WIA Intake Packet

Please bring all eligibility documents and completed forms to the eligibility screening. If you are unable to print the WIA Intake Packet from home, visit your local SkillSource Center. All eligibility documents and completed forms must be provided at your scheduled screening or you will need to reschedule for a later date.

ALL applicants must provide documents 1-14:

- 1. A print out of your WIA Ticket
- 2. Social Security Card
- 3. Driver's License or Learner's Permit /Government ID (e.g. DMV ID, school ID, etc.)
- 4. Proof of US Citizenship or Legal authorization to work in the US (birth certificate, passport, INS card, valid work permit should be valid for at least one year)
- Current Resume
- 6. Verification of attendance in at least 2 employment workshops (copy of the flyers, sign-in sheet, etc.)
- 7. Participant Orientation Responsibility- Page 3 of this packet
- 8. Customer Information Form- Page 4-5 of this packet
- 9. Consent to Exchange Information- Page 6 of this packet
- 10. Complaint Procedure- Page 7-8 of this packet
- 11. EO Statement- Page 9 of this packet
- 12. NVWIB Confidentiality Policy- Page 10 of this packet
- 13. WIA Partner Request-VEC Consent- Page 11 of this packet
- 14. Job Search Log for positions applied to in the most recent four weeks- Page 12-13 of this packet

IF APPLICABLE, provide documents 15-18:

- 15. Selective Service Registration verification (for males born after 1960 and that lived in the US before 26 years old)
- 16. Veteran Status (DD214, military ID)
- 17. Offender Status (Court order, Police Report, Letter from Probation Officer)
- 18. Verification of disability (letter from DRS or Disability Agency or Doctor's letter re disability)

^{*}To be eligible for WIA, you must fall into the Adult OR Dislocated Worker category. Please refer to page 2 for details.

Eligibility Requirements for the Adult and Dislocated Worker Programs

You will only need to provide documentation for ONE of these program areas in order to be eligible for WIA services.

OR

Adult Program

If you are not receiving Public Assistance (Food Stamps), please verify your income eligibility.

Public Assistance verification Food Stamp Notification Letter, TANF information

Note: If you are receiving public assistance, you do NOT need to bring the documents listed below

OR

Income verification-based on the charts below 6-months' pay stubs, income tax returns, bank statements, etc. of <u>ALL</u> family members in the household WHO ARE WORKING during the last 6 months.

Family size verification Tax returns, lease, etc.

Verification of disability—*if applicable* Letter from DRS or Disability Agency or Doctor's letter regarding disability.

Verification of Homelessness—*if applicable* Letter from shelter, etc.

Verification of Foster Care Child– *if applicable* Court custody, etc.

Household Income by Family Size at Time of Enrollment

Family Size	Unemployed Adult	Employed Adult
1	\$11,490	\$24,052
2	\$18,394	\$39,415
3	\$25,248	\$54,103
4	\$31,165	\$66,783
5	\$36,782	\$78,819
6	\$43,016	\$92,178

Dislocated Worker Program

If you meet dislocated worker criteria, please provide the following documents.

Verification of UI

Letter from Virginia Employment Commission or other State's Unemployment Insurance Office regarding approval to receive Unemployment Insurance compensation.

Verification of DLW status

Termination letter from employer, news media regarding plant closure.

Verification of Displaced Homemaker status- *if applicable*

Divorce/Separation papers, death papers, documents proving that you have totally relied on the other family member's income and have not worked during the cohabitation/marital relationship, etc.

Verification of business closure due to current economic conditions or natural disaster- *if applicable* Business license, bankruptcy documents, Tax returns, bank statements, etc.

QUESTIONS? Attend the next WIA Questions and Answers Webinar prior to attending an eligibility screening session by contacting Jennifer Wayne, at 703-533-5486; TTY 711 VA Relay or Jennifer. Wayne@fairfaxcounty.gov.



Northern Virginia Workforce Investment Board - Local Workforce Investment Area (LWIA) 11 SkillSource Centers in Falls Church, Lake Anne, Loudoun, Prince William County, South County

PARTICIPANT ORIENTATION RESPONSIBILITY FORM

Below are important topics that will be discussed with you before you enroll	in the WIA Program:
Introduction to Workforce Investment Act (WIA) Program	
Program Objectives	
WIA Levels of Service	
Availability of supportive services (if applicable) and other services fr	rom partner agencies
Individual counseling/vocational guidance	
Discussion of Individual Employment Plan (IEP)	
Assessments	
Individual Training Accounts (ITA)	
Statewide and Local Eligible Training Provider List (ETP)	
Financial Award Analysis	
Customer Request for Training	
Training Agreement	
Validation of training – timesheets/attendance/grades/transcripts	
Compliance monitoring	
Validation of employment or employment verification	
12 months follow up after exit	
Length of participation	
WIA Eligibility Requirements	
Verification of Eligibility	
Rights, benefits and responsibilities of participants	
Grievance Procedures/Civil Rights/EEO	
I HAVE VIEWED THE WIA ORIENTATION VIDEO AND UNABOVE WIA REQUIREMENTS AND PROVISIONS.	NDERSTAND THE
Participant's Name & Signature:	Date:

Counselor's Name & Signature: _____ Date: _____



Customer Information Form

DATE _____STAFF _____

INFORMATION ABOUT YOU **EDUCATION INFORMATION** Last name Completed high school or GED? First name If No, indicate last grade completed: College degree earned? Middle name SSN Major Name of College Date of birth Gender City, State / Country Marital Status: College course(s) taken? Name of College Street Address Course(s) City, State, ZIP City, State / Country County Phone Cell Have you had any formal and/or vocational training? **Email** Are you a US citizen? GENERAL INFORMATION If not US citizen: Nationality Family Size (include dependents living at home): Date of arrival in U.S.: Do you have children? Alien# Do you have dependable child care? What documents do you have to show your eligibility to work in this country? Select all that apply. Do you have a current driver's license? Do you have a car? Do you know how to use public transportation? Are you or family members receiving government Assistance? **EMPLOYMENT INFORMATION** Other: Current/Last Employer City, State/ Country Your caseworker is: Phone Job Title Is your housing situation stable? Duties Do you have healthcare needs? Wage / Salary \$ per Do you have a disability? Hours per week Benefits Are you registered with the Selective Service? Start Date Are you fluent in English? End Date Are you fluent in language(s) other than English? Reason the job ended: Other: Have you ever served in the US military? Are you collecting unemployment insurance? Are you actively seeking employment? Branch Honorable Discharge? Are you working and looking for a better job? Entry Date Discharge Date Occupation(s) desired Are you a military spouse? Desired work location(s)

Have you ever been convicted for a law violation?

NAME OF APPLICANT:		
FOR ONE ST	OP/SKILLSOURCE CENTER STA	FF USE ONLY
REFERRE	D TO PARTNERS (Check Applicable	le Agencies):
WIA Title I Adult	WIA Title I DW	WIA Title I Youth
Veterans Services	VEC	Dept. of Family Services TANF, FS, CPS, etc.
OAR/VASAVOR Offender Programs	ServiceSource	Housing
Job Corps	Native American	Migrant & Seasonal Farm Workers
Trade/NAFTA Transitional Assistance	Disabled Veterans Outreach	FCPS Adult Education/ Literacy Activities
Community Service Block Grant	Alcohol and Drug Services	Diocese of Arlington
Reston Interfaith	Department of Rehabilitative Services	Area Agency for Aging or other Senior Community Services
Other		
ADDITIONAL COMMENTS:		
STAFF SIGNATURE:		DATE:
	ATION TO THE ONE STOP/SKILLSOURG ATION RELEVANT TO MY JOB SEARCH A	
	STATUS OF REFERRAL:	
☐ Enrolled in program – please speci	fy:	
☐ Not enrolled ☐ Other – please s	specify:	

CONSENT TO EXCHANGE INFORMATION

I understand that different agencies provide different services and benefits. Each agency must have specific information in order to provide services and benefits. By signing this form, I am allowing agencies to exchange certain information so it will be easier for them to work together effectively to provide or coordinate these services or benefits.

I, (FULL PRINTED	NAME OF CONSENTING PERSO	ON OR PERSONS)	, am signing this form for
	(FULL PRINTED NAME OF CLIE	NT)	
	(CLIENT'S ADD	ORESS)	
(CLIENT'S	BIRTHDAY DATE)	(CLIENT'S SSN	– OPTIONAL)
My relationship to the client:			
I want the following confidential information exchanged:	ation about the client (except drug	g or alcohol abuse dia	agnoses or treatment information) to be
Assessment Information Financial Information Benefits/Services Needed, Planned, and or Received	Medical Diagnosis Mental Health Diagn Medical Records Psychological Record		Educational Records Psychiatric Records Criminal Justice Records Employment Records
Other information (write in):	Job readiness, career explorati	on, job search and en	nployment
Other: I want this information to be exchanged Service Coordination and Treatm Eligibility Determination Job Readiness, Career Exploration I want information to be shared: Written Information In meetings or by phone Computerized data	ent Planning on, Job Search and Employment	»:	SkillSource Center
I want to share additional information rec	ceived after this consent is signed	:	
information after they know my shared, and why, when, and withI want all the agencies to accept	h whom it was shared. If I ask, e a copy of this form as a valid co nation will not be shared and I wi	have the right to know ach agency will show nsent to share inform	w what information about me has been w me this information.
Signature:			Date:
Person Explaining Form:			
(NAN	ME) (T	FITLE)	(PHONE NUMBER)

(TITLE)

Witness (if required): ___

(NAME)

(PHONE NUMBER)



County of Fairfax, Virginia

To protect and enrich the quality of life for the people, neighborhoods and diverse communities of Fairfax County

SKILLSOURCE CENTER EMPLOYMENT AND TRAINING PROGRAM CUSTOMER COMPLAINT PROCEDURE FAIRFAX COUNTY AND PRINCE WILLIAM COUNTY

Purpose

All customers of the *SkillSource* Centers have the right to comment about the quality of service they receive or if they believe an unfair determination was made about eligibility for training in the *SkillSource* Employment and Training Centers.

In order to maintain a harmonious and cooperative relationship between our customers, employers, partners and staff, it is the policy of the Centers to provide for the settlement of problems and differences through an orderly complaint procedure. Every customer, employer, partner or staff has the right to present his/her complaint in accordance with this established procedure free from interference, coercion, restraint, discrimination or reprisal.

Steps of the Procedure

Step 1: Contact the Center Manager

The customer, employer, partner or staff shall present their complaint either verbally or in writing to the Center Manager. Please include the full name, address, and telephone number of the party/parties filing the complaint, the full name and location of the party against whom the complaint is made, a clear and concise statement of the facts, pertinent dates and time and the resolution requested. The Manager will consult with all individuals necessary to reach a correct, impartial and fair determination and shall provide the individual with an answer as soon as possible, but within two working days.

Step 2: Contact the Program Manager

If the resolution from Step 1 is not satisfactory to the individual or if the Manager fails to respond within the designated time period, the individual may file the complaint in writing to the Employment and Training Center Program Manager. The Program Manager will hear the complaint and render a decision in writing within ten working days.

Step 3: Contact Fairfax Consumer Affairs

If you feel that the problem has not been resolved, you may complete the on-line Fairfax County Consumer Complaint Form at: http://www.fairfaxcounty.gov/hrc/complaints1.htm

Step 4: Contact Workforce Investment Board

If you feel that you have been subjected to discrimination under a WIA funded program or activity, you may file a complaint within 180 days from the date of the alleged violation with the recipient's Equal Opportunity Officer: David Hunn, Executive Director, Northern Virginia Workforce Investment Board, 8300 Boone Ave, Suite 450 Vienna VA 22182.

<u> </u>		
I, AS A REPRESENTATIVE OF THE SKILLSO CONTAINED IN THE THIS NOTIFICATION	DURCE CENTER, HAVE EXPLAINED THE INFORTO THE WIA APPLICANT/PARTICANT.	====== RMATION
Signature of Representative	Date	
I, THE PARTICIPANT, AGREE THAT THIS N THE OPPORTUNITY TO ASK QUESTIONS F	OTIFICATION HAS BEEN EXPLAINED TO ME, A OR CLARIFICATION.	AND I HAVE HAD
Signature of Applicant / Participant	Date	



Loudoun County, Virginia



www.loudoun.gov

Department of Family Services 102 Heritage Way, N.E., Suite 103, Leesburg, VA 20176-4544 (703) 777-0353 • Fax: (703) 771-5214

CAREER SUPPORT SERVICES (CSS) WORKFORCE RESOURCE CENTER (WRC), A SKILLSOURCE AFFILIATE COMPLAINT AND DISCRIMINATION REPORTING PROCEDURE

Purpose

All customers of the WRC have the right to comment about the quality of service they receive or if they believe an unfair determination was made about eligibility for intensive and/or training services in the WRC.

In order to maintain a harmonious and cooperative relationship between our customers, employers, partners and staff, it is the policy of the WRC to provide for the settlement of problems and differences through an orderly complaint procedure. Every customer, employer, partner or staff has the right to present his/her complaint in accordance with this established procedure free from interference, coercion, restraint, discrimination or reprisal.

WRC contact information

Address: 102 Heritage Way, Suite 103, Leesburg, VA 20176

Telephone: (703) 777-0150

Complaint Reporting Procedure

Step 1: Contact the Workforce Team Leader

The customer, employer, partner or staff shall present their complaint either verbally or in writing to the Workforce Team Leader within 10 calendar days of the occurrence. Please include the full name, address, and telephone number of the party/parties filing the complaint, the full name and location of the party against whom the complaint is made, a clear and concise statement of the facts, pertinent dates and time and the resolution requested. The Workforce Team Leader will consult with all individuals necessary to reach a correct, impartial and fair determination and shall provide the individual with an answer as soon as possible, but within three working days.

Step 2: Contact the Career Support Services (CSS) Division Manager

If the resolution from Step 1 is not satisfactory to the individual or if the Workforce Team Leader fails to respond within the designated time period, the individual may file the complaint in writing to the CSS Division Manager within 5 calendar days following the completion of Step 1. The CSS Division Manager will hear the complaint and render a decision in writing within ten working days.

Step 3: Contact the Department of Family Services (DFS) Director or Designee

If the resolution from Step 2 is not satisfactory to the individual or if the CSS Division Manager fails to respond within the designated time period, the individual may file the complaint in writing to the DFS Director (or designee) within 5 calendar days following the completion of Step 2. The Director (or designee) will hear the complaint and render a decision in writing within ten working days.

Discrimination Reporting Procedure

If you feel that you have been subjected to discrimination under a WIA funded program or activity, you may file a complaint within 180 days from the date of the alleged violation with the recipient's Equal Opportunity Officer: David Hunn, Executive Director, Northern Virginia Workforce Investment Board, 8300 Boone Ave, Suite 450 Vienna, VA 22182.

I, AS A REPRESENTATIVE OF THE WORKFO CONTAINED IN THIS NOTIFICATION TO THE		======================================
Signature of Representative	Date	
I, THE APPLICANT/PARTICIPANT, AGREE THAVE HAD THE OPPORTUNITY TO ASK QU		N EXPLAINED TO ME, AND I
Signature of Applicant / Participant	Date	

Northern Virginia Workforce Investment Board EQUAL OPPORTUNITY (EO) RIGHTS NOTIFICATION

Equal Opportunity is the Law

This recipient is prohibited from discriminating on the ground of race, color, religion, sex, national origin, age, disability, political affiliation or belief, and for beneficiaries only, citizenship or participation in programs funded under the Workforce Investment Act, as amended (WIA), in admission or access to, opportunity or treatment in, or employment in the administration of or in connection with, any WIA-funded program or activity. If you think that you may have been subjected to discrimination under a WIA funded program or activity, you may file a complaint within 180 days from the date of the alleged violation with the recipient's Equal Opportunity Officer: David Hunn, Executive Director, Northern Virginia Workforce Investment Board, 8300 Boone Avenue, Suite 450 Vienna, VA 22182 or you may file a complaint directly with the Director, Directorate of Civil Rights (DCR), U.S. Department of Labor, 200 Constitution Avenue, NW Room N-4123, Washington, DC 20219. If you elect to file your complaint with the recipient, you must wait for the recipient issues a decision or until 60 days have passed, whichever is sooner, before filing with DCR (see address above). If the recipient has not provided you with a written decision within 60 days of the filing of the complaint, you need not wait for a decision to be issued, but may file a complaint with DCR within 30 days of the expiration of the 60 day period. If you are dissatisfied with the recipient's resolution of your complaint, you may file a complaint with the DCR. Such complaint must be filed within 20 days of the date you received notice of the recipient's proposed resolution.

*Recipient- means any entity to which federal financial assistance under any title of WIA is extended either directly or through the Governor or through another recipient (including any successor, assignee, or transferee of a recipient), but excluding the ultimate beneficiaries of the WIA-funded program or activity and the Governor. Recipient includes, but is not limited to: Job Corps Centers and Center operators (excluding federally-operated Job Corps Centers), State Employment Security Agencies, State-level agencies that administer WIA-funds, WIA grant recipients, Sub state grant recipients and service providers, as well as National Program recipients.

ecipients.		
	SKILLSOURCE CENTER, HAVE EXPLAINED THE THIS NOTIFICATION TO THE	THE WIA
Signature of Representative	Date	
	THIS NOTIFICATION HAS BEEN EXPALINED OPPORTUNITY TO ASK QUESTIONS	
Signature of Applicant / Participant		



Confidentiality Policy

As of December 2011

Policy

It is the policy of the Northern Virginia Workforce Investment Board to protect the confidentiality of all Workforce Investment Act customer information.

Maintenance and Release of Data: Program Operators must collect data in order to document eligibility and provide services for Workforce Investment Act programs. The Northern Virginia Workforce Investment Board and its Program Operator, and subcontractors will make every effort to collect and store data in a manner that ensures it will not be accessible to anyone without authorized access. Data collected will only be used to document eligibility or provide a WIA service. Any other use of customer data will require written consent from the customer or customer's parent/legal guardian. Upon request, data can be released to the subject of the information.

Access to Data: Upon request, Program Operators shall make available to the Virginia Community College System and its designated agents, as well as to government authorities and its designated agents, access to all documents and working papers. Access includes the right of designated agents to obtain copies of working documents, as is reasonable and necessary to determine compliance with and ensure enforcement of the provisions of the Workforce Investment Act.

<u>Disclosure of Individual Identity</u>: The identity of any individual who furnishes information relating to an investigation, compliance review, or customer satisfaction survey, including the identity of any individual who files a complaint, must be kept confidential to the extent possible, consistent with a fair determination of the issue. If it is deemed necessary to disclose an individual's identity, this individual must be protected from retaliation.

By signing below, I acknowledge that I have explained this policy to the WIA customer.

NVWIB Staff Signature: _______ Date: _______

By signing below, I acknowledge that I have read and understand this policy. NVWIB Staff have explained this policy and have answered any questions I may have had.

Client Signature: _______ Date: _______

Virginia (Imployment)			1	
Virginia (3000) (company		لد	•	1
	irginia 🛚	mploy	mant) =	3

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V LiC I	лсаг	Office

This form MUST be completed in its entirety PRIOR Consent is required each time confident	•
Agency/Entity Name	Phone
Address	
Representative	Date
Client/Claimant Name	
Instructions for WIA Partner Representative: The individue When faxing this form to the local VEC office, ser	• •
including your name, addre	
Consent to Release Confidential Information	
Instructions for Client/Claimant: Complete this section to	consent to the release of information as described below.
Initial either or both line	s below indicating the information to be released.
Sign, date and print your	name where indicated.
I consent to allow the organization named above to request a	nd obtain all available information about me from the
Virginia Employment Commission's state government files of	concerning:
my employer information and the wages pa	aid to me
my unemployment compensation benefits r	received.
I consent to this release on the condition that the information	will only be used for the purpose of determining my
eligibility for services under the Workforce Investment Act;	that it will be kept confidential; and, that it will not be
provided to any other entity.	
Signature	Date
Printed Name	SSN
Printed Name	(Social Security Number)
VEC LOCAL OFFICE USE	
VEC Panrasantativa Providing Information	Date

Only VABS 07 and W6 screens should be provided.

Send this form via VEC inter-office mail to: Central Office, Information Control, Room 201. Please do not send screen prints - just this form and the fax cover sheet, if applicable.

JOB SEARCH LOGPlease note jobs applied for in the last month. Please apply for 10+ jobs a week.

DATE APPLIED	POSITION AND COMPANY	HOW DID YOU APPLY? (in-person, online, email, etc.)	STATUS/OUTCOME (Interview, hired someone else, resume on file, etc.)
1.			
2.			
3.			
4.			
5.			
6.			
7.			
8.			
9.			
10.			
11.			
12.			
13.			
14.			
15.			
16.			
17.			
18.			
19.			
20.			
20.			

JOB SEARCH LOG

Continued

DATE APPLIED	POSITION AND COMPANY	HOW DID YOU APPLY? (in-person, online, email, etc.)	STATUS/OUTCOME (Interview, hired someone else, resume on file, etc.)
21.			
22.			
23.			
24.			
25.			
26.			
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40.			