

Question Answering In Context


<http://quac.ai>

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Overview

Question answering is a multi-turn task where you ask further questions based on what you have learned. We present a **large-scale, multi-turn** question answering dataset, simulating an **information seeking dialogue**.

Each interaction is between a student and a teacher on a text. A student poses questions to learn as much as possible about a hidden Wikipedia text, and a teacher who answers the questions by providing short excerpts from the text.

Collected Dialogue Examples

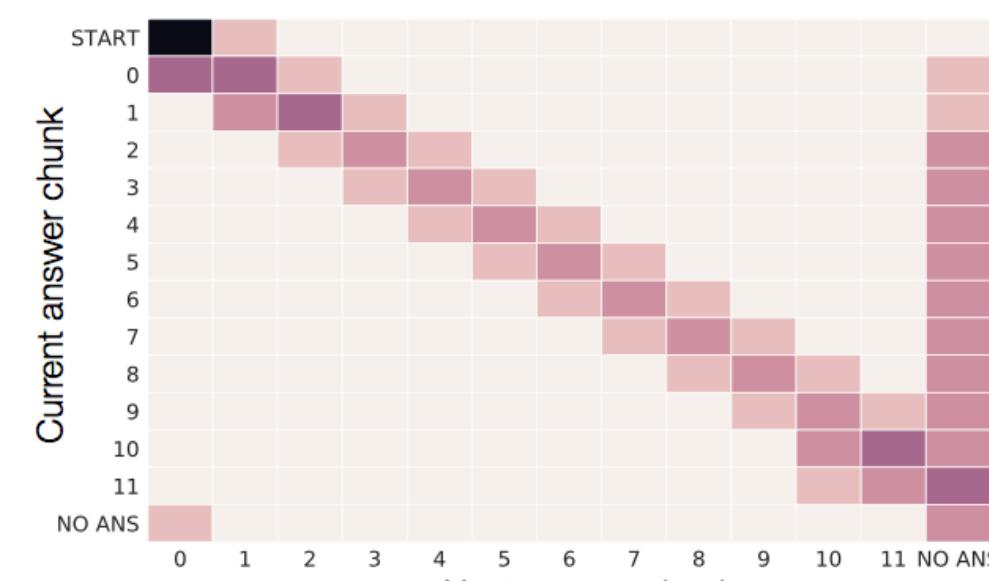
Section: Daffy Duck, Origin & History

STUDENT: What is the origin of Daffy Duck?
TEACHER: → first appeared in Porky's Duck Hunt
STUDENT: What was he like in that episode?
TEACHER: → assertive, unrestrained, combative
STUDENT: Was he the star?
TEACHER: → No, barely more than an unnamed bit player in this short
STUDENT: Who was the star?
TEACHER: ↗ No answer
STUDENT: Did he change a lot from that first episode in future episodes?
TEACHER: → Yes, the only aspects of the character that have remained consistent (...) are his voice characterization by Mel Blanc
STUDENT: How has he changed?
TEACHER: → Daffy was less anthropomorphic
STUDENT: In what other ways did he change?
TEACHER: → Daffy's slobbery, exaggerated lisp (...) is barely noticeable in the early cartoons.
STUDENT: Why did they add the lisp?
TEACHER: → One often-repeated "official" story is that it was modeled after producer Leon Schlesinger's tendency to lisp.
STUDENT: Is there an "unofficial" story?
TEACHER: → Yes, Mel Blanc (...) contradicts that conventional belief
...

Section: Augusto Pinochet : Intellectual life...

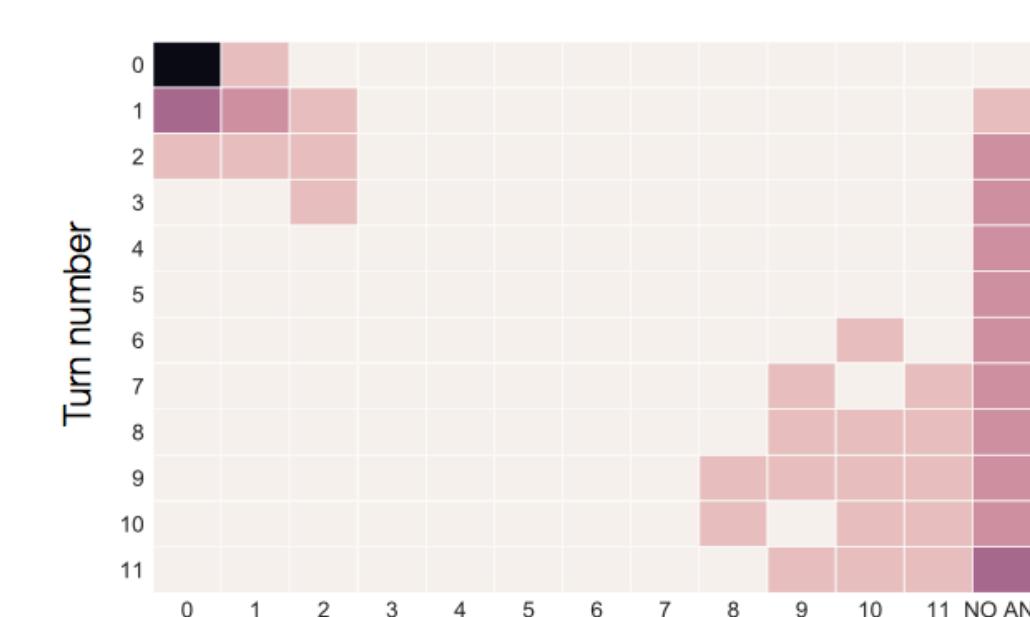
STUDENT: Was he known for being intelligent?
TEACHER: → No, Pinochet was publicly known as a man with a lack of culture.
STUDENT: why did people feel that way?
TEACHER: → reinforced by the fact that he also portrayed himself as a common man
STUDENT: did he have any hobbies?
TEACHER: → Yes, Before wresting power from Allende, Pinochet had written two books.
STUDENT: what is the name of a book written by him?
TEACHER: → Geopolitica (1968) and Campana de Tarapaca (1972).
STUDENT: what were the books about?
TEACHER: → Chile's military literature.
STUDENT: was there anything noteworthy regarding his books?
TEACHER: → Yes, In Geopolitica Pinochet plagiarized (...) Gregorio Rodriguez Tascon
STUDENT: did he deny those allegations?
TEACHER: ↗ No answer
STUDENT: what did he plagiarize in Geopolitica?
TEACHER: → In Geopolitica Pinochet plagiarized (...) paragraphs from a 1949 presentation
...

The Role of Context



Location of next answer given the location of current answer: Answer to the next question is near the current answer.

We show the location of answer within the text (where each text is divided into 12 chunks of equal size) in the following figures as a heatmap.



Answer location by the position in the dialogue:

Even without the access to the document, student's question roughly follows text in a linear order.

Experiments

Word-level F1: Precision and recall computed by the words in predictions / words in the reference

Evaluation Measures Human Equivalence Score (HEQ): Whether system's output is as good as that of an average human (we collected 5 annotated answer spans per questions in evaluation data)

- HEQ-Q: percentage of questions,
- HEQ-D: the percentage of dialogs for which it is true for every Q

	Sanity check	Random Sent	Randomly selects from sentences or no answer option.
	Transition Matrix	Select the most likely chunk given the previous chunk.	
	Logistic Regression	Feature-rich model for answer sentence selection (n-gram overlap, bias, context feature)	
	Base line	BiDAF ++	A model with a strong performance on existing QA data. Token for 'no answer' appended.
	with N context		Question turn number is marked, as well as the previous answers in the tcontext
	Oracle Sentence		Selects a sentence with highest F1 or No answer.
	Humans		We pick one reference as a system output and compute F1 against remaining references.

Task Setup

Given	<u>Student</u>	<u>Teacher</u>
	Article / Section Title/ Article Summary	Section Text
Provides	Ask a question to learn as much as possible about this topic!	<p>Answer the questions by choosing a span from the text or return no answer</p> <p>Give a feedback to the question!</p> <p>FollowUp ↗ Maybe ↗ Don't ↗</p> <p>Yes / No</p> <p>Yes No Not a Yes / No</p>

Dataset Statistics

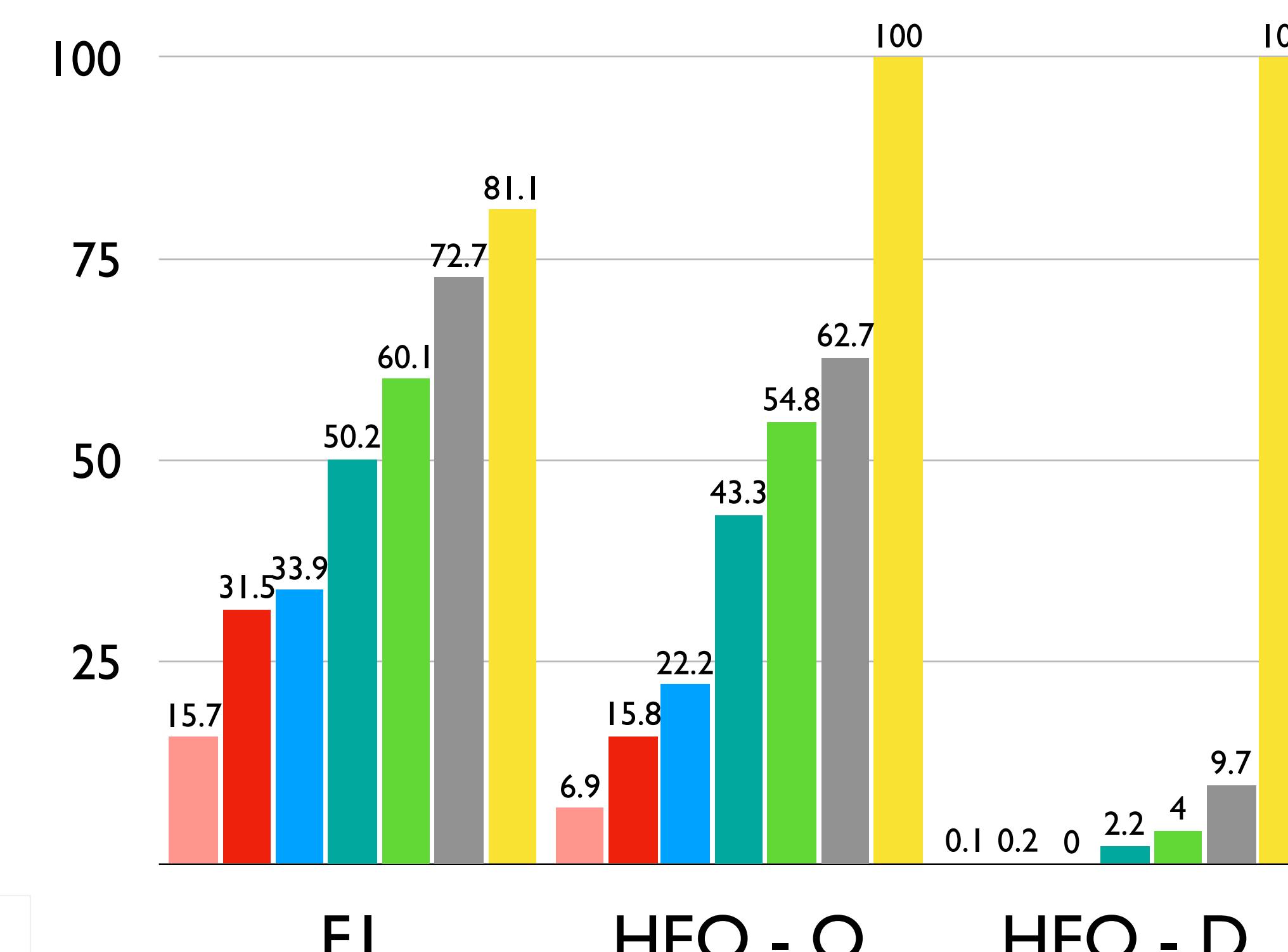
avg turns per dialogue	7.2
avg tokens per question	6.5
avg tokens per answer	14.1
avg tokens per section	401
# unique sections	6,843
# of dialogues	11,567
# QA pairs	83,568
Train	2,002
Eval	13,594
Total	98,407

Question Analysis

- Manual analysis showed about half the questions are not factoid. (Asking more open ended question such as "was the show success?")
- Also 80% of the questions are contextual, on the conversation history (40%) and to the document (60%)
- About 20% questions are unanswerable
- 40% questions have multiple possible answer span in the text

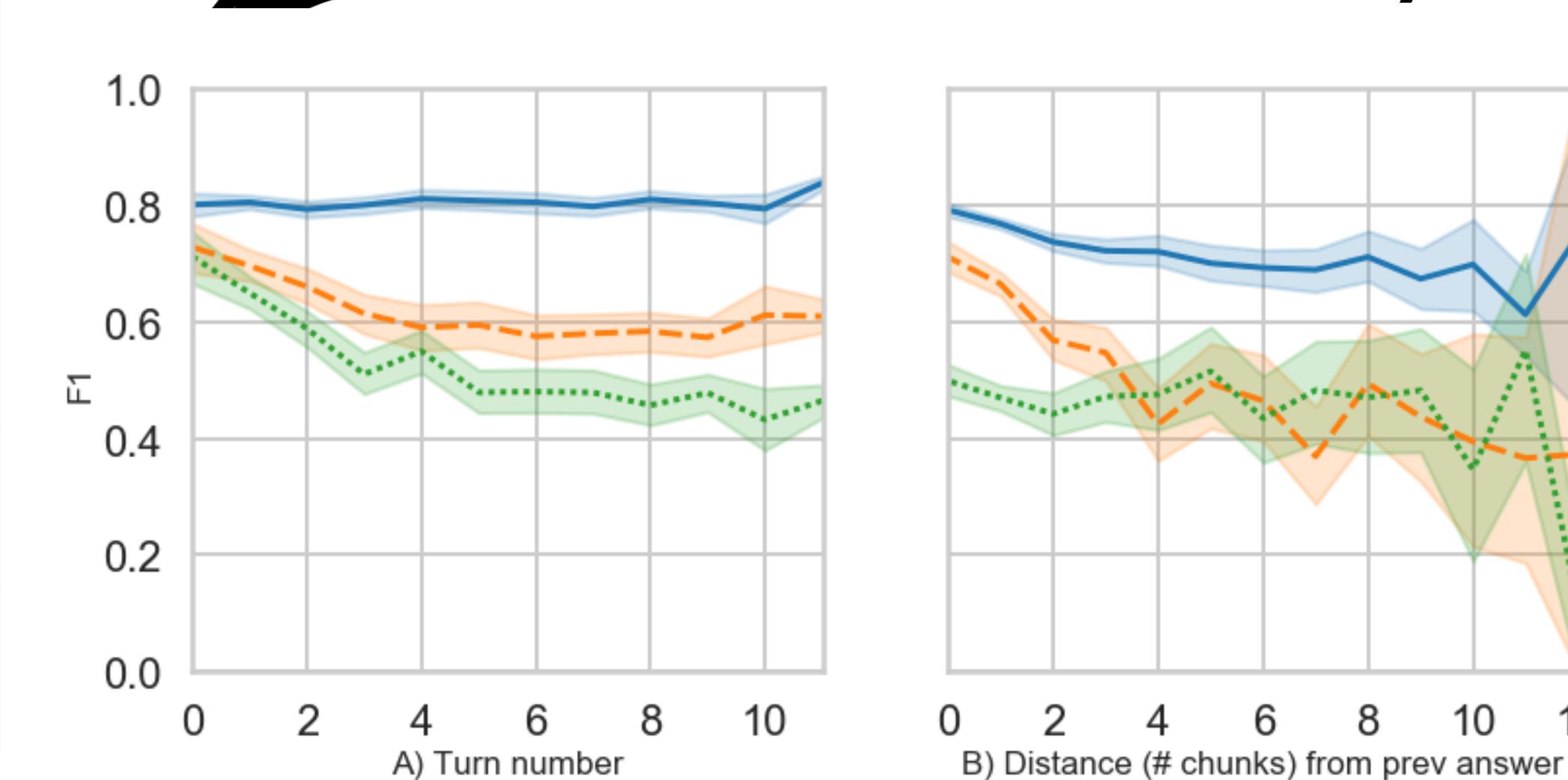


Treemap visualization of the eight most frequent "Wh" word in the dataset, where the box area is proportional to number of occurrences



- There is a large gap (> 20%) between human's and the best model's performance
- High human scores demonstrates high inter-annotator agreement.

Performance Analysis



- Better modeling of dialog history will help.