DAILEY KAZE

Brampton, Ontario
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GitHub: github.com/scaredofseagles | **Portfolio:** scaredofseagles.github.io/Updated-Portfolio/

SUMMARY

Full Stack Web Developer with 2+ years of customer service experience to add a more user-friendly experience on the web. Known as a great communicator and a team player motivated to help the team reach their goal whilst keeping a positive and enriching environment.

TECHNICAL SKILLS

Front-End : JavaScript, jQuery, HTML, CSS
Back-End : Node.js, Express.js, Python
Applications: MySQL, MongoDB

PROJECTS

Fandomzz | https://github.com/scaredofseagles/Fandomzzz
| stormy-depths-87128.herokuapp.com/
- An e-commerce website for purchasing and selling fan merchandise using full stack web technologies.
- HTML/CSS, JavaScript, Node.js, Express.js, MySQL

NotESPN | github.com/scaredofseagles/NotESPN
| npcoding25.github.io/Project-1/
- A web application for sports enthusiasts to view up to date player information and statistics.
- HTML/CSS, JavaScript, jQuery, BootStrap 4, APIs

EXPERIENCE

Senior Quality Evaluator   2019 - Current
Concentrix, Pearson Education Campaign   Mississauga, ON

Responsible for monitoring and evaluating the quality of inbound and/or outbound calls and other customer contact methods for accuracy and adherence to established quality standards.

Skills:
- Bilingual (Fluent in English and French)
- Reports results of evaluations to appropriate Business stakeholders
- Analysis of reporting data to improve quality methods

Key Accomplishments:
- Employee of the Month, April 2019

- Promoted to this leadership position after 7 months at the company

EDUCATION

Full Stack Web Development Bootcamp Certificate: University of Toronto School of Continuing Studies, Toronto, ON

Attended University of Toronto, Faculty of Arts and Science   2015-2020