John Smith

704-232-5391 · slomochacko242@gmail.com

EDUCATION:

University of North Carolina at Charlotte - *Charlotte, NC*   December 2021

Bachelor of Science – Economics/Statistics, GPA 2.94/4.0

Central Piedmont Community College - *Charlotte, NC*   August 2019

Associate of Arts

INTERNSHIP EXPERIENCE:

Sales Intern: High Point Rockers - *High Point, NC*   June 2020 – August 2020

- Researched target markets, collected, organized data in order to co-present a sales initiative to the Managers, Executives and President. The initiative would bring baseball fans into the stadium, during the COVID crisis
  - o Due to the initiative, the stadium saw a 150% increase in total fan attendance
- Attended community events/interacted with fan base to gain new clients/increase exposure to products/services
- Researched/developed new season/group ticket packages to assist with stadium growth
- Answered/forwarded calls to staff. Received/sorted daily mail. Organized files. Prepared reports/documents

WORK EXPERIENCE:

Sales Associate: Tommy Hilfiger - *Concord, NC*   September 2020 – Present

- Selling Hilfiger merchandise through use of upselling sales techniques/execution of customer service standards
- Actively assisted in planning new seasonal floor sets to maximize merchandise attractiveness/selling potential
- Cash handling experience via POS system

Delivery Driver: Postmates - *Charlotte, NC*   March 2019 – May 2020

- Drove and picked up product/food from designated restaurant/grocery store and delivered to customer

Crew Member: Chipotle Mexican Grill - *Charlotte, NC*   August 2017 – August 2018

- Engaged in customer service to sell the food/service, and rang up customer orders via POS system

LEADERSHIP/INVOLVEMENT:

UNCC Real Estate Club - Member   August 2019 – Present

Allied Health Coalition - Member   January 2020 – Present

- *Jamil Niner Pantry Event – Re-organized the clothing section. Made it more accessible to the people in need*

SKILLS:

Technical - Python (Pandas, Matplotlib, Numpy, Machine Learning, Scikit-Learn, Text Mining, Natural Language), Data Analysis, Data Visualization, Data Presentation, Data Cleansing, Data Virtualization, Data-Informed Decision-Making, Big Data, Pivot Table, SAS, Basic SQL, Stata, Tableau (Storyboarding, Map, Data Visualization/Analysis, Interactive Visualization), Microsoft Power Bi, Google Analytics, Microsoft Excel, Microsoft PowerPoint, Microsoft Word, Google Docs, Google Sheets, Google Spreadsheet, Adobe Photoshop/Cloud

Other - Customer Service/Retail (3 years), Front Desk Receptionist (3 Months), Administrative/Clerical (3 Months),Typing 40 WPM

PROJECTS:

1. Python - https://slomochackoedu.weebly.com/projects.html
2. SAS - https://slomochackoedu.weebly.com/projects.html
3. Tableau - https://public.tableau.com/profile/slomo.chacko#!/?newProfile=&activeTab=0
4. Stata - https://slomochackoedu.weebly.com/projects.html

CERTIFICATIONS:

- Currently Studying/Preparing for the CFA Level 1 Exam (Chartered Financial Analyst) - November 2021
- Applied Data Science with Python (University of Michigan) at Coursera – July 2020
- PLEASE SEE MORE HERE!!! - https://slomochackoedu.weebly.com/courses.html