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To: ARPA NETWORK USERS
TOPIC: UCLA CAMPUS COMPUTING NETWORK LIAISON STAFF FOR ARPA NETWORK

The ARPA Network contacts at CCN are:
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1. Initial Contact - User Relations   Bob Bell   (213) 825-7548

2. ARPA Liaison - User Services   Barbara Noble   (213) 825-7438
                                                                 825-7548

3. Network Technical Liaison   Robert Braden   (213) 825-7518

4. Operations Manager   William Tippit   (213) 825-7546

5. Operations   (213) 825-7554

6. Consulting   (213) 825-7452

Please make initial contact with CCN through these representatives:

    A. Administrative Matters and General Facility Orientation:

            Bob Bell, Head - User Relations (213) 825-7548
       Bob or Doug Cummings handles administrative matters, such as:
            charge number applications and funding, and will discuss
            your application and the facilities and services available
            at CCN.

    B. Network Technical Matters:

       Robert Braden, Manager of Programming (213) 825-7518
       Bob handles problems with Network protocol and Network hardware.

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When you are using CCN facilities:

    A. _Programming_problems_ (JCL, compilers, documentation) and any other
        problems you may have related to any aspect of using CCN;
        Barbara Noble (213) 825-7438 or 825-7548, or call a consultant:
        Consulting (213) 825-7452
        Jim Adams, Head, User Services (213) 825-7529
        Barbara is the focal point for all of your problems as soon as you
        begin using our system. She will attempt to solve your programming
        problems and to expedite any other matters involving your use of CCN.

    B. _Operations_: Schedules, special handling, etc.
        Operations   (213) 825-7554
        William Tippit, Operations Manager   (213) 825-7546

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