

LUCY G. POOL

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 Los Angeles, CA

SUMMARY

Restaurant worker with 3+ years of experience providing fun and excellent service to diners. Expert with a proven ability to upsell delicious food and drink items, provide attentive service and an excellent dining experience.

EDUCATION

SANTA MONICA CITY COLLEGE
CURRENTLY ENROLLED PERSUING
UNDERGRADUATE DEGREE

HIGH SCHOOL

Chaminade High School
2022

*Leadership member, focused
on fundraising for UNICEF.

SKILLS

High Volume dining

Communication

Organization

Teamwork and Collaboration

To-go order preparation

Adaptability

PROFESSIONAL EXPERIENCE

WAITRESS / FOOD RUNNER
Pedals and Pints Brewing Company

2023 - Present

Dynamic Food Server at Pedals and Pints Brewing Company, specializing in providing exceptional customer service and enhancing dining experiences with proficient communication and multitasking skills, ensuring customer satisfaction.

- Provide exceptional service through prompt greeting, efficient order taking, and attentive food and beverage service.
- Demonstrate extensive menu knowledge, offering personalized recommendations and addressing customer inquiries to enhance the dining experience.
- Ensure timely and accurate communication with kitchen and bar staff, maintaining high standards of cleanliness and organization in the dining area.
- Routine after shift sidework.

WAITRESS / HOSTESS
Rokabab Mediterranean Grill

2018-2020

Hostess, Food Server, Busser and Kitchen support for a busy family owned Mediterranean grill.

- Sat patrons and managed seating for busy lunch and dinner grill.
- Took food and beverage orders, ran food and bussed tables.
- Cleaned all tables, floors and did routine side work.
- Assisted with kitchen prep and restocking.

