

# STEVEN FOUNTAIN

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Aspiring front-end web developer with a background in the User Experience industry. Well-practiced with JavaScript and front-end frameworks.

## KEY SKILLS

-JavaScript      -HTML/CSS      -jQuery      -SCSS      -SQL  
-User Experience      -Accessibility      -Version Control      -Responsive Design      -CLI

## EXPERIENCE

11/2019 – CURRENT

**FRONT-END WEB DEVELOPER**, VOLUNTEER AT BINIT

- Working on a small international development team creating web pages using HTML/CSS and JavaScript based on provided Adobe Designs, focusing on responsive design and accessibility.
- Working with React for front-end components, supporting back-end Firebase integration.
- Collaborate using Trello boards for tasks and Slack for communication.

4/2019 – CURRENT

**RESEARCH OPERATIONS LEAD TECHNICAL PM**, MICROSOFT/HARMAN

- Oversee lab operation team members and UX research facilities across Microsoft's campus – 7 buildings with a total of 45 labs.
- Upgraded our existing team website to a SharePoint site, integrating a live streaming page giving stakeholders the ability to remotely view currently running UX studies.

1/2014 – 4/2019

**XBOX RESEARCH OPERATIONS PM TECH & FACILITIES**, MICROSOFT/HARMAN

- Lead member of an essential UX research operations planning team, responsible for the daily operations of three-18 station playtest labs and 11 multi-purpose labs, ensuring all technical specifications and standards are met
- Utilized troubleshooting techniques on various types of hardware and software such as advanced A/V systems, gaming systems, PCs, mobile devices, etc.

## EDUCATION

AUGUST 2019

**FRONT END WEB DEVELOPMENT CERTIFICATE**, UNIVERSITY OF WASHINGTON

- Created webpages based on provided mock-ups
- Built responsive, semantic client-side web applications with API integration
- Utilized technologies and languages such as HTML/CSS, JavaScript, Axios, Git, GitHub, Vue.js

JUNE 2011

**BA: TECHNOLOGY & INNOVATION MANAGEMENT**, UNIVERSITY OF WASHINGTON