ESE-Usability Testing vom 27. November 2019

Overall Feedback

We had some problems regarding Authentication. We Login didn't work as expected and also the admin couldn't accept newly registered customers. This was a massive flaw - especially because the registration function should've been completed weeks ago.
What should be improved: The navigation bar isn't as intuitive for other people as it is for as.
Maybe an avatar should be added once you're logged in.
Also it's quite minimalistic now and doesn't have loads of functions. It does the job, but does it have to be fancier?
Especially on the „main" page.
Maybe more categories or links to other sites etc.
Styling should be done in all components. Boxes should pop out and the user should be motivated browsing the site.
Better notifications if Login/Logout/Adding/Deleting (maybe warning) Service/Profile was successful (or not).

What Did Work

Filtering within the categories works fine. Intuitive and good feedback. Also filtering on main page works - but a lot of styling still needs to be done.

What Didn't Work

The whole registration process has flaws:
- Problems with password
- Once registrated you're not rerouted (as you should be - is a mail even sent?).
- Once the admin confirms the registration, the login doesn't function
- When you're adding a service you should be routed to MyServices
- MyServices should have functions to delete the service.
- Where are the notification if someone wants to book a service?
- Booking a service still doesn't work.

Next Deadlines

This Weekend: By this weekend the registration should work fine. The Styling on Login/Profile should be done. Also you should be able to book a service.

By next Wednesday: Next weekend the whole logic of the website should function. Registration should work. Filtering should work. Booking and deleting services. Notifications should work as well. Also the biggest part regarding webpage design should be done. You should be able to delete a service/profile.

Weekend before Deadline of project:
Project should be 100% finished by then.
Powerpoint presentation. In group: What did work/what didn't. What is good on page what is bad. Improvements. etc.