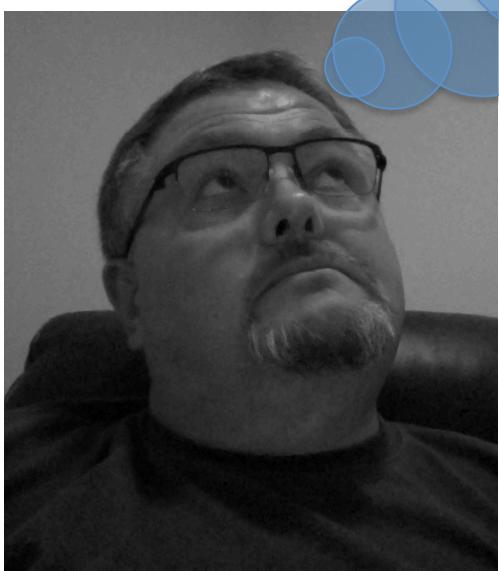


# IAM Complicated

Why you need to know about IAM



Secret Chipmunk  
Ron Parker | @scmunk







**OVERSTUFFED MY BURRITO**



**NOW IT'S TOO MESSY TO  
EAT**





# What went wrong?

Bad tools and ingredients.  
No burrito processes.  
Bad burrito skills.\*

***But you have had good burritos...***

\*skills = skillz or 5k1ll5 for all you 1337

Bad tools and ingredients.

No burrito processes.

Bad burrito skills.\*

*But you have had good burritos...*

*Where did you have a good burrito?*

# Welcome to Joe's!

**Joe's**  
**Burrito Barn**





What do burritos have to do with

# **Identity and Access Management?**

What do burritos have to do with

## **Identity and Access Management?**

Making a burrito consistently and efficiently requires a lot of processes, ingredients, and tools

IAM has lots of parts, needs  
lots of tools, requires lots of  
process plus people with  
skills.

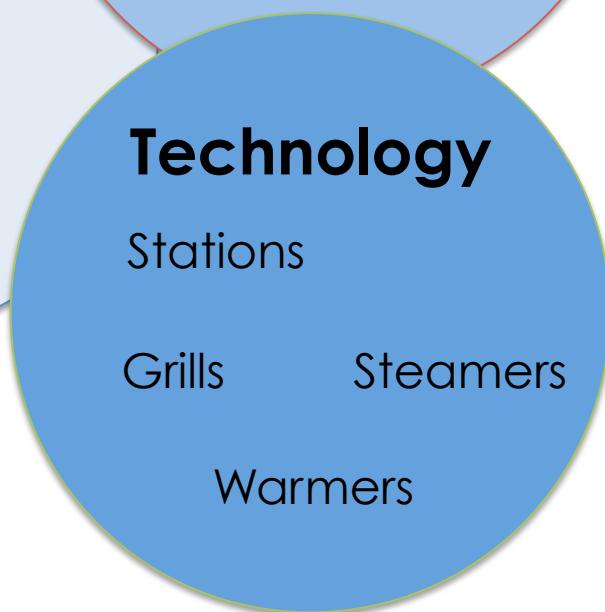
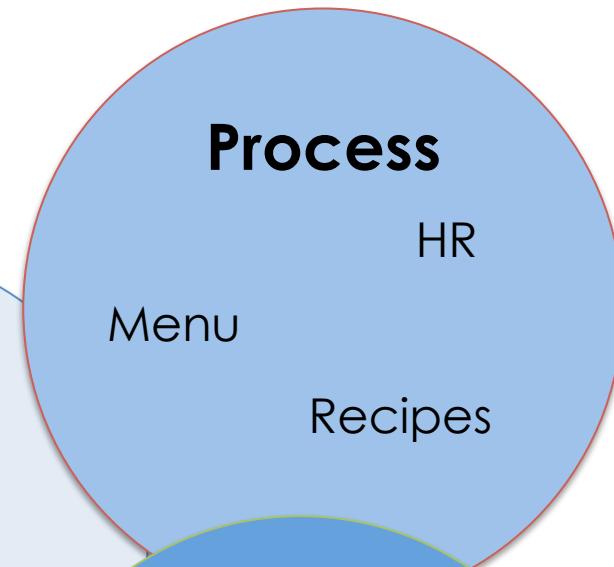
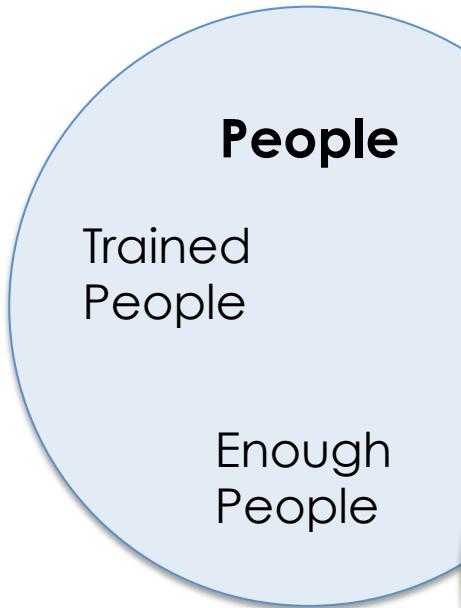
**IAM complicated  
Just like Burritos**

There are a lot of reasons Joe's can build a better burrito.

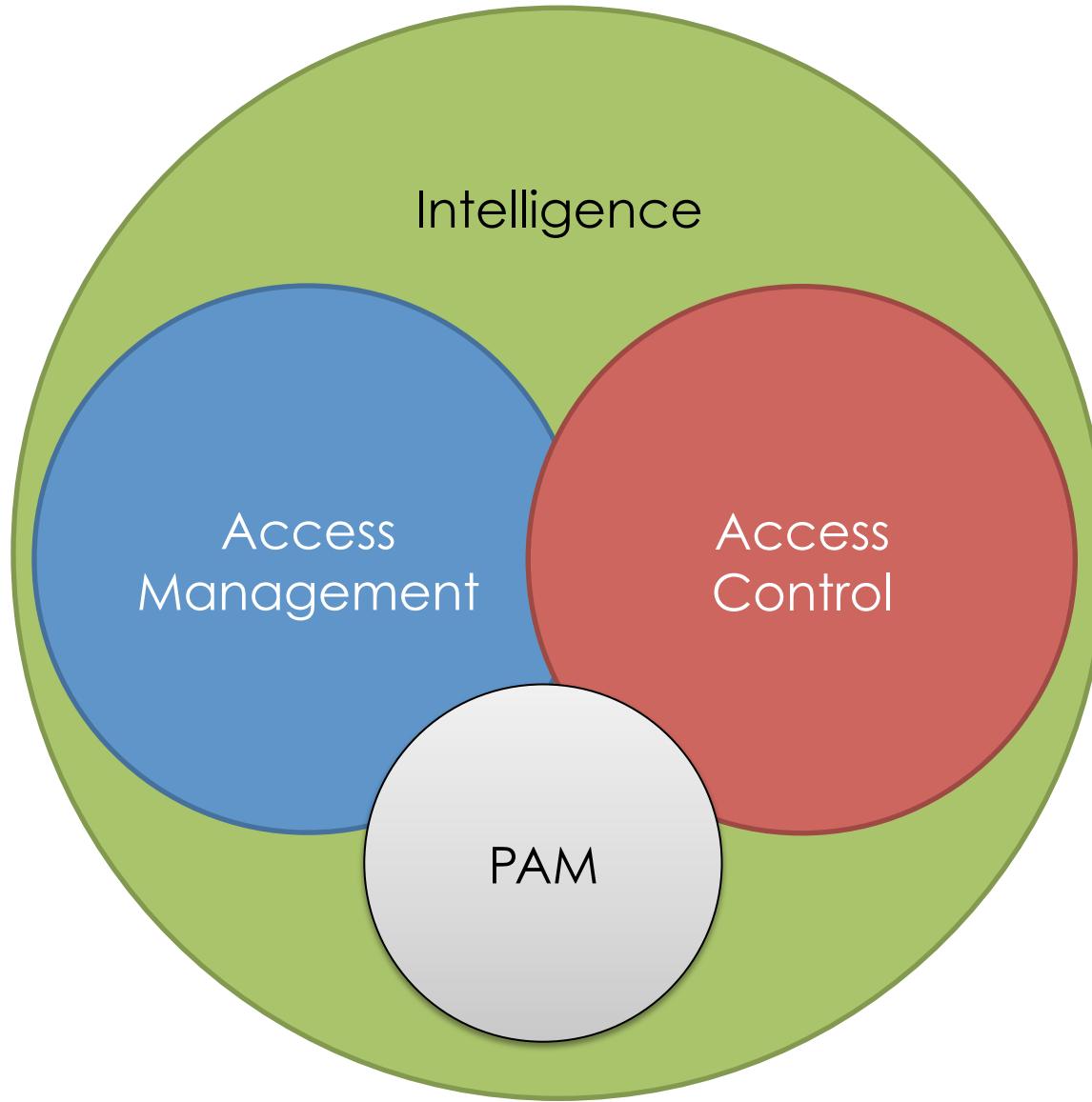


- Menu
- Specialized stations
- Prepared ingredients
- Standards
- Correct tools
- Skilled people
- Processes to tie it altogether

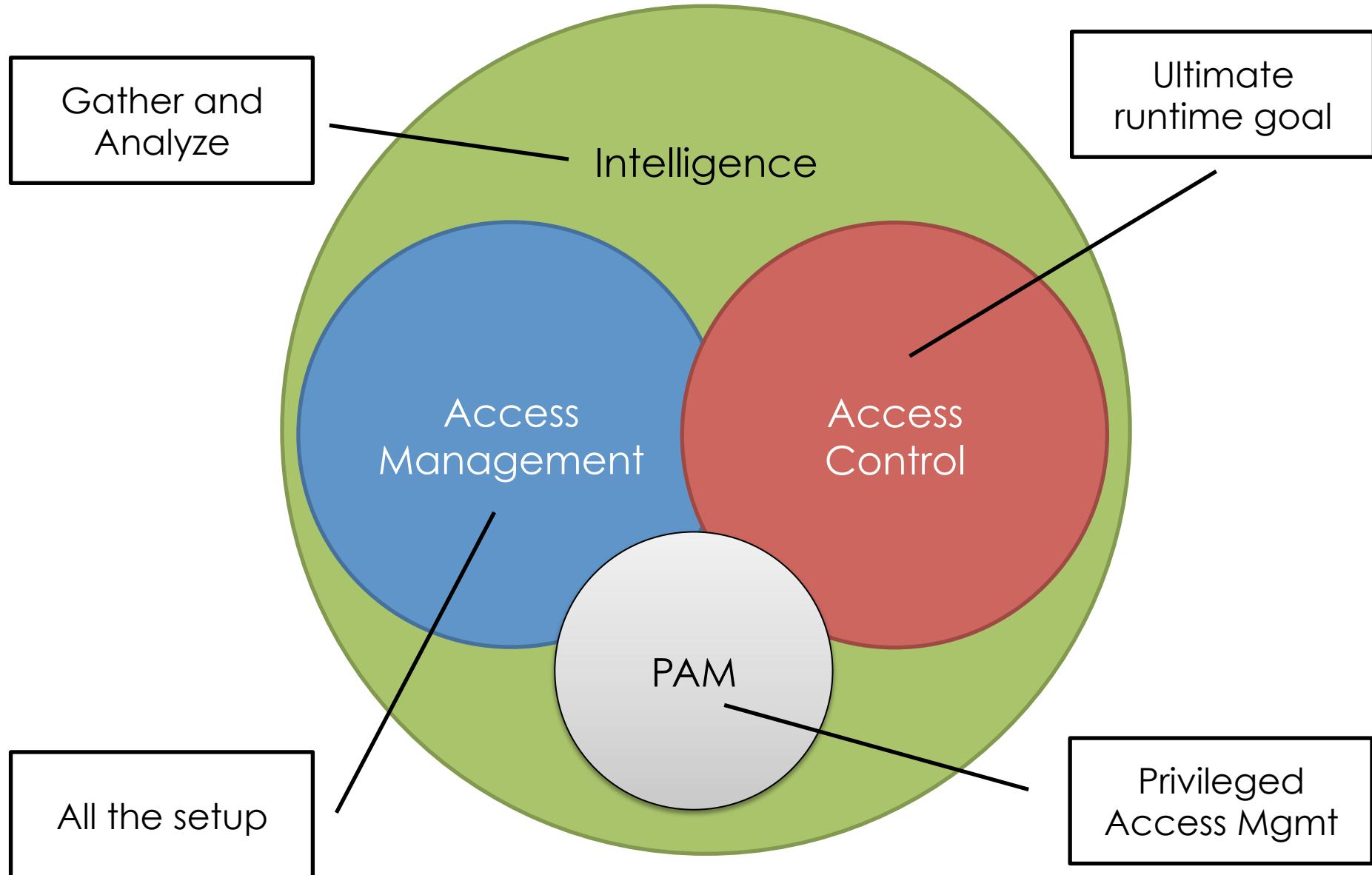
**Good People.  
Good Process.  
Good Technology.**



# The World of IAM



# The World of IAM



# Why does IAM matter?



IAM sets things into place so we can do security – so we can protect what is important.

People



Brand



It drives the policy for firewalls, ACLs, segmented networks, and accounts.

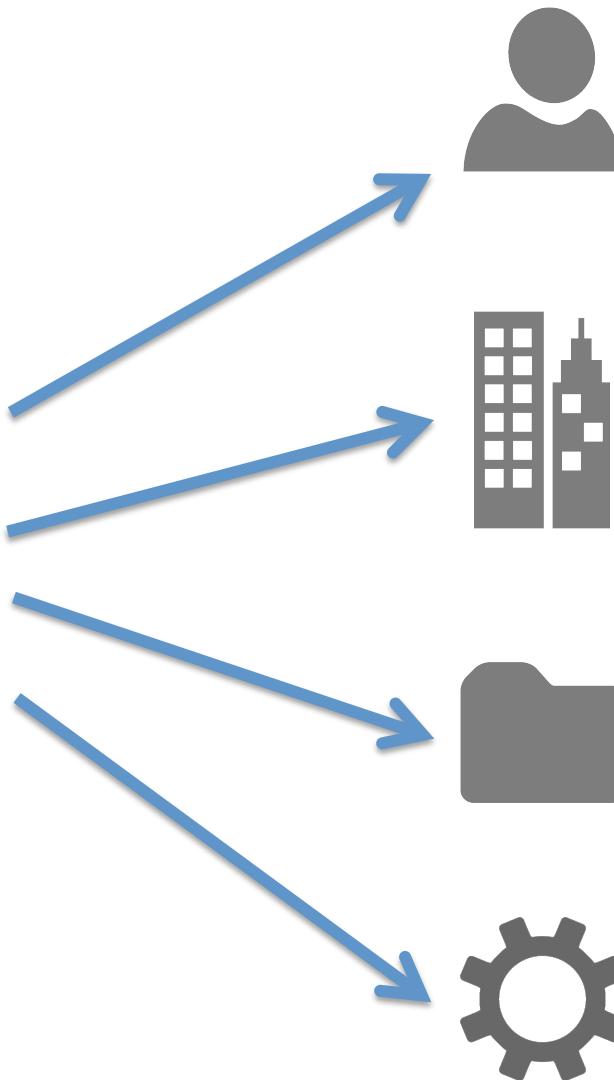


# Access Management

# Access Management

- Security Model
- Entitlements
- Identities
- Provisioning

# Access Management: Selecting a Model



Alarms



HR/Payroll



POS

## Access Management: Goal of Models

- Efficiently apply security
- Get the right security controls in the right places

These models try to control the **Confidentiality, Integrity, and Availability** of the resource.

# Access Management: Common Security Models

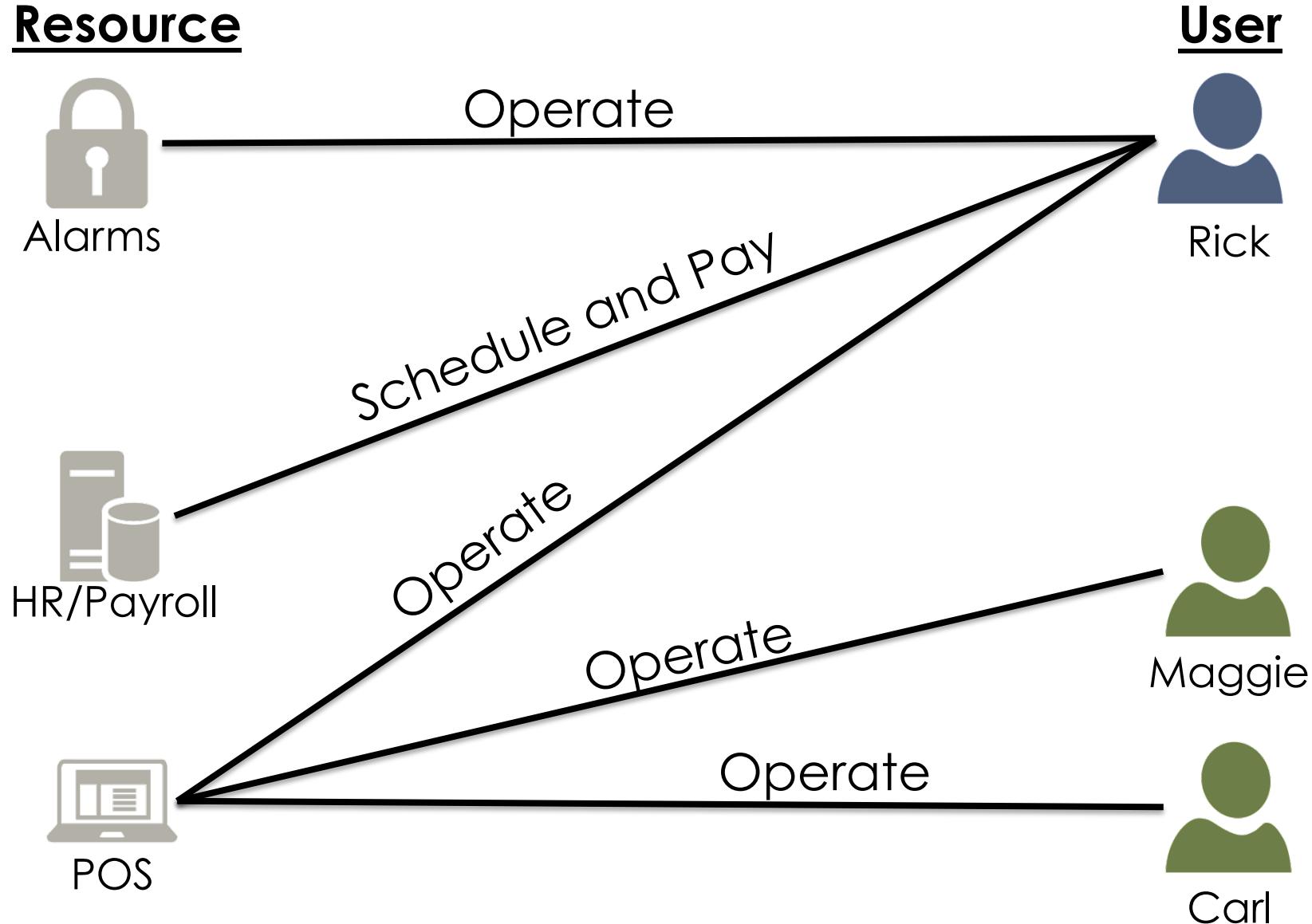
- Direct assignment, discretionary (DAC)
  - Assigned to user and resource
  - No model model
- Mandatory Access Control (MAC)
  - Labels and attributes
  - Low level
  - Security Enhanced Linux (SELinux)
- Roles Based Access Control (RBAC)
  - Permissions given to roles
  - People/entities are assigned to roles
  - LDAP

# Access Management: Security Models

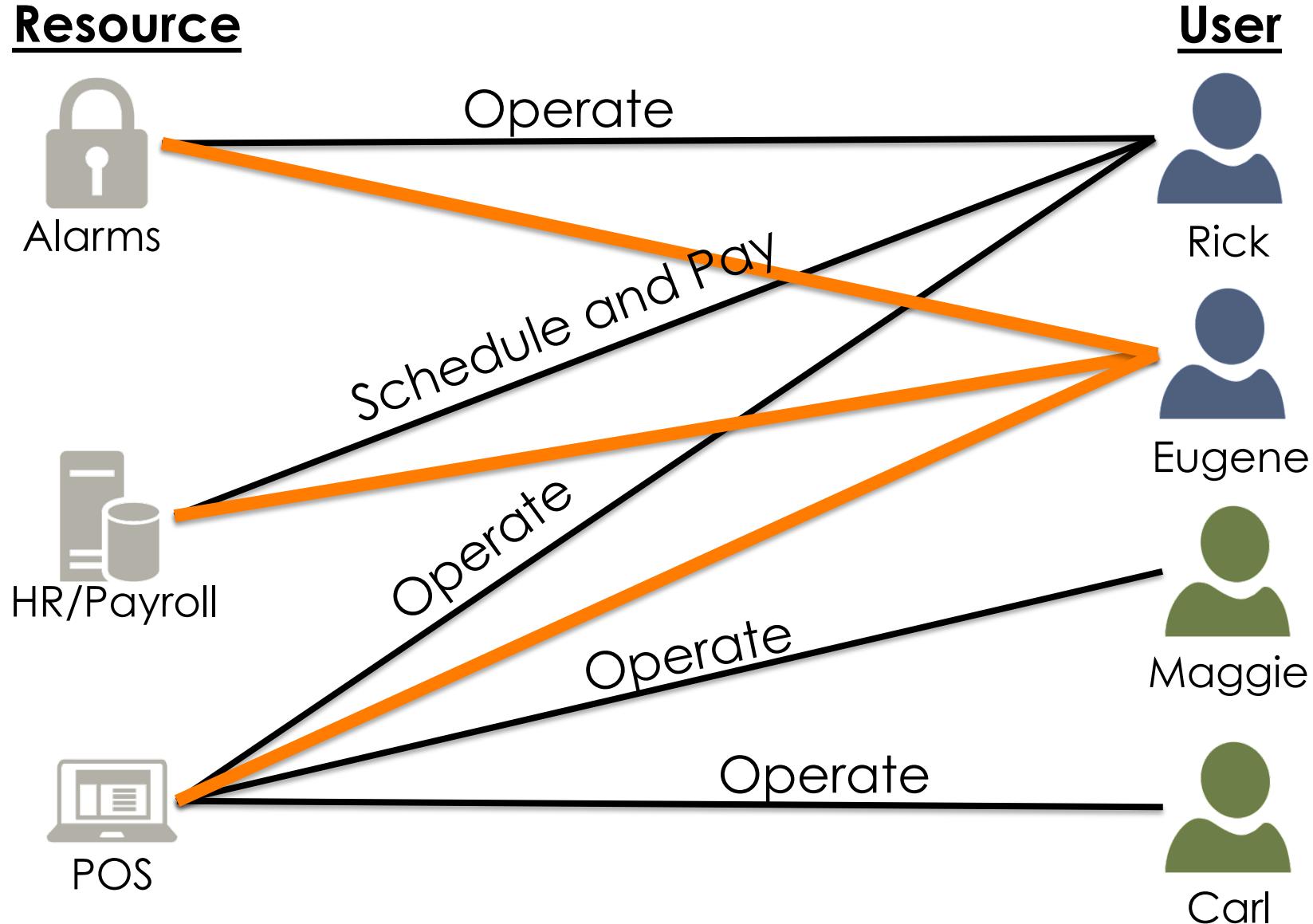
- Attribute Based Access Control (ABAC)
  - Rules or policies based on attributes
- Many others named only in the depths of Government basements



# Access Management: Rights and Resources at Joe's



# Access Management: Adding more people



# Access Management: Looking at Entitlements

## Managers

- Operate the alarm
- Schedule
- Pay people
- Operate the POS

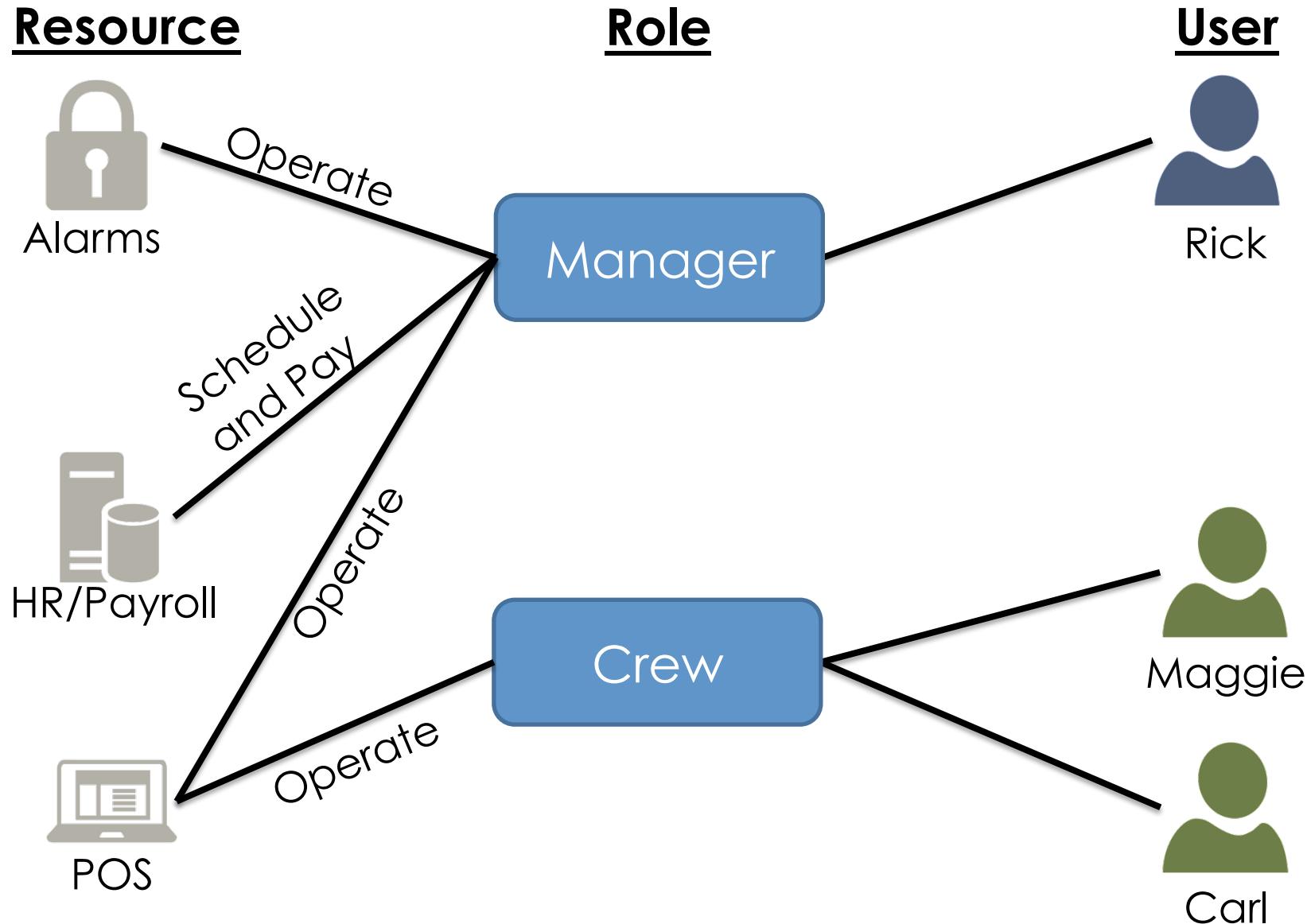
## Crew

- Operate the POS

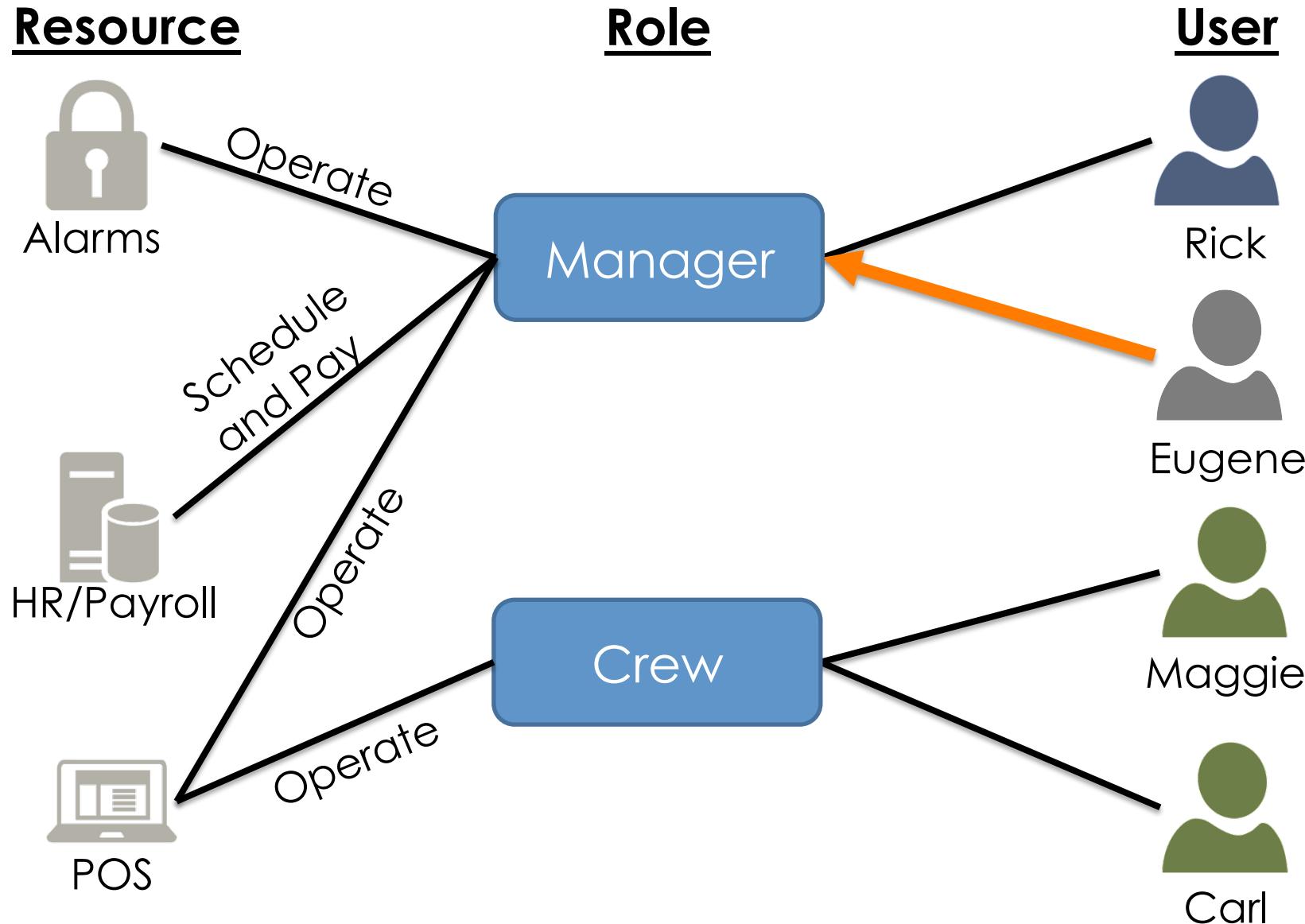
Entitlements are the authorizations, permissions, and rights that let you do things

They are the basis for Access Control

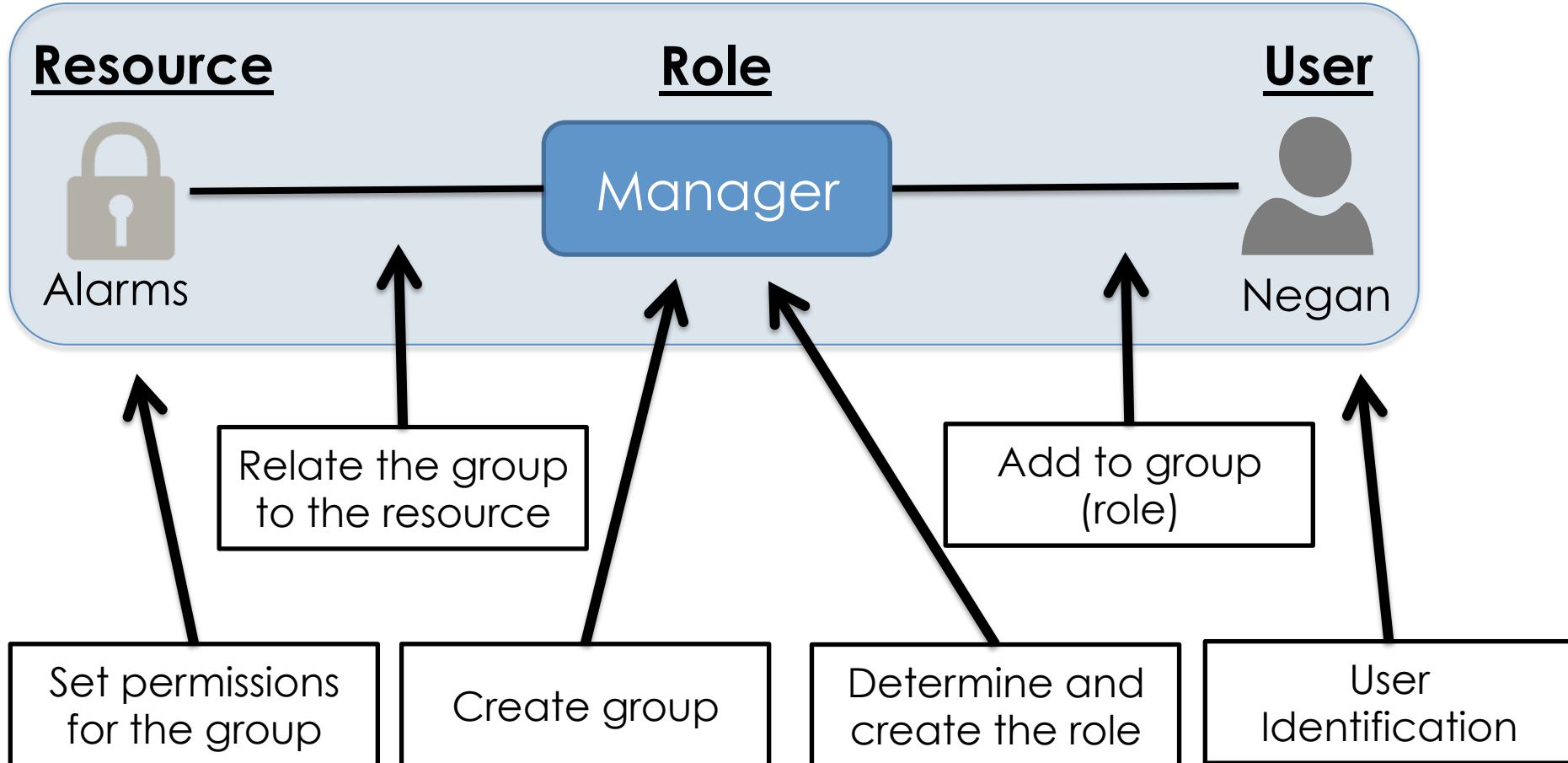
# Access Management: Roles and RBAC (Roughly Right)



# Access Management: Adding more people with roles



# Access Administration: What is really happening



All of this has to happen to enable  
Access Control

# Access Administration: Users, Identities, Accounts

## User



Rick



Eugene



Maggie



Carl

## Identity

Rick@Joes.com

Eugene@Joes.com

Maggie@Joes.com

Carl@Joes.com

## Account

[Rick27@SFDC.com](mailto:Rick27@SFDC.com)

RickG@WorkDay.com

[Eporter@SFDC.com](mailto:Eporter@SFDC.com)

Eugene21@WorkDay.com

# Access Administration: Identities and Attributes

## Identity Attributes

- Name
- Employee ID
- Department
- E-mail
- Passwords
- Certificates



One collection of these for efficiency – important for centralized security

## Account Attributes

- Employee ID
- System specific info
  - Account limits
  - Preferences
  - Defaults



You may have one set of these per system – some of these may not be in your control

# Access Administration: Identities and Attributes

## Identity Attributes

- Name
- Employee ID
- Department
- E-mail
- Passwords
- Certificates

## Account Attributes

- Sales Force
- Local Apps
- WorkDay
- Other Directories

One collection of these for efficiency – important for centralized security

You may have one set of these per system – some of these may not be in your control

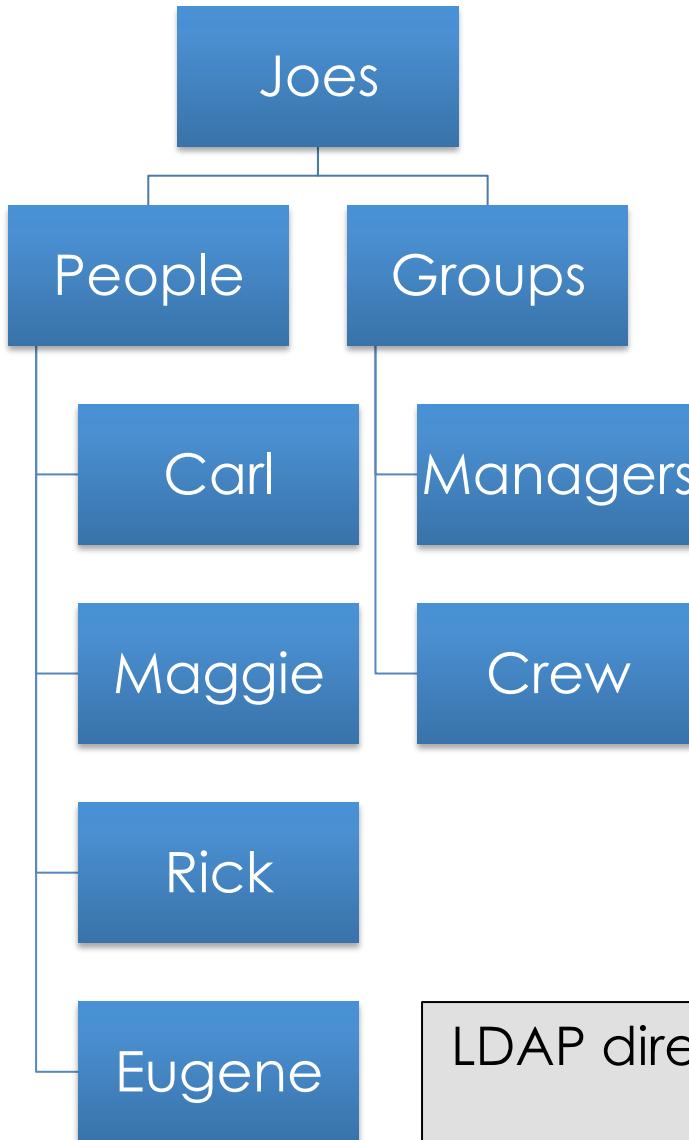
## LDAP

- Hierarchical
- Very fast reads
- Standard layout
- Standard Protocol
- Can be used for identities
- Can be used for entitlements
- Can be SQL-based

### Example Systems

- OpenLDAP
- Active Directory
- OpenDJ
- RadiantOne
- IBM Directory

# Access Management: Directory Contents



dc=joes,dc=com

dc=Carl,ou=people,dc=joes,dc=com  
dc=Maggie,ou=people,dc=joes,dc=com  
dc=Rick,ou=people,dc=joes,dc=com  
dc=Eugene,ou=people,dc=joes,dc=com

cn=groups,dc=joes,dc.com  
ou=managers,cn=groups,dc=joes,dc.com  
ou=crew,cn=groups,dc=joes,dc.com

LDAP directories can house both identities and entitlement information

# Access Management: Provisioning

**Provisioning** is the act of creating all the necessary logical and physical items necessary to for a new identity or modifying an existing identity to make it functional in the environment

Phone

Role

E-Mail

Cloud  
Accounts

Office  
Space

Mercedes  
S-600

Local  
Accounts

Network  
Access

Key Card

How many **mistakes**  
could be made if this  
is all **manual**?

# Access Management: Workflows

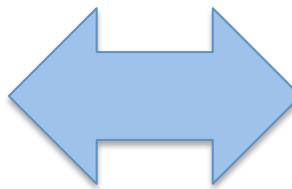
## Joe's Menu

**Big Burrito**

**Small Burrito**

**The Vegan**

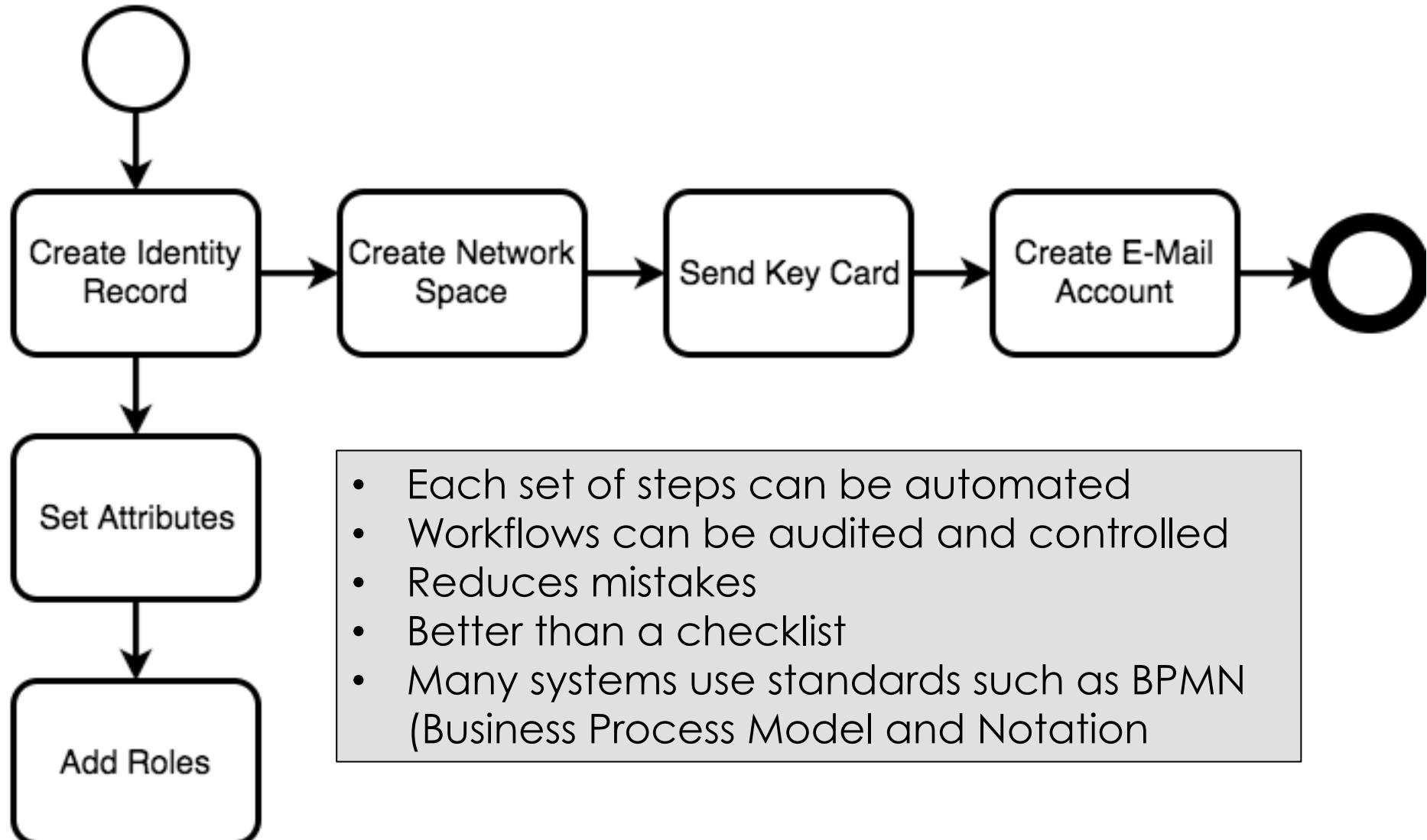
**The Glenn**



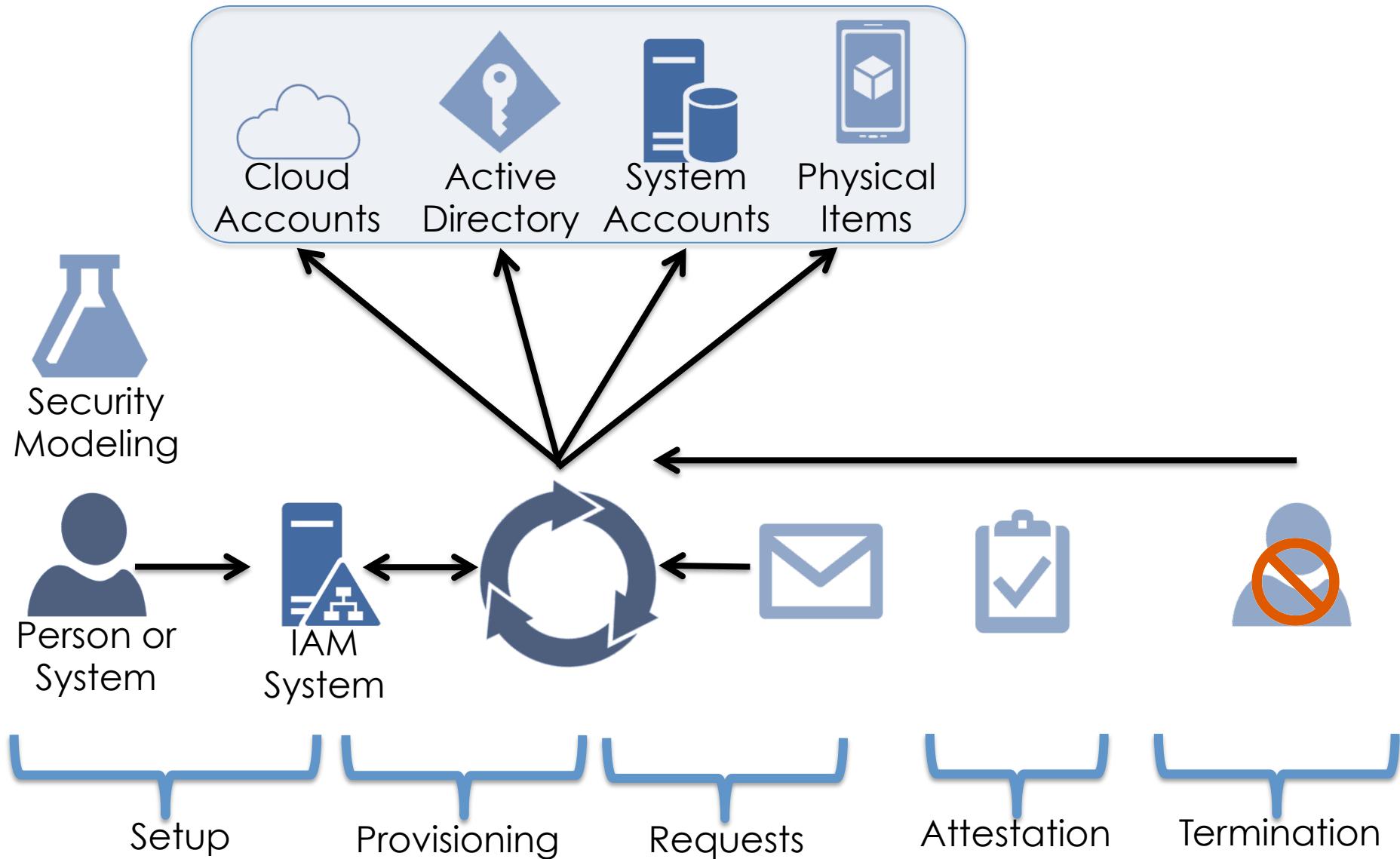
## Service Menu

- New Hire
- Add Crew Role
- Add Manager
- Transfer
- Terminate

# Access Management: Provisioning Workflows

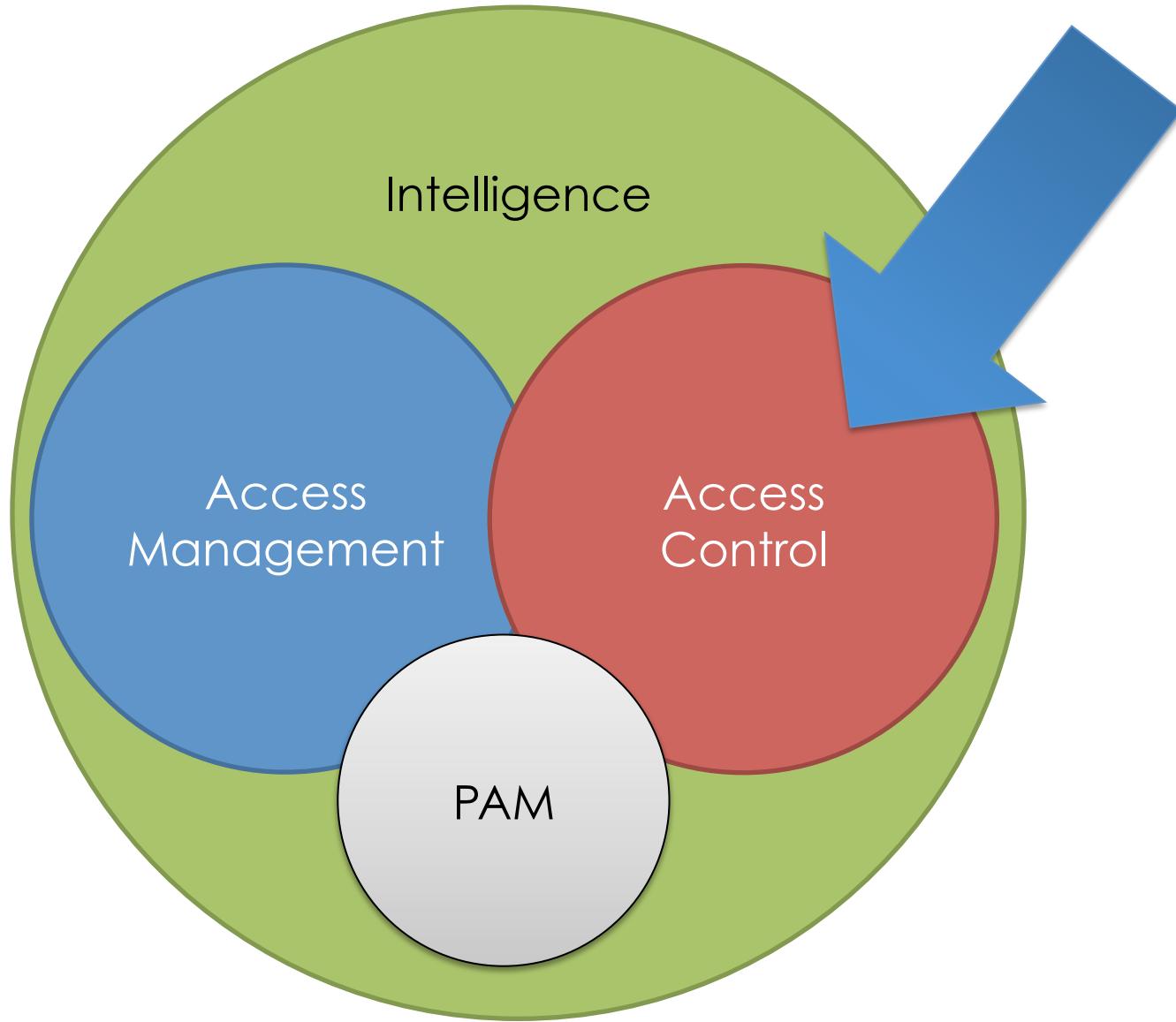


# Access Management Lifecycle



# Access Control

# The World of IAM

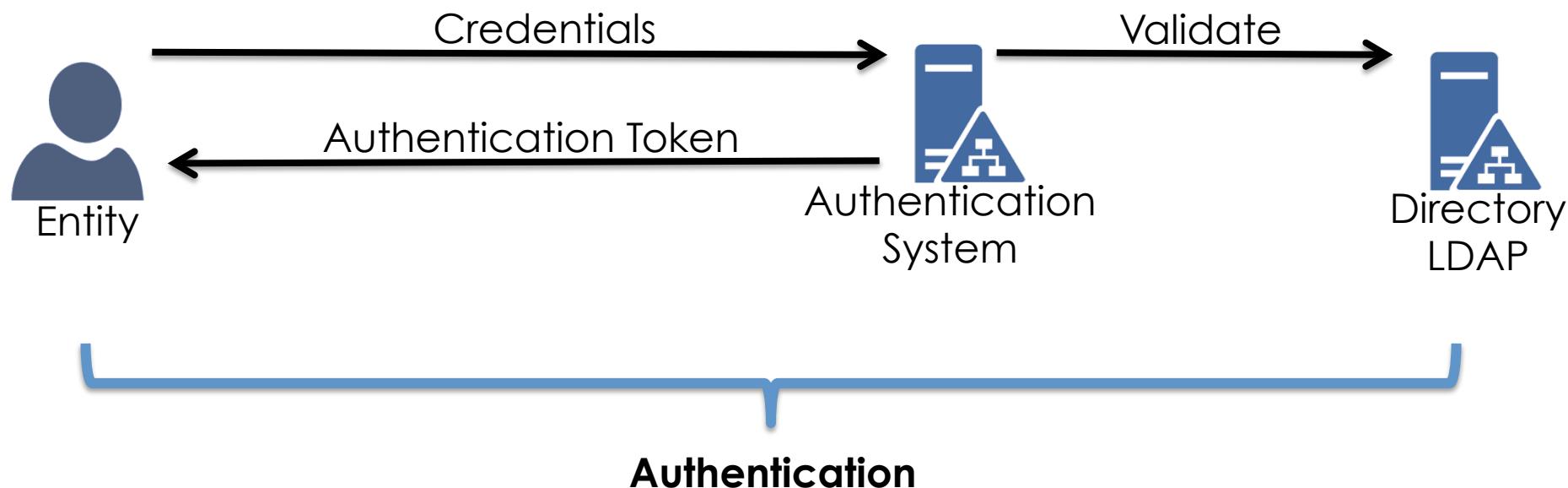


- **Authentication**
  - Multi-factor Authentication
  - Single Sign On/Reduced Sign On
  - Federation
- **Authorization**
  - Entitlements
  - Federation (again)

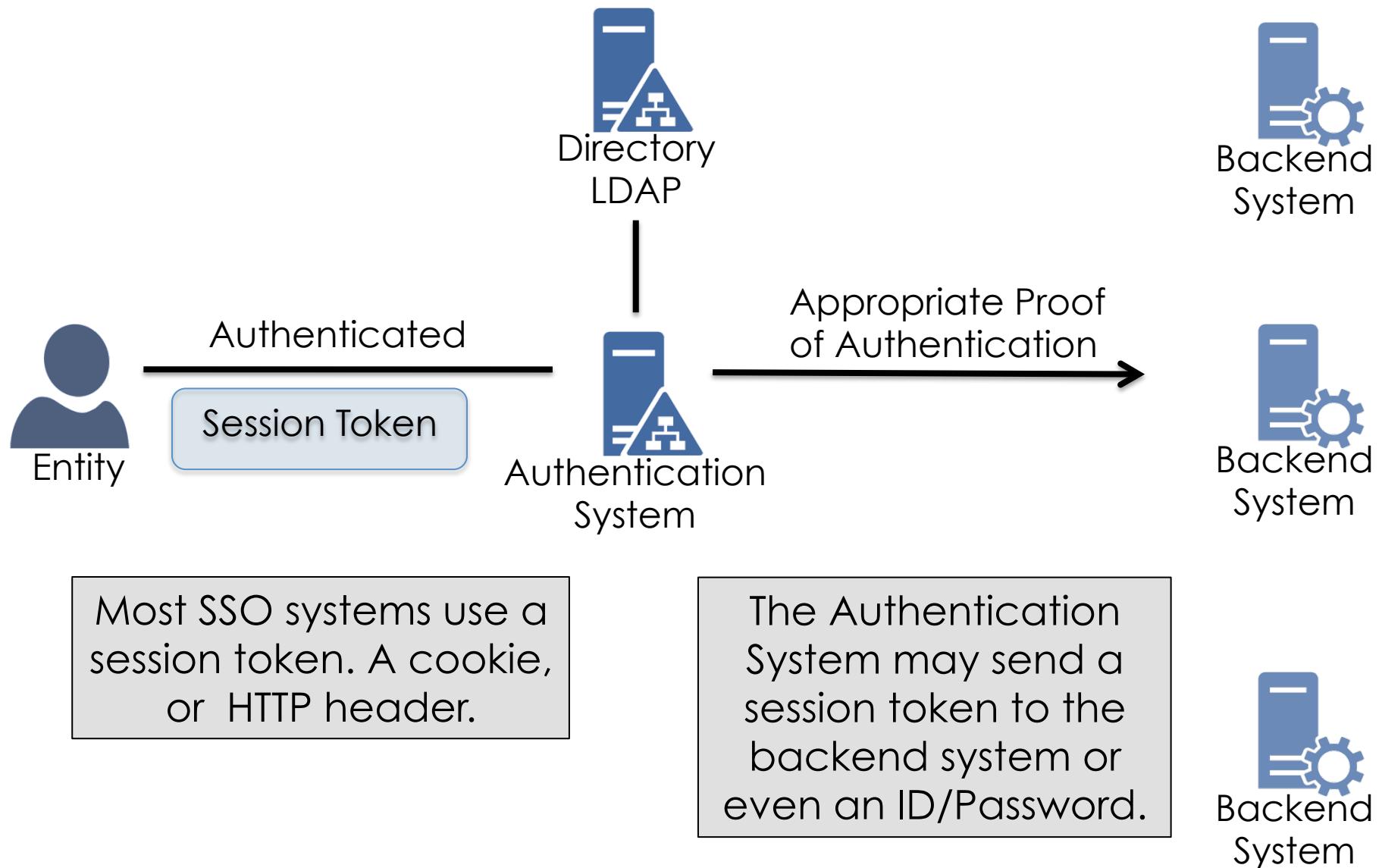
# Authentication

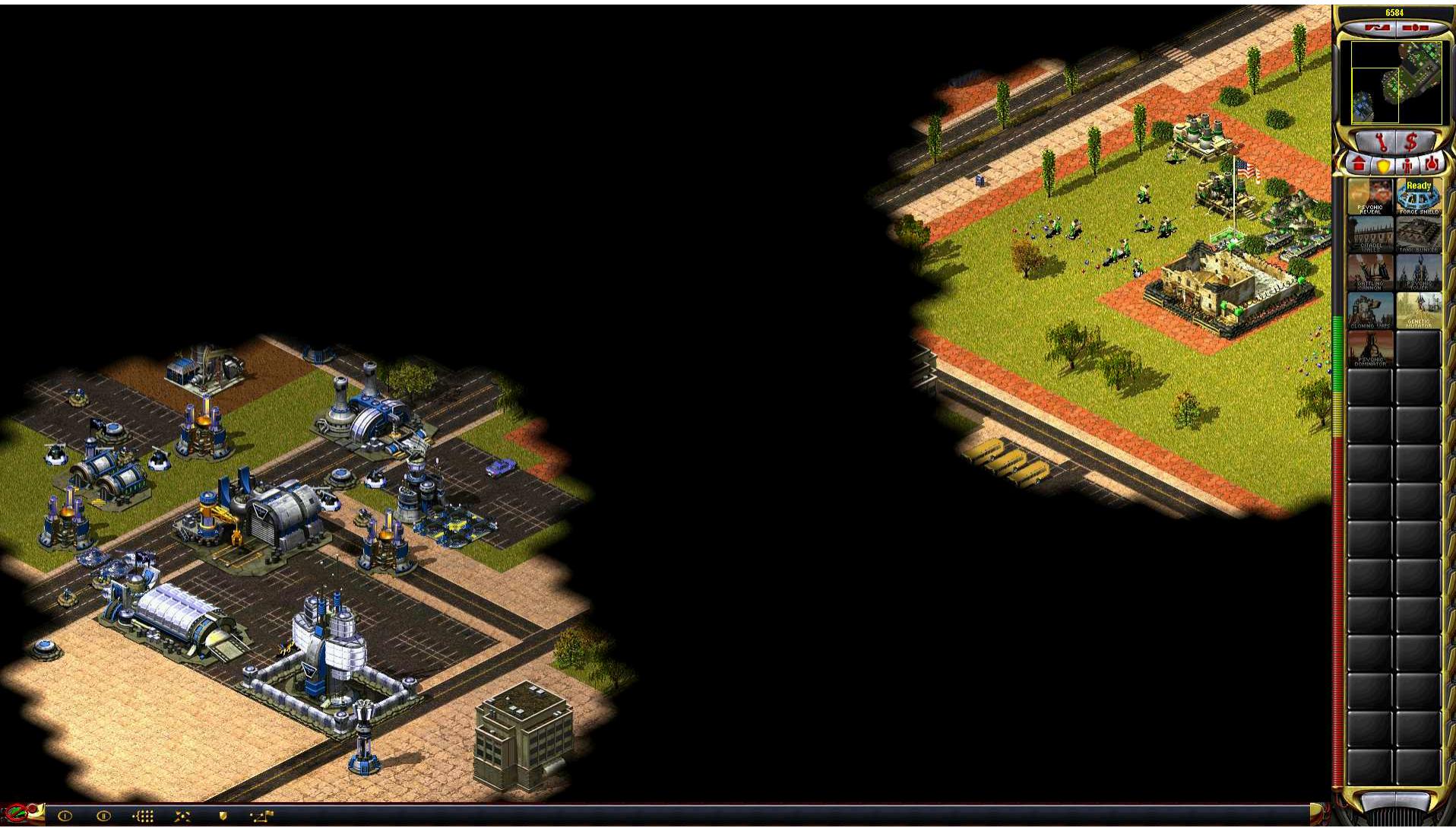
One of the many definitions:

**Authentication** is the process of confirming who you (**Entity**) claim to be (**Identification**) by matching provided credentials to those expected. This information is tied to a **Digital Identity**.

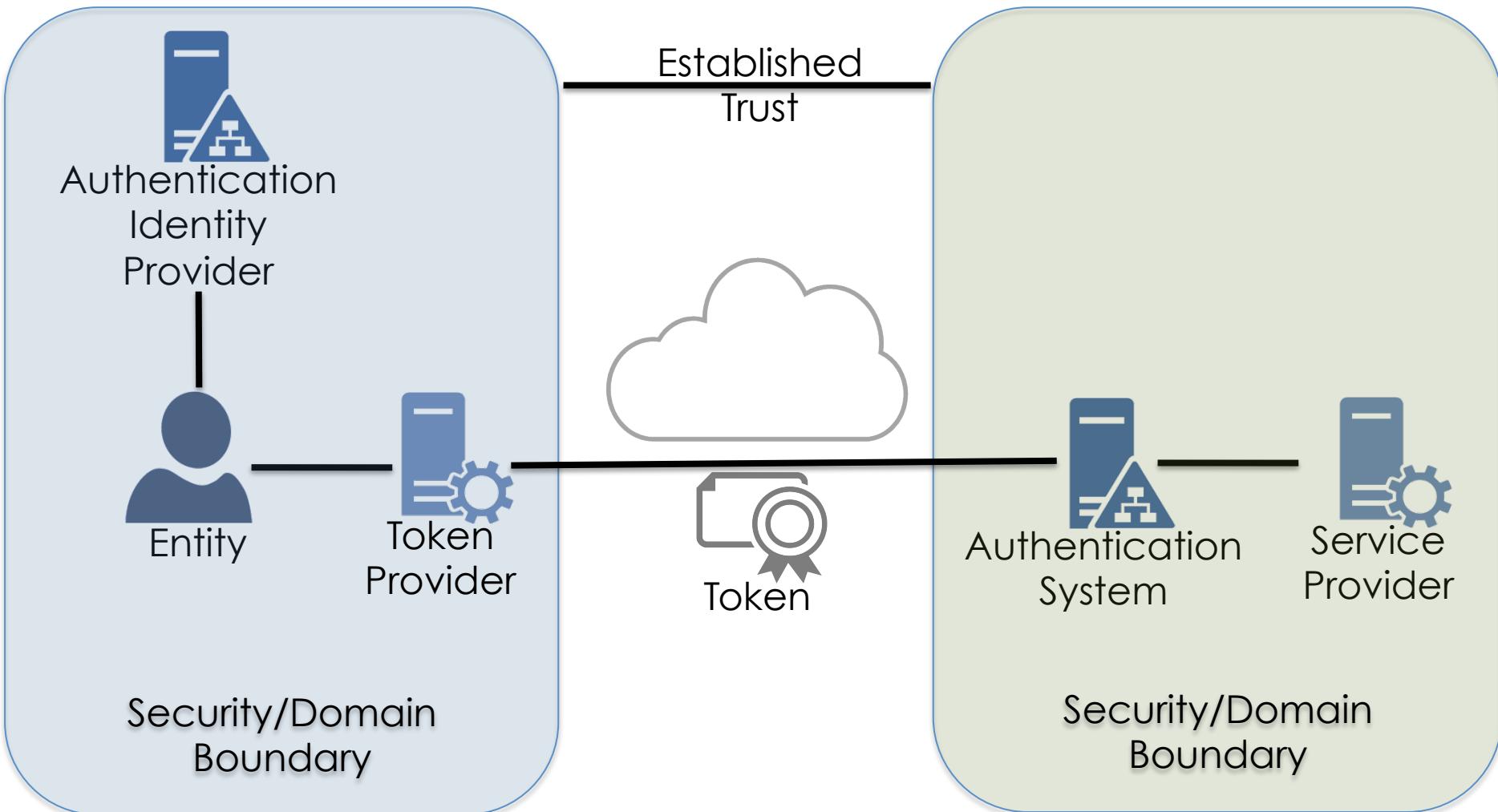


# Authentication: Single Sign On/Reduced Sign On

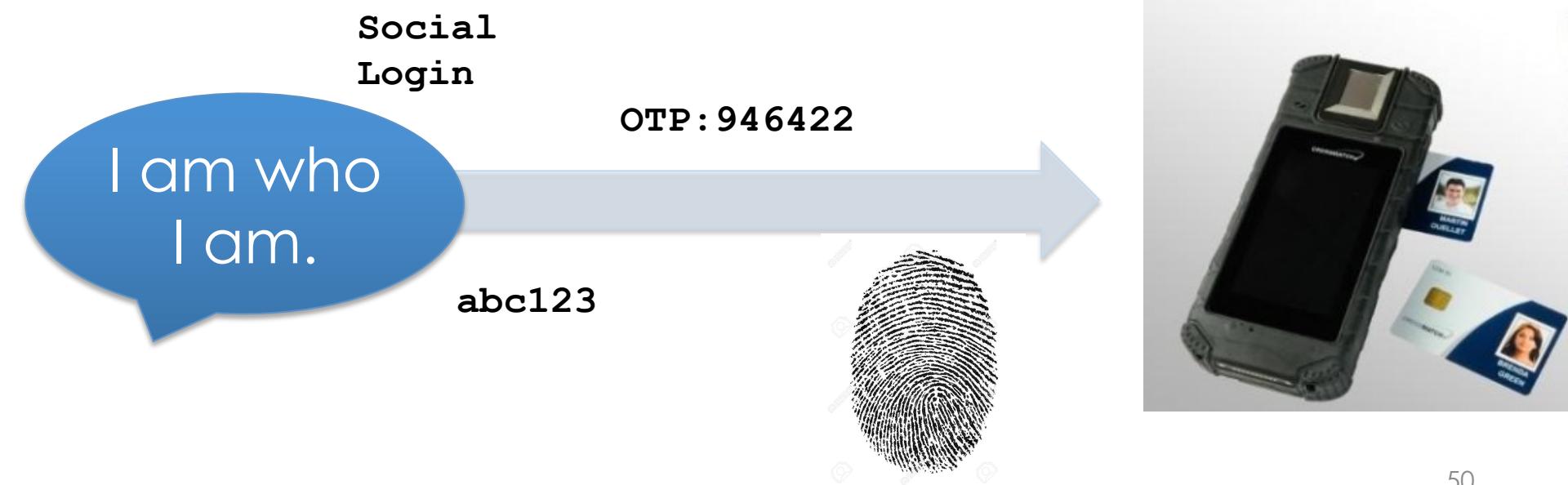




# Authentication: Federation



Do I really know who you  
are saying you are is really  
who you say you are?

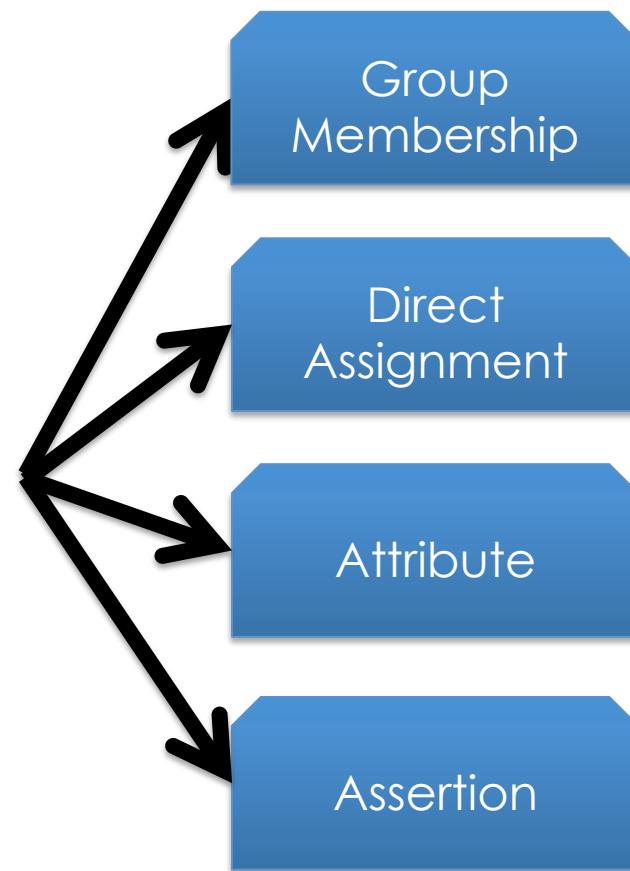


# Authorization

**Authorization** is determining when and what an entity is entitled to do. It is the other half of the access policy.

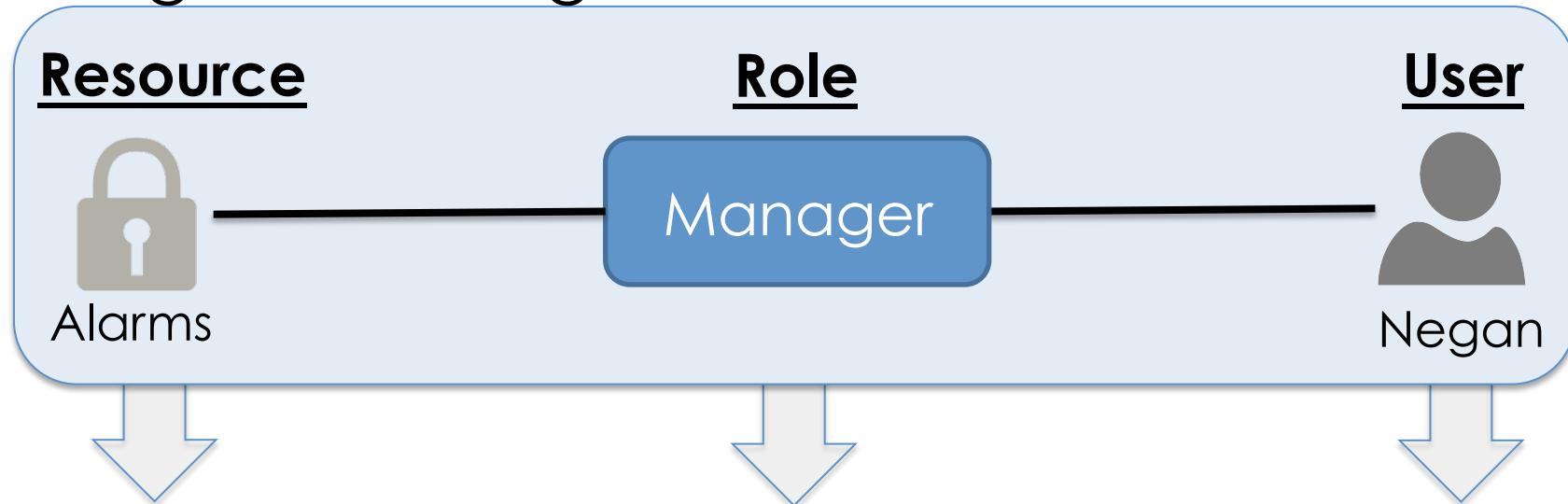
The way authorization decisions are made and applied at runtime are greatly determined by the security model.

Some models are purely policy (code).

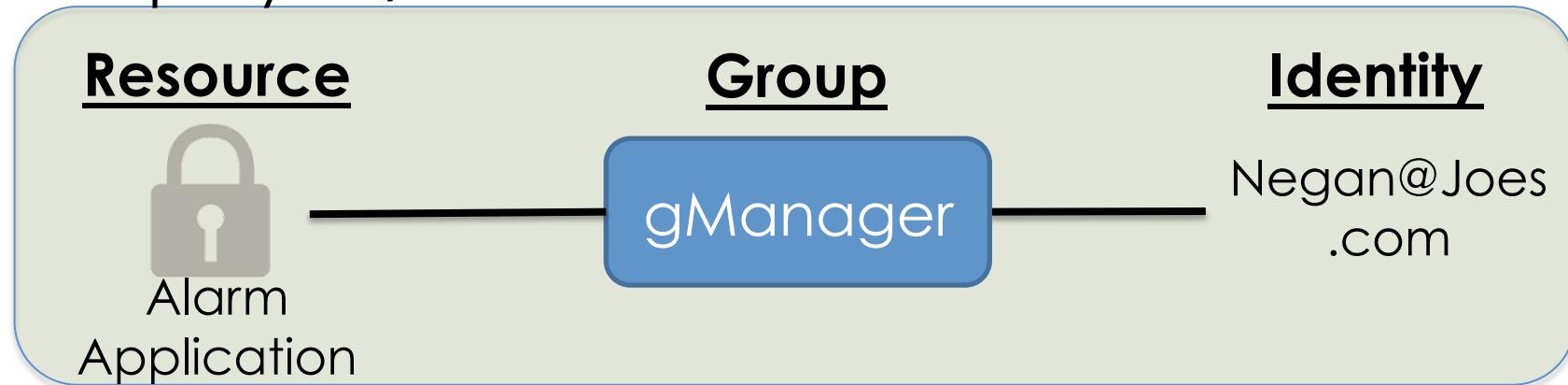


# Access Control: Logical to Runtime

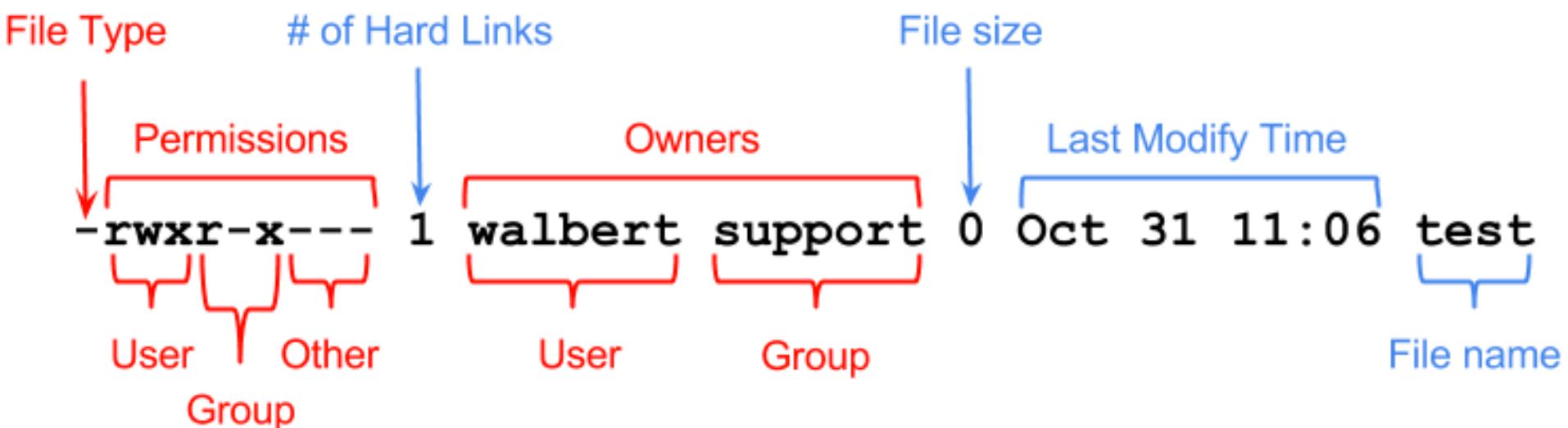
## Logical/Management



## Deployed/Runtime



# Access Control: Linux permission examples



drwxr-xr-x	22	root	root	4096	Apr	14	2015	..
drwxr-xr-x	5	root	root	4096	Apr	8	06:32	backups
drwxr-xr-x	11	root	root	4096	May	21	2015	cache
drwxrwxrwt	2	root	root	4096	Apr	17	2014	crash
drwxr-xr-x	49	root	root	4096	May	21	2015	lib
drwxrwsr-x	2	root	staff	4096	Apr	10	2014	local
lrwxrwxrwx	1	root	root	9	Apr	17	2014	lock ->
drwxrwxr-x	11	root	syslog	4096	Apr	11	06:45	log

## Authorization: AWS Policy

```
{  
    "Version": "2012-10-17",  
    "Statement": [  
        {  
            "Sid": "AddPerm",  
            "Effect": "Allow",  
            "Principal": "*",  
            "Action": ["s3:GetObject"],  
            "Resource": ["arn:aws:s3:::joesbucket/*"]  
        }  
    ]  
}
```

## Authorization: Entitlements - SAML

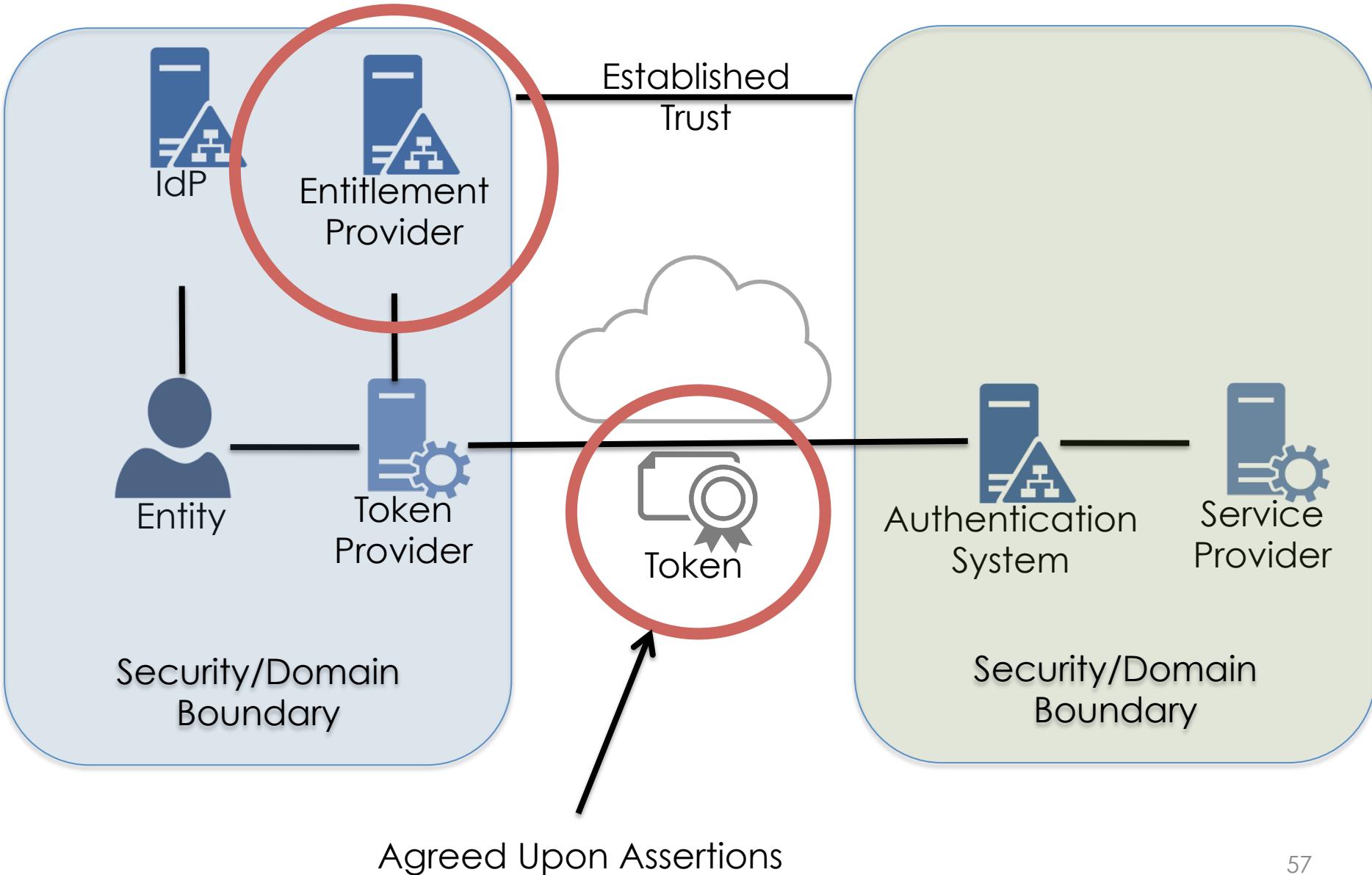
```
saml:AttributeStatement>
  <saml:Attribute Name="User_name">
    <saml:AttributeValue
      xsi:type="xs:anyType">Rick Grimes</
    saml:AttributeValue>
  </saml:Attribute>

  <saml:Attribute Name="user_email">
    <saml:AttributeValue
      xsi:type="xs:anyType">rick@joes.com</
    saml:AttributeValue>
  </saml:Attribute>
</saml:AttributeStatement>
```

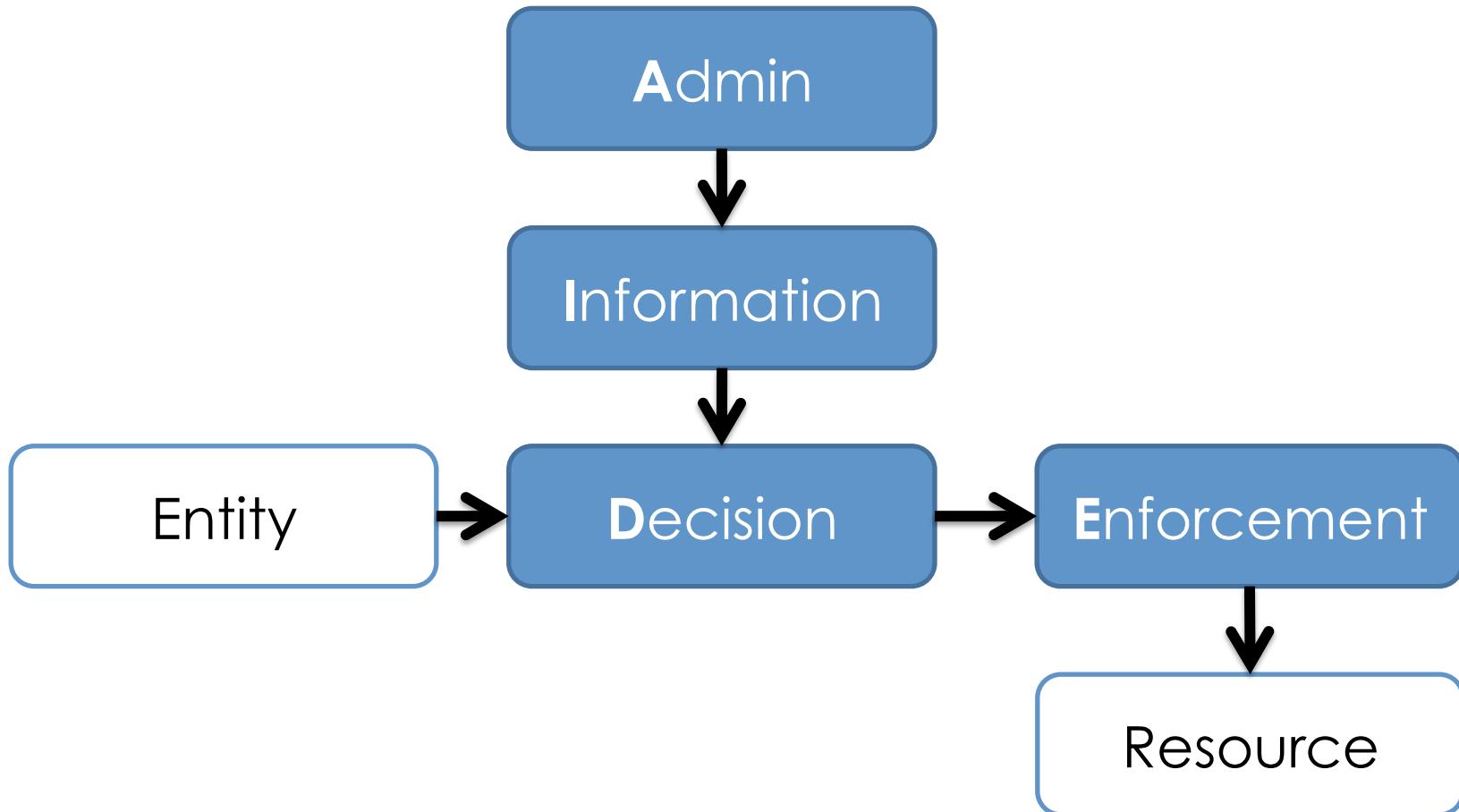
## Authorization: Entitlements – Oauth 2 Token

```
{ "access_token": "ACCESS_TOKEN",
  "token_type": "bearer",
  "expires_in": 259200,
  "refresh_token": "REFRESH_TOKEN",
  "scope": "read",
  "uid": 100101,
  "info": { "name": "Rick Grimes",
            "email": "Rick@joes.com" }
}
```

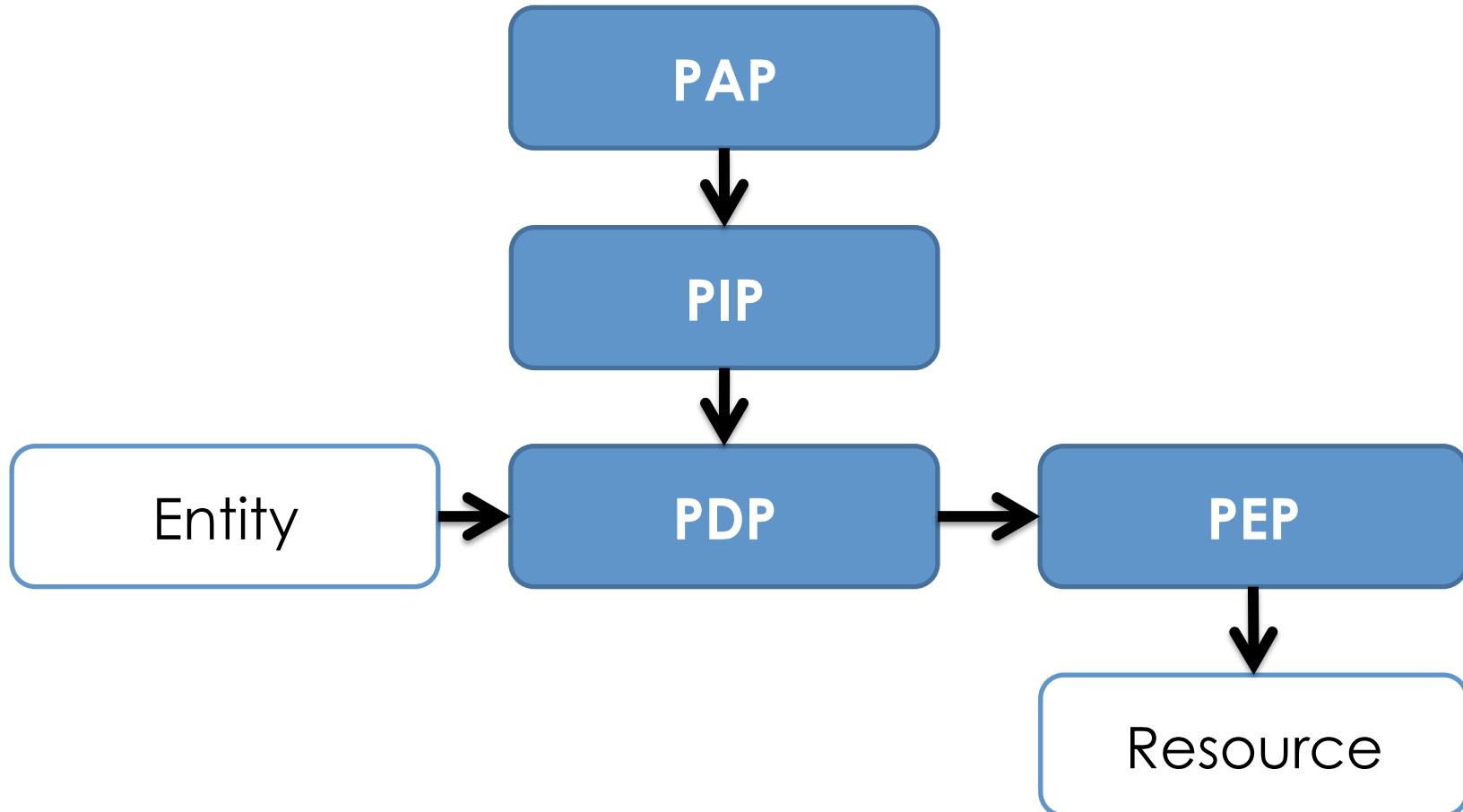
# Authorization: Federation of Entitlements



# Authorization: Points of the Basic Model



# Authorization: Policy Model with P's





# Authorization: All-in-one



PIP

Resource

PDP

PEP

# Authorization: Ticket System/Certificates



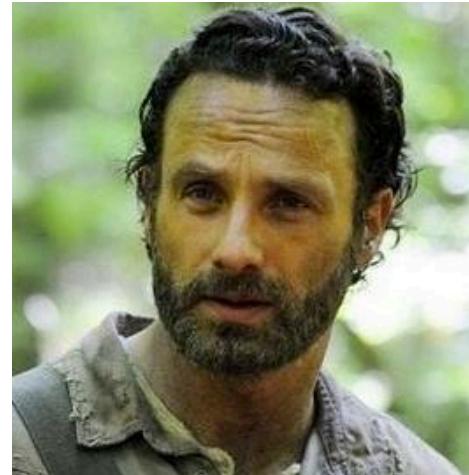
->PIP

PDP

PEP

Resource

# Authorization: Distributed model



PEP

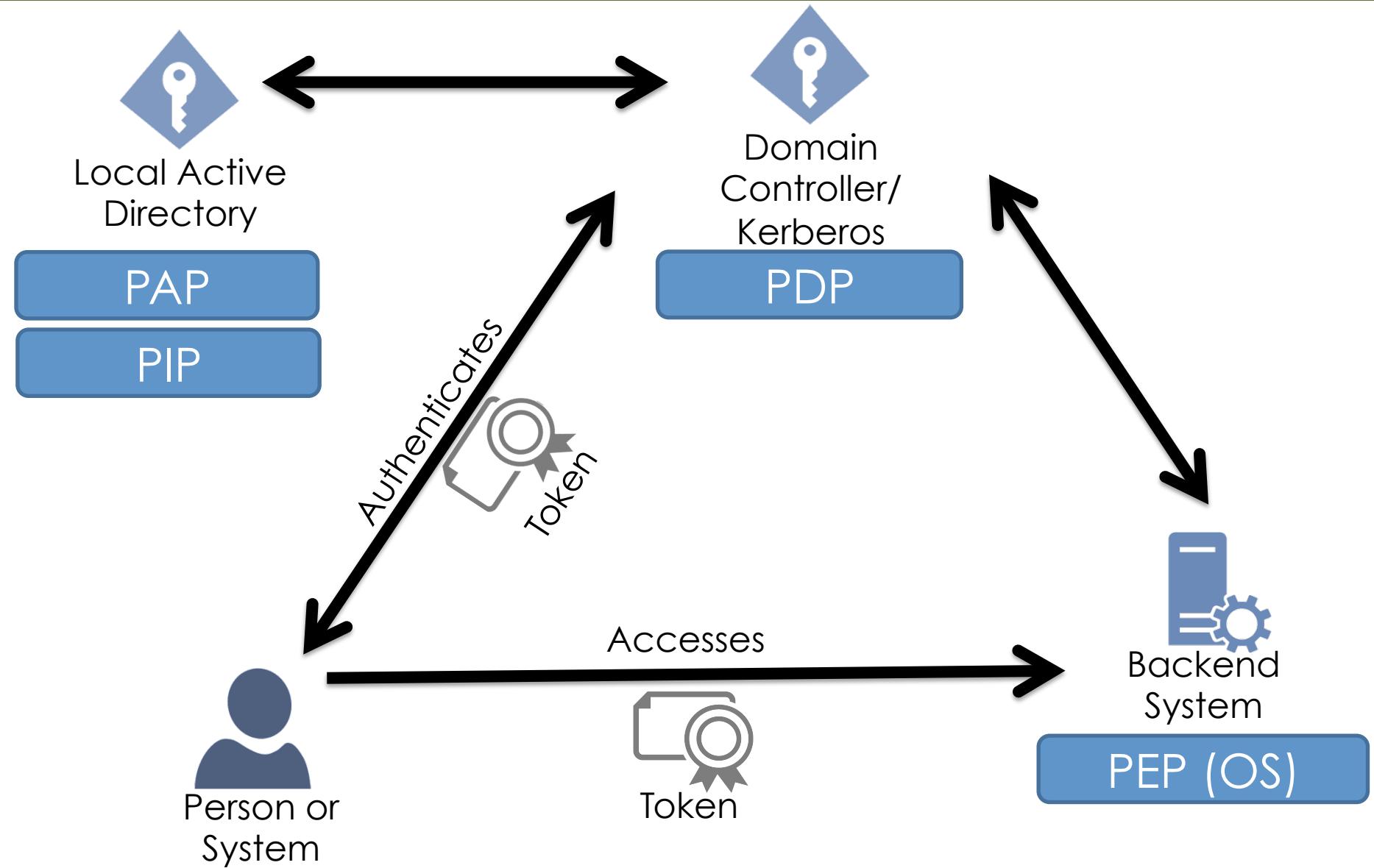
PIP

PDP

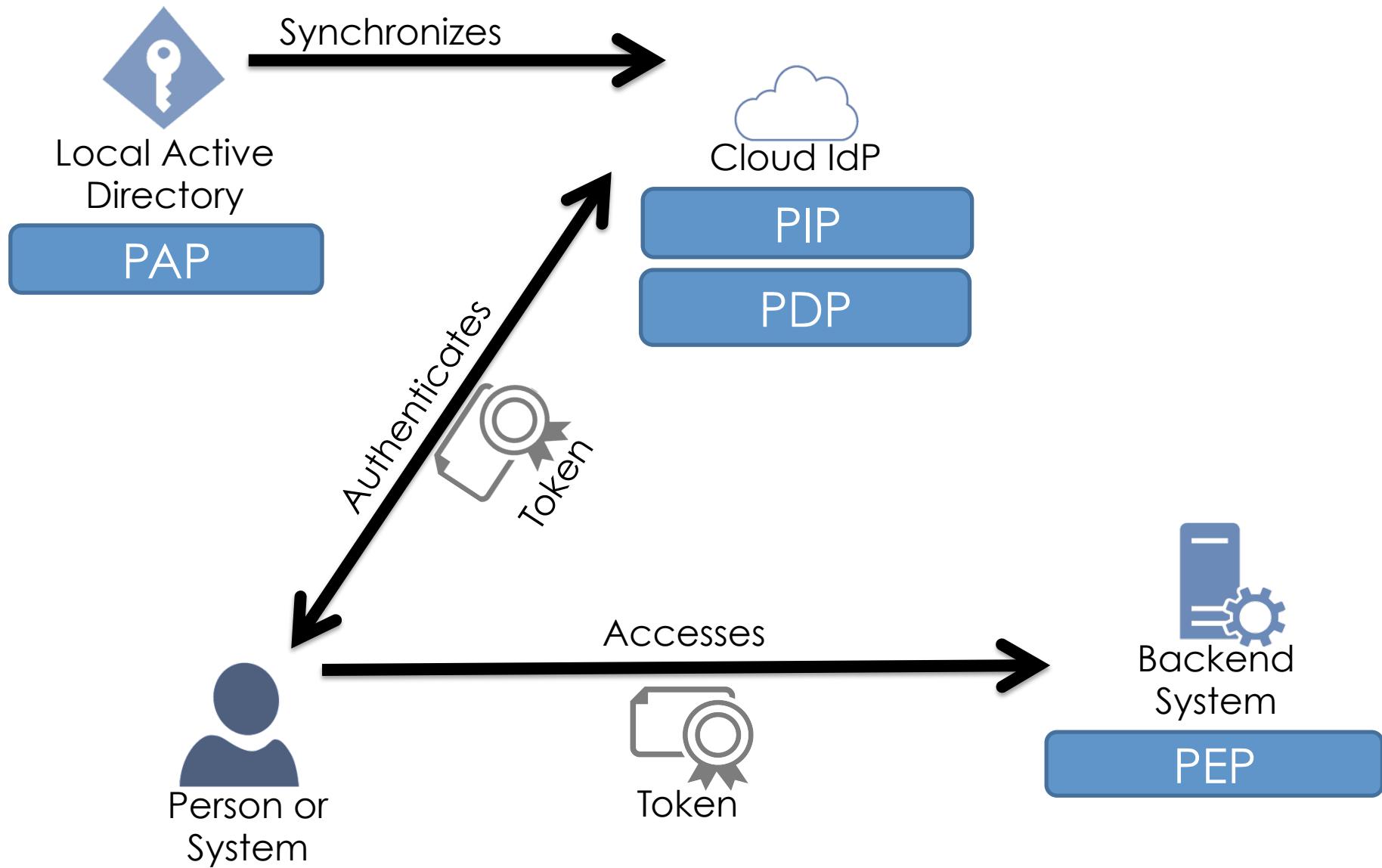


Resource

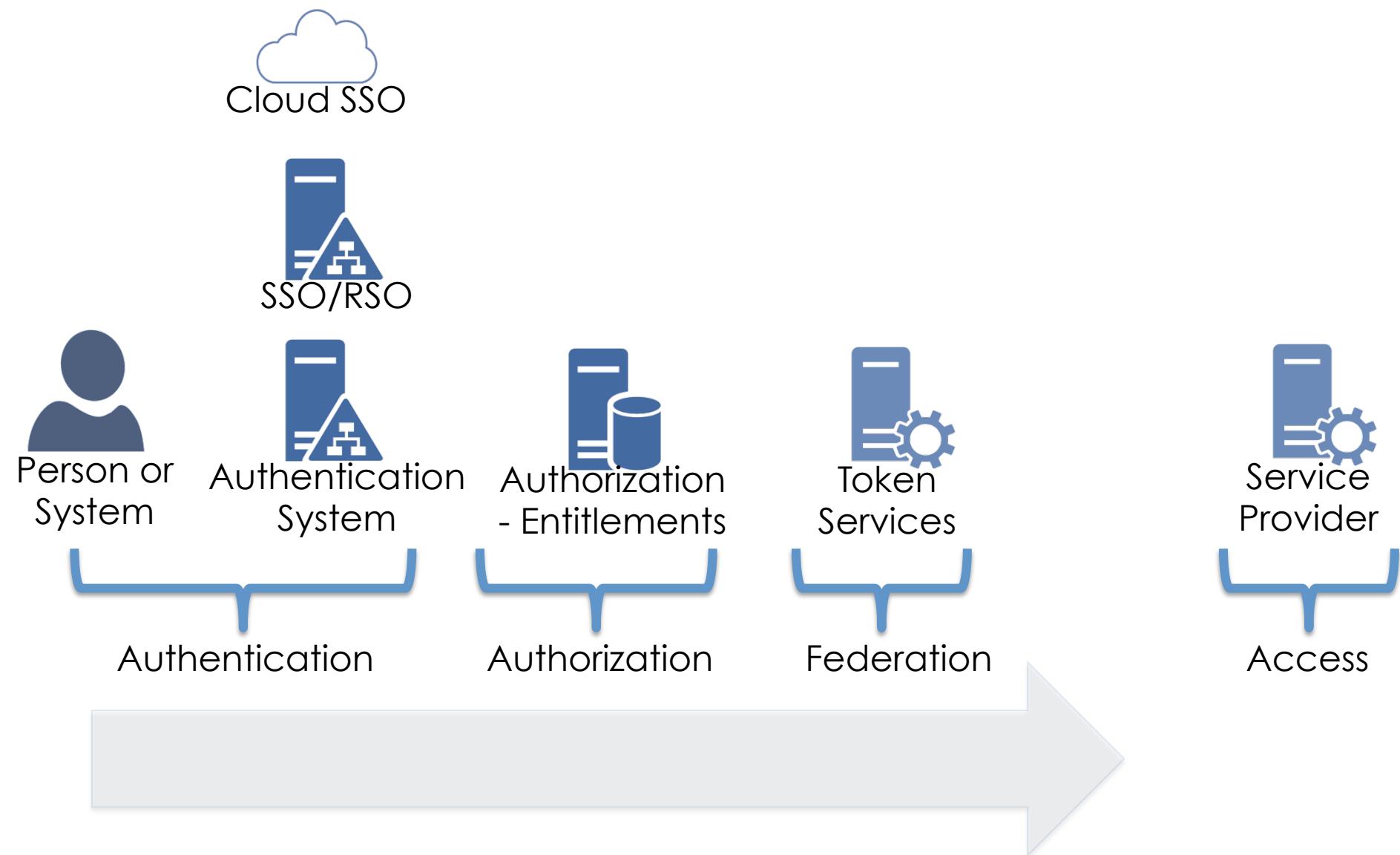
# Authorization: Active Directory/Kerberos



# Authorization: Cloud SSO Model



# Access Control Runtime



# Privileged Access Management (PAM)

**PAM** is the approach, processes, and technology that helps control, audit, and reduce risk when administrative actions.

1. Identify administrative actions
2. Identify roles
3. Separate those from others
4. Monitor and audit actions
5. Temporary passwords
6. Technology
7. Automate to reduce the need
8. Segment operations
  1. Networks
  2. Consoles
  3. Virtualization/VDI

VMWare Administrator  
sudo  
AWS Administrator  
Active Directory Admin  
Network Hardware Admin  
Workday Administrator  
SFDC Administrator

# Intelligence

**Intelligence** is the process of gathering data, analyzing data, and monitoring data in order to increase the level of security, and efficiency in the environment.

1. Log information
2. Monitor and alert
3. Analyze and correlate
4. Audit

Additions to privileged groups  
Creation of admin accounts  
Creation and quick deletion  
Inactive accounts  
Inactive groups  
Correlate network to IAM  
Determine normal actions

# Summary

## Access Management

1. Establish standards
2. Understand your security approach
3. Resources, Entitlements, & Roles
4. Identities and Attributes
5. Use a single directory
6. Repeatable workflows – automate
7. Attestation/Monitoring

## PAM

1. Inventory privileged actions/roles
2. Put administrative controls in place
3. Put technical controls in place
4. Automate, monitor

## Access Control

1. Establish standards
2. Centralize your authentication
3. Try to use Policy-based or Rules-based authorization when possible
4. Treat Federation as a foundational element
5. Tie in Intelligence from the beginning

## Intelligence

1. Centralize your intelligence
2. Integrate intelligence from the beginning
3. Work closely with Network Security
4. Look at Open Source technologies

# IAM Complicated

Why you need to know about IAM

# Thanks!

Secret  
Chipmunk

Ron Parker  
@scmunk  
<http://www.secretchipmunk.com>

