Spencer Colton

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EDUCATION

NORTHWESTERN UNIVERSITY   *Evanston, IL | Expected June 2021*

- ❏ Bachelor of Science in **Computer Science** (GPA: 3.86 / 4.00)
- ❏ **Relevant Courses:** Agile Software Development, Computer Networking, Programming Languages

EXPERIENCE

NORTHWESTERN UNIVERSITY INFORMATION TECHNOLOGY   *Evanston, IL*
LEAD SERVICE DESK ANALYST   *April 2018 - Present*

- ❏ Lead efforts to maintain the 250+ pages of internal resources used by the Northwestern IT Support Center created with HTML, CSS, and JavaScript.
- ❏ Develop two software solutions to increase productivity and enhance the user experience for 50+ employees using JavaScript in conjunction with Node.JS and Express.
- ❏ Manage a group of four employees to make their onboarding more comfortable and to provide them support through informal bi-weekly performance reviews.

ASSOCIATE SERVICE DESK ANALYST   *September 2017 - April 2018*

- ❏ Take calls and respond to emails for IT support from about 10,000 users across Northwestern University ranging from high school seniors to emeritus faculty members in retirement.

PROJECTS

SERIF.NU - COURSE SCHEDULING ASSISTANT   *September 2018 - February 2019*
DEVELOPER

- ❏ Collaborate on an Agile-based team of developers with weekly sprint meetings to create software to help Northwestern students plan their course enrollments more easily.
- ❏ Develop in a mature React/Redux environment.

ASSOCIATED STUDENT GOVERNMENT   *April 2018 - Present*
CHAIR OF TECHNOLOGY

- ❏ Lead a team of 10 students in developing web applications for students to make student life easier or more enjoyable.
- ❏ Maintain relationships with high-level Northwestern administrators to ensure institutional support for student government initiatives.

ACTIVITIES

SPEAK FOR CHANGE   *September 2017 - Present*

- ❏ Perform campus-wide activism around sexual assault awareness and prevention to inform the public about issues of sexual violence through displays and events.
- ❏ Create survivor-centered spaces to discuss experiences of sexual violence and the subsequent healing process by educating each other on how to mitigate the effects of trauma.

SHAPE - SEXUAL HEALTH AND ASSAULT PEER EDUCATORS   *January 2018 - Present*
PRESENTATIONS COMMITTEE MEMBER

- ❏ Present to a wide range of students about supporting survivors of violence, healthy relationships, and rape culture to reduce incidence of sexual violence on campus through interactive facilitations to 350+ students.

SKILLS

Java ◇ Python ◇ HTML ◇ CSS ◇ Rails ◇Agile ◇ React ◇ Express ◇ MySQL ◇ C++ ◇ PHP ◇ Racket