ="random">
75             <var name="gameid" />
76             <var name="appid" />
77         </setdynvars>
78         <transaction name="getListPages">
79             <thinktime value="1" random="true">/thinktime>
80             <request>
81                 <http url="/games" method="GET" version="1.1"/>
82             </request>
83
84             <thinktime value="1" random="true">/thinktime>
85             <request>
86                 <http url="/genres" method="GET" version="1.1"/>
87             </request>
88             <thinktime value="1" random="true">/thinktime>
89             <request>
90                 <http url="/companies" method="GET" version="1.1"/>
91             </request>
92
93
94
95         </transaction>
96     </session>
97

```

```
98
99 <!--
100     <thinktime value="1" random="true">/thinktime>
101     <request subst="true">
102         <http url="/games/%%-gameid%%" method="GET" version="1.1"/>
103     </request>
104     <thinktime value="2" random="true">/thinktime>
105
106     <request subst="true">
107         <http url="/search-pages/search" method="POST" version="1.1"
108             contents="graphic=10&
109                     memory=10&
110                     processor=10&
111                     search_type=sys_req"/>
112     </request>
113 -->
114
115
116 </sessions>
117 </tsung>
```

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