

To the Zoho Support Leadership,

Recently, I subscribed to your CRM product for my business. Impressed by its features and implementation, I decided that I can help your customers interact with the product, help communicate its versatility, and offer suggestions to make the product better.

I got my start in computer technology fixing Desktop and Laptop Computers. Over the years, I provided Systems Administration and Customer Support for business technology with Sonic.com here in Novato, California. My passion is in designing customer issue tracking systems and report templates that create a sense of professionalism in all customer interactions. I am constantly staying up to date with the latest technologies, online and offline.

If you're interested in providing a map to the feature-rich parts of your application, reach out to me.

Thank you for your time,
Scott Larson - The Troubleshooter