

Month	Question	Theme
November	How widely known and used is the globalscot site	Customer Awareness
November	Is there any appetite for forums and direct messaging	Design Input
November	What is users experience of the current site	Usability testing
November	Is there an appetite for case studies on any future site	Design Input
December	What functionality do different user groups want from forums and direct messaging	Design Input
December	Design preferences and feedback on 3 wireframes ie which was preferred and why	Design Input
December	how would you get the information to decide whether to join the network and to know what type of membership to apply for	Design Input
December	Is there an appetite for case studies if so what should they contain , where should they appear on the website and should they be public or register to view	Design Input
January	<i>Staff were used as proxy for the GlobalScot members due to the fact that they deal extensively with questions and problems members have with the website at the moment</i>	<i>Comment</i>
January	Is there enough information the enable you to decide on which type of membership to apply for	Design Input
January	Is there an appetite for case studies if so what should they contain , where should they appear on the website and should they be public or register to view	Design Input
February	Design Review with GlobalScots	Design Input
February	Usability testing with Globalscots	Usability Review
March	How do you currently handle the rejection process	Design input
March	What would you like to see on the staff facing dashboard	Design Input
March	How important is the networking capability on the website for you	Design Input
March	what would you like to see in a networking functionality	Design Input
March	what do you think of forums/ groups/one to one networking	Design Input
April	How easy is it to find members	Member Search / Profiles
April	Do filters work in Member Search	Member Search / Profiles
April	Does List/Map view make sense	Member Search / Profiles
April	Is it clear how to ask for help	Help Request
April	Is the form easyand clear to use	Help Request
April	Does a Globalscot find Help Requests clear and easy	Help Request
April	Do people understand how to message another user	Messaging
April	Do people understand how to start a new chat	Messaging
April	Do people understand how to add people to a chat	Messaging