Scott Cook Software Engineer github.com/ScottMCook Portland, OR 971-401-4008 scott.madison.cook@gmail.com

## Skills

Languages and frameworks: JavaScript, HTML, CSS, React, Lightning Web Components, SQL, Apex

**Test driven development**: Jest unit testing, git, testing for accessibility

Agile: Jira, scrum processes, software documentation and release cycles

# Work experience

#### **Software Engineer**, Certinia (FinancialForce)

May 2021 — May 2023

- Created reusable Salesforce component library for ERP Cloud, Professional Service Cloud, and Customer Success Cloud products
- Redesigned internal UI site with Netlify, React, TypeScript, and Tailwind to showcase innovative components
- Coded with accessibility upstream as a priority, resulting in more inclusive and user-friendly applications
- Documented a code recipe library, providing clear guidelines for developers to implement best practices and streamline development processes

## Frontend Developer, 7Summits (an IBM Company)

Oct 2020 — May 2021

- Designed and constructed customized Salesforce Communities to meet client needs
- Demonstrated strong soft skills during presentations and client interactions, effectively communicating project progress and addressing inquiries
- Proficiently executed backend data fetching using Apex and SOQL to retrieve critical information and support project requirements

# Senior Software Engineer, IQVIA

July 2018 — April 2020

- Constructed a cross-product UI design system library using Material UI React, Salesforce
  Lightning web components, and a CSS utility library, ensuring consistent and efficient design
  implementation across multiple products
- Decreased average user cognitive friction and improved user performance with a large-scale custom reporting application

- Efficiently managed and deployed npm packages, streamlining codebase accessibility, resulting in a more organized and productive development environment
- Authored and delivered a monthly custom HTML newsletter improving team cohesion

### Tech Producer, Opus Agency

August 2017 — July 2018

- Built event registration sites to streamline and improve the attendee's user experience
- Developed autonomous event reporting for clients on Cvent, proprietary system with SQL queries, and Salesforce
- Frequently recognized for writing readable documentation for non-technical staff

#### Frontend Developer, UpSellit

August 2015 — May 2017

- Increased conversion rates by 15% through the development of custom HTML emails
- Programmed personalized ads that contributed to increased organic sales
- Evangelized managing code with git, GitHub, and Slack improving communication efficiency and code quality

### Certificates and courses

React Development, General Assembly

January 2019

Frontend Developer Path, TeamTreehouse.com

June 2015 — August 2015