

## EDUCATION

**Isable State University - Cauayan Campus**  
*Bachelor of Science in Information Technology*

Cauayan City, Isabela, Philippines  
*Jun 2010 | Apr 2015*

## Experience

**Capgemini** Taguig, Metro Manila City, Philippines  
*Integration Consultant ( Mulesoft Developer)*  
*May 2025 | Present*

- Coordinated with stakeholders for requirement gathering, Project specifications using an API\_Led approach –using the AnyPointPlatform Design Center and development using multiple APIs in AnypointStudio.
- Implemented best practices in implementing MuleSoft APIs.
- Implemented integration patterns by using OOTB solutions such as Object Store Caching, JMS Connections through ActiveMQ and Parallel Testing using Scatter Gather.
- Design API implementation by applying HTTP standards and utilizing the API Fragments and Libraries in AnyPointDesign Center.
- Applied automated test cases by implementing Munit runs coupled with API deployment.

**Accenture** Taguig, Metro Manila City, Philippines  
*Package Application Development Specialist/Team Lead (MuleSoft Developer)*  
*Aug 2024 | May 2025*

- Migrated Legacy System to Salesforce Mulesoft Ecosystem
- Design, develop, and maintain complex Salesforce applications using Salesforce Integration Cloud (Mulesoft).
- Conduct code reviews and ensure adherence to best practices and coding standards
- Perform testing to ensure the quality and functionality of integration solutions.
- Create APIs, connectors, and integration flows to connect various systems and applications.
- Serve as the primary point of contact for MuleSoft-related activities, ensuring smooth collaboration across cross-functional teams

**Brightside Co (Shore 360)** Clark, Angeles City, Pampanga, Philippines  
*MuleSoft Developer/ Data Administrator*  
*Jan 2020 | July 2024*

**MuleSoft Developer**

- Design, develop, and maintain integrations and APIs using MuleSoft Anypoint Platform
- Implement integration patterns and best practices to ensure scalability, reliability, and performance
- Experience in using MuleSoft DevOps tools, such as Maven, Jenkins, and Git
- Troubleshoot and resolve integration issues and bugs
- Integrate Salesforce with third-party systems using REST and SOAP APIs
- Developed RAML/API specification for Salesforce Integration

**Data Administrator**

- Manage and maintain the company's data assets, including databases, and data warehouses
- Extract, transform, and load (ETL) data from various sources into databases, and data warehouses
- Ensure data security and compliance with data protection regulations and industry standards
- Collaborate with cross-functional teams to identify and prioritize data requirements and develop data-driven solutions

**Majorel** Clark, Angeles City, Pampanga, Philippines  
*Content Moderator*  
*Apr 2018 | Oct 2019*

- Review and moderate user-generated content in accordance with our community standards and policies
- Identify and remove content that violates our policies, including hate speech, spam, violent or graphic content, and other forms of inappropriate or harmful content
- Respond to user reports, appeals, and queries related to content moderation
- Maintain accurate records and reports of moderated content
- Monitor and analyze trends and patterns of moderated content to identify potential risks and improve our policies and procedures
- Collaborate with cross-functional teams to develop and implement content moderation strategies and best practices
- Keep up-to-date with industry trends and best practices in content moderation.

**JTEC Distribution Inc** Mexico, Pampanga, Philippines

*SAP Business One System Support Head/ IT Officer*

*Jul 2017 | Feb 2018*

- Administered and supported SAP Business One functions, including administration, financial, sales (A/R), purchasing (A/P), banking, business partner, inventory, and reports
- Trained personnel on the effective use of SAP B1 system
- Created SQL queries to extract relevant data
- Created reports using Crystal Report
- Maintained and managed SQL Server 2012
- Installed and updated software as required
- Managed databases and performed database management
- Troubleshoot hardware and software issues, and network issues as well
- Acted as the Master Data Custodian, responsible for managing data integrity and accuracy
- Maintained file management for the department.

**ACES AMC Integrated Poultry Processing Incorporated** Echague, Isabela, Philippines

*Business Development and Management Information Systems Staff (BD-MIS/IT)*

*Apr 2015 | Jun 2017*

- Administered and supported SAP Business One functions for the company
- Trained personnel on the effective use of SAP B1 system
- Generated reports using MySQL queries in SAP B1
- Uploaded and updated data using SAP B1 Data Workbench
- Created print layout designs using SAP B1
- Maintained and managed Windows Server 2012
- Installed and updated software as required
- Managed databases and performed software development
- Troubleshoot hardware and software issues, and network issues as well

## **Licenses & Certifications**

- **Salesforce Certified MuleSoft Associate**
- **Salesforce Certified MuleSoft Developer I**
- **Salesforce Certified MuleSoft Developer II**
- **Salesforce Certified AI Associate**

## Character Reference

**Name:** Sanchel Victoriano  
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