



Weekly Technical Office Hours for Partners

Remote Work in challenging times

Wednesday, April 15, 2020

The meeting will start at
WEST 11:00 - CET 12:00 – EEST 13:00

Technical Office Hours for WE Microsoft Partners: Remote Work in challenging times



Agenda

- 1. Introduction**
- 2. Microsoft Teams Governance**
- 3. Security Controls and Compliance Aspects for MS Teams**
- 4. Q & A**
- 5. Poll – Proposed topics for next session**
- 6. How to get further help**
 - Support channels and options

Our Virtual Team



Sara Canteiro
Partner Tech. Architect (Teams)



Giorgio Cifani
Partner Tech. Architect (Teams)



Nuria Baeza Garcia
Partner Tech. Architect (Security)



Stefano Ceruti
Partner Tech. Architect (Teams)



Bojan Magusic
Technical Specialist (Security)



Juha Saarinen
Partner Tech. Architect (Teams)



Jing Liu
Cloud Solution Architect (Azure)



Aline Harmand
Partner Tech. Strategist



Jos Verlinde
Partner Tech. Architect (Teams)



Toni Willberg
Cloud Solution Architect (Azure)

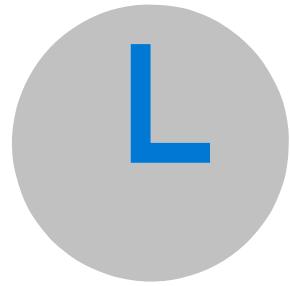


Olivier van der Kruijf
Cloud Solution Architect (Azure)

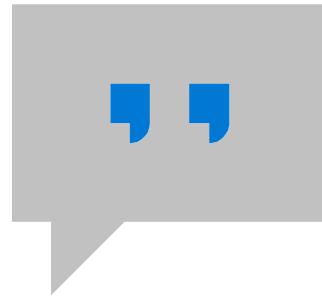


Philippe Goldstein
Partner Tech. Manager

WE Weekly Technical Office Hours – How it works



60 minutes
40 min, presentation
20 min, Q&A



Questions via
chat through

Q&A

The screenshot shows a 'Live event Q&A' window. At the top, there are three icons: a person, a gear, and an information sign. Below that is a header bar with 'Live event Q&A' and a help icon. The main area has tabs for 'Featured' and 'My questions', with 'My questions' currently selected and highlighted in blue. Below the tabs, there are three user profiles with their names and a 'Reply' button next to each. At the bottom right of the main area, there are two emoji buttons: one with sunglasses and another with a smiley face. Below the main area, there's a section titled 'Ask a moderator' with the sub-instruction: 'Questions won't be visible to everyone until a moderator approves them'. There are input fields for 'Your name (optional)' and 'Ask a question', and a checkbox for 'Post as anonymous'.

(WEEKLY) Technical Office Hours for WE Microsoft Partners:

Remote Work in challenging times

<https://aka.ms/WE-TechOfficeHours>

JOIN
UPCOMING
SESSION



Currently we are receiving a lot of questions from our customers with regards to recommendations and help on working remotely.

To address the main technical topics around **working remotely**, Microsoft's Western Europe OCP Technical Team is setting up a series of **Weekly Office Hours for Partners**,

- every Wednesday at 12:00 – 13:00 CET (11:00 – 12:00 WEST)
- every Friday at 13:00 – 14:00 CET (12:00 – 13:00 WEST)

Wednesdays



Fridays



All sessions will be held in English.

Next
Session
Details

Upcoming
Sessions

Materials &
Recordings

Other
Resources

Feedback
Form

Don't miss a session;

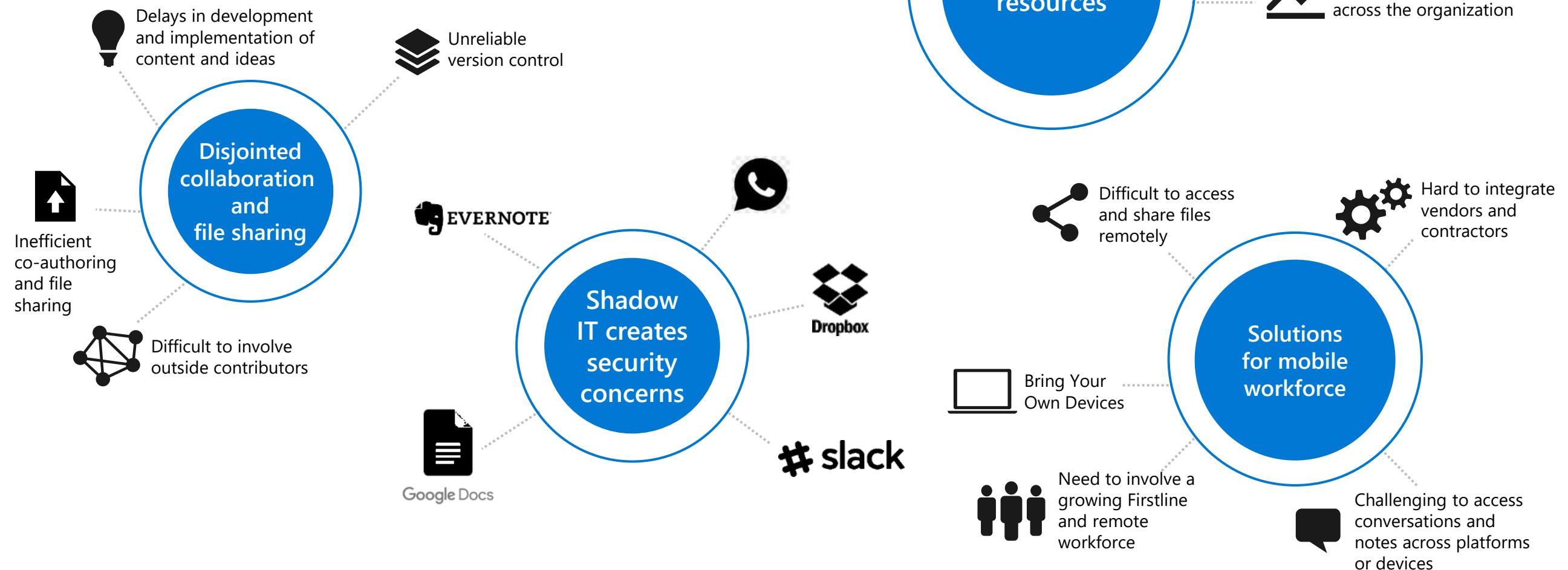
Update your calendar by
using the invites above.

Microsoft Teams Governance



Giorgio Cifani
Partner Tech. Architect (Teams)

What does teamwork look like for your customers today?



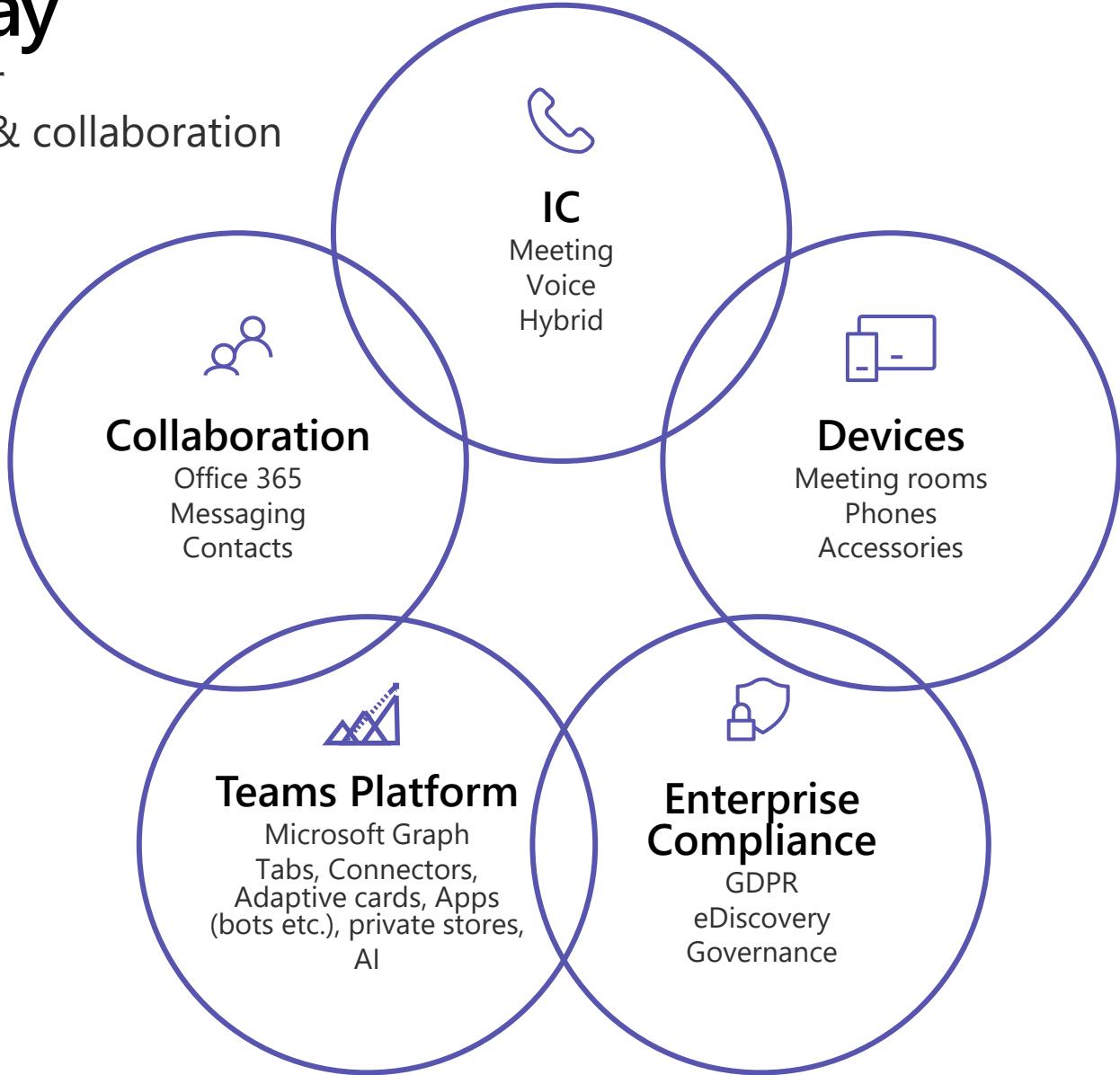
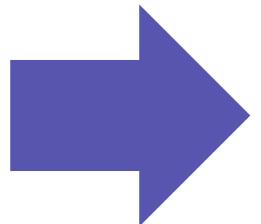
Teams

March 2017 launch



Teams today

The single hub for
communications & collaboration



Governance in action

Definition of governance

- "IT governance primarily deals with connections between business focus and IT management. The goal of clear governance is to assure that investment in IT generates business value and mitigates the risks that are associated with IT projects." – Wikipedia
 - Help keep your organization's system secure and compliant
 - Help ensure the best return on your investment in technology

Governance

Global settings



User specific configuration



Teams lifecycle



Common concerns

People will create **too many teams and sites** and there will be duplications, confusion and total DOOM

Intellectual property **at risk**

Guests will have **access to things** shouldn't

People **won't be able to access** to things they need

Performance will suffer due to too many teams and sites

Roles and their needs

Security officer

Prevent data leaks and breaches
Protect high value information



Legal

Comply with retention
Support eDiscovery



IT



Business

Accomplish business goals as simply as possible—if it's too hard, find an easier way
Limit business disruption



IT admin

Manage the increasing volume of data
Keep up with changing services and threats
Make all other roles happy

Employee

Get out of my way
Make it easy for me to get my work done fast
Let me share easily, but protect my secret stuff

Discussion between end user and IT

IT concerns

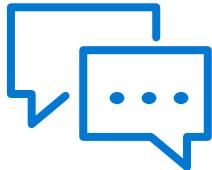
- Avoid Teams bloat – e.g. SharePoint and File shares
- Protect corporate information – security, compliance and legal holds

End user needs

- Ability to create a Team whenever, wherever
- Don't keep me dumb. Educate me.
- Control defeats innovation for learning
- Balance between agility and security
- Enable us to drive business value using technology

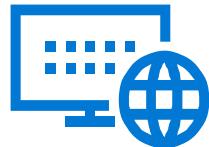
Microsoft 365: Universal Toolkit for Teamwork

Teams



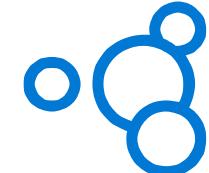
Hub
for Teamwork

SharePoint



Intranets &
Content Management

Yammer



Connect Across
the Organization

Office Apps



Co-Author

Outlook



Email
& Calendar

Office 365 Groups

Single team membership
across apps and services

Microsoft Graph

Suite-wide intelligence
connecting people and content

Security and Compliance

Centralized policy management

Governance

Teams provisioning

Ability to create teams

Groups
setting



User
specific



- Why
 - Some companies want to have strict control over every team that is created
- Considerations
 - We recommend not to limit the ability to create teams, as this might negatively affect productivity
 - If only a subset of users can create teams, you need to create a process for users to request teams
 - Leveraging user education to ensure responsible Teams usage
 - You can audit who created which group
 - Requires Azure AD Premium P1 license
- How
 - Configured in the Office Admin Center and via Azure Active Directory PowerShell
 - Details: <https://aka.ms/create-o365-groups>

Demo

InPrivate Microsoft 365 admin ce Dashboard - Microsoft Team (7) General (X1050 Launch 1) Dashboard - Azure Active C Group name policy settings Manage who can create Off +

https://admin.microsoft.com/AdminPortal/Home#/homepage

Microsoft 365 admin center

Contoso

Try the preview

Home Customize your home

Search users, groups, settings or tasks

Office 365 Enterprise E3 setup is incomplete. Get someone to help you.

Personalize sign-in Add users Connect domain

Go to setup

Active users > Billing > Office software

Add a user Delete a user Edit a user Reset a password

Total balance: None In trial: Buy now

Install my software Share the download link Software download settings Troubleshoot installation

Train yourself For admins

Train your people For end users

Advanced admin traini... Delivered by LinkedIn Learning...

Add

Need help? Feedback

Internet Explorer

Exchange

Teams & Skype

SharePoint

OneDrive

Yammer

PowerApps

Flow

Microsoft 365 admin center

Home

Users

Groups

Resources

Billing

Support

Settings

Setup

Reports

Health

Admin centers

InPrivate Microsoft 365 admin ce Dashboard - Microsoft Team (7) General (X1050 Launch 1) Dashboard - Azure Active C Group name policy settings Manage who can create Off +

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Install my software Share the download link Software download settings Troubleshoot installation

Train yourself For admins Train your people For end users Advanced admin traini... Delivered by LinkedIn Learning...

Add

Internet Explorer

Need help? Feedback

Home Users Groups Groups Shared mailboxes Resources Billing Support Settings Setup Reports Health Admin centers Exchange Teams & Skype SharePoint OneDrive

InPrivate Microsoft 365 admin ce Dashboard - Microsoft Team (7) General (X1050 Launch 1) Dashboard - Azure Active C Group name policy settings Manage who can create Off +

https://admin.microsoft.com/AdminPortal/Home#/groups

Microsoft 365 admin center

Home > Groups

Contoso

Try the preview

+ Add a group More View All supported groups Search

Not seeing new items listed? Go to the Exchange admin center.

| | Group name | Email | Group type | Status |
|--------------------------|-----------------------|--|-------------------|----------|
| <input type="checkbox"/> | All Employees | Employees@M365x859251.onmicrosoft.com | Distribution list | In cloud |
| <input type="checkbox"/> | Business Development | BusinessDevelopment@M365x859251.onmicrosoft.com | Office 365 | In cloud |
| <input type="checkbox"/> | Contoso #02 | Contoso02@M365x859251.onmicrosoft.com | Office 365 | In cloud |
| <input type="checkbox"/> | DG-2000 Feedback | dg-2000feedback@M365x859251.onmicrosoft.com | Office 365 | In cloud |
| <input type="checkbox"/> | DG-2000 Product Team | DG-2000ProductTeam@M365x859251.onmicrosoft.com | Office 365 | In cloud |
| <input type="checkbox"/> | Electronic Events | ElectronicEvents@M365x859251.onmicrosoft.com | Office 365 | In cloud |
| <input type="checkbox"/> | Engineering | Engineering@M365x859251.onmicrosoft.com | Office 365 | In cloud |
| <input type="checkbox"/> | Executives | Executives@M365x859251.onmicrosoft.com | Distribution list | In cloud |
| <input type="checkbox"/> | Finance | Finance@M365x859251.onmicrosoft.com | Office 365 | In cloud |
| <input type="checkbox"/> | Finance Team | FinanceTeam@M365x859251.onmicrosoft.com | Distribution list | In cloud |
| <input type="checkbox"/> | HR | hr@M365x859251.onmicrosoft.com | Office 365 | In cloud |
| <input type="checkbox"/> | Innovation Corner | innovationcorner@M365x859251.onmicrosoft.com | Office 365 | In cloud |
| <input type="checkbox"/> | IT | IT@M365x859251.onmicrosoft.com | Office 365 | In cloud |
| <input type="checkbox"/> | Leadership Connection | leadershipconnection@M365x859251.onmicrosoft.com | Office 365 | In cloud |
| <input type="checkbox"/> | Legal | Legal@M365x859251.onmicrosoft.com | Office 365 | In cloud |
| <input type="checkbox"/> | Legal Team | LegalTeam@M365x859251.onmicrosoft.com | Distribution list | In cloud |
| <input type="checkbox"/> | Mark 8 Project Team | Mark8ProjectTeam@M365x859251.onmicrosoft.com | Office 365 | In cloud |
| <input type="checkbox"/> | Marketing | Marketing@M365x859251.onmicrosoft.com | Office 365 | In cloud |
| <input type="checkbox"/> | Marketing Campaigns | marketingcampaigns@M365x859251.onmicrosoft.com | Office 365 | In cloud |
| <input type="checkbox"/> | New Hires | newhires@M365x859251.onmicrosoft.com | Office 365 | In cloud |

Need help? Feedback

InPrivate Microsoft 365 admin ce Dashboard - Microsoft Team (7) General (X1050 Launch 1) Dashboard - Azure Active C Group name policy settings Manage who can create Off +

https://admin.microsoft.com/AdminPortal/Home#/groups

Microsoft 365 admin center

Home > Groups

Contoso

Try the preview

+ Add a group More View All supported groups Teams

Not seeing new items listed? Go to the Exchange admin center.

| | Group name | Email | Group type | Status |
|--------------------------|-----------------------|--|-------------------|----------|
| <input type="checkbox"/> | All Employees | Employees@M365x859251.onmicrosoft.com | Distribution list | In cloud |
| <input type="checkbox"/> | Business Development | BusinessDevelopment@M365x859251.onmicrosoft.com | Office 365 | In cloud |
| <input type="checkbox"/> | Contoso #02 | Contoso02@M365x859251.onmicrosoft.com | Office 365 | In cloud |
| <input type="checkbox"/> | DG-2000 Feedback | dg-2000feedback@M365x859251.onmicrosoft.com | Office 365 | In cloud |
| <input type="checkbox"/> | DG-2000 Product Team | DG-2000ProductTeam@M365x859251.onmicrosoft.com | Office 365 | In cloud |
| <input type="checkbox"/> | Electronic Events | ElectronicEvents@M365x859251.onmicrosoft.com | Office 365 | In cloud |
| <input type="checkbox"/> | Engineering | Engineering@M365x859251.onmicrosoft.com | Office 365 | In cloud |
| <input type="checkbox"/> | Executives | Executives@M365x859251.onmicrosoft.com | Distribution list | In cloud |
| <input type="checkbox"/> | Finance | Finance@M365x859251.onmicrosoft.com | Office 365 | In cloud |
| <input type="checkbox"/> | Finance Team | FinanceTeam@M365x859251.onmicrosoft.com | Distribution list | In cloud |
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| <input type="checkbox"/> | Legal Team | LegalTeam@M365x859251.onmicrosoft.com | Distribution list | In cloud |
| <input type="checkbox"/> | Mark 8 Project Team | Mark8ProjectTeam@M365x859251.onmicrosoft.com | Office 365 | In cloud |
| <input type="checkbox"/> | Marketing | Marketing@M365x859251.onmicrosoft.com | Office 365 | In cloud |
| <input type="checkbox"/> | Marketing Campaigns | marketingcampaigns@M365x859251.onmicrosoft.com | Office 365 | In cloud |
| <input type="checkbox"/> | New Hires | newhires@M365x859251.onmicrosoft.com | Office 365 | In cloud |

Need help? Feedback

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Microsoft 365 admin center

Home > Groups

Contoso

Try the preview

+ Add a group More View All supported groups Teams

Group name Email Group type Status

Groups Shared mailboxes

Shared mailboxes

Resources Billing Support Settings Setup Reports Health Admin centers

Exchange Teams & Skype SharePoint OneDrive Yammer

Not seeing new items listed? Go to the Exchange admin center.

| | Group name | Email | Group type | Status |
|--------------------------|------------------|-------|------------|----------|
| <input type="checkbox"/> | Teams Governance | | Security | In cloud |

+ Office 365 group + Distribution list i Help me choose

Create a space for a team to collaborate, communicate, and schedule events.

Create a list that people can use to send the same email message to more than one address.

Need tips on picking the right type of group or shared mailbox for your needs?

Need help? Feedback

InPrivate Microsoft 365 admin ce Dashboard - Microsoft Team (7) General (X1050 Launch 1) Dashboard - Azure Active C Group name policy settings Manage who can create Off +

https://admin.microsoft.com/AdminPortal/Home#/groups

Microsoft 365 admin center

Home < Groups

+ Add a group More View All supported groups Teams

Group name Email Group type

Teams Governance Security

+ Office 365 group + Distribution list

Create a space for a team to collaborate, communicate, and schedule events.

Create a list that people can use to send the same email message to more than one address.

T Teams Governance Security

Change Delete group

Name Teams Governance Edit

Description

Owners (1) Allan Deyoung Edit

Members (7)

| |
|---------------|
| Aarif Sherzai |
| Achim Maier |
| Adele Vance |
| Allan Deyoung |
| Anna Lange |
| Anne Matthews |
| Megan Bowen |

Close

Need help? Feedback

Home Users Groups Groups Shared mailboxes Resources Billing Support Settings Setup Reports Health Admin centers Exchange Teams & Skype SharePoint OneDrive Yammer

InPrivate Microsoft 365 admin ce Dashboard - Microsoft Team (7) General (X1050 Launch 1) Dashboard - Azure Active C Group name policy settings Manage who can create Off +

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Microsoft 365 admin center

Home > Groups

Contoso

Try the preview

+ Add a group More View All supported groups Teams

Group name Email Group type Status

Groups Shared mailboxes

Teams Governance Security In cloud

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Manage who can create Office 365 Groups

Office 365 Admin, Microsoft 365 Business, Microsoft Planner, Microsoft Teams

Last updated 11 June, 2018

Because it's so easy for users to create Office 365 Groups, you aren't inundated with requests to create them on behalf of other people. Depending on your business, however, you might want to control who has the ability to create groups. [Why do this?](#)

This article explains how to disable the ability to create groups **in all Office 365 services that use groups:**

- Outlook
- SharePoint
- Yammer
- Microsoft Teams: Both admins and users won't be able to create teams.
- StaffHub: Both admins and managers won't be able to create teams.
- Planner: Users won't be able to create a new plan in Planner web and mobile apps.
- PowerBI

The best way to do this is to create a security group, and then only the people in that security group will be able to create Office 365 Groups and teams in these apps. This article walks you through these steps.

To control who creates Office 365 Groups, you use Windows PowerShell, which is a lot like typing commands at the C:\ prompt in the old DOS environment. If you've never used PowerShell, this task is a great

What you need to know before you begin

- Doing the steps in this article requires a subscription to Azure Active Directory (Azure AD) Premium. **The administrator who configures the settings, and the members of the affected groups, must have Azure AD Premium licenses assigned to them.** For more information see [Getting started with Azure Active Directory Premium](#).
- Do not try to use the GA version - Azure Active Directory PowerShell for Graph - to perform the steps in this article. It won't work.
- The PowerShell commands in this article only change who can create Office 365 Groups. They won't affect the rest of your Office 365 environment.
- You apply the steps in this article only once in your organization, for one security group. If you try to applying them again for another security group, you'll get an error that looks like this:

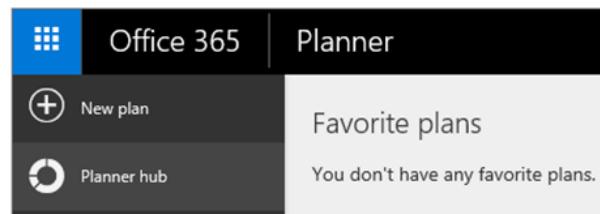
A conflicting object with one or more of the specified property values is present in the directory.
- The steps in this article don't prevent members of the following roles from creating Office 365 Groups in the Office 365 admin center. **However, it does prevent them from creating Office 365 Groups from the apps and it prevents them from creating teams (because you can't create teams in the Office 365 admin center).**
 - Office 365 Global admins
 - Mailbox Administrator
 - Partner Tier1 Support
 - Partner Tier2 Support
 - Directory Writers

If you're a member of one of these roles, you can create Office 365 Groups for restricted users, and then assign the user as the owner of the group.

- It's important that you use a **security group** - as described in Step 1 of this article - to restrict who can create Office 365 groups. Don't try to use an Office 365 Group for this. If you try to use an Office 365 Group, members won't be able to create a group from SharePoint because it checks for a security group.

2. Choose the **Planner** tile.

3. In Planner, in choose **New Plan** to create a plan.



4. You should get a message that you can't create a plan:



What should I do if it doesn't work?

Check that they aren't being blocked through their [OWA mailbox policy](#).

If this doesn't fix the problem, [call us for help](#).

Remove the restriction on who can create groups

Let's say after a while you want to remove the limit you put on who can create groups. Run this command:

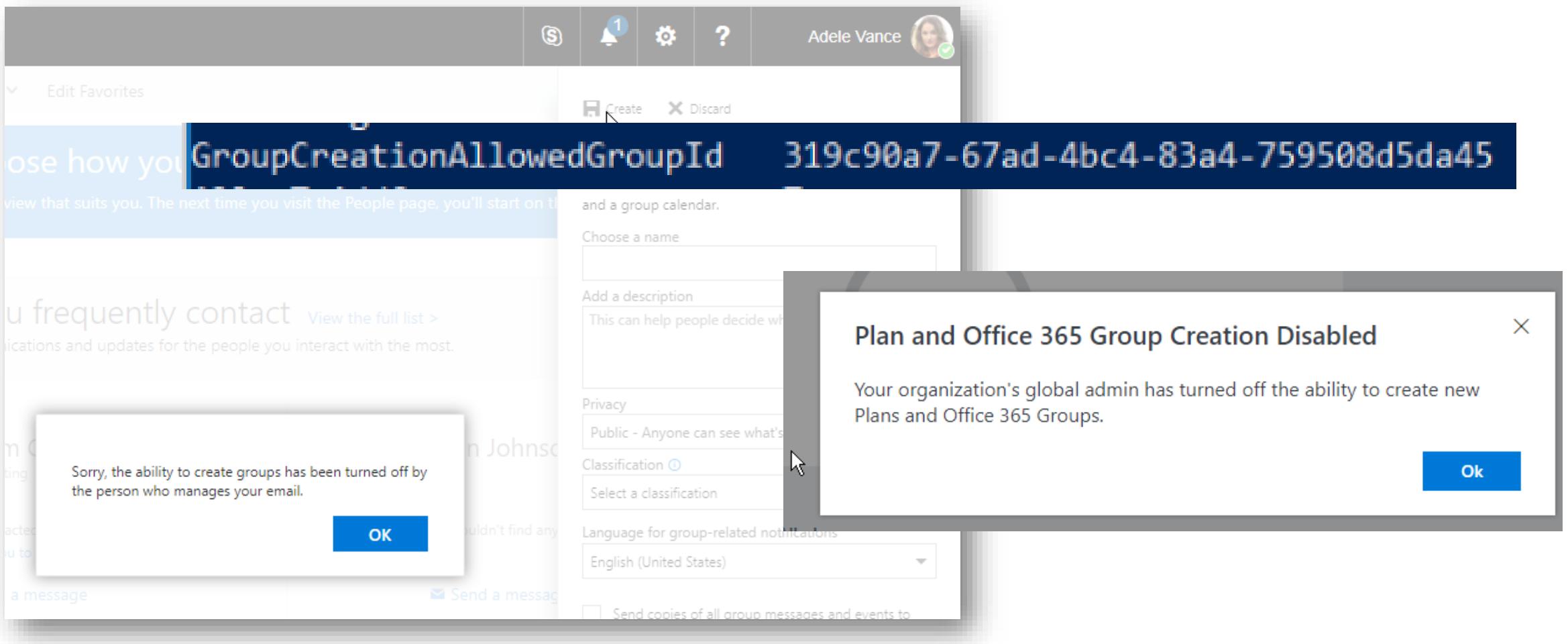
```
$SettingId = Get-AzureADDirectorySetting -All $True | where-object {$_DisplayName -eq  
"Group.Unified"}  
Remove-AzureADDirectorySetting -Id $SettingId.Id
```

Was this information helpful?

Yes

No

Restrict who can create Groups



Naming of teams

Groups
setting



Global
settings



- Why

- Prefix-suffix naming conventions allow to add or append fixed strings or supported user attributes to the teams name
- Blocked words can avoid (intentional or unintentional) misuse of teams

- Considerations

- Naming policies require Azure AD Premium P1 or Azure AD Basic EDU license
- Selected administrator roles are exempted from these policies

- How

- Configured in the Office Admin Center and via Azure Active Directory PowerShell
- Details: <https://aka.ms/naming-o365-groups>

Demo

- NamingPolicy.ps1

Set naming policy & custom blocked words

1. Now you can set the prefixes and suffixes. Run the following commands in Azure AD PowerShell:

```
$Setting["PrefixSuffixNamingRequirement"] = "Grp_[Department]_[GroupName]_[Country]"
```

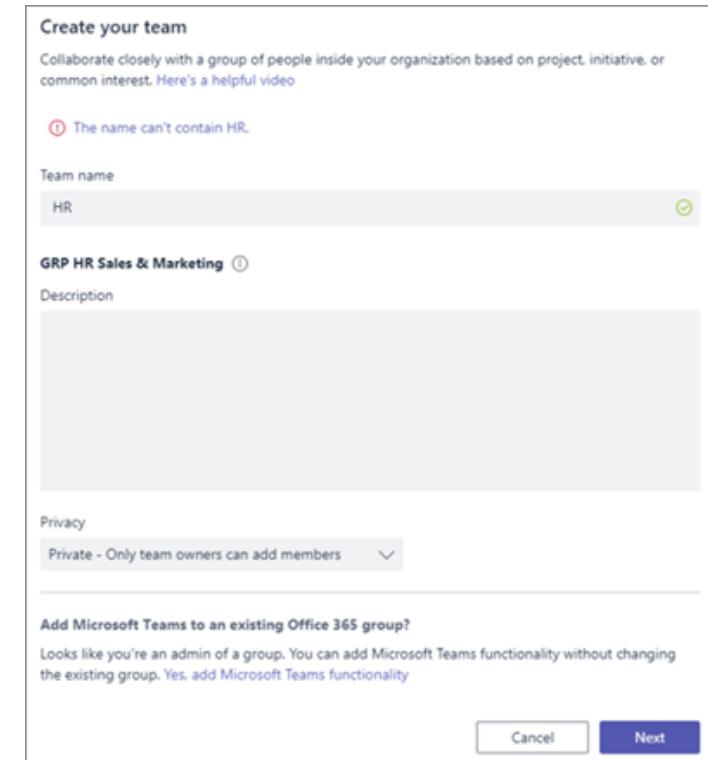
2. Now set the custom blocked words that you want to restrict by typing below. Add your own custom words that you want:

```
$Setting["CustomBlockedWordsList"] = "Payroll,CEO,HR"
```

3. Save the settings for the new policy to be effective by typing:

```
Set-AzureADDirectorySetting -Id (Get-AzureADDirectorySetting | where -Property DisplayName -Value "Group.Unified" -EQ).id -DirectorySetting $Setting
```

That's it. You've set your naming policy and added your blocked words.



Teams configuration

Role Based Access Control

 Teams User specific

- Allows setting administrators who need different levels of access for managing Teams

| Rolle | Can do these tasks |
|---|---|
| Teams Service Administrator | Manage the Microsoft Teams service, and manage and create Office 365 Groups |
| Teams Communications Administrator | Manage calling and meetings features within the Microsoft Teams service |
| Teams Communications Support Engineer | Troubleshoot communications issues within Teams by using advanced tools (access to PII). |
| Teams Communications Support Specialist | Troubleshoot communications issues within Teams by using basic tools (no access to PII). |

Teams settings

Teams



Global settings



- Why
 - Teams settings let you set up your teams for features such as email integration, cloud storage options, and device set up
- Considerations
 - Changes to Teams settings will be applied to all teams within your organization
 - Do you want to allow Teams to use 3rd party cloud storage providers?
 - Email integration can make it easier to transition collaboration to Teams from email when appropriate
 - Is scoped search important to your organization (e.g. call centers)?
- How
 - Teams settings are configured via the Microsoft Teams & Skype for Business Admin Center and Skype for Business PowerShell
 - Details: <https://aka.ms/teams-settings>

Messaging policies

Teams



User specific



- Why
 - Messaging policies are used to control what chat and channel messaging features are available to users in Teams
- Considerations
 - Are there any features (such as Giphy, stickers, edit, delete) that you need to restrict for some or all users?
 - You can use the default policy that is created or create one or more custom messaging policies for people in your organization
- How
 - Teams settings are configured via the Microsoft Teams & Skype for Business Admin Center and Skype for Business PowerShell
 - Details: <https://aka.ms/teams-messaging>

Meeting policies

Teams



User specific



- Why
 - Meeting policies are used to control what features are available to users when they join Teams meetings
- Considerations
 - You can use the default policy or create one or more custom meeting policies for people that host meetings in your organization
 - Meeting policies can be used to limit the ability for users to schedule meetings and to limit meeting features such as audio, video, content sharing or meeting recording
 - Limiting features might reduce users' ability to collaborate effectively
 - Does your organization have any requirements around guest or anonymous communication?
- How
 - Teams settings are configured via the Microsoft Teams & Skype for Business Admin Center and Skype for Business PowerShell
 - Details: <https://aka.ms/teams-meeting-policies>

Demo

- Teams Admin Center

Collaborate outside your org

External access

Teams



Global settings



- Why
 - External access lets your Teams and Skype for Business users communicate (find, call, chat and set up meetings) with users that are outside of your organization
 - You can also use external access to communicate with external users who are still using Skype for Business (online and on-premises) and Skype (in preview)
 - Also known as "Federation"
- Considerations
 - Do you have business requirements to limit user communications with external participants?
 - Do you need to limit which external participants users can communicate with?
- How
 - Teams settings are configured via the Microsoft Teams & Skype for Business Admin Center and Skype for Business PowerShell
 - Details: <https://aka.ms/teams-external-access>

Guest access

Groups
setting

Groups

- Why
 - Allows users without account in your Azure Active Directory to be invited as guests to Teams and collaborate
- Considerations
 - Inviting external parties to teams can increase productivity
 - Comes with certain risk around which content is exposed to guest users
 - Allow and deny list can limit guest access to specific domains
 - Guest access can be limited to specific teams
 - Audit logs allow insights on who has invited whom
- How
 - Configured in the Office Admin Center and via Azure Active Directory PowerShell
 - Details: <https://aka.ms/guests-o365-groups>

Compare external and guest access

1. Provided that the user has been added as a guest and is signed in as a guest to the guest tenant.
2. Only by email or Session Initiation Protocol (SIP) address.
3. External (federated) chat is 1:1 only.
4. Supported for 1:1 chat for Teams Only to Teams Only users from two different organizations.

| Feature | External access users | Guest access users |
|--|-----------------------|--------------------|
| User can chat with someone in another company | Yes | Yes |
| User can call someone in another company | Yes | Yes |
| User can see if someone from another company is available for call or chat | Yes | Yes ¹ |
| User can search for users across external tenants | Yes ² | No |
| User can share files | No | Yes |
| User can access Teams resources | No | Yes |
| User can be added to a group chat | No | Yes |
| User can be invited to a meeting | Yes | Yes |
| Additional users can be added to a chat with an external user | No ³ | N/A |
| User is identified as an external party | Yes | Yes |
| Presence is displayed | Yes | Yes |
| Out of office message is shown | No | Yes |
| Individual user can be blocked | No | Yes |
| @mentions are supported | Yes ⁴ | Yes |
| Make private calls | Yes | Yes |
| Allow IP video | Yes | Yes |
| Screen sharing mode | Yes ⁴ | Yes |
| Allow meet now | No | Yes |
| Edit sent messages | Yes ⁴ | Yes |
| Can delete sent messages | Yes ⁴ | Yes |
| Use Giphy in conversation | Yes ⁴ | Yes |
| Use memes in conversation | Yes ⁴ | Yes |
| Use stickers in conversation | Yes ⁴ | Yes |

Demo

- External & Guest Access

Compliance

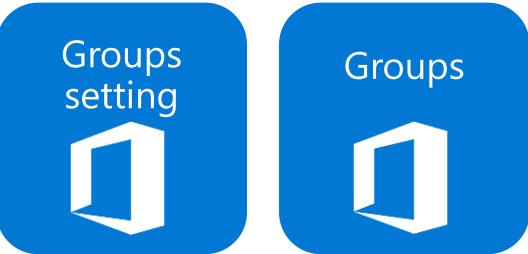
- More in the following section by my colleague Nuria

Retention policies



- Why
 - Retention policies can be used to define a range of days after all content will be deleted or a range of days that content cannot be deleted – or both
- Considerations
 - Retention can be set independently for chat messages and channel messages
 - Channel message policies can be applied globally or per team
 - Chat message policies can be applied globally or per user
 - Files use retention policies of SharePoint and OneDrive for Business
- How
 - Configured in Security & Compliance Center and Office 365 Security & Compliance Center PowerShell
 - Details: <https://aka.ms/teams-retention>

Expiration policy

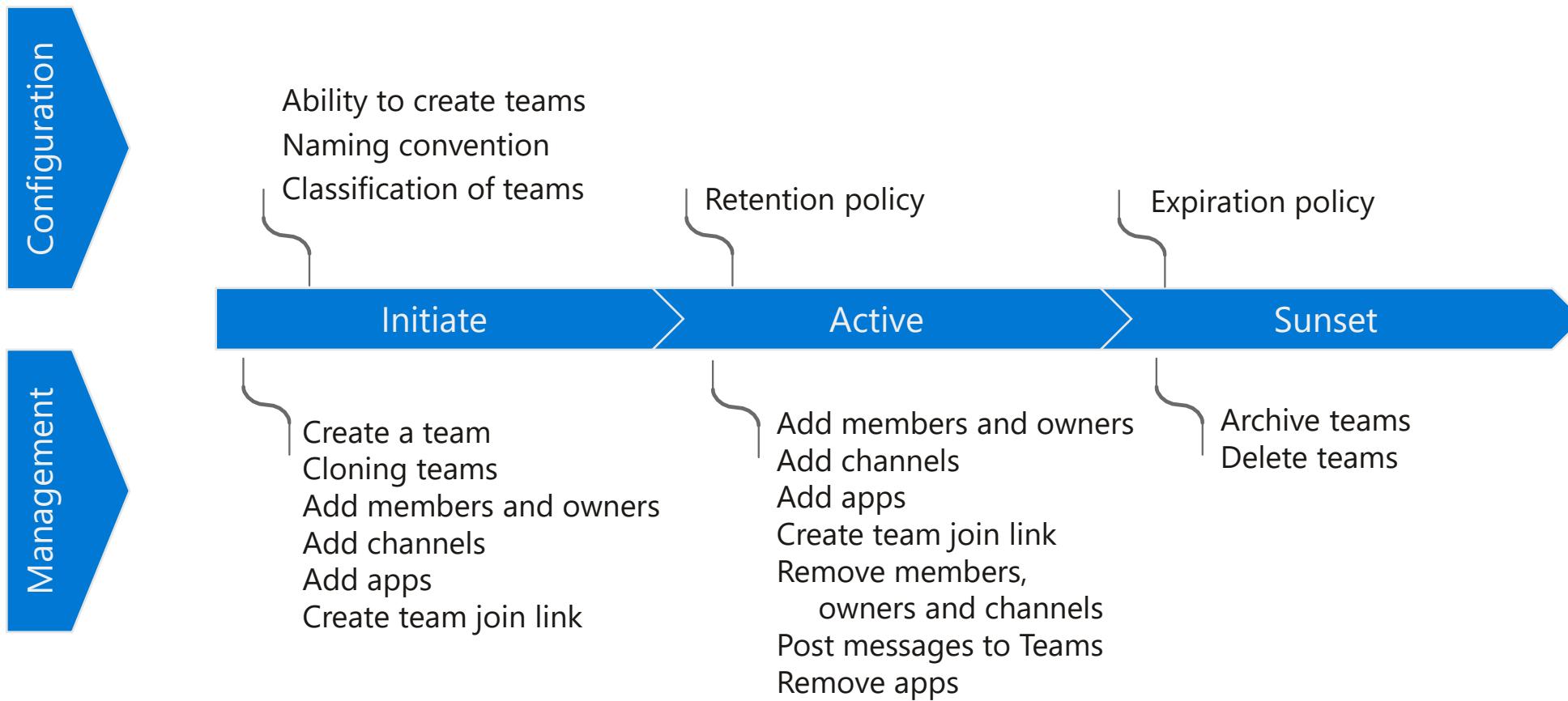


- Why
 - By default teams exist until they are deleted. O365 Groups expiration policy ask team owners to renew their teams. This helps to limit “stale” teams.
- Considerations
 - Can be configured globally or for specific groups
 - Requires Azure AD Premium P1 for members of teams that have expiration policy
 - Team owners will get notifications about expiration 30, 15 and 1 day before expiration
 - Once expired, users can recover team for 30 days
 - If enabled, default is 180 days
- How
 - Configured in the Office Admin Center and via Azure Active Directory PowerShell
 - Details: <https://aka.ms/teams-expiration>

Teams lifecycle

Lifecycle of a Teams team

- Configuration – ‘static’ settings and policies
- Management – ‘dynamic’ per team during lifecycle



Configuration versus Management

Configuration

Ability to create teams

Naming Convention

Retention Policy

Expiration Policy

Management

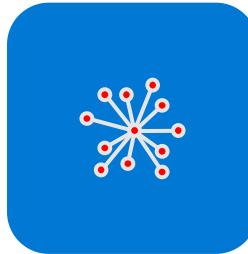
Create a team

Add/remove members

Add/remove Channels

Archive/Delete Teams

PowerShell and Graph API



PowerShell

- Used to manage settings, configuration and policy
- Limited ability to manage actual teams
- <https://aka.ms/teams-powershell>

Graph API

- “Graph is gateway to data and intelligence in Microsoft 365”
- REST based API allows access to Teams and other Microsoft 365 services
- Powerful to manage actual teams
- More complex to implement
- <https://aka.ms/teams-graph>

Automation throughout the lifecycle

| | Activity | PowerShell | Graph API |
|----------|-------------------------------------|------------|-----------|
| Initiate | Create a team | ✓ | ✓ |
| | Cloning teams | ✗ | ✓ |
| | Add members and owners | ✓ | ✓ |
| | Add channels | ✓ | ✓ |
| | Add apps | ✗ | ✓ |
| | Create team join link | ✗ | ✓ |
| Active | Remove members, owners and channels | ✓ | ✓ |
| | Post messages to Teams | ✗ | ✓ |
| | Remove apps | ✗ | ✓ |
| Sunset | Archive teams | ✗ | ✓ |
| | Delete teams | ✓ | ✓ |

Last demo

- Graph Explorer (aka.ms/ge)

Session takeaways

- IT Pros can configure global and user specific team settings
- Since Teams is built on Office 365, it relies on some settings from other areas
- IT Pros can automate the management of individual teams throughout their lifecycle
- Empower end users by educating them on need for security & compliance
- Validate and monitor by leveraging Office 365 Governance controls

Security Control and Compliance aspects for Microsoft Teams



Nuria Baeza Garcia
Partner Tech. Architect (Security)

Teams Security & Compliance RECAP

Microsoft Teams provides several built-in security and compliance controls

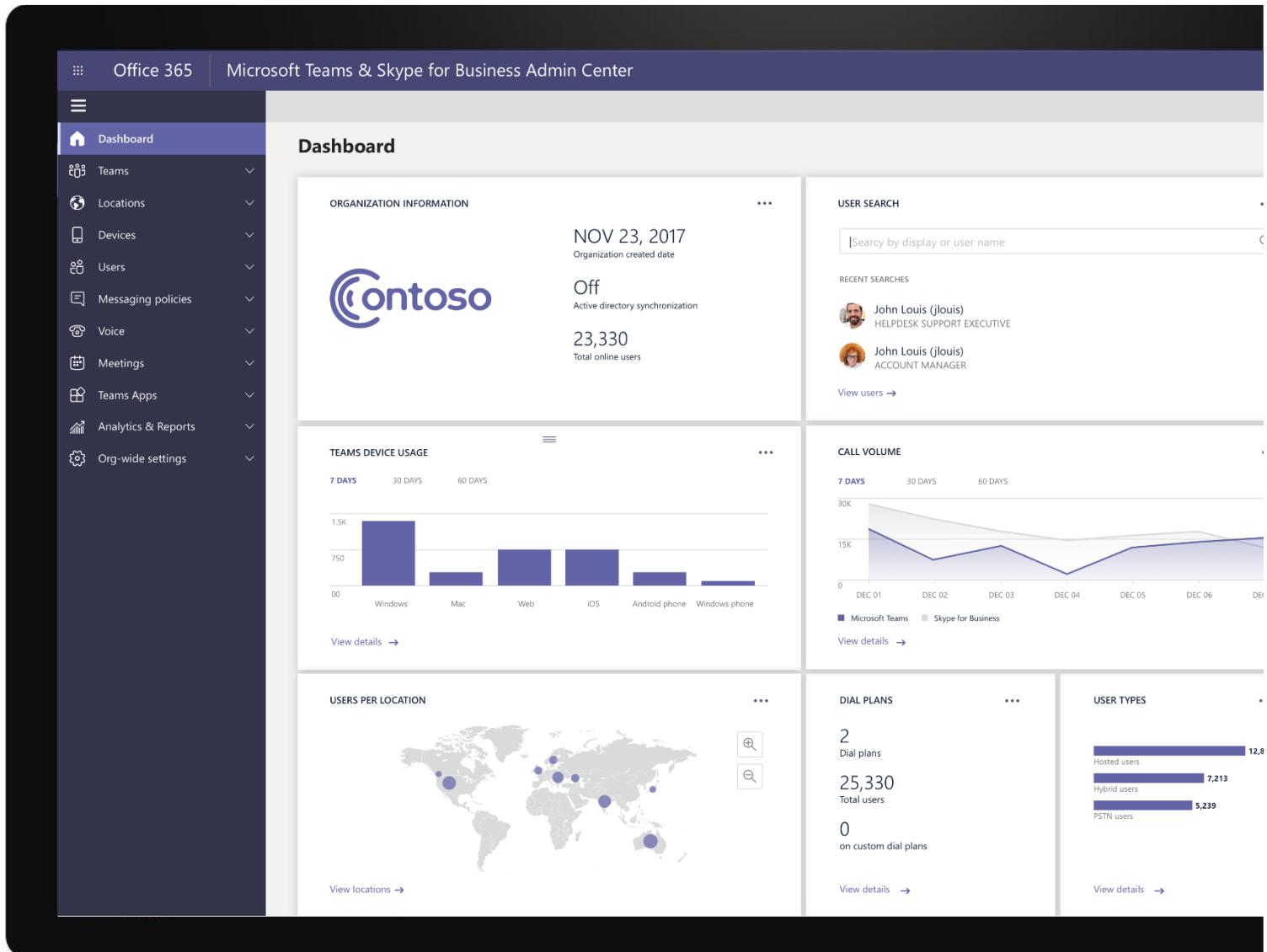
Compliance leadership with EU Model Clauses, SOC 1 and 2, HIPAA, GDPR, and more.

Global hyper-scale cloud, including ability for local data residency and global peering points for meeting join.

Built-in information protection, including eDiscovery, Data Loss Prevention even in chats & conversations, Information barriers, legal hold and audit.

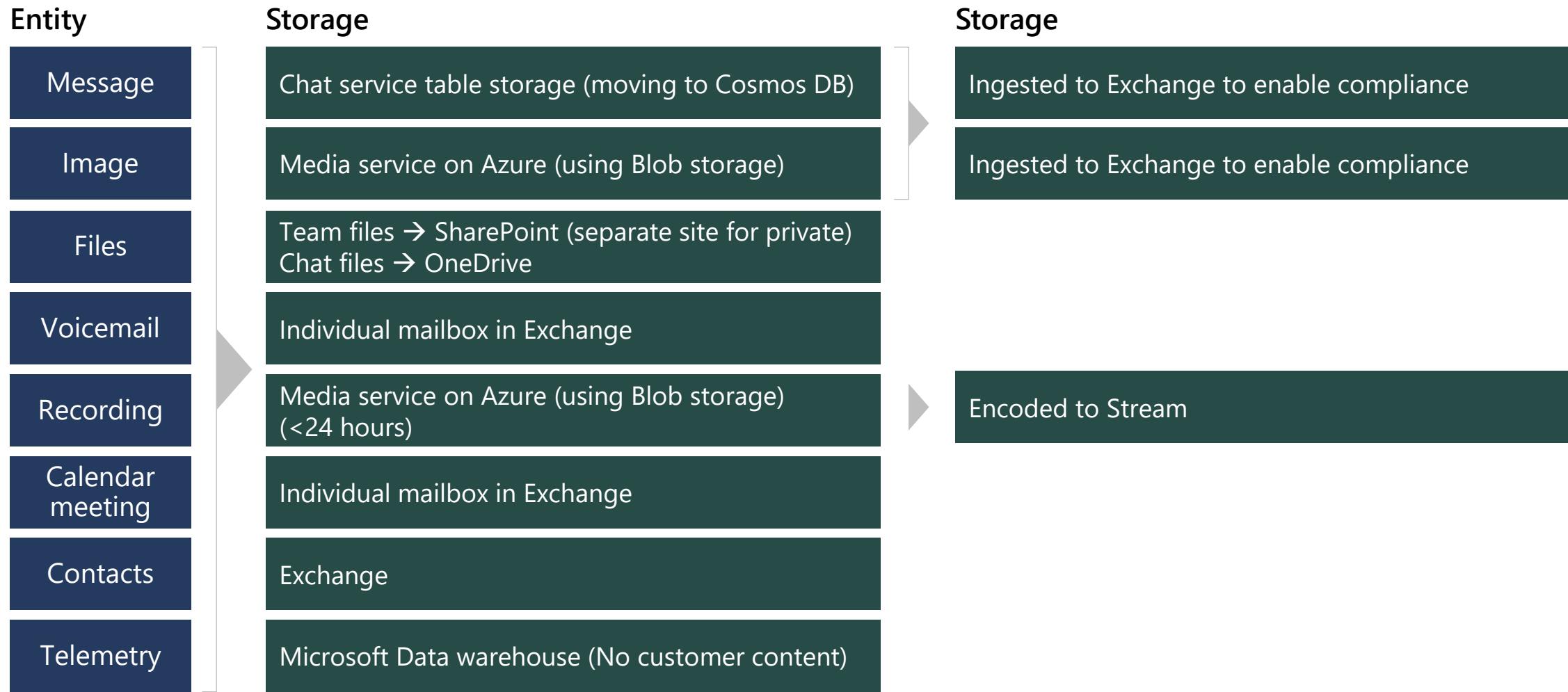
Multi-factor authentication for enhanced identity protection and secure guest access.

Management through AAD, Teams admin center, and PowerShell automation.



Teams Data Location At Rest

Key data entities and location where data is stored at rest



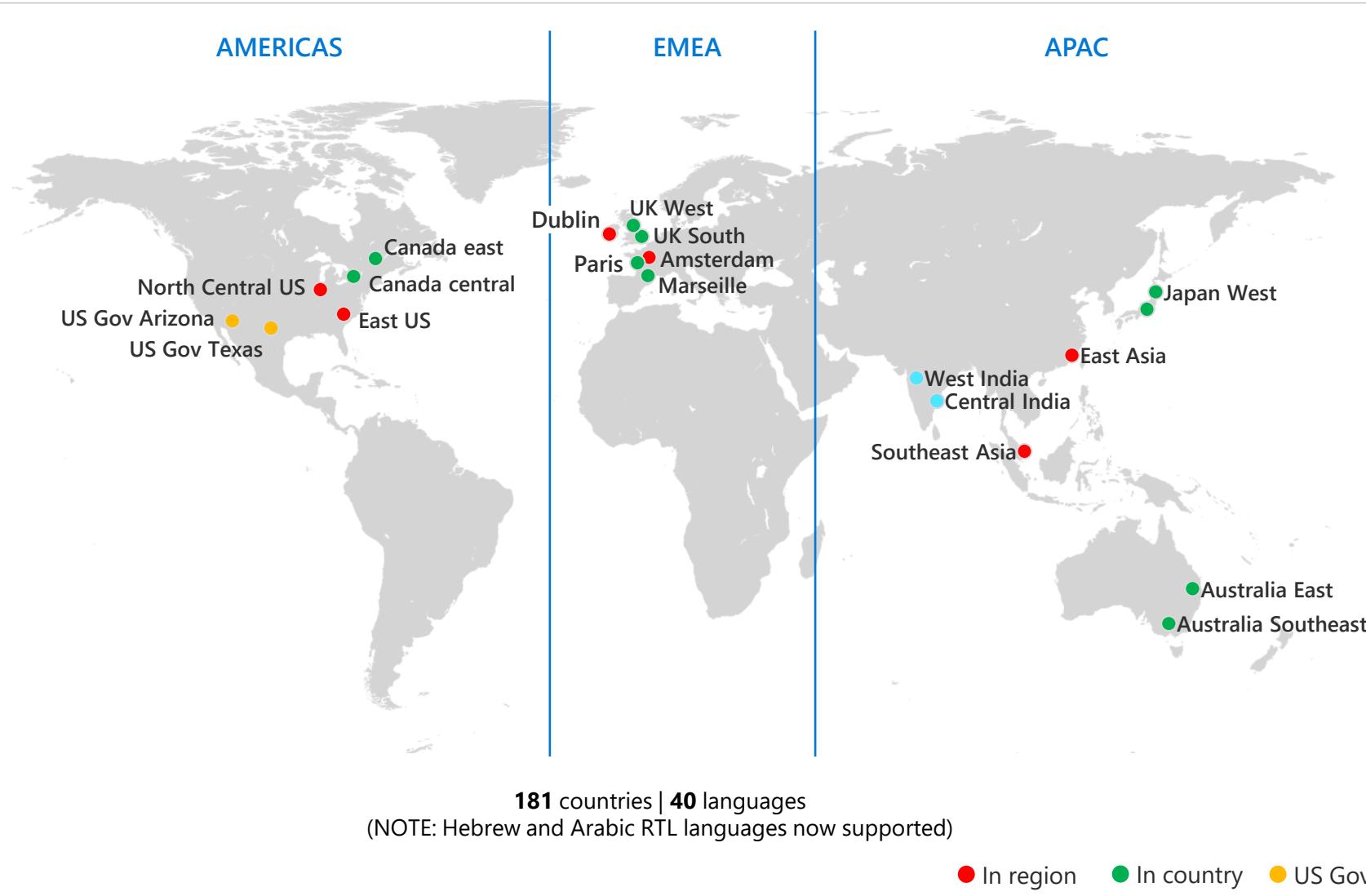
Teams Data Residency

Reference [Location of data in Microsoft Teams](#)

Data Residency

Customer data is kept in region (Americas, EMEA, APAC) respective of the customer provisioning. If provisioned in countries with "in country" datacenters, the following customer data at rest will be local:

- Microsoft Teams chats, channel messages, images, voicemail, and contacts
- SharePoint Online site content and the files stored within that site
- Files uploaded to OneDrive



Multi-geo for Teams

Reference: [Teams experience in an Office 365 OneDrive and SharePoint Online Multi-Geo-enabled tenancy](#)

Multi-Geo Capabilities in Office 365 are available for Exchange Online, OneDrive, SharePoint Online and Office 365 Groups. Since Teams is integrated with each of these applications, Teams implicitly has multi-geo support on the back-end.

OneDrive

In a Contoso tenancy with Europe as a satellite Geo and North America as the central Geo, a European satellite user will see his or her OneDrive files under the Files tab in left pane, although ***the files are hosted in the Europe data location and the United States is the tenant's central location.***

Also, the user can access the most recently used files under the Recent view blade.

Recent files may include files shared with the user from users in other Geos and might be mastered in other Geo locations that the tenant is extended to.

Groups-connected Team site

A given Team's group site is also Multi-Geo aware. That is, if a European satellite user is creating a Team, the corresponding Groups site will be created in the Europe location and the files associated with that Team group will be kept at rest in that location.

Any subsequent experiences, such as uploading a new file or editing the file, will be targeted to that European location, keeping the promise of data residency for those files.

This is all made possible by the underlying foundation Office 365 Groups becoming Multi-Geo aware.

Chats and meeting IMs

Note that ***conversations in chats and meeting IMs within the Teams experience are not Multi-Geo aware and are all kept only inside the central location of the tenant.***

How Compliant is Microsoft Teams

Teams is built on the Office 365 platform and therefore takes advantage of the security and compliance controls implemented there, both by Microsoft and by the customer

Controls

More than 950 Office 365 controls:

- Access control
- Auditing and logging
- Identification and authorization
- Awareness and training
- Continuity planning
- Incident response
- Risk assessment
- Communication protection
- Information integrity
- Deployment Approvals and management

Ongoing compliance processes

- Recurring audits like SOC, FEDRAMP, ISO+ independent verification

Microsoft Teams Certification

Microsoft Cloud Services Verified with International, Regional and Industry specific standards and terms:

- Strong Privacy and Security Commitments
- ISO 27001
- ISO 27018
- EU Model Clauses (EUMC)
- GDPR
- [HIPAA Business Associated Agreement](#)
- SSAE 16 SOC 1 & SOC 2 Reports
- [FedRAMP Moderate and High](#)
- IRS 1075, UK Official (IL2)
- [Health Information Trust Alliance \(HITRUST\)](#)

Contractual commitment to meet US and EU data residency requirements.

<http://aka.ms/STP> is where audit reports can be downloaded

Microsoft Compliance Framework for Online Services:

[http://download.microsoft.com/download/0/4/9/049F6894-3B22-4EC6-8DBD-E4FA27019820/Microsoft Compliance Framework for Online Services.pdf](http://download.microsoft.com/download/0/4/9/049F6894-3B22-4EC6-8DBD-E4FA27019820/Microsoft%20Compliance%20Framework%20for%20Online%20Services.pdf)



Security and Compliance Control Drill Down

| Controlling Team Creation | Naming | Expiration | Meeting policies | Microsoft Cloud App Security | Advanced Threat Protection | AAD Identity Protection | Conditional Access |
|---------------------------|---|----------------------|----------------------|------------------------------|------------------------------------|-------------------------|-----------------------|
| Guest Access | Classification (Legacy) Sensitivity Labels for Teams | Information Barriers | Live event policies | Channel moderation | AAD Access Reviews | Retention policies | eDiscovery |
| External Access | Privacy / searchability | Messaging policies | Teams app management | Private Channels | AAD Privileged Identity Management | Data Loss Prevention | Auditing and Alerting |

Open Q & A

Please ask any question in the Q&A

We will read your questions and answer them in this meeting , or a next meeting.



Poll



Which Topics should we cover next?

| Planned Sessions | Main Topics |
|----------------------------------|---|
| Wednesday, April 15, 2020 | <ul style="list-style-type: none">• Microsoft Teams Governance, Compliance and Security (Information Protection) |
| Friday, April 17, 2020 | <ul style="list-style-type: none">• Skype for Business to Microsoft Teams Migration• Guest access & external access in Microsoft Teams |
| Wednesday, April 22, 2020 | <ul style="list-style-type: none">• Teams for Education |
| Friday, April 24, 2020 | <ul style="list-style-type: none">• Teams for Healthcare |

- 1) Power Platform (how to leverage, deep dive on Crisis Communication App,...)
- 2) Security
- 3) Information Protection
- 4) Any Other Suggestions?

Feedback Form

- Feedback on sessions
- Topic suggestions

Please take 1 minute to fill the survey and help us improve!



or <https://aka.ms/WE-TechOfficeHoursSurvey>

Partner Support Resources

WE Weekly Technical Office Hours

- **Goal:** address the main technical topics around working remotely and leveraging Microsoft technology (incl. Teams, Security, Power Platform, Windows Virtual Desktop...)
- Weekly Sessions – aka.ms/WE-TechOfficeHours
 - **Wednesdays at 12:00 – 13:00 CET** (11:00 – 12:00 WEST, 13:00 – 14:00 EEST)
 - **Fridays at 13:00 – 14:00 CET** (12:00 – 13:00 WEST, 14:00 – 15:00 EEST)
- Hosted and moderated by **experts** on these topics, from **WE OCP Technical Team, EMEA Partner Tech Services and Corp Engineering Team**

Microsoft Teams Healthcare Partner Workshop

- **Target Audience:** healthcare practice leads and product managers
- **Session Topics**
 - Microsoft in Healthcare
 - Microsoft Teams in Healthcare
 - Microsoft Teams as a Healthcare Platform and Customer Scenarios
 - Go to Market Opportunities and Partner Community
- **NDA Event**
 - The link to the event will be forwarded to registered attendees only one day prior to the event date.
 - All attendees must have a NDA on file with Microsoft. If you don't know if your company has a NDA, please contact your Partner Account Manager.

| DATE | TIME + ZONE | REGISTRATION |
|----------------------------------|--------------------------------|-------------------------------|
| Tuesday, April 14, 2020 | U.S. 09:00AM-12:00PM PDT UTC-7 | Register here |
| Wednesday, April 15, 2020 | APAC 09:00AM-12:00PM SGT UTC+8 | Register here |
| Thursday, April 16, 2020 | EU 09:00AM-12:00PM BST UTC+1 | Register here |

Resources

[Empowering care teams with Microsoft 365](#)

[Get the details on virtual visits](#)

Get help now

- Check out the [Technical Support Options](#) for Microsoft Partners
- If you have a **dedicated Partner Development Manager / Partner Technology Strategist** – reach out to them [directly](#) with your query
- If you do not have a dedicated Partner Development Manager / Partner Technology Strategist, and you need **guidance on a specific customer scenario** (pre-sales technical or deployment assistance) – make use of your [advisory hours](#) and reach out to [Partner Technical Services](#)

Other Partner Resources

- **Best practices and discussion for remote work**
 - [Best practices](#), based on Microsoft internal learnings
 - (new) [Microsoft Tech Community](#) forum for discussing / sharing best practices
- **Enabling Microsoft Teams**
 - We recommend that partners lead with the [CSP Trial](#). See details in our [news article](#).
 - For customers who **don't align to the CSP Trial**, partners can get access to the **Office 365 E1 Trial** for them. Go to [Partner Center Support](#) and click on *CSP > Cannot find an offer in the catalog*.
- **Resources for Education Partners**
 - Check out the [EDU Partner Flash on Yammer](#)
 - **[Office 365 A1 – Free](#)** versions to **all educational institutions**: unlimited chat, built-in group and one-on-one audio or video calling, 10 GB of team file storage, and 2 GB of personal file storage per user. You also get real-time collaboration with the Office apps for web, including Word, Excel, PowerPoint, and OneNote. No restrictions for # of users.
 - **[Microsoft Teams for Free](#)** (**Individuals** and **IT roll-out** – in Office 365 A1 above): unlimited chat, built-in group and one-on-one audio or video calling, 10 GB of team file storage, and 2 GB of personal file storage per user.
 - **[Minecraft: Education Edition](#)**: We've extended access to Minecraft: Education Edition to all free and paid O365 Education accounts through the end of June 2020 and published a [M:EE remote learning toolkit](#) with links to >100 Minecraft lessons and STEM curriculum.

Thank You!

