


# Jaycee Lydian

FULL STACK DEVELOPER - SEATTLE, WA

*20 years experience in startups and consulting*

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 jaycee-lydian

## Experience

### **Crowd Cow**

2020 - 2024

#### **Site Experience Lead**

- Led a cross-department team to redesign the UX and UI of every customer interaction point as well as implement a uniform design across the site and all landing pages
- Scaled core subscription base 50x, getting safe food to customers during Covid meat shortages
- Worked with stakeholders across departments to develop an intelligent meat substitution algorithm, reducing stuck orders by 90% and getting meat to customers on time
- Acted as team lead, including launching a renewed hiring initiative and revamped onboarding process
- Prevented at least \$600k in tangible losses by fighting ongoing gift card fraud attacks, much more intangibly by bringing authentication and authorization inline with current best practices in cybersecurity
- Implemented a Stripe Elements express checkout increasing conversion and reducing customer friction
- Rewrote and tested key infrastructure related to payments, promotions, and notifications to ease customer pain points, increasing maintainability and resiliency

### **IMOTION CREATIVE**

2003 - 2020

#### **Owner**

- Lead developer and consultant, creating custom websites and web apps for SMB

### **LLLReptile (Long-term Contract)**

2003 - 2020

#### **Web Consultant**

- 2020: Led a team of contractors in migrating all infrastructure from dedicated hosting to AWS cloud
- 2019: Created Android Point of Sale (React/Cordova), smoothing operations by linking retail store sales and inventory to website and Quickbooks (GraphQL API)
- 2018: Increased website sales by 20% by connecting website catalog to Google Shopping
- 2015: Orchestrated a mobile-responsive frontend overhaul to meet changing demographics, ported backend to Symfony to reduce technical debt and increase maintainability
- 2012: Reduced accounting labor by integrating website with Quickbooks for inventory and order tracking
- 2010: Developed employee portal (Ruby/Rails) for manager-employee and inter-store communications, including timecards with payroll reports, lowering payroll costs
- 2003: Unified retail and wholesale websites and inventory using a bespoke multisite MVC framework with admin panel (PHP)

## Skills

**Languages:** JavaScript/TypeScript, Ruby, Python, PHP, GraphQL, SQL, CSS3/Sass, HTML5

**Technologies:** AWS, ReactJS, Node.js, Ruby on Rails, Django, Symfony, Git, Linux, MySQL