

# Scott Landes

541-610-8087  
scott.landes@outlook.com

## Objective

I am looking to work in an environment that utilizes my design skills and knowledge of HTML and CSS to help improve the looks and functionality of websites and applications.

## Skills

- Typing Speed - 70+ WPM
- Able to isolate and resolve issues quickly
- Efficient with HTML and CSS
- Efficient with Mac OS X and Windows Computers
- Efficient with Mp3 Players, Smart Phones and Tablets
- Efficient with Excel, Word, Power Point and iWork applications

## Education

### **June 2006 - February 2010      Summit High School**

2855 NW Clearwater Dr, Bend, OR 97703

#### **High School Diploma**

Computer Applications 1&2, College Spanish, Photography

### **August 2016 - Current      Udacity**

#### **Front-End Web Developer Nano Degree**

HTML, CSS, JavaScript, Responsive Design

## Work Experience

### **August 2010 - December 2015**

#### **IBEX Global (541) 647-6646**

501 SW Hill St. Bend Oregon 97702

#### **Technical Support Advisor (Aug 2010 - Oct 2010)**

Provided Technical Support for Mp3 Players, Tablets, Cell Phones, Mac and Windows Computers as well as providing Network solutions. Very proficient with diagnosing hardware issues, removing malware and resolving software issues with Mac OS X.

#### **Senior Technical Support Advisor (Oct 2010 - Dec 2015)**

Acted as a manager to the customers. As a Senior Advisor you are the highest level of technical support you can speak with. Other Job tasks included creating and presenting training materials to other employees as well as some managerial tasks.

### **January 2016 - Current**

#### **G5 Search Marketing Inc. (541) 306-3374**

550 NW Franklin Ave, Suite 200 Bend Oregon 97703

#### **Support Specialist (Jan 2016 - Current)**

Provided detailed Support to high-profile Clients for website maintenance and additions. Tasks included building/designing pages, SEO, domain maintenance, implementing 3rd party JS as well as troubleshooting and diagnosing bugs within our platform.

## References

### **Sean Love - (541) 306-7477**

Co-Worker/Friend  
In The Zone Ink - Screen Printing

### **Justice Davis - (541) 306-9697**

Co-Worker/Friend  
Currently Works at G5 Search Marketing Inc.

### **Kelly Edwards - (626) 502-1551**

Ex-Manager/Supervisor  
Currently is Self-Employed