Communication Protocols and Internet Architectures

Harvard University

Lecture #9

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ALIGHLSOD1701

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Lecture Agenda

- Course Logistics
- Q&A and Topics from Last Week
- Suggestions for Studying for the Exam
- Domain Name System (DNS)
- Application Layer Protocols
- Email Protocols (SMTP) and Architecture (part 1)
- One Minute Wrap-Up

Course Logistics

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Course Logistics

- The solutions to homework #3 have been posted. Please make sure to review them before the midterm.
- MIDTERM EXAM Please make sure to read all of the logistics and administrative information about the midterm that is in the weekly course information sheet. Please contact a TA or the instructor if you have any questions.
- The section meetings held right before the midterm will include a review for the exam.
- Please submit a one minute wrap-up each week. Thank You!

Q&A Topics from Last Week



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Connection Management

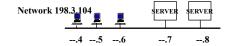
Application Layer Connection Management

Network 198.3.104 Server Serve

- How does a system keep track of all of its application layer connections?
- Can we see the details of these connections?

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Connection Management Table



(Connection ID #	Protocol (TCP/UDP)	Local IP	Remote IP	Local Port	Remote Port

netstat -an

```
140.247.30.107.80
                       24.60.123.123.1518
                                           ESTABLISHED
tcp
    140.247.30.107.23
                       24.60.234.234.2055
                                           ESTABLISHED
tcp
tcp
    140.247.30.107.25
                       24.60.222.221.2006
                                           ESTABLISHED
    140.247.30.107.110 134.174.111.222.1186 FIN_WAIT_2
tcp
    140.247.30.107.143 134.174.123.213.1682 ESTABLISHED
tcp
    140.247.30.107.80
                      134.174.212.121.1683 ESTABLISHED
tcp
    140.247.30.107.22
                       24.60.33.22.1516
                                         TIME WAIT
tcp
    *.80
                               LISTEN
tcp
                                LISTEN
tcp
    *.443
tcp *.22
                               LISTEN
tcp.....
```

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Network Address Translation (NAT)

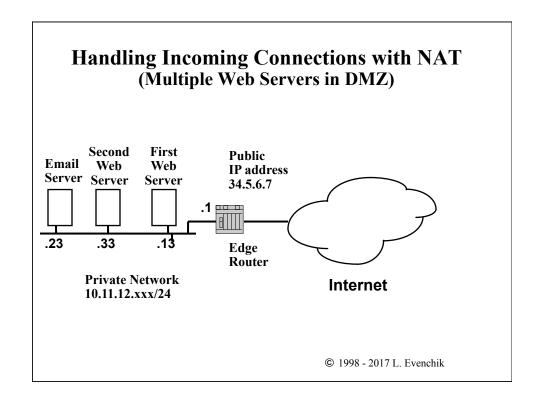
Network Address Translation (NAT)

- NAT functionality maps between private addresses and public addresses using various mechanisms.
 Remember that private means a non-routable address within the Internet
- NAT breaks the Internet's end-to-end model.
- NAT functionality can be standalone or implemented in routers, proxies, application layer gateways (ALG), firewalls, SBC, etc.
- Operational details vary by the type of protocol (ICMP, UDP, TCP) as well as type of application layer protocol (email, HTTP, FTP, peer-to-peer, SIP, H.323, mapping, voice and video)
- How do you create and manage the table in the NAT that keeps track of connections? This is what we need to understand.

Network Address Translation (NAT)

- 1-to-1 address mapping
- · Many-to-many address mapping
- Network Address and Port mapping, called NAPT or PAT

Simplified NAPT/PAT Table in Firewall Protocol Private Source IP Address Port Source Port Source Port Foreign IP Address Port



NAT - Outstanding Issues (1 of 2)

- NAT breaks the Internet's end-to-end connection model. How and why this happened and its importance is still discussed and debated. The same questions are now being asked about IPv6.
- As we will learn later in the term there is a significant problem with embedded addresses at the application layer as used in SIP and VoIP. Note though that this is not a new problem since it was an issue with FTP, which is over 40 years old.)
- There are issues with IPSec and other end-to-end security mechanisms.
- There is a problem of managing incoming connections of any type as well as long term UDP connections. Lets think about this.

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NAT - Outstanding Issues (2 of 2)

- Network management and debugging is much more difficult with NAT (as you would expect.)
- NAT is NOT a solution to network security! It just provides some address obscurity.
- Regardless, NAT is as common as the home router.
- NAT is also being used as part of the transition to IPv6.

Some Questions related to NAT

- What behavior do your users see if the edge router crashes? How does it depend on the protocol, HTTP versus SSH for example?
- What happens if UDP or TCP is not used, such as with ICMP?
- What about protocols such as VoIP (SIP) that open multiple connections, or require an inbound connection?
- How should we support inbound connections to systems such as a web server? What happens if you want to support more than one web server?
- What happens when there are two levels of NAT? This is now very common with wireless networks.

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STUN, TURN and ICE

Quick Definition of STUN, TURN and ICE

- STUN protocol used by a client to determine the presence and type of NAT
- TURN protocol for working with a media relay which is typically located on the public Internet. (We'll cover this later when we talk about SIP and VoIP.)
- ICE protocol and technique for dealing with and managing NAT traversal in protocols such as SIP (for VoIP) that use the offer/answer model. We'll cover this later when we talk about SIP and VoIP.

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Suggestions for Studying for the Exam

Suggestions for Studying for the Exam (1) (Applies to both the midterm and final.)

- Concentrate on the theories, framework, building blocks, tools, design tradeoffs, etc. that are needed to understand the course material.
- It is important to be able to apply what you have learned to a protocol design, a question on network architecture or a debugging situation.
- Your approach to answering a question is important. Make sure to state any important assumptions that you make that are not obvious.
- If the topic was discussed in lecture or on the homework then it means that we believe it very important and something you should understand.

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Suggestions for Studying for the Exam (2) (Applies to both the midterm and final.)

- The assigned readings (textbook, RFCs and articles) provide the needed background for the topics we have discussed, but provide more detail than needed for the exam.
- You should understand ethernet, IP, UDP and TCP very well, including the various header field and what they do. However, except for ethernet, the detailed layout of the header is less important.
- Do I need to know the hex value for probably not.
- A good way to study is to review each lecture and write down the most important topics that were discussed that week. Do the same for articles. RFCs, and the homework.

Studying for the Exam (3)

- Basic theories, technology and definitions
 - Protocol layering, encapsulation, muxing, packet switching, packet loss, etc.
- Tools
 - Time sequence diagrams, State diagrams, 5-tuple, etc.
- Protocol Framework
 - SP3 framework, protocol functionality such as error detection versus error correction, etc.
- Architectures and topology
 - Bus, pt2pt, ring, star, mesh, etc.
- Building blocks
 - Switches, routers, NAT, etc.
- Protocols
- Design tradeoffs and performance issues

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Domain Name System (DNS)



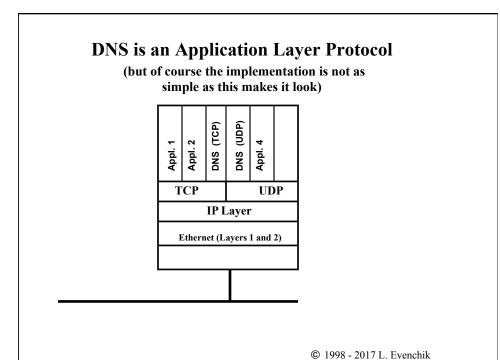
1982 Network Directory

A few pages of this Directory are posted on the course website. This was before DNS so an email address has the form evenchik@bbn-unix

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Understanding the Domain Name System

- DNS is an approach to naming things (for example hosts, computers, all types of network devices, IoT devices, or other resources) such that there are no naming conflicts; in other words, all names are unique.
- DNS uses a decentralized database approach to mapping these unique names to IP addresses via the use of distributed but coordinated database servers.
- DNS uses a hierarchical name space to assign and manage this name space.



Internet Domain Name System (1)

- DNS is a hierarchical naming system, or name space.
- Authority for assigning and managing individual names are delegated to a particular partition (or zone) within this hierarchical name space.
- Original top-most level of the name space used a broad partition into categories (EDU, COM, GOV, MIL, NET, INT, ORG), plus two letter country code. The first new set of gTLDs were defined in Nov. 2000 and many others have been defined since then. There are over 1,000 gTLD today.
- Names are mapped to 32 bit IPv4 addresses and of course there is now support in DNS for IPv6 where names are to 128 bit IPv6 addresses.

Internet Domain Name System (2)

- Domain Name Servers map between names and addresses. DNS server are arranged in a tree structure and these servers answer requests for name/address mappings within a particular level, or zone, in the name space.
- Security was not a critical factor when DNS was designed so there are many security issues in the original design. DNSSEC is an upgrade with provides data integrity and authentication.
- IP addresses can also be mapped to names (reverse mapping)
 - *.*.*.*.in-addr.arpa
- Telephone numbers can also be mapped to IP addresses
 - *.*.*.*.e164.arpa

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Partial DNS Name Space root .com .edu .net .jp osu. lorainccc. harvard. hbs. real. abc. harvard. etc. dce. hbs. gse. fas. www. www. lab. www.

DNS Forward and Reverse Query

The current Unix command to do this is dig, but this is not always available. The older command is nslookup.

Note that the IP addresses below are not current.

fas% dig www.mit.edu

; <<>> DiG 9.3.2 <<>> www.mit.edu

;; QUESTION SECTION:

;www.mit.edu. IN A

;; ANSWER SECTION:

www.mit.edu. 30 IN A 18.9.22.169

;; AUTHORITY SECTION:

mit.edu. 21570 IN NS BITSY.mit.edu. mit.edu. 21570 IN NS W20NS.mit.edu. mit.edu. 21570 IN NS STRAWB.mit.edu.

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DNS Forward and Reverse Query

The current Unix command for this is dig, but this is not always available. The older command is nslookup.

Windows 7 % nslookup www.mit.edu

> www.mit.edu

Server: 140.247.233.195 Address: 140.247.233.195#53

Non-authoritative answer: Name: www.mit.edu Address: 18.9.22.169

>

> 18.9.22.169

Server: 140.247.233.195 Address: 140.247.233.195#53

169.22.9.18.in-addr.arpa name = WWW.MIT.EDU. >

DNS Resource Records (partial listing)

- A specifies 32 bit IPv4 address
- AAAA IPv6 address record
- MX mail exchange record
- NS specifies authoritative name server for a domain
- CNAME canonical name, provides alias functionality
- HINFO specifies limited host information
- SRV identifies a specific service
- NAPTR

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IPv6 DNS Query

```
fas% dig www.harvard.edu AAAA
;; ->>HEADER<<- opcode: QUERY, status: NOERROR, id: 23697
;; flags: qr rd ra; QUERY: 1, ANSWER: 1, AUTHORITY: 6, ADDITIONAL: 9
;; QUESTION SECTION:
                       IN
;www.harvard.edu.
                           AAAA
;; ANSWER SECTION:
www.harvard.edu.
                   10800 IN AAAA 2607:fb60:100:210::e6
;; AUTHORITY SECTION:
harvard.edu.
                2318 IN
                            NS
                                  internaldns-b6.fas.harvard.edu.
                                  internaldns-b1.harvard.edu.
harvard.edu.
                2318 IN
                            NS
... etc....
```

DNS Simplified Zone File (abridged)

DNS Related Files

networklandscape.com.forward networklandscape.com.reverse.140.247.30 networklandscape.com.reverse.140.247.31

Printout of networklandscape.com.forward

```
SOA \quad ns.networkland scape.com.\ root.ns.networkland scape.com.\ (
                         97021601
                         7200 ; refresh 2 hours
3600 ; retry 1 hour
                         3600000; expire 1 week
                         604800)
                                       ; min 1 week
                        IN
                               NS unix1.networklandscape.com.
networklandscape.com
                                 IN
                                       MX 0 mail.networklandscape.com.
                                A 140.247.30.37
HINFO ops
unix1
                               ninfO ops
A 140.247.31.34
HINFO marketin
CNAME marketin
CNAME marketin
unix1
                                                                  unix
marketing
marketing
                        IN
                                                 marketing
                                                 marketing.networklandscape.com.
marketing.networklandscape.com.
mail
                                 CNAME
                                                  unix1.networklandscape.com.
```

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Address Resolution - use of CNAME

```
dig www.yahoo.com
```

;; ANSWER SECTION:

www.yahoo.com. 239 IN CNAME fp.wg1.b.yahoo.com. fp.wg1.b.yahoo.com. 2040 IN CNAME any-fp.wa1.b.yahoo.com.

any-fp.wa1.b.yahoo.com. 60 IN A 67.195.160.76 any-fp.wa1.b.yahoo.com. 60 IN A 69.147.125.65 any-fp.wa1.b.yahoo.com. 60 IN A 209.191.122.70

Address Resolution – with very, very simple load sharing

dig www.yahoo.com

;; ANSWER SECTION:

www.yahoo.com. 239 IN CNAME fp.wg1.b.yahoo.com. fp.wg1.b.yahoo.com. 2040 IN CNAME any-fp.wa1.b.yahoo.com. any-fp.wa1.b.yahoo.com. 60 IN A 67 195 160 76

any-fp.wal.b.yahoo.com. 60 IN A 67.195.160.76 any-fp.wal.b.yahoo.com. 60 IN A 69.147.125.65 any-fp.wal.b.yahoo.com. 60 IN A 209.191.122.70

dig www.yahoo.com

;; ANSWER SECTION:

www.yahoo.com. 151 IN CNAME fp.wg1.b.yahoo.com. fp.wg1.b.yahoo.com. 1952 IN CNAME any-fp.wa1.b.yahoo.com.

any-fp.wa1.b.yahoo.com. 57 IN A 209.191.122.70 any-fp.wa1.b.yahoo.com. 57 IN A 67.195.160.76 any-fp.wa1.b.yahoo.com. 57 IN A 69.147.125.65

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DNS Address Resolution - simple load sharing First Request

fas% dig www.cbs.com ;; QUESTION SECTION:

;www.cbs.com. IN A

;; ANSWER SECTION:

www.cbs.com. 5 IN CNAME www.cbs.com.edgesuite.net. www.cbs.com.edgesuite.net. 27114 IN CNAME a916.g.akamai.net.

a916.g.akamai.net. 9 IN A 212.23.37.6 a916.g.akamai.net. 9 IN A 212.23.37.30

DNS Address Resolution - load sharing Second Request – just a few seconds later

fas% dig www.cbs.com ;; QUESTION SECTION: ;www.cbs.com. IN A

;; ANSWER SECTION:

www.cbs.com. 212 IN CNAME www.cbs.com.edgesuite.net. www.cbs.com.edgesuite.net. 27016 IN CNAME a916.g.akamai.net. a916.g.akamai.net. 11 IN A 212.23.37.30 a916.g.akamai.net. 11 IN A 212.23.37.6

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Finding a Network Resource such as a Mail Server or VoIP Server via DNS

(This is different than finding an IP address for a name.)

- "A" records provide a mapping between names and addresses. This is what you would expect the DNS to handle. IPv6 uses AAAA.
- But how do you find a resource such a mail server for an organization when you don't know the specific name of the server?
- For example, email to webmaster@harvard.edu must be delivered to the mail server for Harvard, even though you do not know the name (or IP address) of the specific mail server that handles incoming mail.

DNS Resource Records (partial listing)

- A specifies 32 bit IPv4 address
- AAAA IPv6 address record
- MX mail exchange record
- NS specifies authoritative name server for a domain
- CNAME canonical name, provides alias functionality
- HINFO specifies limited host information
- SRV identifies a specific service
- NAPTR

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Harvard DNS MX Query

```
fas% dig harvard.edu mx
;; QUESTION SECTION:
;harvard.edu. IN MX
```

;; ANSWER SECTION:

harvard.edu. 1018 IN MX 20 mail.br.harvard.edu. harvard.edu. 1018 IN MX 0 ackroyd.harvard.edu. harvard.edu. 1018 IN MX 10 netopc.harvard.edu.

;; ADDITIONAL SECTION:

mail.br.harvard.edu. 10066 IN A 128.119.3.169 netopc.harvard.edu. 10800 IN A 128.103.1.37 netop3.harvard.edu. 10800 IN A 128.103.208.29

ns1.harvard.edu. 10800 IN A 128.103.200.101 ns.harvard.edu. 10800 IN A 128.103.201.100 ns2.harvard.edu. 10800 IN AAAA 2607:fb60:a:3::d

Harvard DNS MX Query for Harvard FAS (1)

fas% dig fas.harvard.edu mx

;; QUESTION SECTION:

;fas.harvard.edu. IN MX

;; ANSWER SECTION:

fas.harvard.edu. 615 IN MX 0 smtp.fas.harvard.edu. fas.harvard.edu. 615 IN MX 10 mx1.fas.harvard.edu.

;; ADDITIONAL SECTION:

smtp.fas.harvard.edu. 618 IN A 140.247.35.194 mx1.fas.harvard.edu. 963 IN A 140.247.35.36 internaldns-b1.harvard.edu. 666 IN A 128.103.201.105 internaldns-b2.harvard.edu. 666 IN A 128.103.200.99

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Harvard DNS MX Query for Harvard GSD (2)

fas% dig gsd.harvard.edu mx

;; QUESTION SECTION:

;gsd.harvard.edu. IN MX

;; ANSWER SECTION:

gsd.harvard.edu. 229 IN MX 20 ext2.aliasing.harvard.edu. gsd.harvard.edu. 229 IN MX 10 ext1.aliasing.harvard.edu.

;; ADDITIONAL SECTION:

ext2.aliasing.harvard.edu. 1775 IN A 128.103.1.38 internaldns-b1.harvard.edu. 366 IN A 128.103.201.105 internaldns-b2.harvard.edu. 366 IN A 128.103.200.99

MX Query for Harvard Divinity School (3)

```
fas% dig hds.harvard.edu mx ;; QUESTION SECTION:
```

;hds.harvard.edu. IN MX

;; ANSWER SECTION:

hds.harvard.edu. 300 IN MX 10 ext2.aliasing.harvard.edu. hds.harvard.edu. 300 IN MX 0 ext1.aliasing.harvard.edu.

;; ADDITIONAL SECTION:

ext2.aliasing.harvard.edu. 1685 IN A 128.103.1.38 internaldns-b1.harvard.edu. 276 IN A 128.103.201.105 internaldns-b2.harvard.edu. 276 IN A 128.103.200.99

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Harvard DNS MX Query (nslookup)

> set type=mx >harvard.edu

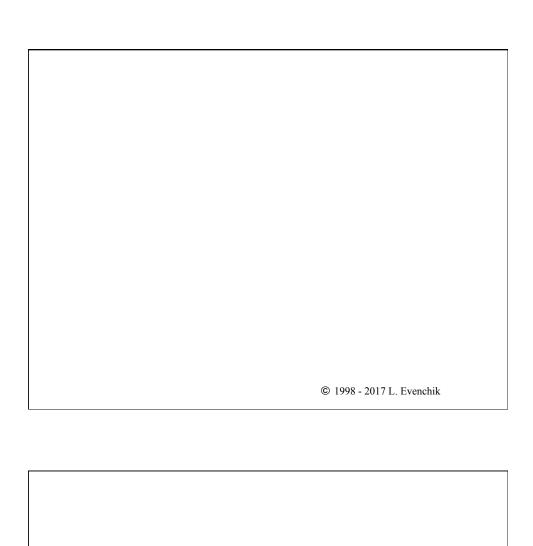
Server: ns3.fas.harvard.edu Address: 140.247.30.30

harvard.edu preference = 0, mail exchanger = netop3.harvard.edu harvard.edu preference = 10, mail exchanger = netopc.harvard.edu

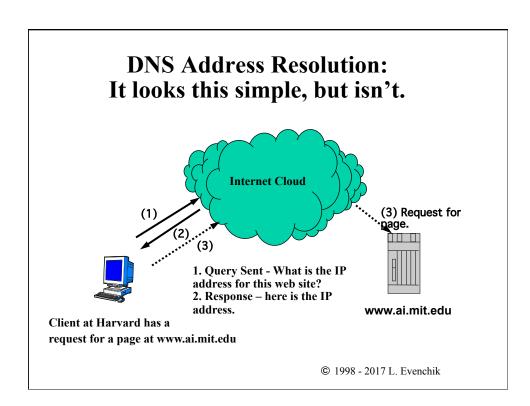
harvard.edu nameserver = ns.harvard.edu harvard.edu nameserver = ns1.harvard.edu harvard.edu nameserver = ns2.harvard.edu

netop3.harvard.edu internet address = 128.103.205.103 netopc.harvard.edu internet address = 128.103.201.112 ns.harvard.edu internet address = 128.103.201.100 ns1.harvard.edu internet address = 128.103.200.101 ns2.harvard.edu internet address = 128.103.1.1

>



DNS Address Resolution



DNS Architecture (part 1)

- A Zone is a separately administered sub-tree of the DNS. A zone can be subdivided further, i.e., into smaller Zones. This provide finer granularity for name resolution.
- DNS servers within a Zone have a database of name to address mappings for that specific Zone, but not other Zones.
- A Zone is managed by an administrator who is responsible for maintaining the database of name to address mappings.
- In order to use DNS, a client must first know the name and IP address of a DNS server which it can use. This initial information must be configured or assigned via DHCP.
- The client can only ask questions. It does not have its own database, although it can cache some DNS records.

DNS Simplified Zone File (abridged)

DNS Related Files

networklandscape.com.forward networklandscape.com.reverse.140.247.30 networklandscape.com.reverse.140.247.31

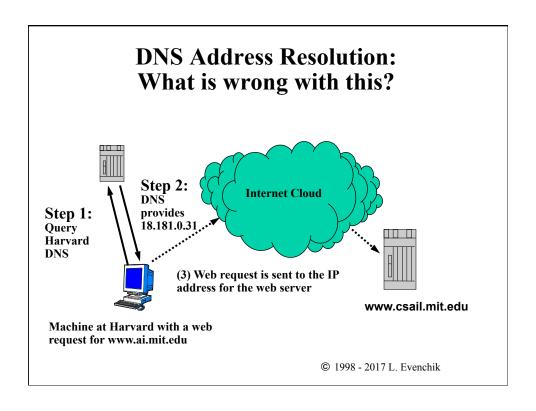
Printout of networklandscape.com.forward

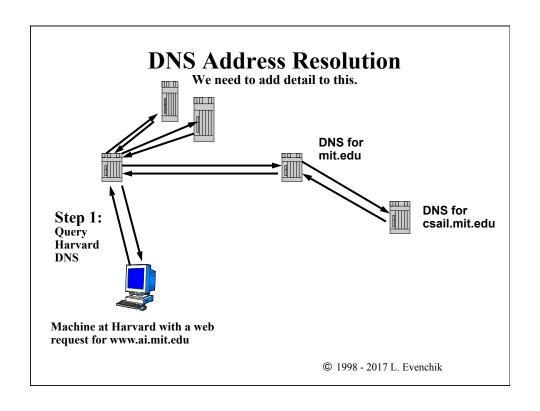
```
SOA \quad ns.networkland scape.com.\ root.ns.networkland scape.com.\ (
                    97021601
                    7200 ; refresh 2 hours
3600 ; retry 1 hour
                    3600000; expire 1 week
                                ; min 1 week
                    604800)
                    IN
                          NS unix1.networklandscape.com.
networklandscape.com
                                MX 0 mail.networklandscape.com
unix1
                                 140.247.30.37
                          ops
A 140.247.31.34
HINFO
unix1
                                                      unix
marketing
marketing
                    IN
                                        marketing
                           CNAME
                                         marketing.networklandscape.com.
www
                           CNAME
                                         marketing.networklandscape.com.
mail
                           CNAME
                                         unix1.networklandscape.com.
```

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DNS Architecture (part 2)

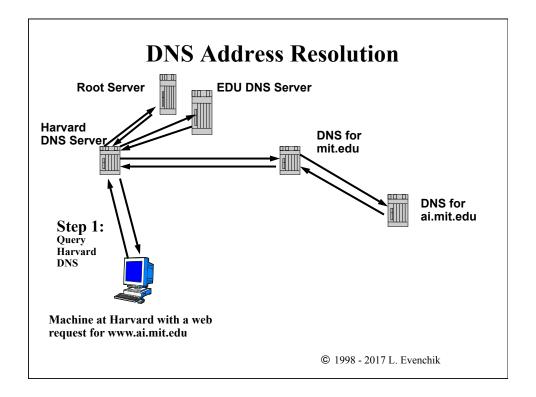
- The client queries the DNS server it is configured to use for the name to address mapping.
- The DNS server is typically called a Resolver. A recursive DNS Resolver is one that takes a query and handles all the necessary steps to provide the answer.
- Each Zone should have multiple DNS servers in order to minimize the problem from a server failure.
- DNS uses both TCP and UDP (but for different things.)
- In order to answer a query for a host outside of its own Zone, a DNS server must ask other DNS servers for that information.
- In simple terms, a DNS server starts at the root server when answering any query.





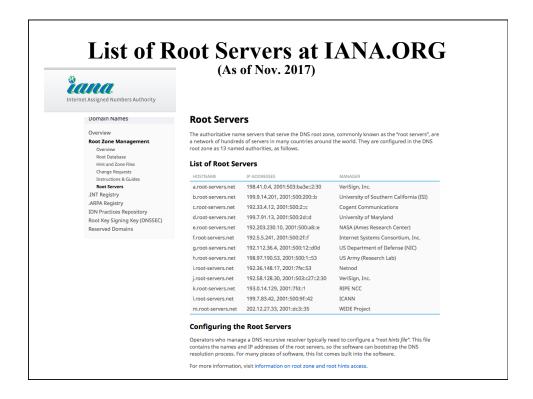
Domain Name System (DNS) Architecture (part 3)

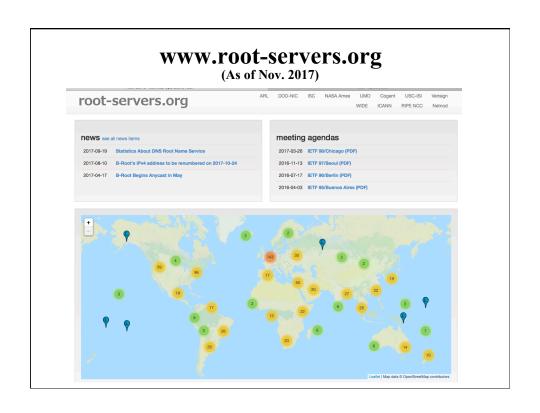
- Root servers only know about the DNS servers for the TLDs.
- The DNS servers at the top of each gTLD only know about the next level down within their name space. This approach is used from level to level, walking down from the root to the leaf.
- The DNS servers at an organization must know the addresses of one of more root servers in order to start to use DNS.
- There are thirteen named root servers, but there are actually many more than 13 individual machines. (Why 13?)
- Caching is used to reduce network traffic. The TTL field in a DNS message provides the mechanism for ageing out the old, cached information.



DNS Root Servers

- The root of the DNS hierarchy is anchored on 13 domain name servers scattered across the globe.
- The servers use diverse operating systems and hardware
- Anycast addressing is used for the root servers so that there are a large number of servers used for DNS. (It is not limited to 13 machines.)
- These servers are located in more than 50 countries (www.isoc.org)
- See http://www.root-servers.org/
- These DNS servers publish the root zone file.
- DNS Security (DNSSEC) provides authentication and integrity for responses and it is very important. It will be discussed in a later lecture.







WWW.root-servers.org E Root Server (Nov.2017)

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Archives

DNS Root Servers

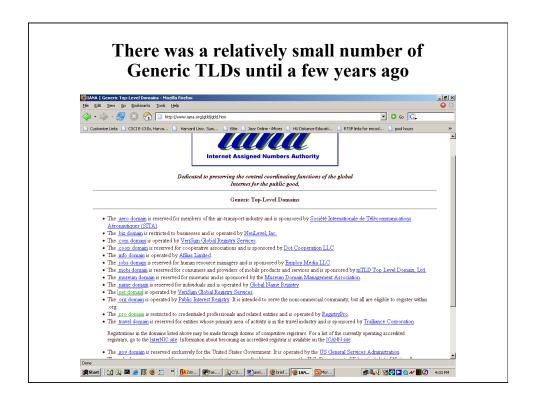
(abridged display, via DIG on FAS host, not current)

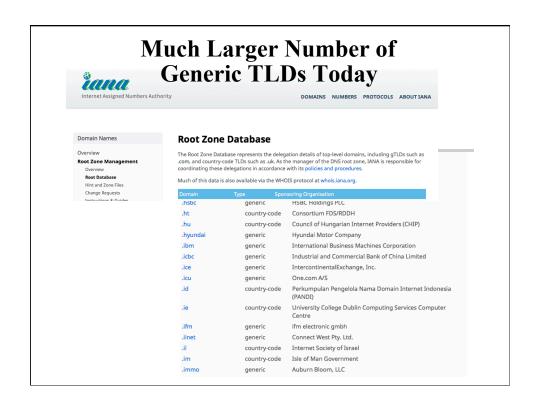
a.root-servers.net. a.root-servers.net. b.root-servers.net. b.root-servers.net. c.root-servers.net. d.root-servers.net. d.root-servers.net. e.root-servers.net. f.root-servers.net.	362966 IN 362986 IN 366987 IN 368849 IN 363771 IN 398977 IN 364616 IN 374986 IN 363429 IN	A AAAA AAAA AAAA A	198.41.0.4 2001:503:ba3e::2:30 192.228.79.201 2001:500:84::b 192.33.4.12 2001:500:2::c 199.7.91.13 2001:500:2d::d 192.203.230.10 192.5.5.241
e.root-servers.net.	363429 IN	A	192.203.230.10

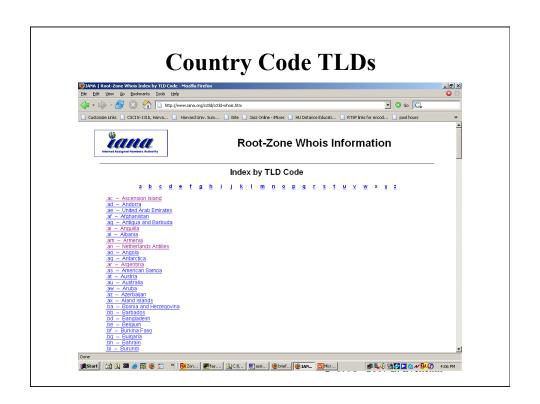
Root Name Server Information (abridged) http://www.internic.net/zones/named.root Configuration file for seeding a DNS.

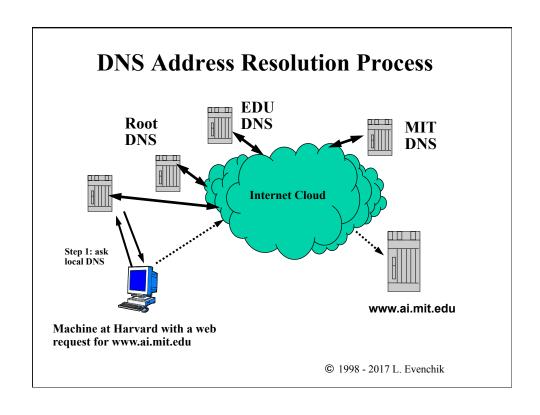
*** Always check for Updates)

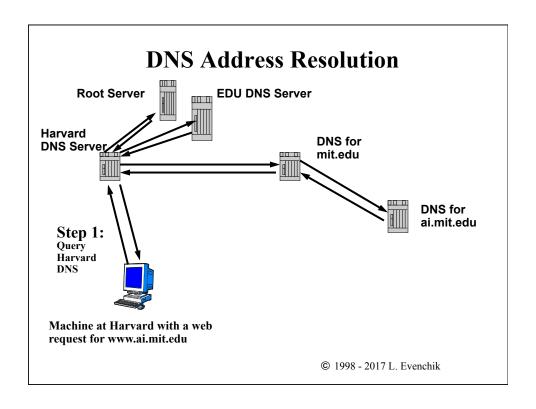
```
last update: October 24, 2017 related version of root zone:
 FORMERLY NS.INTERNIC.NET
                          3600000
                                       NS
                                              A.ROOT-SERVERS.NET.
A.ROOT-SERVERS.NET.
                                              198.41.0.4
A.ROOT-SERVERS.NET.
                          3600000
                                       AAAA 2001:503:ba3e::2:30
 FORMERLY NS1.ISI.EDU
                          3600000
                                       NS
                                              B.ROOT-SERVERS.NET.
B.ROOT-SERVERS.NET.
                          3600000
                                              199.9.14.201
                          3600000
                                       AAAA 2001:500:200::b
B.ROOT-SERVERS.NET.
 FORMERLY C.PSI.NET
                          3600000
                                              C.ROOT-SERVERS.NET.
C.ROOT-SERVERS.NET.
                          3600000
                                              192.33.4.12
C.ROOT-SERVERS.NET.
                                       AAAA 2001:500:2::c
 FORMERLY TERP.UMD.EDU
                                              D.ROOT-SERVERS.NET.
                          3600000
                                       NS
D.ROOT-SERVERS.NET.
D.ROOT-SERVERS.NET.
                          3600000
                                       AAAA 2001:500:2d::d
                                              © 1998 - 2017 L. Evenchik
```











Root Zone File (abridged listing without DNSSEC)

http://www.internic.net/zones/root.zone (Always check for updates.)

```
CM. NS LOM.CAMNET.CM.
CM. NS KIM.CAMNET.CM.
CN. NS B.DNS.CN.
CN. NS C.DNS.CN.
CO. NS SAELL.CC.COLUMBIA.EDU.
                                           Country Codes:
.CM Cameroon
CO. NS KENSHIN.UNIANDES.EDU.CO.
COM. NS A.GTLD-SERVERS.NET.
                                            .CN China
.CO Colombia
COM. NS G.GTLD-SERVERS.NET.
MUSEUM. NS NIC.MUSEUM
NET. NS A.GTLD-SERVERS.NET.
NET. NS G.GTLD-SERVERS.NET.
SANAGA.CAMNET.CM. A 195.24.192.17 LOM.CAMNET.CM. A 195.24.192.34
SANAGA.CAMMET.CM. A 195.23....

A 130.242.24.5
NIC.MUSEUM. A 130.242.24.3
B.DNS.CN. A 203.119.26.1
A 203.119.27.1
A.GTLD-SERVERS.NET. A 192.5.6.30
A.GTLD-SERVERS.NET. AAAA 2001:503:A83E:0:0:0:2:30 © 1998-2017 L. Evenchik
```

dig +norec www.csail.mit.edu +trace *Part 1 of 2*

Cs40mac:\$ dig +norec www.csail.mit.edu +trace | more

```
; <<>> DiG 9.8.3-P1 <<>> +norec www.csail.mit.edu +trace
;; global options: +cmd
             497572 IN
                           NS
                                 a.root-servers.net.
             497572 IN
                           NS
                                 b.root-servers.net.
             497572 skipped some lines
             497572 IN
                          NS
                               d.root-servers.net.
;; Received 508 bytes from 75.75.75.75#53(75.75.75.75) in 41 ms
edu.
               172800 IN
                             NS
                                   a.edu-servers.net.
edu.
               172800 skipped some lines
edu.
               172800 IN
                            NS
                                  l.edu-servers.net.
;; Received 270 bytes from 192.203.230.10#53 in 40 ms
mit.edu.
                 172800 IN
                              NS
                                    usw2.akam.net.
mit.edu.
                172800 skipped some lines
mit.edu.
                172800 IN
                             NS
                                   use5.akam.net.
;; Received 414 bytes from 192.5.6.30#53in 15 ms
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```

dig +norec www.csail.mit.edu +trace Part 1 of 2

SEE previous page for initial steps cs40mac: dig +norec www.csail.mit.edu +trace | more

csail.mit.edu. 1800 IN NS auth-ns3.csail.mit.edu.

csail.mit.edu. 1800 skipped some lines

csail.mit.edu. 1800 IN NS auth-ns0.csail.mit.edu.

;; Received 191 bytes from 95.100.175.64#53(95.100.175.64) in 87 ms

www.csail.mit.edu. 1800 IN A 128.30.2.155

;; Received 51 bytes from 18.24.0.120#53(18.24.0.120) in 10 ms

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dig +norec www.oxford.edu +trace

cs40ac\$ dig +norec www.oxford.edu +trace

; <<>> DiG 9.6-ESV-R4-P3 <<>> +norec www.oxford.edu

. 252830 IN NS a.root-servers.net.

252830 IN skipped some lines

. 252830 IN NS I.root-servers.net.

;; Received 228 bytes from 140.247.233.163#53 in 18 ms

edu. 172800 IN NS a.edu-servers.net.

edu. 172800 IN skipped some lines

edu. 172800 IN NS l.edu-servers.net.

;; Received 267 bytes from 128.63.2.53#53(h.root-servers.net)

oxford.edu. 172800 IN NS dns0.ox.ac.uk. oxford.edu. 172800 IN NS dns2.ox.ac.uk.

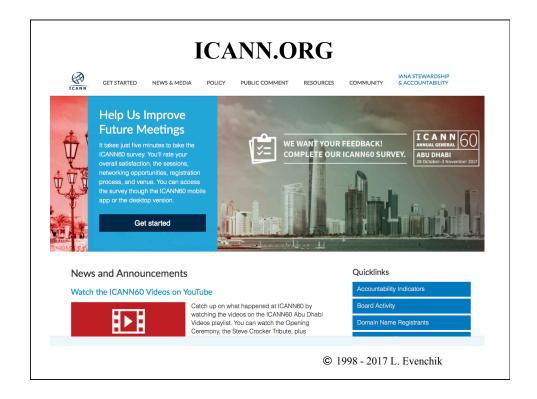
;; Received 78 bytes from 192.5.6.30#53(a.edu-servers.net) in 39 ms

www.oxford.edu. 3600 IN A 163.1.0.90 oxford.edu. 86400 IN NS dns0.ox.ac.uk.

;; Received 126 bytes from 163.1.2.190#53(dns2.ox,ac,uk) in 88 ms

IANA.org and ICANN.org

- IANA's online databases keep track of important names and numbers from A to Z. These values are necessary for operation and growth of the Internet. (Of course, in the beginning, this used to be done via printed RFCs.)
- For example, IANA keeps track of protocol numbers (within IP) and port numbers (within TCP and UDP.)
- IANA originally managed and kept track of IP addresses and domain names, but this function was transitioned to ICANN. Other functions and the management of IANA is also being revisited. (See IANA website for details.)
- Always check the ICANN website for current status of new domain names.



Increasing the Number of TLDs (Top-Level Domains)

- In Nov. 2000 the ICANN board decided on seven additional TLDs. The .biz and .info became operational in the fall of 2001. This was the first significant change in many years.
- In 2005-6 four new additional sponsored TLDs (.cat, .jobs, .mobi, and .travel) were created
- In 2008 ICANN started work on adding generic TLD (gTLD).
- Today there are about 1,500 assigned gTLD. Check ICANN for the current status.

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Application Layer Protocols

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Application Layer Software Schematic | Compared to the content of the content of



Email Protocols

SMTP Electronic Mail (1)

- Email and its derivative applications drove the growth of the original ARPAnet and the Internet, and most corporate networks.
- Mail systems provide for the delayed delivery of messages and mail forwarding. Mail is not real time.
- There is a difference between the format of the email message and the protocol that is used to deliver the message.
- Mail is comprised of three parts: the envelope, the headers and the body. The headers and the body together make up the email message. All three originally used simple ASCII characters.

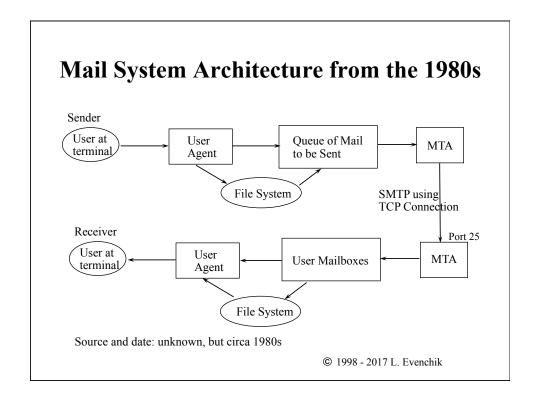
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SMTP Electronic Mail (2)

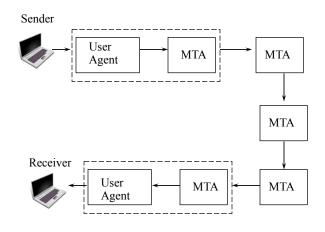
- RFC 5321 (October 2008) describes the Simple Mail Transfer Protocol. This obsoletes RFC 2821 which updated the original RFC 821.
- SMTP uses a TCP connection for email transport.
- RFC 5322 describes the format of mail messages. This obsoletes RFC 2822 which updated the original RFC 822
- SMTP mail servers are found via MX records in DNS.

SMTP Electronic Mail (3)

- SMTP is a very simple protocol.
- In the beginning, email was (not surprisingly) text based but MIME extended the functionality to images, audio, video, etc., etc. However, many of the details of current email systems can be better understood if you remember the text based nature of the original protocol.
- In the beginning, email was not typically encrypted (except for military applications.) A lot of work is being done today on secure email but we will not have time to discuss it
- We will discuss the basic SMTP protocol. Extended SMTP (ESMTP) is now commonly used and it offers more flexibility and additional functionality



Simplified Mail System Architecture

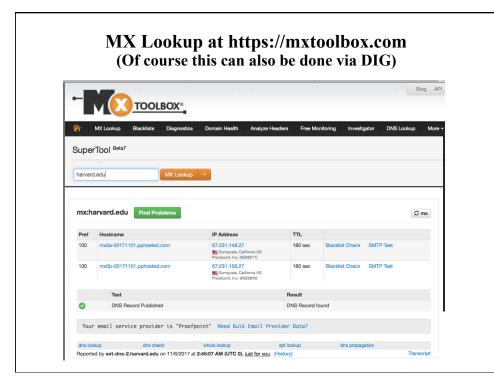


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Finding a Network Resource such as a Mail Server or VoIP Server via DNS

(This is different than finding an IP address for a name.)

- "A" records provide a mapping between names and addresses. This is what you would expect the DNS to handle. IPv6 uses AAAA.
- But how do you find a resource such a mail server for an organization when you don't know the specific name of the server?
- For example, email to webmaster@harvard.edu must be delivered to the mail server for Harvard, even though you do not know the name (or IP address) of the specific mail server that handles incoming mail.
- The answer, as previously discussed, is the MX record.



Simplified SMTP Procedure >>> HELO Alpha.EDU 250 Beta.COM Hello Alpha.EDU, pleased to meet you >>> MAIL FROM:<Smith@Alpha.EDU> 250 OK >>> RCPT TO:<Jones@Beta.COM> 250 OK >>> RCPT TO:<Green@Beta.COM> 550 No such user here >>> DATA 354 Start mail input; end with <CRLF>.<CRLF> >>> headers go here >>> blah, blah, message body goes here >>> blah, blah, more message >>> <CRLF>.<CRLF> 250 OK 221 Beta.COM delivering mail for you Example: Comer Textbook © 1998 - 2017 L. Evenchik

Reply Code Meanings

Code Description

1yz	Positive preliminary reply, another reply to be sent
2yz	Positive completion reply, a new command can be sent
3yz	Positive intermediate reply, the command has been accepted but another command must be sent
4yz	Transient negative completion reply
5yz	Permanent negative completion reply
x0z	Syntax error
x1z	Information
x2z	Replies referring to the control or data connections
x3z	Authentication and accounting
x4z	Unspecified
x5z	Filesystem status

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Typical Reply Codes with Possible Message String

- 125 Data connection already open, transfer starting
- 250 OK
- 331 Username OK, password required
- 452 Error writing file
- 500 Syntax error, unrecognized command
- 501 Syntax error, invalid arguments

Sending Email (a)

(Simple example using Telnet connection)

Is03:~ % telnet mail.dce.harvard.edu 25 Trying 140.247.197.xxx...

Connected to mail.dce.harvard.edu (140.247.197.xxx). Escape character is '^]'.
220 mail.dce.harvard.edu ESMTP Exim Mon,
24 Oct 2016 18:25:54 -0500

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Sending Email (b)

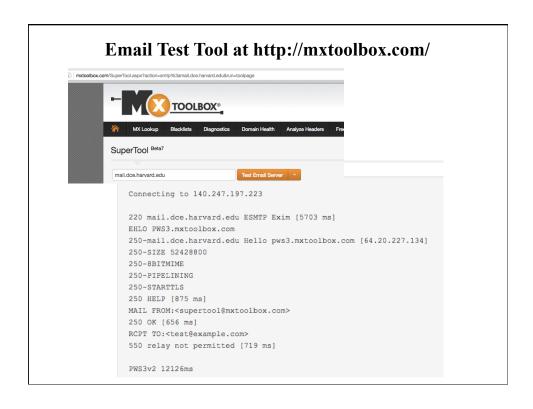
(Simple example using Telnet connection)

Is03:~ %
Is03:~ % telnet mail.dce.harvard.edu 25
Trying 140.247.197.235...
Connected to mail.dce.harvard.edu (140.247.197.235).
Escape character is '^]'.
220 mail.dce.harvard.edu ESMTP
Exim Mon, 24 Oct 2016 18:25:54 -0500

HELO somemachine.edu 250 MAIL FROM:<le@harvard.edu> 250 <le@harvard.edu> is syntactically correct

RCPT TO:<cscie40@mail.dce.harvard.edu> 250 <cscie40@mail.dce.harvard.edu> verified

DATA



Sending Email (c)

220 mail.dce.harvard.edu ESMTP Exim Mon, 24 Oct 2016 18:25:54 -0500 MAIL FROM:He@harvard.edu> 250 <le@harvard.edu> is syntactically correct RCPT TO:<csci-40@mail.dce.harvard.edu> 250 <csci-40@mail.dce.harvard.edu> verified

DATA

354 Enter message, ending with "." on a line by itself

From: Len at Lectern
To: The TAs in the course
Date: Wed, Dec 1, 1901
Re: Planning for the midterm

Dear TAs,

Should we include anything on the exam on this new thing called a telephone?

... Len

250 OK id=1AOQ7C-0000CR-00

Sending Email (d) Mail as Delivered (headers off)

Date: Wed, Dec 1, 1901 18:29:29 -0500

From: Len at Lectern To: The TAs in the course

Dear TAs,

Should we include anything on the midterm on this new thing called a telephone?

.. Len

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Sending Email (e) Mail as Delivered (headers on)

Return-path: <le@harvard.edu>

Envelope-to: csci-40@mail.dce.harvard.edu Delivery-date: Mon, 24 Oct 2016 18:31:09 -0500

Received: from Is03.fas.harvard.edu [140.247.34.xxx] (evenchik)

by mail.dce.harvard.edu with smtp (Exim)

for csci-40@mail.dce.harvard.edu

id 1AOQ7C-0000CR-00; Mon, 24 Oct 2016 18:29:29 -0500

From: Len at Lectern
To: The TAs in the course
Date: Wed, Dec 1, 1901
Re: Planning for the midterm

Message-Id: <E1AOQ7C-0000CR-00@barkley.dce.harvard.edu>

Date: Mon, 24 Oct 2016 18:29:29 -0500

Dear TAs, Should we include anything on the midterm on this new thing called a telephone?

.. Len

Email Delivery Problems

What can happen when the destination mail system is not available?

----- The following addresses had transient non-fatal errors ----- <websupt@lab.dce.harvard.edu>

----- Transcript of session follows -----

 $451\ 4.4.1 < websupt@lab.dce.harvard.edu > \dots Deferred: Connection$

reset

Warning: message still undelivered after 4 hours Will keep trying until message is 5 days old

Reporting-MTA: dns; smtp3.fas.harvard.edu

Arrival-Date: Thu, 25 Oct 2012 15:35:05 -0400 (EDT)

Action: delayed Status: 4.4.2

Last-Attempt-Date: Thu, 25 Oct 2012 19:54:26 -0400 (EDT) Will-Retry-Until: Tue, 30 Oct 2012 15:35:05 -0400 (EDT)

..... a copy of the original message followed.... © 1998 - 2017 L. Evenchik

Email Delivery Problems (Part 1a)

What can happen when the destination mail system is not available?

Return-Path: <MAILER-DAEMON@fas.harvard.edu> Received: from localhost by smtp3.fas.harvard.edu Date: Thu, 25 Oct 2012 19:54:27 -0400 (EDT)

From: Mail Delivery Subsystem <MAILER-DAEMON@fas.harvard.edu>

To: <evenchk@fas.harvard.edu>

MIME-Version: 1.0

Content-Type: multipart/report; report-type=delivery-status;

Subject: Warning: could not send message for past 4 hours Auto-Submitted: auto-generated (warning-timeout)

Email MTA Forwarding

Date: Sat, 1 Dec 2012 17:10:26 -0500 (EST)

From: csci-40@mail.dce.harvard.edu

To: len@alum.mit.edu

Subject: Message to test MTA forwarding

This is a test of forwarding by MTAs.

--

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Email MTA Forwarding (With header option turned on.)

Date: Sat, 1 Dec 2012 17:10:26 -0500 (EST)

From: csci-40@mail.dce.harvard.edu

To: len@alum.mit.edu

Subject: Message to test MTA forwarding

MIME-Version: 1.0

Content-Type: TEXT/PLAIN; charset=US-ASCII

This is a test of forwarding by MTAs.

--

Email MTA Forwarding

FORWARD 4

Received: from ALUM.MIT.EDU [18.7.21.81] by smtp3.fas.harvard.edu with ESMTP id... 1 Dec 2012 17:10:29 Forward 4

Return-Path: <csci-40@mail.dce.harvard.edu>

FORWARD 3

Received: from smtp2.fas.harvard.edu [140.247.34.52])

Forward 3 by alum.mit.edu with ESMTP for <len@alum.mit.edu>;

1 Dec 2012 17:10:28 -0500 (EST) From: csci-40@mail.dce.harvard.edu

Forward 2 Received: from mail.dce.harvard.edu {140.247.197.235]) by

smtp2.fas.harvard.edu with ESMTP 1 Dec 2012 17:10:28 -0500 (EST)

FORWARD 1

Received: from csci-40 by mail.dce.harvard.edu with local-esmtp for Forward 1

id 16AIL4-0000PB-00; Sat, 01 Dec 2012 17:10:26 -0500

Date: Sat, 1 Dec 2012 17:10:26 -0500 (EST)

To: len@alum.mit.edu **Email**

Subject: Message to test MTA forwarding message MIME-Version: 1.0

Content-Type: TEXT/PLAIN; charset=US-ASCII

This is a test of forwarding by MTAs

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Email MTA Forwarding

FORWARD 4 - not shown (see next page) FORWARD 3 - not shown (see next page)

FORWARD 2

Received: from mailaa.dce.harvard.edu {140.247.197.235]) by smtp2.fas.harvard.edu with ESMTP 1 Dec 2012 17:10:28 -0500 (EST)

FORWARD 1

Received: from csci-40 by mailaa.dce.harvard.edu with local-esmtp for len@alum.mit.edu

id 16AIL4-0000PB-00; Sat, 01 Dec 2012 17:10:26 -0500

actual email message....

Email MTA Forwarding

FORWARD 4

Received: from ALUM.MIT.EDU [18.7.21.81] by smtp3.fas.harvard.edu with ESMTP id... 1 Dec 2001 17:10:29 Return-Path: <csci-40@mail.dce.harvard.edu>

FORWARD 3

Received: from smtp2.fas.harvard.edu [140.247.34.52]) by alum.mit.edu with ESMTP for <len@alum.mit.edu>; 1 Dec 2012 17:10:28 -0500 (EST) From: csci-40@mail.dce.harvard.edu

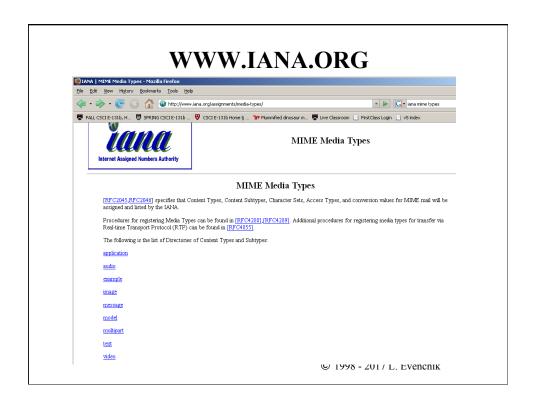
FORWARD 2 - not shown FORWARD 1 - not shown

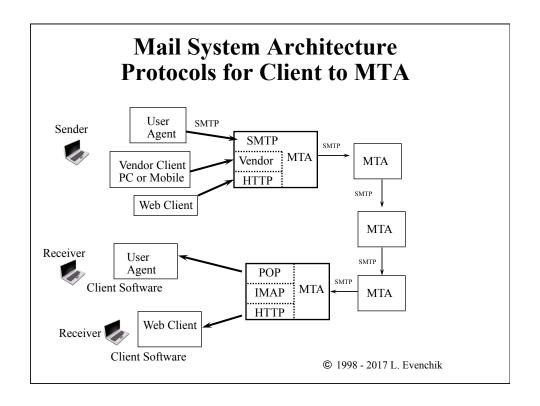
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MIME

(Multipurpose Internet Mail Extensions)

- Defines encoding rules to allow for non-ASCII messages.
- RFCs 2045 through 2049, November 1996
- Defines additional message headers within email message.
- Content-Tansfer-Encoding defines how the body is wrapped for transmission. Schemes include: 7-bit ASCII, 8-bit characters, base64 encoding, quoted-printable, binary
- Content-Type describes the nature of the message. Types include: text, image, audio, video application, multipart
- Sub-types are present for each Content-Type
- Defined first for email, has been applied to HTTP, RTP and SIP. MIME listing available at IANA





One Minute Wrap-Up

- Please do this Wrap-Up at the end of each lecture.
- Please fill out the form on the website.
- The form is anonymous (but you can include your name if you want.)
- Please answer three questions:
 - What is your grand "Aha" for today's class?
 - What concept did you find most confusing in today's class?
 - What questions should I address next time
- · Thank you!