EPOS System Usability Testing

Mitchell McKeown | HNC Software Development | Asmat Ullah

**Instructions**

Access the System with User ID 11223 and Password 12345.

Utilise the System as If you were a cashier and you were dealing with a customer.

Access your statistics through the “Agent Panel” – are they accurate?

Ask to be signed in to the “Manager” menu.

Utilise the System like a store manager – have some item data changed.

Feel free to utilize the CRUD system to delete/update or add users.

Fill out the Usability Questionnaire.

**Questionnaire**

On a scale from easy to hard…

1. How did you find it to log into a user account? Easy Hard
2. How was it to add items to the cart? Easy Hard
3. How was it to access your statistics? Easy Hard
4. How was it traversing the management menu? Easy Hard
5. How was it switching between all EPOS panels? Easy Hard

**Recommendation Response**

Please fill out any recommendations for the system…

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| --- | --- | --- |
| **#** | **Recommendation** | **Reason for Recommendation** |
| #1 |  |  |
| #2 |  |  |
| #3 |  |  |
| #4 |  |  |