Schawnery Lin

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OBJECTIVE: Driven fourth-year University of Washington student with strong engineering and information technology background seeking to obtain UX and design experience in a professional environment.

EXPERIENCE:

UX Researcher / Graphic Designer - SENSOL - Amazon Catalyst Fellowship

June 2019 – Present

- Continuous development of all graphical content including logos, branding, and web design/development using Adobe XD, Illustrator, Photoshop, and collaborative tools Visual Studio Code and GitHub
- Conducted usability tests to understand pedestrian behaviors and interactions with crosswalks and intersections over a period of 6 months

Service Management Intern – UW IT Academic Services

Sept 2018 – Present

- Developed UW-IT internal Knowledge Management Strategy to streamline technical and administrative support
- Utilized data analysis to capture real-time data of users for UW internal sites using Google Analytics, JavaScript, and advanced Spreadsheet mechanics to predict and make reports to collaborate with UW IT business partners
- Chartered and managed deployments of SM processes to other teams within UW-IT

IT Consultant – **UW IT Enterprise Service Center**

Sept 2017 – March 2018

- Built computing, customer service, and technical experience in a collaborative team environment
- Resolved thousands of complex technical service requests in real time to support all University affiliates

EDUCATION:

University of Washington, Seattle, WA B.A. Interdisciplinary Visual Arts Minor in DXARTS

Expected Degree by Jan 2021

Nikola Tesla STEM High School

AP Scholar, UW in the High School

Sept 2012 – June 2016

EXTRA CURRICULAR:

Executive of Secretarial Affairs – Pi Alpha Phi Fraternity Inc.

Nov 2016 – Present

- Coordinated multiple philanthropic, academic, and leadership events to promote Asian-American Awareness
- Created physical and online visual content including infographics, video production, and cinematography using Adobe Creative Suite to engage in community outreach

Program Manager – VEX Robotics Program

Sept 2012 - March 2017

- Awarded Semi-Finalist in VRC Northrop Grumman World Competition 2015 out of 10,000 teams present
- Mentored and managed regional club as Executive Cabinet Board of Directors
- Awarded over 20 achievements and accolades for outstanding performance, design excellence, and skill

SKILLS SUMMARY:

- Office 365 | Adobe CC | G Suite
- Video Production | Graphic Design
- CompTIA A+, Net+ (in progress)

- Physical Prototyping | 3D Printing |
- 3D Forum Fine Arts : Design & Fabrication
- User Research | Usability Testing