



# Your Koodo Bill

April 17, 2015



SCOTT MCALLISTER  
Account number: 28192991

Savings  
this month \$6.56

## Account summary – turn over for details

Balance forward from your last bill ..... \$66.67  
This reflects payments of \$0.00

### New charges

Mobile services ..... \$59.50  
Other charges and credits ..... \$1.33  
GST / HST ..... \$7.74

Total new charges ..... \$68.57

**Total due ..... \$135.24**

Did you forget your payment? The balance of \$66.67 from your last bill is overdue and payable now. If a payment has been made, thank you.

## Traveling to the U.S. soon?

Check out our new worry-free U.S. Roaming Add-ons at [koodo.com/travelling](http://koodo.com/travelling). They include unlimited talk & text with lots of data! To add to your account text SAVE to 4545.

GST/HST# 81275 8878 RT0001 QST# 121 164 2781 TQ0001 Koodo is a trade name of TELUS Communications Company

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For payment options, see page 2.



Your account number  
28192991

Bill date  
Apr 17, 2015

Total if received by May 12, 2015  
\$135.24

Payable on receipt

Amount you're paying

\$

SCOTT MCALLISTER  
2379 CENTRAL PARK DR APT 810  
OAKVILLE ON L6H 0E3

Printing this pdf version of the bill will not provide the quality required for processing at a financial institution. Please try paying online or by telephone using your credit card.

L'impression de la facture en format PDF ne sera pas d'une qualité permettant le traitement à une institution financière. Si possible, payez la facture en ligne ou par téléphone à l'aide d'une carte de crédit.

0200128192991500000013524000000066679

April 17, 2015  
SCOTT MCALLISTER  
Account number: 28192991

### Previous charges and payments

Amount due on your last bill (Mar 17)	\$66.67
Payment received	\$0.00

Balance forward from your last bill ..... \$66.67

### Other charges and credits

Late Payment Charge	\$1.33
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Total other charges and credits ..... \$1.33

### Need to make changes to your account?

Manage your account with Self Serve, it's quick and easy! Visit [koodomobile.com/selfserve](http://koodomobile.com/selfserve)

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#### Payment Options

- Online at [koodomobile.com/selfserve](http://koodomobile.com/selfserve)
- Pre-authorized credit card or debit payments
- Through your bank or financial institution
- By mail with a cheque or money order

#### Bills are due upon receipt

- Please allow sufficient time for payments to reach TELUS by the date shown on this bill. Seven business days may be required for payment by mail and three days for bank payments. We will credit payments to your account on the day we receive them.
- Late charges of 2% compounded monthly (26.82% per annum) will be applied if we do not receive payment by the date shown on the bill.

#### Koodo Service Terms

You can find these online at [koodomobile.com/legal](http://koodomobile.com/legal)

Send your payment to:

KOODO MOBILE  
CP 11005 SUCC CENTRE VILLE  
MONTREAL QC H3C 4T5



April 17, 2015  
SCOTT MCALLISTER  
Account number: 28192991



## Mobile services

**SCOTT MCALLISTER**  
**Charges for 613 808-9146**

**Savings  
this month**

**\$6.56**

### Your Koodo Tab

Opening Tab Balance	0.00
Closing Tab Balance	0.00

### Monthly and other charges (Apr 18 to May 17)

CAN SIM-only 2GB Unltd min \$59	\$65.56	
Additional data \$10/500MB		
Data 2GB		
Unlimited SMS and MMS		
No Tab Discount - 10%	- \$6.56	
<b>Total monthly and other charges</b>		<b>\$59.00</b>

### Usage charges

Free airtime refers to non-chargeable minutes that are not part of your included minutes, and may include bonus minutes, evening and weekend calling, \*611 calls. etc.

Long Distance - US / Int'l Phone	\$0.50	
Additional 1:00 (MIN)		
Total used 1:00 (MIN)		
Long Distance - Domestic Phone	\$0.00	
Free 314:00 (MIN)		
Total used 314:00 (MIN)		
Text Msg - Sent	\$0.00	
Total used 48 (Msg)		
Text Msg - Received	\$0.00	
Total used 71 (Msg)		
Data Usage	\$0.00	
Total used 916.791 (MB)		
Picture Messaging - Pictures	\$0.00	
Total used 2 (Pic)		
Local Airtime - Phone (minutes)	\$0.00	
Included 320:00 (MIN)		
Total used 320:00 (MIN)		
<b>Total usage charges</b>		<b>\$0.50</b>

**Total before taxes**..... **\$59.50**

HST-ON \$7.74

**Total for 613 808-9146, with taxes**..... **\$67.24**

April 17, 2015  
 SCOTT MCALLISTER  
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Mobile services (continued)

## Airtime Details for 613 808-9146

	DATE	NUMBER AND PLACE YOU CALLED	WHERE YOU CALLED FROM	MINS: SECS	LOCAL AIRTIME RATE (\$/MIN)	LOCAL AIRTIME CHARGE (\$)	LONG DISTANCE CHARGE (\$)	OTHER CHARGE (\$)	TOTAL (\$)
<b>Call charges</b>									
1	Wed Mar 18 05:15 pm	613 868-0867 OTTAWAHULL ON	TORONTO ON	14:00	-	-	-	-	0.00
2	Wed Mar 18 08:41 pm	506 450-9641 FREDERICTN NB	OAKVILLE ON	20:00	-	-	-	-	0.00
3	Thu Mar 19 03:19 pm	506 450-9641 FREDERICTN NB	TORONTO ON	1:00	-	-	-	-	0.00
4	Thu Mar 19 03:19 pm	203 864-3214 BRIDGEPORT CT	TORONTO ON	1:00	-	-	0.50	-	0.50
5	Thu Mar 19 03:21 pm	506 450-9641 TORONTO ON	INCOMING	10:00	-	-	-	-	0.00
6	Thu Mar 19 06:50 pm	613 808-5765 OAKVILLE ON	INCOMING	1:00	-	-	-	-	0.00
7	Fri Mar 20 05:09 pm	613 868-0867 OTTAWAHULL ON	TORONTO ON	1:00	-	-	-	-	0.00
8	Fri Mar 20 05:16 pm	613 868-0867 TORONTO ON	INCOMING	11:00	-	-	-	-	0.00
9	Sun Mar 22 03:14 pm	613 868-0867 OTTAWAHULL ON	TORONTO ON	2:00	-	-	-	-	0.00
10	Sun Mar 22 04:05 pm	613 868-0867 TORONTO ON	INCOMING	1:00	-	-	-	-	0.00
11	Tue Mar 24 04:12 pm	613 808-0595 OTTAWAHULL ON	TORONTO ON	1:00	-	-	-	-	0.00
12	Tue Mar 24 06:50 pm	613 868-0867 OAKVILLE ON	INCOMING	1:00	-	-	-	-	0.00
13	Tue Mar 24 06:55 pm	506 450-9641 OAKVILLE ON	INCOMING	5:00	-	-	-	-	0.00
14	Tue Mar 24 07:04 pm	506 450-9641 FREDERICTN NB	OAKVILLE ON	1:00	-	-	-	-	0.00
15	Tue Mar 24 07:06 pm	506 450-9641 FREDERICTN NB	OAKVILLE ON	7:00	-	-	-	-	0.00
16	Wed Mar 25 02:52 pm	613 868-0867 TORONTO ON	INCOMING	11:00	-	-	-	-	0.00
17	Wed Mar 25 05:16 pm	613 868-0867 OTTAWAHULL ON	TORONTO ON	8:00	-	-	-	-	0.00
18	Thu Mar 26 05:21 pm	613 868-0867 TORONTO ON	INCOMING	13:00	-	-	-	-	0.00
19	Thu Mar 26 06:11 pm	613 868-0867 OTTAWAHULL ON	OAKVILLE ON	1:00	-	-	-	-	0.00
20	Fri Mar 27 05:15 pm	613 868-0867 OTTAWAHULL ON	TORONTO ON	1:00	-	-	-	-	0.00
21	Fri Mar 27 05:17 pm	506 450-9641 TORONTO ON	INCOMING	16:00	-	-	-	-	0.00
22	Fri Mar 27 06:16 pm	613 868-0867 OTTAWAHULL ON	CLARKSON ON	7:00	-	-	-	-	0.00
23	Sat Mar 28 09:37 pm	506 449-9275 FREDERICTN NB	OAKVILLE ON	2:00	-	-	-	-	0.00
24	Sun Mar 29 01:11 pm	613 868-0867 OTTAWAHULL ON	OAKVILLE ON	2:00	-	-	-	-	0.00
25	Sun Mar 29 02:05 pm	613 868-0867 OTTAWAHULL ON	TORONTO ON	2:00	-	-	-	-	0.00
26	Sun Mar 29 02:06 pm	613 868-0867 OTTAWAHULL ON	TORONTO ON	1:00	-	-	-	-	0.00
27	Sun Mar 29 02:07 pm	506 449-9275 FREDERICTN NB	TORONTO ON	2:00	-	-	-	-	0.00
28	Sun Mar 29 02:09 pm	613 868-0867 OTTAWAHULL ON	TORONTO ON	1:00	-	-	-	-	0.00
29	Sun Mar 29 04:18 pm	506 449-9275 FREDERICTN NB	OAKVILLE ON	30:00	-	-	-	-	0.00
30	Sun Mar 29 07:54 pm	613 868-0458 OTTAWAHULL ON	OAKVILLE ON	29:00	-	-	-	-	0.00
31	Mon Mar 30 06:09 pm	613 868-0867 OTTAWAHULL ON	OAKVILLE ON	1:00	-	-	-	-	0.00
32	Mon Mar 30 06:15 pm	613 868-0867 OAKVILLE ON	INCOMING	1:00	-	-	-	-	0.00
33	Mon Mar 30 07:35 pm	506 450-9641 OAKVILLE ON	INCOMING	6:00	-	-	-	-	0.00
34	Tue Mar 31 04:39 pm	613 868-0867 TORONTO ON	INCOMING	2:00	-	-	-	-	0.00
35	Wed Apr 1 03:33 pm	613 868-0867 OTTAWAHULL ON	TORONTO ON	5:00	-	-	-	-	0.00
36	Wed Apr 1 05:22 pm	613 868-0867 OTTAWAHULL ON	TORONTO ON	5:00	-	-	-	-	0.00
37	Sun Apr 5 09:21 pm	506 450-9641 FREDERICTN NB	OAKVILLE ON	1:00	-	-	-	-	0.00
38	Mon Apr 6 05:19 pm	506 450-9641 FREDERICTN NB	TORONTO ON	14:00	-	-	-	-	0.00
39	Tue Apr 7 01:01 pm	613 868-0867 OTTAWAHULL ON	TORONTO ON	4:00	-	-	-	-	0.00
40	Tue Apr 7 05:16 pm	613 868-0867 OTTAWAHULL ON	TORONTO ON	1:00	-	-	-	-	0.00

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April 17, 2015  
SCOTT MCALLISTER  
Account number: 28192991



Mobile services (continued)

SCOTT MCALLISTER (continued)  
Charges for 613 808-9146

#### Airtime Details for 613 808-9146

					MINS: SECS	LOCAL AIRTIME RATE (\$/MIN)	LOCAL AIRTIME CHARGE (\$)	LONG DISTANCE CHARGE (\$)	OTHER CHARGE (\$)	TOTAL (\$)
DATE	NUMBER AND PLACE YOU CALLED		WHERE YOU CALLED FROM							
Call charges										
41	Tue Apr 7 05:22 pm	613 868-0867	TORONTO ON	INCOMING	9:00	-	-	-	-	0.00
42	Wed Apr 8 05:16 pm	613 868-0867	OTTAWAHULL ON	TORONTO ON	8:00	-	-	-	-	0.00
43	Wed Apr 8 08:13 pm	506 450-9641	FREDERICTN NB	OAKVILLE ON	12:00	-	-	-	-	0.00
44	Thu Apr 9 05:35 pm	506 450-9641	FREDERICTN NB	TORONTO ON	4:00	-	-	-	-	0.00
45	Fri Apr 10 08:25 am	613 868-0867	TORONTO ON	INCOMING	2:00	-	-	-	-	0.00
46	Fri Apr 10 05:55 pm	613 868-0867	MISSISSAUG ON	INCOMING	4:00	-	-	-	-	0.00
47	Sun Apr 12 02:20 pm	613 230-6434	OTTAWAHULL ON	BECKWITH ON	5:00	-	-	-	-	0.00
48	Tue Apr 14 10:48 am	613 868-0867	TORONTO ON	INCOMING	5:00	-	-	-	-	0.00
49	Tue Apr 14 05:16 pm	613 868-0867	OTTAWAHULL ON	TORONTO ON	5:00	-	-	-	-	0.00
50	Tue Apr 14 05:21 pm	613 868-0867	OTTAWAHULL ON	TORONTO ON	1:00	-	-	-	-	0.00
51	Tue Apr 14 05:21 pm	613 868-0867	OTTAWAHULL ON	TORONTO ON	2:00	-	-	-	-	0.00
52	Tue Apr 14 09:21 pm	613 868-0867	OTTAWAHULL ON	OAKVILLE ON	1:00	-	-	-	-	0.00
53	Wed Apr 15 09:25 am	613 868-0867	TORONTO ON	INCOMING	3:00	-	-	-	-	0.00
54	Thu Apr 16 05:05 pm	613 868-0867	OTTAWAHULL ON	TORONTO ON	1:00	-	-	-	-	0.00
55	Thu Apr 16 05:11 pm	613 868-0867	OTTAWAHULL ON	TORONTO ON	1:00	-	-	-	-	0.00
56	Thu Apr 16 08:10 pm	506 450-9641	OAKVILLE ON	INCOMING	14:00	-	-	-	-	0.00
TOTAL							\$0.00	\$0.50	\$0.00	\$0.50

Items returned unpaid for any reason, including insufficient funds, are subject to a \$25.00 administration charge.

Services suspended for non-payment are subject to a reconnection fee.

Security deposits are not shown on your bill.

The following charges apply if you choose to call Customer Service:

Mobile phone change or upgrade \$25\*

Mobile phone number change \$25\*

Rate plan or add-on change \$10\*

User name change or ownership transfer \$25

\* All of these services are also available online for free. Visit [koodomobile.com/selfservefaqs](http://koodomobile.com/selfservefaqs) to register.

\*Credit/CR includes an amount on account of GST/HST, QST, and PST (based on the taxes levied in the Province of supply).

#### Questions? We can help!

Do you have a complaint regarding your telecommunications services? If so, call us at 1-866-995-6636. If we can't resolve your complaint, the independent Commissioner for Complaints for Telecommunications Services (CCTS) may be able to assist you: [www.ccts-cprst.ca](http://www.ccts-cprst.ca) or 1-888-221-1687.

#### Wireless Code of Conduct

The CRTC Wireless Code of Conduct came into effect on December 2, 2013. To learn more about your rights as a wireless consumer, please visit [koodomobile.com/CRTCwirelesscode](http://koodomobile.com/CRTCwirelesscode)

#### Koodo Community

Got Questions? Get answers fast on the Koodo Community. Visit <http://Koodo.com/ask>

