

DAILEY KAZE

Brampton, Ontario

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GitHub: github.com/scaredofseagles | **Portfolio:** scaredofseagles.github.io/Updated-Portfolio/

SUMMARY

Full Stack Web Developer with 2+ years of customer service experience to add a more user-friendly experience on the web. Known as a great communicator and a team player motivated to help the team reach their goal whilst keeping a positive and enriching environment.

TECHNICAL SKILLS

Front-End : JavaScript, jQuery, HTML, CSS

Back-End : Node.js, Python

PROJECTS

NotESPN | github.com/scaredofseagles/NotESPN
| npccoding25.github.io/Project-1/

- A web application for sports enthusiasts to view up to date player information and statistics.
- Create HTML/CSS layout, API for league standings, Home Page animations in JavaScript and jQuery
- HTML/CSS, JavaScript, jQuery, Bootstrap 4, APIs

Weather Dashboard | github.com/scaredofseagles/Weather-Dashboard
| scaredofseagles.github.io/Weather-Dashboard/

- A web application displaying the current weather of a searched city.
- HTML/CSS, JavaScript, jQuery, Bootstrap 4, FontAwesome, Open Weather API, Moment.js

Code Quiz | github.com/scaredofseagles/Code-Quiz
| scaredofseagles.github.io/Code-Quiz/

- A short quiz to test the user's coding knowledge. The user will have 60 seconds to answer all questions, and will lose 5 seconds for every wrong answer.
- HTML/CSS, JavaScript, jQuery, Bootstrap 4

EXPERIENCE

Senior Quality Evaluator
Concentrix, Pearson Education Campaign

2019 - Current
Mississauga, ON

Responsible for monitoring and evaluating the quality of inbound and/or outbound calls and other customer contact methods for accuracy and adherence to established quality standards.

Skills:

- Bilingual (Fluent in English and French)
- Reports results of evaluations to appropriate Business stakeholders
- Analysis of reporting data to improve quality methods
- Heavy use of Microsoft Excel and other Microsoft Office Programs

Key Accomplishments:

- Employee of the Month, April 2019
- Promoted to this leadership position after 7 months at the company

EDUCATION

Full Stack Web Development Bootcamp Certificate: University of Toronto School of Continuing Studies, Toronto, ON

Attended University of Toronto, Faculty of Arts and Science

2015-2020