

GIANG (CECILIA) TU

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| San Diego, CA 92105

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(760) 216 - 1042

PRIMARY OBJECTIVE & QUALIFICATIONS

I am an enthusiastic, self – motivating individual aspiring to contribute and foster within a customer service oriented environment. With my combined years of experience, I have developed a strong sense of leadership, customer/client relationship development, and organizational work ethic. Along with my diverse company background, I have had the privilege of being molded into someone who is adaptable, well rounded, and most importantly – an asset. With education & clientele satisfaction as my ultimate endeavor, I strive to deliver exemplary service.

Qualifications:

- Fluency in verbal and written Vietnamese & English.
- Able to quickly grasp and implement novel concepts & procedures.
- Experience in teaching, and tutoring various subjects and activities
- Strong, diligent and efficient leader and worker.
- Aloha, AccuPOS, MICROS, Square POS proficient.
- Computer Applications: MS: Word, Excel, PowerPoint; Adobe Acrobat Pro, AutoCAD, SolidWorks.
- LEAD Certified: Completed and passed ABC's Lead Seller/Server Training Program.
- Cicerone Certified Beer Server - Level 2 in progress.

EDUCATION

Palomar College | San Marcos, CA | Spring 2009 – Spring 2013

Degree: Transfer Education
Major: Physics

University of California, San Diego | La Jolla, CA | Spring 2011 – Fall 2012

Degree: BSc. Physics with concentration in Astrophysics
Degree: Full Stack Web Development (2019)

WORK & VOLUNTEERING EXPERIENCE

Blind Lady Ale House | Normal Heights, CA | August 2018 – Present

Position: Bartender
Responsibilities: Verified guests of drinking age, serving beers, opening and closing bar, closing till, cleaning lines, staging/changing kegs.

Pizza Port Bressi Ranch | Carlsbad, CA | September 2014 – August 2018

Position: Bartender
Responsibilities: Verified guests of drinking age, serving beers, opening and closing bar, closing till, cleaning lines, staging/changing kegs.

Wells Fargo | Encinitas, CA | May 2017 – January 2018

Position: Teller
Responsibilities: Processed deposits, withdrawals, loan payments, and other general transactions.
Balanced personal cash bus; processed night deposits; opening and closing branch according to safety and company procedures.

Rip Current Brewing | San Marcos, CA | June 2015 – September 2016

Position: Bartender
Responsibilities: Serving, learning, and educating about our stellar, award winning beers! Maintained an organized and clean tasting room, counted and balanced cash drawers at closing. Staging & changing kegs, cleaning lines & organize merchandise.

Urge American Gastropub | Rancho Bernardo, CA | September 2015 – June 2016

Position: Bartender.

Responsibility: Taking and exporting orders, serving both beer and wine.

Von's | Carlsbad, CA | May 2014 – December 2014

Position: Checker, Combo Clerk

Responsibility: Operated computerized registers, handled transactions; Clerical – front end work; Assisted with bakery/deli/meat department when needed.

Reuben H. Fleet Science Center | San Diego, CA | 2010 - 2012

Position: Assistant Teacher, Gallery Exhibitor & Facilitator

Responsibility: Oversaw & taught children ages 3-8; expedited group activities; conducted single and group demonstrations in museum's main gallery

Hoang-Van Cargo | San Diego, CA | 2010 - 2014

Position: Shipping Clerk & Reception

Responsibility: Packing, Shipping, Cashiering, Filling paperwork & retrieving records, Interpreting and assisting customers with language barriers.

City of San Marcos | San Marcos, CA | 2010 - 2011

Position: Volunteer

Responsibility: Assisted with city hosted events. Helped organized and facilitated various events within the San Marcos community. Duties range from catering to bookkeeping. Assisted with set up and clean-up of all events; created advertisement banners, booked services for various events.

REFERENCES

Francis Rochino	(858) 354 - 9787
Tom Taylor	(760) 207 - 2177
Kristina Hash	(760) 670 - 5413
