

Bryvin Durham

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Education

WESTERN GOVERNORS UNIVERSITY

- Bachelors of Science, Cybersecurity and Information Assurance (Expected May 2027)
- ServiceNow Application Developer Certification (Expected September 2025)

Work Experience

C2 PLUMBING, WHITTIER, CA

ELECTRIC WATER HEATER TECHNICIAN APPRENTICE (JANUARY 2024-PRESENT)

- Evaluated job needs and identified the necessary tools and equipment needed for task completion.
- Successfully installed electric water heater systems in commercial environments.
- Ensured that safety standards and building regulations are met.
- Managed time skillfully, reducing any inconvenience to clients.

SAHARA LV, LAS VEGAS, NV

VALET (FEBRUARY 2023-JANUARY 2025)

- Provided exceptional guest service by addressing interactions with empathy, efficiency, and a solution-oriented approach.
- Proficiently operated the Computer Valet Parking System software to streamline parking operations.
- Consistently adhered to Standard Operating Procedures and followed driving laws to ensure safety and prevent potential issues.
- Performed cash handling tasks, such as making change, balancing and recording cash drawer, or distributing tips.

COSMOPOLITAN LV, LAS VEGAS, NV

SPA CONCIERGE/RECEPTION (JUNE 2020-JANUARY 2022)

- Efficiently managed simultaneous tasks, including handling telephone inquiries and inputting spa reservation details, to optimize customer service.
- Developed strong rapport with guests upon arrival, while expertly managing payment transactions and addressing any questions for a smooth sail.
- Maintained strict confidentiality and compliance with regulations when tasked to handle sensitive information.
- Assisted in offline processing of transactions when network downtime occurred, ensuring uninterrupted customer service.

Relevant Skills

- GitHub Portfolio: Showcases front-end development projects emphasizing DOM manipulation, React components, and responsive design using HTML, CSS, and JavaScript. Demonstrates proficiency in event handling, conditional rendering, and form management in React. Explore my work at github.com/scruffmcgruff0.