Seoyun Chon

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EDUCATION

Tufts University **Boston, MA**

Bachelor of Science, Major in Computer Science; Minor in Engineering Management

- Cumulative GPA: 3.56/4.0 (Dean's List)
- Women in Computer Science (WiCS), Korean Student Association (KSA), Animal Aid Group
- Relevant Coursework: Data Structures | Computer Algorithms | Machine Structure & Assembly-language Programming | Intro to Security | Web Programming | How Systems Fail | Video Game Design | Intro to Machine Learning | Engineering Management | Engineering Leadership | Technical & Managerial Communication

WORK EXPERIENCE

The Bento Box **Redmond, WA**

Lead Server May 2023 - Aug 2024

- Adapted in a demanding and fast-paced environment by balancing multiple tasks (serving, taking orders, packing orders, kitchen prep, dishwashing) while managing up to 15 tables of customers
- Managed complicated phone, takeout, and DoorDash orders while processing multiple cash/credit card sales with precision
- Boosted efficiency and customer satisfaction by memorizing orders of regular customers and communicating adeptly with chefs, kitchen staff, and other servers
- Trained and mentored new servers to maintain high service standards

Buddy Bites **Remote**

Part-time Web Developer Sept 2022 - May 2023

- Implemented referral system using ReferralCandy API to boost sales and customer engagement
- Collaborated remotely with an overseas team to implement visual and functional improvements to website using HTML, CSS, JavaScript, and Shopify API calls
- Streamlined Shopify store, resulting in a 15% increase in customer engagement and a smoother checkout process through API optimization

PROJECTS

Personal Website — https://schon02.github.io/seoyun-chon-portfolio/
Cat On A Ledge (Video Game) — 3D Platform game developed in Unity, with programming done in C#.
Cofertility Customer Data Analysis Project

- Collaborated with a startup company to collect data from APIs into a Google BigQuery database (using JavaScript)
- Troubleshooted with API developers (Egg Donor Connect, Active Campaign, BigQuery) to properly call and store data to meet client's needs
- Conducted data analysis via Metabase to identify bottlenecks in user conversion pipeline and recommend strategies to increase customer acquisition and business value

Girls Who Code **Redmond, WA**

AT&T Summer Intern Program

- Engaged in 300+ hours of immersive instruction in coding, web development, and robotics
- Worked in teams on projects utilizing Python, Arduino, HTML, JavaScript, GitHub
- Worked with a team to design and implement a final group project: a fashion inventory website using HTML and JavaScript

LEADERSHIP EXPERIENCE

Tufts University **Boston, MA**

Group Lead, Korean Student Association

- Mentoring groups of 10-15 Tufts underclassmen for academic and career success
- Led events with 30+ attendees, fostering cross-cultural relationships

Henry M. Jackson High School **Bothell, WA**

- President, National Honor Society (NHS); Officer, Technology Student Association (TSA), Girls Who Code (GWC), & Coding Club
- Awards – Valedictorian (4.0/4.0 GPA), National Merit Scholar, AP Scholar with Distinction, Principal's Honor Roll

SKILLS & INTERESTS

- Languages – C++, Python, HTML, CSS, JavaScript, SQL
- Tools – GitHub, Visual Studio Code, MongoDB, Atom, Sublime, PuTTY
- Skills – Adobe Photoshop, Adobe Lightroom, Portrait Photography, Graphic Design
- Foreign Languages – Korean (native), Spanish (functional)
- Interests – Weightlifting (6+ yrs), Piano (6+ yrs), Tennis (4+ yrs), PC Building (4+ yrs), Automotive Enthusiast (2+ yrs)