

# disinformation campaigns have principal-agent problems

Identify groups of accounts that coordinate messages,  
not individual accounts with bot-like behavior

## Political astroturfing around the world

Franziska B. Keller<sup>1</sup> ✉ fbkeller@ust.hk  
David Schoch<sup>2</sup> ✉ david.schoch@manchester.ac.uk  
Sebastian Stier<sup>3</sup> ✉ sebastian.stier@gesis.org  
JungHwan Yang<sup>4</sup> ✉ junghwan@illinois.edu

<sup>1</sup> Hong Kong University of Science and Technology  
<sup>2</sup> The University of Manchester  
<sup>3</sup> GESIS–Leibniz Institute for the Social Sciences  
<sup>4</sup> University of Illinois at Urbana-Champaign

**Political astroturfing**  
Centrally coordinated *disinformation campaign* in which participants pretend to be ordinary citizens acting independently as part of a genuine *grassroots movement*.

### Data

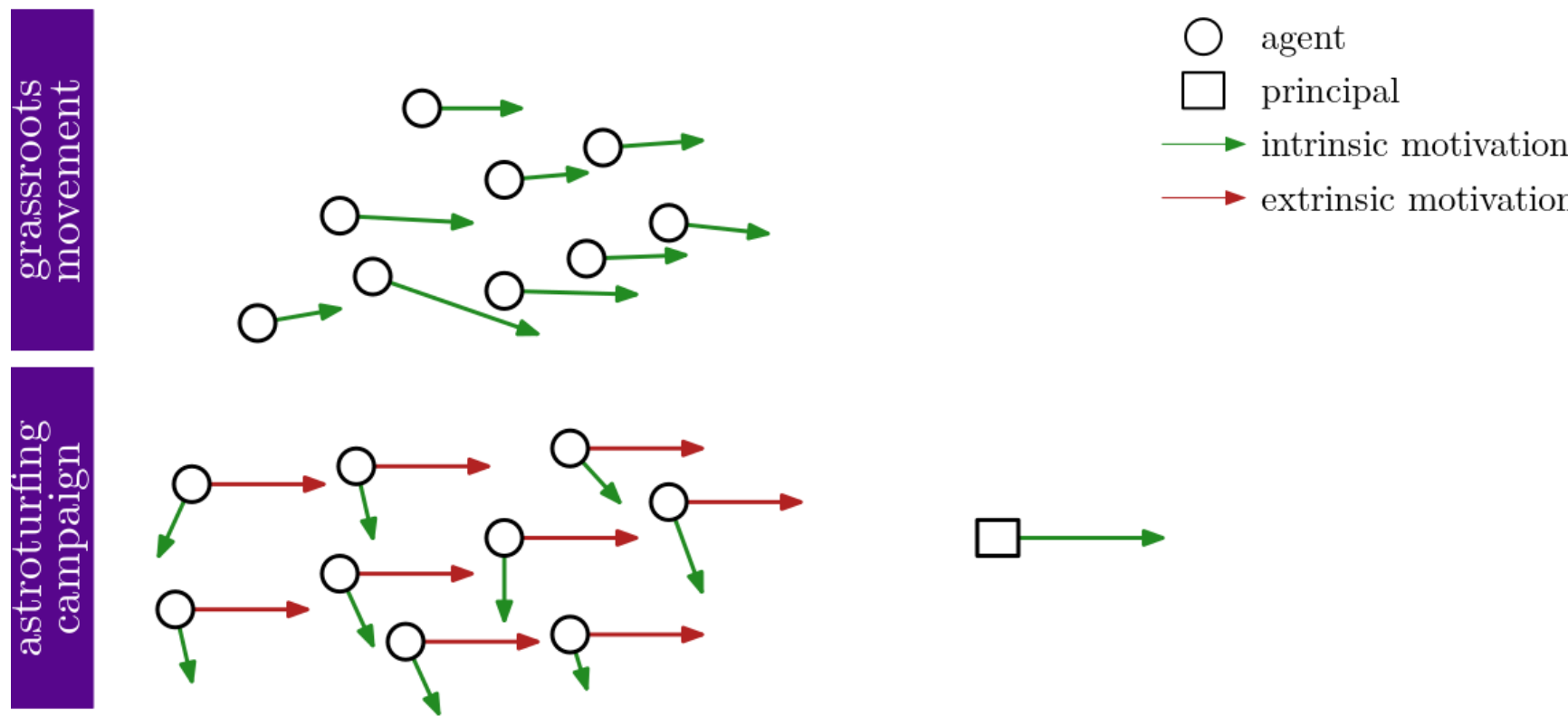
Twitter is making archives of tweets and accounts that are believed to be part of state-backed disinformation campaigns publicly available.

	users	tweets	period
	130	10,423	11/2011-04/2019
	940	3,614,906	11/2010-07/2019
	111	102,655	10/2015-10/2017
	6,687	9,162,169	11/2010-04/2019
	1,039	3,952,477	11/2010-06/2018
	813	193,773	06/2012-01/2013
	2,800	5,367,472	11/2010-11/2018
	1,951	9,935,649	11/2010-12/2018

### Principal-Agent Problem

**Campaign organizers (Principal):**  
Hires agents who should produce many genuine-sounding messages.


**Astroturfing agents:**  
Not intrinsically motivated and try to minimize work.



**Co-tweeting**  
Copy&pasting tweets across several accounts within a short time period.

**Co-retweeting**  
Focusing on retweeting (also each other) within a short time period.

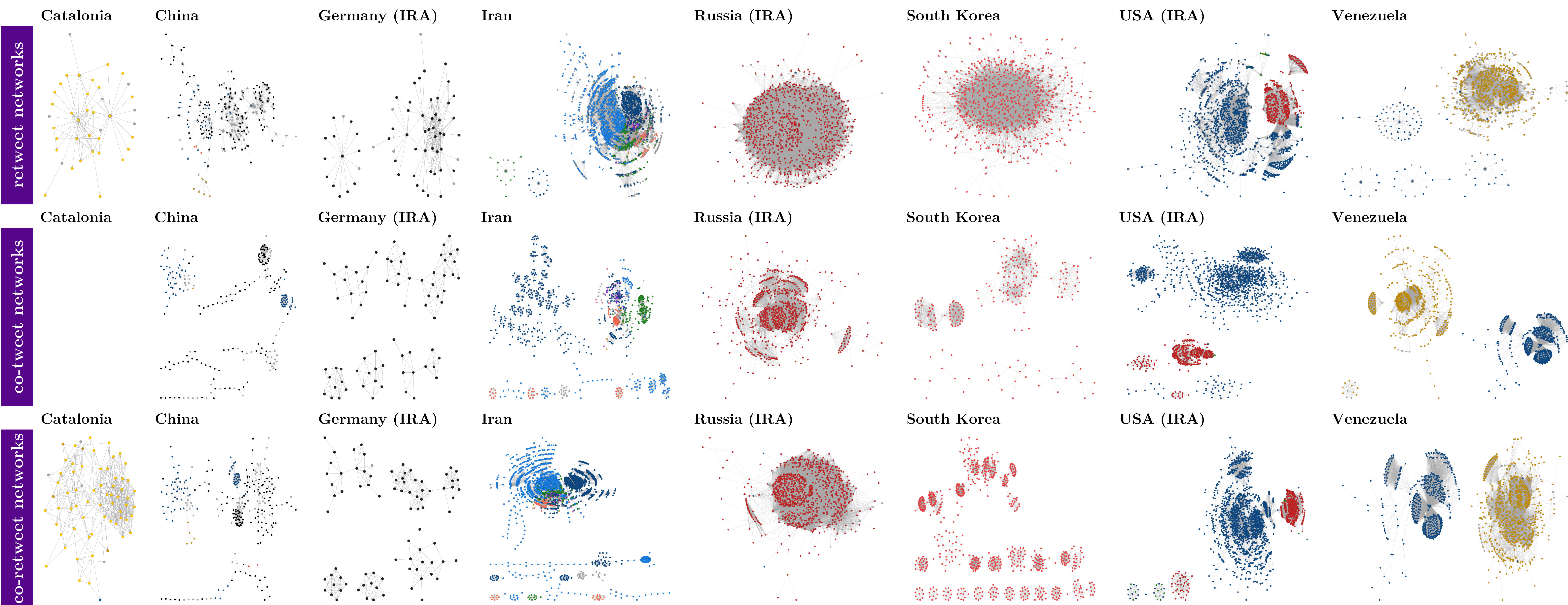
**Only work when supervised**  
Tweeting mostly during office hours on workdays.

 **What about bot detection?**  
not every bot is an astroturfer  
coordination remains hidden

**Future work**  
Compare results to random samples of regular users.

Extend exact co-tweeting with text similarity methods.

### Coordination patterns



### References

"Political Astroturfing on Twitter: How to Coordinate a Disinformation Campaign" *Political Communication* (forthcoming)

