

# Camilo Haro

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## Professional Summary

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Energetic team member with solid experience in cash handling, customer service, and food safety. Demonstrates proficiency in POS systems and effective upselling, with certifications in TIPS and Food Handler practices. Proven ability to maintain accurate transactions and quality standards in fast-paced environments, ensuring exceptional guest experiences.

## Work Experience

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### Cashier

Brug-Honolulu, HI

July 2025 to Present

- Processed customer transactions accurately and efficiently using POS systems, handling cash, credit cards, and electronic payments
- Maintained a balanced cash drawer and reconciled discrepancies promptly in a fast-paced café environment
- Delivered friendly, attentive customer service, greeting guests warmly and addressing inquiries or concerns
- Assisted in training new cashiers on transaction procedures and customer service best practices
- Managed high-volume checkout lanes during peak hours while maintaining accuracy and speed
- Utilized upselling techniques to promote bakery and café items, enhancing customer experience
- Followed strict food safety and sanitation protocols to ensure safe food handling and preparation
- Performed quality checks on bakery products to maintain freshness, taste, and appearance
- Adhered to portion control and packaging guidelines for bakery and café items
- Provided product recommendations and answered questions about bakery and café offerings, including dietary and allergen information
- Maintained knowledge of food trends and café products to assist customers effectively

## Skills

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- Customer service
- Cash handling
- POS systems
- Food safety
- Food handling
- Bakery
- Barista skills
- Food preparation
- Inventory control

- Basic math
- Stocking
- Cash register
- Hospitality
- Coffee shop
- Espresso coffee making