

DAILEY KAZE

Brampton, Ontario

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GitHub: github.com/scaredofseagles | **Portfolio:** daileykaze.ca

SUMMARY

Bilingual Full Stack Web Developer with years of customer service experience to add a client-first perspective and a user-friendly interface to websites and applications. Known as a great communicator with attention to detail and a team player motivated to help the team reach their goal whilst keeping a positive and enriching environment.

TECHNICAL SKILLS

Front-End : JavaScript, jQuery, HTML, CSS, React

Back-End : Node.js, Express.js, Python

Applications: MySQL, MongoDB

PROJECTS

Fandomzzz | github.com/scaredofseagles/Fandomzzz | stormy-depths-87128.herokuapp.com/

- An e-commerce website for purchasing and selling fan merchandise using full stack web technologies. **Technologies:** HTML/CSS, JavaScript, Node.js, Express.js, MySQL

NotESPN | github.com/scaredofseagles/NotESPN | npcoding25.github.io/Project-1/

- A web application for sports enthusiasts to view up to date player information and statistics. **Technologies:** HTML/CSS, JavaScript, jQuery, Bootstrap 4, APIs

EXPERIENCE

Senior Quality Evaluator
Concentrix, Pearson Education Campaign

2019 - Current
Mississauga, ON

Responsible for monitoring and evaluating the quality of inbound and/or outbound calls and other customer contact methods for accuracy and adherence to established quality standards.

Skills:

- Heavy use of Microsoft Excel and other Microsoft Office Programs to analyze data and reports results of evaluations to appropriate Business stakeholders

Key Accomplishments:

- Employee of the Month, April 2019
- Promoted to this leadership position after 7 months at the company

EDUCATION

Full Stack Web Development Bootcamp Certificate: University of Toronto School of
Continuing Studies, Toronto, ON

Attended University of Toronto, Faculty of Arts and Science

2015-2020