# STEVEN **FOUNTAIN**

Seattle, WA · 425.318.0273
steven.fountain@outlook.com · stevenfountain.com

Aspiring software developer with a background in the User Experience industry. Well-practiced in Java object oriented programming, data structures and algorithms.

## KEY SKILLS

| | | | |
|---|---|---|---|
| -Java | -JavaScript | -jQuery | - HTML/CSS |
| -User Experience | -Accessibility | -Testing | -Responsive Design |

## EXPERIENCE

**11/2019 – CURRENT**

**FRONT-END WEB DEVELOPER,** VOLUNTEER AT P3 Ambiental

- Working on a small international development team creating web pages using HTML/CSS and JavaScript based on provided Adobe Designs, focusing on responsive design and accessibility.
- Working with React for front-end components, supporting back-end Firebase integration.
- Collaborate using Trello boards for tasks and Slack for communication.

**4/2019 – CURRENT**

**RESEARCH OPERATIONS LEAD TECHNICAL PM,** MICROSOFT/HARMAN

- Oversee lab operation team members and UX research facilities across Microsoft's campus – 7 buildings with a total of 45 labs.
- Upgraded our existing team website to a SharePoint site, integrating a live streaming page giving stakeholders the ability to remotely view currently running UX studies.

**1/2014 – 4/2019**

**XBOX RESEARCH OPERATIONS PM TECH & FACILITIES,** MICROSOFT/HARMAN

- Lead member of an essential UX research operations planning team, responsible for the daily operations of three-18 station playtest labs and 11 multi-purpose labs, ensuring all technical specifications and standards are met
- Utilized troubleshooting techniques on various types of hardware and software such as advanced A/V systems, gaming systems, PCs, mobile devices, etc.

## EDUCATION

**AUGUST 2019**

**FRONT END WEB DEVELOPMENT CERTIFICATE,** UNIVERSITY OF WASHINGTON

- Created webpages based on provided mock-ups
- Built responsive, semantic client-side web applications with API integration
- Utilized technologies and languages such as HTML/CSS, JavaScript, Axios, Git, GitHub, Vue.js

**JUNE 2011**

**BA: TECHNOLOGY & INNOVATION MANAGEMENT,** UNIVERSITY OF WASHINGTON