Intro

Many companies are beginning to use referral bonuses to help spread awareness and usage of their

products.

One prominent example is Uber. Existing users have a personal code that they can share with new

users. If the new user enters the code when they sign up, the person giving their referral code will

receive a free ride (also usually a \$15 credit).

We are interested in learning about how people think about referral bonuses.

These page timer metrics will not be displayed to the recipient.

First Click: 0 seconds

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refer_free

Imagine that a tech company has developed a new email client, **Z-Mail**. The company plans to grow

initially by having its early adopters send invitations to new users.

Imagine that you are an early adopter and have been given a number of invitations to send to your

friends.

Suppose that the company pays you nothing for each invitation you send.

How acceptable do you think others will view your actions to be if you send invitations to all of your

friends?



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How good would the **quality** of the product need to be for you to send an invitation?



refer_ten cents

Imagine that a tech company has developed a new email client, **Z-Mail**. The company plans to grow initially by having its early adopters send invitations to new users.

Imagine that you are an early adopter and have been given a number of invitations to send to your friends. Suppose that the company pays you 10¢ (ten cents) for each invitation you send. How acceptable do you think others will view your actions to be if you send invitations to all of your friends? O O O O O Very acceptable Not at all acceptable Imagine that a tech company has developed a new email client, **Z-Mail**. The company plans to grow initially by having its early adopters send invitations to new users. Imagine that you are an early adopter and have been given a number of invitations to send to your friends. Suppose that the company pays you 10¢ (ten cents) for each invitation you send. How acceptable do you think your actions would be if you send an invitation to all your friends? O O O O O Very acceptable Not at all acceptable Imagine that a tech company has developed a new email client, **Z-Mail**. The company plans to grow initially by having its early adopters send invitations to new users. Imagine that you are an early adopter and have been given a number of invitations to send to your friends. Suppose that the company pays you 10¢ (ten cents) for each invitation you send. How good would the **quality** of the product need to be for you to send an invitation?

Extremely low quality

O O O O Extremely high quality

receive_free

Imagine that a tech company has developed a new email client, **Z-Mail**. The company plans to grow initially by having its early adopters send invitations to new users.

Imagine that **your friend** is an early adopter and has been given a number of invitations to send to his friends.

Suppose that the company pays your friend nothing for each invitation he sends.

How acceptable do you think your friend's actions are if he send invitations to all of his friends?

1 2 3 4 5 6 7

Not at all acceptable OOOOOVery acceptable

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Suppose that the company pays your friend nothing for each invitation he sends.

How good would the **quality** of the product need to be for your friend to send an invitation?

1 2 3 4 5 6 7

Extremely low quality O O O O Extremely high quality

receive_low

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Imagine that **your friend** is an early adopter and has been given a number of invitations to send to his friends.

Suppose that the company pays your friend 10¢ (ten cents) for each invitation he sends.

How acceptable do you think your friend's actions are if he send invitations to all of his friends?

1 2 3 4 5 6 7

Not at all acceptable O O O O O Very acceptable

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Attention Check

In this study, you read about referral bonuses for a new email client.

Some people read about a scenario in which the reader (i.e., you) was the sender of referral invitations, while other people read about a scenario in which their friend was the sender of referral invitations.

Which scenario did you read about?

- O I was the sender of referral invitations
- My friend was the sender of referral invitations

demos

My gender is:		
Male		
○ Female		
My age is:		
If you have any comments, please leave them below	ow:	

Finally, please answer these questions:

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