If you're like us, you're always looking for ways to capture leads more effectively for your college or university and improve the performance of your digital ad campaigns. Here are some things we've learned about lead generation utilizing Slate request for information forms!

1. Shorten your landing page RFI forms

Speaking from experience, we know the simpler your <u>landing page</u> is, the better it performs. Your prospects simply don't have time to sift through lots of information to get what they're after, so it's best to keep it short when it comes to copy.

The same is true for your request for information (RFI) forms. You don't want to overwhelm your prospects with too many questions upfront and risk turning them off your institution. Therefore, you should keep your RFI forms as short as possible and place them "above the fold"—in the top section that users see first—on your digital landing pages. To prevent coming off as too prying too soon, we recommend including no more than three fields here—like name, birthdate, and email, for example.





The world needs you. Your light, your spark, your commitment to justice.

Since 1841, Manhattanville College has had a longstanding tradition of heiping students change the world From supporting vulnerable children during the Great Depression to being designated as a Hispanic and Minority Serving Institution by the U.S. Department of Education in 2021, we know that making a difference starts with a different kind of education.

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You might say, "That's not enough information!" And you'd be right. But remember, marketing is often about the long game. A prospect's name, birthdate, and email are all you need to place them in a well-tailored and personalized communications funnel—which is exactly what you need if you want to increase engagement and conversion rates!

2. Start using Slate form communications

Slate form communications can streamline your lead capture process while keeping your landing page RFI form as short as possible. By building a second, more robust RFI into your follow-up email, you can:

- Build trust with your prospects by not asking them for sensitive information up front
- Give your prospects a sense of control by asking for additional details but allowing them to decline
- Segment your audiences and personalize future communications around what you learn about them

At this stage, you should explain why your school is asking for additional information and what benefits students will receive in return for sharing it. Also, reassure prospective students that the second RFI form is short and will only take up a little of their time.

Keep your promise by prioritizing Yes/No questions here and in other RFIs.

You've made a big step in your college search, {{sys-first}}! We would like to help you the rest of the way. In order to guide you properly, we need a few more details. Fill out this 1-minute form so we can provide you with specific information.

Thank you for your interest in Manhattanville College, and we cannot wait to connect with you.

Sincerely,

Manhattanville College Admissions

Fill out this 1-minute form!

3. Strategies for success with Slate forms

Using Slate forms this way will help you gradually retrieve info from your prospects while fostering a sense of mutual benefit and trust with potential

students, increasing the likelihood of conversion. Here are some other, more technical things to get you started.

- To effectively track student conversions throughout the funnel, you will need to use reports and sources or UTM parameters that report on performance and conversions for specific groups.
- By appending a Person-GUID, you can pre-populate any information you already have—such as email address, first name, last name, and entry term—to streamline communications for the prospect.
- You should have an <u>Origin Source</u> with two Origin Groups—one for the first and one for the last—to guarantee that as new activities come in, the last source will always be the student's most recent action.
- You can use hidden form fields to add fields that will not change (e.g., student type and entry term if you're only serving to first-year FA23 students).

Remember, by taking these steps now, you will capture necessary data while building strong relationships with your prospective students.

Still have questions? Learn more about Carnegie's <u>Slate</u>

<u>CRM Optimization service</u> or <u>start a conversation</u> with us!

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