

Scott E. Floyd

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Summary

QA Engineer with 5+ years of experience in both manual and automated testing for enterprise web and mobile applications. Proficient in designing robust test strategies, creating and executing automated test scripts using Cypress and Selenium, and supporting CI/CD pipelines. Skilled in API testing with Postman, cross-functional collaboration, and driving continuous improvement in agile teams.

Technical Skills

- **Automation Tools:** Cypress, Selenium, Blazemeter, Postman, Protractor
 - **Languages:** JavaScript, TypeScript, C#, *basic Java, Python (familiar)*
 - **Frameworks/Methods:** Cucumber/Gherkin, Agile/Scrum, CI/CD
 - **DevOps/Cloud:** Azure DevOps, Jenkins, Git, Cloud basics (add specifics if any)
 - **Testing Types:** Regression, E2E, API, Load, Usability, Accessibility
 - **Other Tools:** JIRA, SQL, Figma, Node.js, REST API
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Professional Experience

Quality Experience Analyst

Via Technical at Illumina, Remote

Aug 2022 – May 2024

- Designed and executed manual and automated test cases using Cypress for e-commerce features including cart, form validation, and navigation.
- Performed accessibility and functional testing across web platforms to ensure compliance with W3C and product standards.
- Created detailed test documentation and QA reports for international site variations and Adobe integrations.

- Collaborated with developers and PMs to prioritize and verify fixes, ensuring smooth CI/CD integration.
- Used Postman to validate API requests and responses during frontend/backend integration testing.

QA Automation Developer

Collabera at BASF, Remote

June 2020 – Aug 2022

- Led automated testing initiative using Protractor and Cypress, supporting global cloud-based product.
- Built and maintained API test scripts and contributed to test strategy design for multiple user workflows.
- Participated in code reviews and testing standards across frontend and backend releases.
- Acted as QA lead, identifying key regression cases and edge scenarios in early e-commerce integration.

Cloud App Development Trainee

Collabera at BASF, Remote

Sept 2019 – May 2020

- Developed UIs using TypeScript, C#, Angular, HTML5, and SASS
- Troubleshoot and fixed bugs
- Contributed user stories to improve application UX
- Utilized Git for version control and JIRA for issue tracking

Freelance Web Designer

Independent Contractor

Jan 2017 – Aug 2019

- Contracted with web development companies to build client sites that aligned with brand visions
- Designed logos and digital assets using Adobe Illustrator and Photoshop
- Built and maintained e-commerce sites on WooCommerce and Shopify platforms

Customer Support

Collage.com

Mar 2014 – Jan 2017

- Provided customer support for an e-commerce photo product website
 - Troubleshoot issues and collaborated with developers to resolve them
 - Compiled feedback from quantitative user surveys along with end-user feedback to improve product usability
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Education

- **UX Design Bootcamp**
DevMountain, Remote
- **Front-End Web Development Bootcamp**
Grand Circus, Detroit, MI
- **Master of Library and Information Science**
Wayne State University, Detroit, MI
- **Bachelor of English**
Michigan State University, East Lansing, MI