

MINUTES OF MEETING

Meeting Purpose:	Scheduled Meeting between Planning and Sales & Marketing	
Prepared and minutes taken by:		
Minhaz Hossain	Date: 04.10.2018	
Deputy Manager, Sales & Marketing		

Date	:	October 04, 2018	
Time	••	12.00 PM 1.00 PM	
Venue	:	TK Bhaban (13 th Floor), Karwan bazar C/A, Dhaka-1205	
Mosting Attended		1	Planning Team members
Meeting Attendees	•	2	Sales and Marketing Team members

Brief Description of the Agendas

	Bilej Description of the Agendus					
S/L	Issue	Brief Description regarding the issue				
1	Planning-Marketing Viber Group	 Viber group would be used for urgent issues only OPUS is the major tool for all tasks and to be followed by the teams for respective tasks 				
2	Roll back has been increased for direct WO submission	 Roll back has been increased for direct WO submission Access issues for maximum cases E.g.: HRC (KAM: Mitul Sayeed), Plexus- Chatkhil (KAM: Mitul Sayeed), Innovative (KAM: Partha) For Rollback, previous remarks need to be shown and PAD will send an email to IT for incorporating the feature 				
3	CR issue to be incorporated for I&C	 History of CR is required Sometimes access issue is found at site and new feasibility has to provide by MKT. PAD will send an email to IT for CR approval, so feasibility is not required to provide again 				
4	Client version of site names at Looking Glass	 Name to be converted for locations at Looking Glass so that MKT can convey the names to the clients 				
5	Telco Issues	 Telcos are asking for QoS enabled network Frame loss issue raised by Telcos in past couple of weeks PAD to give feedback on the issues with Telco 				
6	Issue with Feasibility feedback	 Permanent Access issue at Feasibility feedback for FID-45489 PAD to look into this and give a feedback KAM: Omar Faruq 				