

# Your access to the national Dental GRID network

Blue Cross and Blue Shield of Kansas (BCBSKS) and other participating Blue plans have exclusive access to the national Dental GRID. As one of the country's leading national dental networks, it is administered by the GRID Dental Corporation (GDC).\* GRID+ allows members to benefit from "in network" discounts and claims savings wherever members are located.

#### National access and local support

While not all Blue Plans are participating in the GRID+ network, the network includes participating providers in all 50 states. Currently, the GRID+ network includes:

- More than 103,000 unique dental providers
- 287,000 access points
- The ability to actively recruit additional providers wherever your employees reside

#### Out-of-network benefits

Members are free to see any provider, in or out of network; however, maximum savings are achieved when visiting a network provider.

#### Competitive discounts

GRID+ features "in-network" competitive discounts of up to 25%.

#### Online access to network providers

Members can quickly find GRID+ network dentists by accessing our online dentist search directory at www.bcbsks.com/providerdirectory.

## ID card highlights network

Members taking part in the GRID network will notice "GRID+ Dental" on their ID cards. This identification easily allows dentists across the country to recognize employees from participating plans.





bcbsks.com



## A simple customer experience

The expansive GRID+ network creates a uniform, "behind the scenes" experience for your employees.

The following services are all handled through BCBSKS:

- Account management services
- Customer services
- Online dentist directory
- Claims processing

## The Home Plan and Local Plan working together with GRID+.

# Home Plan Responsibilities

- Serves as one point of contact for client
- Dental plan design
- Quoting
- Claims processing
- Customer service
- Member grievance and appeals

# **GRID Dental Corporation Responsibilities**

- Collects negotiated dental fees from participating Blue Plans
- Maintains regularly updated fee table for participating Blue Plans

# Local Plan Responsibilities

- Manages local provider networks
- Sends regularly updated provider data to the GRID
- Addresses provider complaints or collaborates with Home Plan on quality of care complaints

## From a brand you already know and trust

Blue Cross and Blue Shield of Kansas is the state's largest health insurer. An independent, member owned company, we're focused on creating an excellent customer service experience resulting in loyal customers.



<sup>\*</sup> The GRID Dental Corporation is a separate company that provides access to dental networks and services on behalf of Blue Cross and Blue Shield of Kansas.