



## T3: Think Team Time

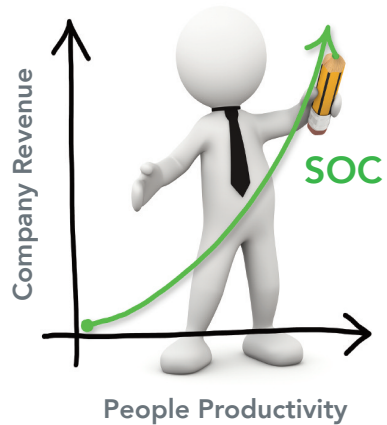
Encourage our team members to reach out and help one another



### What is SOC

Standards Of Care is a internal, defined performance expectations and training program that will increase our growth rate by improving our service levels.

The Standards Of Care program will create passion around service levels to be faster and better in areas that our customers notice and that drive our growth.



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In the coming months be on the look out for other (SOC) communications to help us know what the standards are, how to utilize them, and how they are impacting our key results.

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Visit [www.eecoonline.com/soc](http://www.eecoonline.com/soc) to review previously sent Standards Of Care communication.