

#### SENIOR DIRECTOR, DATA SCIENCE

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## Overview\_

Data science executive building and deploying machine learning and algorithmic models in real time customer facing applications.

Broad leadership experience across data scientists, software engineers, data analysts, and data engineers, having scaled-from-zero durable teams across disciplines and companies. Pivoted from software engineering roles to data science to help companies unlock the value of their data as they pivot to modern transaction-based business models.

# **Experience**

### **Thought and Memory LLC**

Managing Director Jan 2018 -

· Managing a boutique data science consultancy helping clients build algorithmic solutions and cultures

#### DOSH, LLC

Senior Director, Data Science Jan 2018 - Feb 2019

- Built a 9-person diverse team of Data Scientists, Data Analysts, and Data Engineers, all focused on evolving Dosh to a more data- and algorithmicoriented company. The Data and Analytics team was responsible for Data Science, Business Intelligence and Data Engineering (e.g. building the data warehouse and data lake)
- Collaborated with key business stakeholders to generate marketing campaigns, financial models, sales models, and investor-deck content
- Collaborated with technical stakeholders to create a data warehouse from application data and to create data pipelines feeding location data to S3 buckets for graph analysis. Eliminated redundant RDBMS systems in-favor of AWS Redshift
- Built xgboost-based models predicting offer redemption (transactions) and deeply analyzed fraudulent behaviors and referral networks
- · Lead transformation of company dashboards from 'vanity-metrics' to business-focused KPIs
- · Directed Data Science efforts in predicting causal impact of multi-vendor markets and price elasticity

#### HomeAway, an Expedia Company

SENIOR DIRECTOR, DATA SCIENCE

Jul 2014 - Dec 2017

- Strengthened Algorithmic and Machine Learning muscle through project-based leadership. Partnering with disparate product lines to answer questions quicker, and find new questions faster. Evangelized data-informed decision making across company and with key executives, leading to the formation of the HomeAway Data Science Team. Built and directed 25 person team consisting of Data Scientists and Machine Learning Engineers
- Projects included competitive intelligence, fraud detection, unstructured and semi-structured data mining, search result ranking, photo analysis, price predictions
- Bayesian and frequentist multi-variate test analysis
- Introduced natural language processing, machine learning and defensible statistical inference
- Created and lead 100+ volunteer "science club", all trying to swipe right for science
- Partnered with the UT McCombs School of Business, providing guidance and data for the Business Analytics program participant capstone
  projects. Acted as an external ambassador through public speaking at various events. Built internal crediblity around a scientific method to AB
  Testing and algorithmic approached to business problems

#### HomeAway, an Expedia Company

DIRECTOR, SOFTWARE ENGINEERING

Jun 2010 - Jul 2014

- Directed 25-person team responsible for the Orders and Payments Platform services. The team consisted of Engineers and Architects of all levels and areas in "the stack" (UX/UI, web-tier, service layer, ...)
- Worked closely with CFO, CTO, and CPO as the services handled much of HomeAway's revenue
- Lead development and enhancement of PCI Compliant "payment island". Architected and implemented payment gateway router which sends transactions from clients to any one of several payment gateways (e.g. Cybersource, Payflow Pro, Yapstone, and Trident)
- Established HomeAway Inventions Program, which is responsible for identifying, cataloging and protecting intellectual property. Sole- or Co-Inventor on several pre-patent inventions
- Technical member of global payment processor negotiation team, responsible for technical evaluation and diligence for HomeAway's successful selection of a global payment processor
- Team Lead delivering Unified Payments Services, PCI and SOX compliance, and migrating vertical payment flows to common service-based API

#### PayPal, Inc

PRINCIPAL SOFTWARE ENGINEER

Mar 2007 - Jun 2010

- Implemented two-factor authentication system (via hardware token) for PayPal and eBay
- Scrummaster for next-gen (now current gen) view-layer technology

#### PayPal, Inc

ENGINEERING MANAGER, SOFTWARE DEVELOPMENT

Mar 2008 - Jul 2009

• Lead development of the content management system for PayPal's marketing department

#### Visa, Inc

SOFTWARE ENGINEER Nov 2000 - Mar 2007

- Managed Corporate Card Expense Reporting service for large, multi-national financial institutions
- Implemented central directory server for Verified by Visa
- Developed reference standard Directory Server for Verified by Visa(tm) implementation of the Three D Secure payment protocol
- Lead testing and qualification efforts for Verified by Visa(tm) certifications

#### Globeset, Inc

SOFTWARE ENGINEER Feb 1998 - Nov 2000

• Introduced Java to the development process. Wrote monitor applications to ensure highly-available services

### **Education**

#### The Santa Fe Institute

COMPLEX SYSTEMS SUMMER SCHOOL

2015

#### **University of Southern California**

BSc - ELECTICAL ENGINEERING

1990

#### **Carroll College**

BA - MATHEMATICS

1990

## **Volunteering**

#### **City of Austin Business & International Affairs Focus Group**

INDUSTRY CONSULTANT

Jan 2018 -

• Focusing on Austin TX's outreach to both business and international affairs

#### **Skillpoint Alliance**

CHAIRMAN OF THE BOARD, BOARD MEMBER

Feb 2012 - Sep 2016

• Skillpoint Alliance builds partnerships between industry, education, and the community to provide a more qualified workforce for Central Texas

## **Certifications**

Nov 2017 Neural Networks and Deep Learning Sept 2014 R Programming Coursera

Sept 2014 The Data Scientists Toolbox

Coursera

Coursera