# Scott Bui

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#### **PROJECT**

## **Skyegee.eth | Personal Project**

UI Designer / Front-End Developer

August 2023 - September 2023

- Technologies used: Next.js, TailwindCSS, HTML, Javascript, Figma
- Built a mobile responsive website from conception, starting with a Figma Design and then building with Next.js and TailwindCSS.

### WORK EXPERIENCE

## **Tokio Marine North America Services**

Desktop Support Analyst II

Bala Cynwyd, PA

May 2019 - September 2022

- Provided IT support to over 1,500 non-technical employees of TMNAS and Philadelphia Insurance.
- Created backups for client's data to ensure data migration to new hardware was successful.
- Utilized Active Directory to manage user permissions based on job roles and responsibilities.
- Applied security patches, updates, and configurations on newly imaged machines before deployment.

## **SPS Technologies**

Network Technician Intern

Jenkintown, PA

September 2017 - March 2018

- Created instructional and technical documentation for newly integrated applications.
- Upgraded and installed security software on critical servers to ensure latest security patches.
- Utilized System Center Configuration Manager to generate security reports for analysis.

## Tokio Marine North America Services Desktop Support Intern

Bala Cynwyd, PA

September 2015 - March 2017

- Utilized System Center Configuration Manager to push updated software to end-users devices.
- Collaborated with various internal teams in order to resolve end-user technical issues.
- Updated end-user machines to the latest Operating System to ensure latest security patches and features.
- Ensured all machine upgrades were properly configured and tested for optimal security.

## **EDUCATION**

Drexel University

Bachelor of Science in Computing and Security Technology

Philadelphia, PA

#### TECHNICAL SKILLS

HTML	C++	
CSS	Python	
JavaScript	MySQL	
React		