

Group 59

Group Report: Group 59

Assignment Group Report

This report is a summary of the Service Desk Assignment Group: Group 59

Group Resolvers: 3

Tickets Received: 44

Tickets Closed: 44

Daily Tickets

Resolved Tickets

Detail Ticket List

number	incident_state	active	reassignment_count	reopen_count	sys_mod_count	made_sla	caller_id
INC0032221	Closed	FALSE	0	0	3	TRUE	Caller 15
INC0032479	Closed	FALSE	0	0	3	TRUE	Caller 23
INC0033736	Closed	FALSE	1	0	10	FALSE	Caller 19
INC0118026	Closed	FALSE	1	0	10	FALSE	Caller 33
INC0016515	Closed	FALSE	1	0	3	TRUE	Caller 16
INC0018140	Closed	FALSE	2	0	9	FALSE	Caller 51
INC0020051	Closed	FALSE	4	1	20	FALSE	Caller 17
INC0020181	Closed	FALSE	1	0	5	TRUE	Caller 39
INC0020265	Closed	FALSE	3	0	9	FALSE	Caller 42
INC0020654	Closed	FALSE	4	0	11	FALSE	Caller 52
INC0020730	Closed	FALSE	0	0	2	TRUE	Caller 69
INC0021518	Closed	FALSE	1	0	8	FALSE	Caller 34
INC0022328	Closed	FALSE	0	0	3	TRUE	Caller 30
INC0000670	Closed	FALSE	1	0	4	TRUE	Caller 41
INC0001100	Closed	FALSE	1	0	3	TRUE	Caller 38
INC0003065	Closed	FALSE	2	1	20	FALSE	Caller 46
INC0004147	Closed	FALSE	2	0	20	FALSE	Caller 42
INC0004362	Closed	FALSE	2	0	6	FALSE	Caller 36
INC0006051	Closed	FALSE	2	0	4	FALSE	Caller 55
INC0006569	Closed	FALSE	1	0	3	FALSE	Caller 30
INC0008708	Closed	FALSE	1	0	5	TRUE	Caller 60
INC0009355	Closed	FALSE	2	0	8	TRUE	Caller 47
INC0009389	Closed	FALSE	1	0	5	TRUE	Caller 15
INC0010507	Closed	FALSE	5	0	18	FALSE	Caller 55
INC0011019	Closed	FALSE	0	0	2	TRUE	Caller 54
INC0011414	Closed	FALSE	4	0	6	FALSE	Caller 12
INC0012508	Closed	FALSE	2	0	6	TRUE	Caller 16

INC0013145	Closed	FALSE	4	0	22	FALSE	Caller 13
INC0013404	Closed	FALSE	2	0	5	TRUE	Caller 14
INC0014100	Closed	FALSE	1	0	8	FALSE	Caller 17
INC0014934	Closed	FALSE	2	0	5	FALSE	Caller 35
INC0025679	Closed	FALSE	5	0	17	FALSE	Caller 33
INC0025742	Closed	FALSE	1	0	4	TRUE	Caller 93
INC0026571	Closed	FALSE	4	0	8	FALSE	Caller 22
INC0028320	Closed	FALSE	1	0	5	TRUE	Caller 45
INC0029129	Closed	FALSE	5	0	11	FALSE	Caller 18
INC0029244	Closed	FALSE	3	0	16	FALSE	Caller 34
INC0030077	Closed	FALSE	6	0	15	TRUE	Caller 17
INC0030109	Closed	FALSE	2	0	6	FALSE	Caller 68
INC0030666	Closed	FALSE	1	0	12	FALSE	Caller 34
INC0031057	Closed	FALSE	1	0	3	TRUE	Caller 99
INC0031438	Closed	FALSE	2	0	11	FALSE	Caller 38
INC0031567	Closed	FALSE	0	0	3	FALSE	Caller 11
INC0031701	Closed	FALSE	3	0	5	TRUE	Caller 35
