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# MADISON CAMPBELL

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## GENERAL ASSOCIATE

Dynamic sales professional with experience at Ulta Beauty and Fragrances, adept at enhancing customer engagement and driving sales through expert product knowledge and exceptional customer service. Proven track record in conflict resolution and inventory management, consistently improving customer satisfaction and loyalty in a fast-paced retail environment. Operates well in both individual and team capacities, leveraging seasoned work ethic to quickly adapt to different processes and drive company objectives. Resourceful and results-driven with a passion for growth and efficiency to meet company needs and increase service value.

## EXPERIENCE

SALES ASSOCIATE, THE HOME DEPOT; PEARL CITY, HI – 2024-2025

- Assisted customers in selecting products and provided knowledgeable recommendations to enhance their shopping experience.
- Maintained merchandise displays and ensured product availability to support customer needs and sales goals.
- Completed bulbous orders and placed big purchases and online orders in designated locations.
- Addressed customer inquiries and resolved issues promptly to foster satisfaction and loyalty.

## EXPERIENCE

BEAUTY ADVISOR, ULTA BEAUTY; PEARL CITY, HI – 2022-2023

- Assisted customers in selecting beauty products by providing personalized recommendations and expert advice.
- Demonstrated makeup application techniques, showcasing product features to improve customer engagement.
- Managed inventory levels effectively, facilitating timely restocking of popular products to meet demand.
- Utilized point-of-sale systems to process payments, returns, and exchanges quickly and accurately.

## EXPERIENCE

### HOST, DIXIE BBQ; AIEA, HI – 2022

- Greeted and seated guests promptly to create a welcoming dining atmosphere.
- Managed reservation systems to optimize seating efficiency during peak hours.
- Monitored dining area to maintain cleanliness and organization throughout service shifts.
- Answered phone calls to take reservations and address guest questions and concerns.
- Supported servers and bussers through high-volume shifts with food running and table clearing.
- Checked restrooms for cleanliness and availability of supplies.

## EDUCATION

### HIGH SCHOOL GRADUATE

## SKILLS

~Order processing

~Customer engagement

~Exchange coordination

~Retail loss prevention

## REFERENCES

Business manager, Pacific Sunwear; Pearl City, HI - Nainoa 808-284-6703

Girl scout lead coordinator, Troop 1381; Temecula, CA - Tiffany 951-970-1774