

## User Testing for Probate Bond Form

### Tester Name:

Kortnee Cribby

### Have You Ever Used, Seen, or Heard of a Probate Bond Form?

No

### What Role/s Were You Given to Fill Out?

1 Fiduciary and No Surety

### Did You Run Into Any Issues That You Had Questions or Concerned About?

No the interface was quick and easy

### How Long Did It Take You to Fill Out the Form?

Very fast probably around 3 minutes

### When You Previewed The Final Form Were You Able to See Everything You Filled Out as Well as Your Signature?

Yes my information was implemented correctly and I signed with my mouse as the fiduciary

### Were You Able to Download a Copy of the Form?

Yes I have a zip file

### Please Provide Any Additional Feedback If You Have Any:

Very first screen where you accept terms Step 2 and 3 are on the same line

### Tester Name:

Kellee Cribby

### Have You Ever Used, Seen, or Heard of a Probate Bond Form?

No

### What Role/s Were You Given to Fill Out?

2 Fiduciaries and 2 personal suretors

### Did You Run Into Any Issues That You Had Questions or Concerned About?

Should I be able to see the red code on top?

### How Long Did It Take You to Fill Out the Form?

Around 5 minutes

### When You Previewed The Final Form Were You Able to See Everything You Filled Out as Well as Your Signature?

Yes, I just made up random names and addresses

### Please Provide Any Additional Feedback If You Have Any:

Really liked how easy the signing process was usually is such a pain to sign things on laptop.

### Tester Name:

Brian Cribby

### Have You Ever Used, Seen, or Heard of a Probate Bond Form?

Yes for my parents estate

### What Role/s Were You Given to Fill Out?

1 fiduciary and corporate suretor

### Did You Run Into Any Issues That You Had Questions or Concerned About?

I used spaces for phone number but it said it was capped at 11 characters.

### How Long Did It Take You to Fill Out the Form?

5 minutes

### When You Previewed The Final Form Were You Able to See Everything You Filled Out as Well as Your Signature?

Yes filled out on my form and was able to sign on my phone which then downloaded to my email

**Please Provide Any Additional Feedback If You Have Any:**

Am I supposed to sign as the suretor 3?

**Tester Name:**

Jenny King

**Have You Ever Used, Seen, or Heard of a Probate Bond Form?**

No

**What Role/s Were You Given to Fill Out?**

2 fiduciaries and 1 personal suretor

**Did You Run Into Any Issues That You Had Questions or Concerned About?**

No

**How Long Did It Take You to Fill Out the Form?**

3 minutes

**When You Previewed The Final Form Were You Able to See Everything You Filled Out as Well as Your Signature?**

Yes

**Please Provide Any Additional Feedback If You Have Any:**

Thought this was an easy process I wish all forms filled out like this