

Getting It All Right





What does the **Perfect Order** feel like?

A perfect order is entered correctly into the system, delivered to the right customer, at the right time, with the right product, with the right quantity, in the right condition, and is correctly invoiced so that the customer's payment is processed promptly.

In the coming months be on the look out for other (SOC) communications to help us know what the standards are, how to utilize them, and how they are impacting our key results.

Visit **www.eecoonline.com/soc** to review previously sent Standards Of Care communication.