

Scott Bui

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WORK EXPERIENCE

Freelance Web Development

Philadelphia, PA

Full-Stack Developer

Sep 2022 - Current

- Innovatively design high-level prototypes within Figma, providing clients with a visual journey through their website's future UX/UI before development.
- Craft responsive websites optimized for various device types, ensuring seamless user experiences across mobile, tablet, and desktop platforms.
- Utilize React.js and its Virtual DOM to engineer component-based code, prioritizing user-centric design and functionality.

Tokio Marine North America Services

Bala Cynwyd, PA

Desktop Support Analyst II

May 2019 - Sep 2022

- Delivered comprehensive IT support to a diverse workforce of over 1,500 employees, spanning TMNAS and Philadelphia Insurance, ensuring seamless operations.
- Managed the IT ticketing system and upheld stringent standards leveraging ServiceNow, ensuring efficient issue resolution and documentation.
- Safeguarded critical client data through meticulous backup protocols, facilitating smooth data migration to new hardware.
- Implemented rigorous security measures including patch application, updates, and configurations on newly imaged machines, fortifying network integrity.

PROJECT EXPERIENCE

scottbui.dev

Personal Website

Full-Stack Developer

- Engineered a cutting-edge website utilizing React.js, coupled with sleek styling achieved through Tailwind CSS.
- Successfully replicated the aesthetics and functionality of a preferred website, surpassing design and development goals.
- Implemented a robust, modular, and reusable component-based architecture in React.

EDUCATION

Drexel University

Philadelphia, PA

Bachelor of Science in Computing and Security Technology

SKILLS

Technical Skills: JavaScript, TypeScript, React.js, Next.js, HTML, Tailwind CSS

Operations and IT Support: Technical Support, IT Hardware Support, ServiceNow, Software Installations, Remote Support, Customer Service, Active Directory, Windows OS, PC Imaging, Troubleshooting