




# JACKY DOE

## SAP Functional Consultant & Business Analyst

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## PROFESSIONAL SUMMARY

Results-driven SAP professional with 10+ years of comprehensive experience in SAP implementation, configuration, and optimization across multiple modules. Proven track record of leading cross-functional teams, managing complex business transformations, and delivering innovative solutions that drive operational efficiency and cost reduction. Expert in bridging the gap between business requirements and technical solutions.

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## CORE COMPETENCIES

**SAP Modules:** SAP ECC 6.0, S/4HANA, FI/CO, MM, SD, PP, HR, WM, QM

**Technical Skills:** ABAP, SAP Fiori, SAP HANA, SAP BW, SAP PI/PO, Solution Manager

**Project Management:** Agile, ASAP Methodology, Waterfall, Change Management

**Business Analysis:** Requirements Gathering, Process Mapping, Gap Analysis, Testing

**Tools:** MS Project, Visio, JIRA, ServiceNow, Tableau, Excel Advanced

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## PROFESSIONAL EXPERIENCE

### Senior SAP Consultant | *TechSolutions Corp* | Jan 2020 – Present

- Lead SAP S/4HANA migration project for Fortune 500 manufacturing client, managing \$2.3M budget and 15-person team
- Configured and optimized FI/CO, MM, and PP modules, resulting in 25% improvement in month-end close process
- Designed and implemented custom ABAP reports and enhancements, improving data visibility for executive leadership
- Conducted training sessions for 200+ end users across multiple locations
- Reduced system downtime by 40% through proactive monitoring and performance tuning

### SAP Functional Analyst | *Global Enterprises Inc* | Mar 2017 – Dec 2019

- Supported SAP ECC 6.0 environment for retail client with 50+ locations and \$500M annual

revenue

- Led SD module configuration for new product lines, enabling 15% increase in sales processing efficiency
- Collaborated with business stakeholders to identify and resolve process gaps in order-to-cash cycle
- Managed user access provisioning and security role maintenance for 800+ users
- Developed comprehensive test scripts and managed UAT phases for quarterly system updates

### **SAP Business Analyst | *Innovative Systems Ltd* | Jun 2015 – Feb 2017**

- Analyzed business requirements and translated them into functional specifications for SAP implementations
- Configured MM module for procurement processes, achieving 20% reduction in purchase order cycle time
- Created detailed process documentation and end-user training materials
- Supported data migration activities and performed data validation for go-live activities
- Participated in 3 full-cycle SAP implementations across manufacturing and distribution industries

### **Junior SAP Consultant | *Enterprise Solutions Partners* | Aug 2014 – May 2015**

- Assisted in SAP FI module configuration and testing for mid-market clients
  - Performed system administration tasks including user management and authorization troubleshooting
  - Supported month-end closing processes and financial reporting requirements
  - Gained hands-on experience with ABAP debugging and basic development tasks
  - Contributed to knowledge base development and best practices documentation
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## **EDUCATION**

### **Master of Business Administration (MBA)**

*Northwestern University Kellogg School of Management* | 2014

Concentration: Operations Management & Information Systems

### **Bachelor of Science in Information Technology**

*University of Illinois at Chicago* | 2012

Magna Cum Laude, GPA: 3.7/4.0

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## **CERTIFICATIONS**

- **SAP Certified Application Associate - Financial Accounting (FI) with SAP ERP 6.0** (2015)
  - **SAP Certified Application Associate - Management Accounting (CO) with SAP ERP 6.0** (2016)
  - **SAP Certified Application Associate - SAP S/4HANA for Financial Accounting Associates** (2019)
  - **SAP Certified Technology Associate - SAP HANA 2.0** (2020)
  - **Project Management Professional (PMP)** - PMI (2018)
  - **Certified SAP S/4HANA Migration Cockpit** (2021)
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## KEY ACHIEVEMENTS

- **Cost Reduction:** Led optimization initiatives resulting in \$1.2M annual savings through process automation and system efficiency improvements
  - **Process Improvement:** Designed and implemented automated reporting solution reducing manual effort by 60 hours per month
  - **Team Leadership:** Successfully managed and mentored team of 8 junior consultants across multiple client engagements
  - **Client Satisfaction:** Maintained 95%+ client satisfaction rating over 6 years of consulting engagements
  - **Innovation:** Developed reusable configuration templates adopted company-wide, reducing implementation time by 30%
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## NOTABLE PROJECTS

### **S/4HANA Migration - Manufacturing Giant** (2021-2022)

Led technical workstream for \$3.5M digital transformation initiative affecting 1,200 users across 15 countries.

### **Global Template Rollout - Retail Chain** (2019-2020)

Standardized SAP processes across 75 locations, harmonizing business practices and enabling centralized reporting.

### **Greenfield Implementation - Pharmaceutical Startup** (2017-2018)

Implemented complete SAP landscape from ground up, establishing foundation for company's rapid growth phase.

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## LANGUAGES

- **English:** Native
  - **Spanish:** Professional Working Proficiency
  - **German:** Conversational
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## **PROFESSIONAL ASSOCIATIONS**

- SAP Professional Network Member
- Project Management Institute (PMI)
- Association for Computing Machinery (ACM)