

kay ornatowski

Honolulu, HI 96815

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Professional Summary

I consistently demonstrate reliability, efficiency, and a strong work ethic. I make sure to, meet deadlines, and produce high-quality work. I do my best to stay proactive, taking initiative to solve problems and improve. I'm willing to learn new skills, and open to feedback, always striving for personal and professional growth.

Authorized to work in the US for any employer

Work Experience

Sales Associate

windspinners waikiki-Honolulu, HI

December 2023 to Present

assisting with sales ,providing good excellent customer service, opening and closing ,stocking cleaning, running registered

Buffalo Wild Wings Server

Buffalo Wild Winsgs-Merrillville, IN

October 2024 to August 2025

- Greet guests with a positive attitude and make them feel welcome right away
- Take food and drink orders accurately and get them in quickly
- Recommend menu items based on what guests are in the mood for (especially wing sauces!)
- Keep drinks refilled, tables clean, and the vibe fun and relaxed
- Handle multiple tables in a fast-paced environment, especially during games or rush hours
- Communicate with kitchen and bar staff to make sure orders come out right and on time
- Check in with guests throughout their visit to make sure they're happy
- Handle payments and close out checks efficiently
- Help out teammates when needed—teamwork is a big part of the job
- Keep calm under pressure and stay focused when it gets busy
- Aim to give every guest a reason to come back

Salesperson

IQ gadgets-Waikīkī, HI

December 2023 to July 2024

greeting customers with a positive attitude and energy

drawing attention to the store by welcoming customers to come in as they walk by

maintaining a clean and organized store/personal

running the register on your sales

opening / closing

Sales Associate

Refreshed Shoe Cleaner-Honolulu, HI

April 2023 to November 2023

explaining the product to customers assisting with sales, stopping customers, providing positive customer service opening closing.

Education

High school diploma

Fairfield Jr-Sr High School-Goshen, IN

Skills

- Greeting customers
- Food safety management
- Sales
- Customer service
- Management
- Laundry
- Teamwork
- Phone etiquette
- Shift management
- Catering
- PCI
- Barista experience
- Animal handling
- Food industry
- Food service cashier experience
- Espresso coffee making
- Food preparation
- Beverage preparation
- Outdoor work
- Leadership
- Safe work practices
- Bussing
- Basic math
- Wireless sales
- Toast POS
- Payment processing in food service
- Cooking
- Casual dining experience

- Guest services
- Merchandising
- Time management
- Pet care
- Serving Experience
- Hospitality
- POS
- Restaurant experience
- Retail purchasing
- Host/Hostess
- Beer knowledge
- Wine knowledge
- Order fulfillment
- Knife skills
- Sanitation procedures
- Product demos
- Grocery store
- Computer skills
- Climbing
- Bar supply restocking
- Conflict management
- Credit card payment processing
- POS systems
- Processing cash transactions
- Café
- Retail sales
- Supervising experience
- Guest relations
- Sales transaction processing
- Writing skills
- Customer inquiry handling
- Cash Handling
- Presentation skills
- Retail math
- Field sales
- Kitchen Experience
- Interpersonal communication
- Cash handling
- Coffee experience
- Order taking

- Customer relationship management
- Cashiering
- Loss Prevention
- Cold brew coffee making
- Analysis skills
- Store management
- Dishwashing
- Food Service
- Food handling
- Sanitation
- Serving
- Fine dining experience
- Janitorial experience
- Coffee shop
- Working with high schoolers
- Budgeting
- Cash register
- Guest rapport building
- Math
- Upselling
- Organizational Skills
- Bar cleaning
- Team management
- Food & beverage industry
- Retail Sales
- Technical sales
- Computer literacy
- Inventory control
- Salesforce
- Communication skills
- Employment & labor law

Languages

- English

Certifications and Licenses

Food Handler Certification

Bartender License

ServSafe Food Handler Certification

Driver's License

Food Safety Certification