Problem Statement: Grubhub often displays inaccurate wait times for order pickups on campus, inconveniencing students with less time in between classes.

Accountability

Have stores offer discounts to customers if the wait time is longer than claimed

Give each a restaurant a score based on how accurate their wait times are

Restaurant with better scores are ranked higher on peoples feed

Feedback

Have students post personal wait times

User review system

QR code for users to scan when they get their order

Students could communicate in app how far they are away. This would allow the ones who actually at the restaurant to get their food first instead of waiting on others who are not there

Restaurants side

Base wait times off of when users get the order rather than when the restaurants claim its read

Have an in app timer, that accurately starts five minutes before that food is done, so kids would know exactly when to come get their food

Let restaurants state if they are overstaffed or understaffed

Place accurate cook times next to each item so students will have an accurate time frame when they decide to get food.

restaurants state whether they are out of certain items

You can have in app texting, so the employee who is preparing said person's meal can communicate directly with them, letting them know when their meal is ready.

Basic Features

Display both the claimed wait times and student wait times

order food

meal swipe compatibility

Predictive wait times based on time of day

built for college students

Solutions

app

website