

# Seoyun Chon

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## EDUCATION

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### Tufts University

Boston, MA

*Bachelor of Science, Major in Computer Science; Minor in Engineering Management*

- Cumulative GPA: 3.56/4.0 (Dean's List)
- Women in Computer Science (WiCS), Korean Student Association (KSA), Animal Aid Group
- Relevant Coursework: Data Structures | Computer Algorithms | Machine Structure & Assembly-language Programming | Intro to Security | Web Programming | How Systems Fail | Video Game Design | Intro to Machine Learning | Engineering Management | Engineering Leadership | Technical & Managerial Communication

## WORK EXPERIENCE

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### The Bento Box

Redmond, WA

*Lead Server*

May 2023 - Aug 2024

- Adapted in a demanding and fast-paced environment by balancing multiple tasks (serving, taking orders, packing orders, kitchen prep, dishwashing) while managing up to 15 tables of customers
- Managed complicated phone, takeout, and DoorDash orders while processing multiple cash/credit card sales with precision
- Boosted efficiency and customer satisfaction by memorizing orders of regular customers and communicating adeptly with chefs, kitchen staff, and other servers
- Trained and mentored new servers to maintain high service standards

### Buddy Bites

Remote

*Part-time Web Developer*

Sept 2022 - May 2023

- Implemented referral system using ReferralCandy API to boost sales and customer engagement
- Collaborated remotely with an overseas team to implement visual and functional improvements to website using HTML, CSS, JavaScript, and Shopify API calls
- Streamlined Shopify store, resulting in a 15% increase in customer engagement and a smoother checkout process through API optimization

## PROJECTS

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**Personal Website** — <https://schon02.github.io/seoyun-chon-portfolio/>

**Cat On A Ledge (Video Game)** — 3D Platform game developed in Unity, with programming done in C#.

### Cofertility Customer Data Analysis Project

- Collaborated with a startup company to collect data from APIs into a Google BigQuery database (using JavaScript)
- Troubleshooted with API developers (Egg Donor Connect, Active Campaign, BigQuery) to properly call and store data to meet client's needs
- Conducted data analysis via Metabase to identify bottlenecks in user conversion pipeline and recommend strategies to increase customer acquisition and business value

### Girls Who Code

Redmond, WA

*AT&T Summer Intern Program*

- Engaged in 300+ hours of immersive instruction in coding, web development, and robotics
- Worked in teams on projects utilizing Python, Arduino, HTML, JavaScript, GitHub
- Worked with a team to design and implement a final group project: a fashion inventory website using HTML and JavaScript

## LEADERSHIP EXPERIENCE

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### Tufts University

Boston, MA

*Group Lead, Korean Student Association*

- Mentoring groups of 10-15 Tufts underclassmen for academic and career success
- Led events with 30+ attendees, fostering cross-cultural relationships

### Henry M. Jackson High School

Seattle, WA

- President, National Honor Society (NHS); Officer, Technology Student Association (TSA), Girls Who Code (GWC), and Coding Club
- Awards – Valedictorian (4.0/4.0 GPA), National Merit Scholar, AP Scholar with Distinction, Principal's Honor Roll

## SKILLS & INTERESTS

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- Languages – C++, Python, HTML, CSS, JavaScript, SQL
- Tools – GitHub, Visual Studio Code, MongoDB, Atom, Sublime, PuTTY
- Skills – Adobe Photoshop, Adobe Lightroom, Portrait Photography, Graphic Design
- Foreign Languages – Korean (native), Spanish (functional)
- Interests – Weightlifting (5+ years), Piano (6+ years), Tennis (4+ years)