

BA

BENJAMIN AQUINO

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 Honolulu, HI 96822

PROFESSIONAL SUMMARY

Energetic and reliable food service worker with experience in fast-paced environments. I am skilled in optimizing workflows and enhancing customer satisfaction through effective communication and strong work ethic. I take pride in my work and education which ultimately reflects off my character as a worker and person

SKILLS

- Quick learner
- Time management
- Cleanliness
- Clear communication
- Teamwork and collaboration
- Customer service
- Health and safety
- Strong work ethic
- Sense of urgency
- Food allergy awareness

WORK HISTORY

Island Vintage Coffee - Food Runner

Honolulu, HI • 10/2024 - Current

- Delivered food and beverages promptly to customers, ensuring exceptional service quality.
- Collaborated with kitchen staff to maintain accurate order flow and timely service.
- Greeted customers and provided outstanding customer service.
- Promoted teamwork among front-of-house and back-of-house staff, fostering a positive work environment.

Island Vintage Coffee - Barista

Honolulu, HI • 10/2024 - Current

- Prepared high-quality espresso beverages following established recipes and standards.
- Provided exceptional customer service, enhancing guest experience through personalized interactions.
- Contributed to a positive team environment through effective communication and collaboration with colleagues.
- Showcased versatility by assisting in other areas of the café as needed, including food preparation or table service when required.

Island Vintage Coffee - Cashier

Honolulu, HI • 10/2024 - Current

- Assisted customers with menu selections, enhancing overall dining experience.
- Handled customer inquiries and resolved issues to promote satisfaction and loyalty.
- Greeted customers entering store and responded promptly to customer needs.
- Enhanced customer satisfaction by providing efficient and accurate cash transactions.

Island Vintage Coffee - Busser

Honolulu, HI • 10/2024 - Current

- Cleaned and organized dining areas to ensure optimal guest experience.
- Prepared tables for service, ensuring proper setup and presentation.
- Collected trash, wiped up spills, and removed trays to maintain fresh and clean customer areas.

The Kapalua Plantation House - Host

Lahaina, HI • 02/2021 - 02/2022

- Coordinated guest arrivals and departures to ensure smooth check-in experiences.
- Managed reservations and seating arrangements to optimize dining flow.
- Resolved guest inquiries and concerns promptly to enhance satisfaction levels.
- Answered customer questions about hours, seating, and menu information.
- Took reservations and to-go orders by phone, answered customer questions, and informed of accurate wait times.

EDUCATION

Lahainaluna High School

Lahaina, HI

High School Diploma

- Summa Cum Laude Graduate
- **4.3** GPA
- Completed AP course in AP Biology
- Completed AP course in AP Language
- Completed AP course in AP Government
- Completed AP course in AP Seminar
- Extracurricular Activities: Marching Band 4 Years
- Extracurricular Activities: Concert Band 4 Years
- Extracurricular Activities: Symphonic Band 4 Years
- Extracurricular Activities: Choir 4 Years
- **UHM4Maui** Scholarship Recipient

University of Hawaii At Manoa

Honolulu, HI • Expected in 05/2028

No Degree: Accounting