# Silvana Rondina

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## SUMMARY OF QUALIFICATIONS

• Over ten years of experience in Information Security.

• Strong background as a Security Compliance Analyst with experience in projects based on ITIL, NIST, and ISO 27001 frameworks to evaluate and minimize risks, improve processes, and provide actions for better data governance.

• Computer skills include: -  MS Office and email

- GRC (SOX, PCI-DSS, ISAE 3402, ISO27001, ITIL, COBIT, NIST)

- Awareness Program

•Training and certifications: EXIN Cloud Computing Foundation, ITIL 4 Foundation, EXIN Certified Data Protection Officer and ISO 27001 Foundation - Information Security Certification

## PROFESSIONAL EXPERIENCE

**Cyber Security Analyst**                                              **Apr/2022 – Apr/2024**
WTW (We transform tomorrows), São Paulo, SP - Brazil

- Perform risk and ransomware questionnaire analysis to understand minimum security controls for companies.

- Participation in the cyber webinar for companies interested in insurance.

- Conduct risk assessment for customer information systems

  *It has created a consultancy based on NIST to evaluate the minimum security controls of companies interested in obtaining cyber insurance.*

**Senior Information Security Analyst**                          **Dec/2020 – Apr/2022**
AXA Seguros (know you can), São Paulo, SP – Brazil

- Conducted risk assessment for information systems and business processes.

- Developed and reviewed IT policies and procedures and provide improvement recommendations to current policies and procedures.

- Responsible for responding to and overseeing audits, monitoring gaps, and ensuring issues raised during internal and external audits are addressed.

- Accountable for the Security Awareness Program.

  - *Monitoring gaps raised in internal and external audits, improving the level of maturity to obtain ISO27001 certification from level 2 to level 3. I ensured that all employees in Brazil carried out all mandatory training required by headquarters.*

## PROFESSIONAL EXPERIENCE

Cyber Security Analyst                                           Oct/2018 – Dec/2020
Banco Santander, São Paulo
**Information Security Analyst II**                              **Sep/2017 – Oct/2018**
UnitedHealth Group, São Paulo, SP - Brazil
**Information Security Analyst I**                               **Nov/2016 – Sep/2017**
Conductor Tecnologia em Meios de Pagamento, São Paulo, SP - Brazil
**Information Security Analyst II**                              **Sep/2014 – Jul/2016**
Net Oficial, São Paulo, SP - Brazil
**Auditor I**                                                   **Jul/2013 – Oct/2014**
Cipher, São Paulo, SP - Brazil
**Information Security Consultant I**                            **Apr/2011 – Jul/2013**
Interadapt Econocom, São Paulo, SP - Brazil

## EDUCATION

**Post-secondary- Software Engineering - (in Progress)**        **2025 -**
Centennial College, Toronto, Canada

**Post-secondary- Business Foundation**                         **2024 - 2024**
Centennial College, Toronto, Canada

**MBA Cyber Security - Forensics, Ethical Hacking & DevSecOps**  **2020 - 2021**
FIAP, São Paulo, Brazil

**Bachelor in System Analysis**                                 **2008 - 2011**
Universidade Cidade de São Paulo

## EXCHANGE PROGRAM (LANGUAGE)
**English as a second language**                                **2014**
KGIC, Toronto, Ontario

## VOLUNTEER EXPERIENCE

**Food fundraising and religious education campaign**           **2015 – Present**
Posto de Assistência Auta de Souza, Caieiras, São Paulo/Brazil
*Coordination of collecting basic food baskets online during the pandemic, ensuring that families that most needed food could feed themselves as they lost their primary source of income.*