### James Ruikka

Aspiring Software Developer

Morton, MN, 56270

📥 March 18, 1992

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#### **SKILLS**

Python SQL

Intermediate Beginner

Docker Javascript

Intermediate Beginner

Svelte

Selenium Flask

Beginner Beginner

Wordpress PHP

Beginner Beginner

#### **CERTIFICATIONS**

## The Complete SQL Bootcamp 2020: Go from Zero to Hero

Udemy

I learned how to read and write complex queries to a database using PostgreSQL. I have since utilized PostgreSQL for web-based tools I created. I have also utilized SQLite3 with Flask for a personal macro application.

Udemy.com

# Complete Python Bootcamp: Go from zero to hero in Python 3 Udemy

This is the most comprehensive, yet straight-forward, course for the Python programming language on Udemy!

Udemy.com

Able and fast learner, looking to dive deeper into the world of computer science. Philosophy enthusiast. Interested in developing efficient and organized methods for complex problems and developing systems.

#### **WORK EXPERIENCE**

#### **McDonalds**

(January 01, 2011 - May 31, 2013)

Crew Trainer

Training employees, assigning tasks, enforcing cleaning and safety standards, conducting meetings, maintaining inventory, and ensuring high customer satisfaction.

https://www.mcdonalds.com/us/en-us/location/MN/CLOQUET/709-HWY-33-S/5196.html

#### Coyote's Coffee Den

(June 01, 2013 - January 31, 2015)

Kitchen Supervisor

Supervised and assigned tasks to small kitchen personnel. Prepared meals according to staff on duty. Assisted with the set up of catered events for 6 to 50 people. Maintained a sanitary environment in the workplace.

https://www.coyotescoffeeden.com/

#### **Black Bear Casino**

(April 01, 2015 - June 30, 2016)

Drop Team Member

Responsible for the processing and preparation of monies for casino operations. Pulling out a hot canister and replacing it with a cold canister. Ensures that a numbered ticket from each machine accompanies the filled canister. Transports canister to the count room. Ensures proper hard/soft count procedures are followed.

https://www.blackbearcasinoresort.com/

#### United HealthCare

(August 01, 2016 - Present)

Enrollment and Billing Representative

Delivered a superior service to a diverse clientele and corrected eligibility timelines. Addressed any system loading issues timely and assisted in finding a list of impacted members. Provided UAT support when the company rolled out new software. Developed Tkinter/Pandas Python application for viewing the eligibility history of members. Developed JS/HTML/CSS software for extracting data from X12 EDI files into excel format.

https://www.unitedhealthgroup.com/