

Microsoft **Using guidance: Open License program changes** *Public sector customers*

Customer requirement: Licenses without Software Assurance

	Existing Open License program customer	New customer
Recommended action	Buy Licenses for software in CSP	Buy Licenses for software in CSP
Alternative action	Buy Licenses with SA in Open Value*	-

Notes: Software in CSP

- Licenses without Software Assurance are currently available for commercial customers, and will be available for public sector customers in July 2021
- Available in all geographies except China
- Education and nonprofit pricing will be available July 2021 (government customers will buy at commercial price)



Customer requirement: Licenses with Software Assurance or SA renewal

	Existing Open License program customer	New customer
Recommended action	Buy Licenses with SA in Open Value*	Buy Licenses with SA in Open Value*
	Renew SA in Open Value*	

*Notes: Open Value agreements

- Open Value Non-organization-wide agreements are recommended since Open Value Organization-wide and Open Value Subscription agreements require an organization-wide commitment and isn't available for education customers
- Open Value Subscription is not available for nonprofit pricing

Customer requirement: Office 365 (license-based services)

	Existing Open License Program customer	New customer
Recommended action	Renew subscriptions in Open Value* or through a CSP partner	Buy subscriptions through a CSP partner
Alternative action	Renew subscriptions in Web Direct	Buy subscriptions in Web Direct

Notes: Renewing subscriptions in CSP/Web Direct

- No data loss
- No tenant migration needed
- Unused Open License Program tokens for license-based services may continue to be activated for up to 5 years without an active Open License program agreement



Customer requirement: Azure (usage-based services)

	Existing Open License Program customer	New customer
Recommended action	Buy Azure tokens in Open Value* if already using credits	Pay for Azure services through a CSP partner
Alternative action	Migrate Azure solution to CSP	Pay for Azure services via Web Direct
Alternative action	Migrate Azure solution to Web Direct	-

Notes: Migrating Azure solutions to CSP/Web Direct

- Technical migration required to manually transfer resources from one Azure Subscription to another
- No automated solutions for migrating from Azure in Open to Azure in CSP or Azure in Web Direct
- If a customer has unredeemed Azure tokens or credit remaining on redeemed Azure tokens, they will lose the value of these if the Azure solution is migrated to CSP or Web Direct