

# Haruna Emmer

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## Professional Summary

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Energetic food service professional with 10+ years of experience in fast-paced café settings. Demonstrates expertise in high-quality coffee preparation, POS operations, food handling, and exceptional customer service. Adept at multitasking in busy environments to ensure cleanliness, efficiency, and a welcoming guest experience.

## Work Experience

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### **Barista**

Starbucks-Honolulu, HI

July 2025 to Present

- Expertly prepared and served a variety of coffee beverages, including espresso, cappuccino, latte, and cold brew
- Maintained high standards of quality and consistency in every drink made, ensuring customer satisfaction
- Provided friendly, attentive customer service, greeting guests and addressing their needs promptly
- Operated POS system for sales transactions, cash handling, and order processing
- Maintained cleanliness and organization of the coffee bar area, following food safety and sanitation protocols
- Responded effectively to customer concerns by listening attentively and resolving issues promptly
- Supported teammates during busy periods by multitasking across barista, cashier, and food prep roles

### **Server**

Yoshitsune Japanese restaurant-Honolulu, HI

November 2020 to Present

- Delivered efficient and friendly customer service, contributing to improved rates of return business
- Accurately processed food orders and communicated clearly with kitchen staff
- Operated POS system for order entry and payment processing
- Cleaned and reset tables promptly, maintaining a welcoming and organized dining area
- Assisted with training new serving staff and supported teammates during busy shifts
- Maintained food safety and sanitation standards throughout service

### **Server**

Liliha Bakery-Honolulu, HI

February 2022 to August 2025

- Delivered first-class service to dining guests in a busy restaurant environment with professionalism and enthusiasm
- Demonstrated strong multitasking abilities and worked well under pressure during peak hours
- Maintained high standards of cleanliness and food safety in all areas

- Enhanced the positive reputation of the establishment through exceptional customer service and attention to detail
- Supported team members and contributed to a collaborative work environment

## Skills

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- Coffee preparation
- Espresso coffee making
- Barista skills
- Food handling
- Food safety
- Customer service
- POS operation
- Cashiering
- Food preparation
- Restaurant experience
- Serving experience
- Multitasking
- Cleanliness maintenance
- Inventory restocking
- Café operations