

MARK DAVE SCOTT

WEBMASTER / WEB DEVELOPER

LOT 6 BLOCK 13, LAPID'S VILLE III, SAPANG MAISAC, MEXICO, PAMPANGA | 09186963517 | SCOTT.MRKDVE@GMAIL.COM

EXPERIENCE

TRANSFORMATIONAL OUTSOURCING, INC.

Mabalacat, Pampanga
2012 – 2019

SENIOR WEB DEVELOPER

My main responsibility was being the company's designated webmaster. I was also the in-house web and graphic designer tasked with creating website mock-ups and marketing campaigns. I also did WordPress coding and SEO implementation. I coordinated tasks among the web development team members. I was also the designated point of contact of clients for various projects through phone and email and I also provided technical support to when necessary.

STREAM GLOBAL SERVICES

Clark Freeport, Pampanga
2010 – 2011

AOL TECHNICAL CONSULTANT

Provided over the phone technical support across AOL's multiple brands and platforms.

SUTHERLAND GLOBAL SERVICES

Clark Freeport, Pampanga
2008 – 2010

MCAFFEE ESCALATION TEAM AGENT

Provided Tier 2 level support to customers and took supervisory calls and escalated cases.

SUTHERLAND GLOBAL SERVICES

Clark Freeport, Pampanga
2007 – 2008

MCAFFEE CUSTOMER SERVICE AND TECH SUPPORT

Provided over the phone customer service and technical support for McAfee's North American customers.

DIGITAL INFOSTRUCTURES

Ayala, Makati
2005

APPRENTICE/ON-THE-JOB TRAINEE

Provided website maintenance and back-end software support along with drafting manuals.

EDUCATION

HOLY ANGEL UNIVERSITY

Angeles City, Pampanga
2018 – Current

MASTER IN INFORMATION TECHNOLOGY

In Progress

ANGELES UNIVERSITY

Angeles City, Pampanga
2000 – 2006

DOUBLE DEGREE PROGRAM

Bachelor of Science in Information Technology

Bachelor of Science in Business Administration, Major in Marketing