

# DAILEY KAZE

Brampton, Ontario

**Phone:** (647) 237-7720 | **Email:** daileykaze@gmail.com

**GitHub:** github.com/scaredofseagles | **Portfolio:** daileykaze.ca

## SUMMARY

Bilingual Full Stack Web Developer with years of customer service experience to add a client-first perspective and a user-friendly interface to websites and applications. Known as a great communicator with attention to detail and a team player motivated to help the team reach their goal whilst keeping a positive and enriching environment.

## TECHNICAL SKILLS

**Front-End :** JavaScript, jQuery, HTML, CSS, React

**Back-End :** Node.js, Express.js, Python

**Applications:** MySQL, MongoDB

## PROJECTS

**Fandomzz** | [github.com/scaredofseagles/Fandomzzz](https://github.com/scaredofseagles/Fandomzzz) | [stormy-depths-87128.herokuapp.com/](https://stormy-depths-87128.herokuapp.com/)

- An e-commerce website for purchasing and selling fan merchandise using full stack web technologies. **Technologies:** HTML/CSS, JavaScript, Node.js, Express.js, MySQL

**NotESPN** | [github.com/scaredofseagles/NotESPN](https://github.com/scaredofseagles/NotESPN)

| [npcoding25.github.io/Project-1/](https://npcoding25.github.io/Project-1/)

- A web application for sports enthusiasts to view up to date player information and statistics. **Technologies:** HTML/CSS, JavaScript, jQuery, BootStrap 4, APIs

## EXPERIENCE

**Senior Quality Evaluator**

**Concentrix, Pearson Education Campaign**

2019 - Current

Mississauga, ON

Responsible for monitoring and evaluating the quality of inbound and/or outbound calls and other customer contact methods for accuracy and adherence to established quality standards.

**Skills:**

- Heavy use of Microsoft Excel and other Microsoft Office Programs to analyze data and reports results of evaluations to appropriate Business stakeholders

*Key Accomplishments:*

- Employee of the Month, April 2019
- Promoted to this leadership position after 7 months at the company

## EDUCATION

Full Stack Web Development Bootcamp Certificate: University of Toronto School of Continuing Studies, Toronto, ON

Attended University of Toronto, Faculty of Arts and Science

2015-2020