

Scott Bui

Philadelphia, PA

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PROJECT

Skyegee.eth | Personal Project

UI Designer / Front-End Developer

August 2023 - September 2023

- Technologies used: Next.js, TailwindCSS, HTML, Javascript, Figma
- Built a mobile responsive website from conception, starting with a Figma Design and then building with Next.js and TailwindCSS.

WORK EXPERIENCE

Tokio Marine North America Services

Desktop Support Analyst II

Bala Cynwyd, PA

May 2019 - September 2022

- Provided IT support to over 1,500 non-technical employees of TMNAS and Philadelphia Insurance.
- Created backups for client's data to ensure data migration to new hardware was successful.
- Utilized Active Directory to manage user permissions based on job roles and responsibilities.
- Applied security patches, updates, and configurations on newly imaged machines before deployment.

SPS Technologies

Network Technician Intern

Jenkintown, PA

September 2017 - March 2018

- Created instructional and technical documentation for newly integrated applications.
- Upgraded and installed security software on critical servers to ensure latest security patches.
- Utilized System Center Configuration Manager to generate security reports for analysis.

Tokio Marine North America Services

Desktop Support Analyst II

Bala Cynwyd, PA

May 2019 - September 2022

- Utilized System Center Configuration Manager to push updated software to end-users devices.
- Collaborated with various internal teams in order to resolve end-user technical issues.
- Updated end-user machines to the latest Operating System to ensure latest security patches and features.
- Ensured all machine upgrades were properly configured and tested for optimal security.

EDUCATION

Drexel University

Bachelor of Science in Computing and Security Technology

Philadelphia, PA

TECHNICAL SKILLS

HTML

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C++

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CSS

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Python

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JavaScript

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MySQL

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React

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