

Scrum Master

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Observing

Listening, watching, trying to see behavioral patterns, looking for improvement opportunities, feeling for system and team health, sensing customer outcomes, etc.

Responsible

Being neutral to the content gives the SM a unique opportunity to observe the systemic behaviors in the Team and the environment. Once detected, the SM must make these patterns observable to others, so that they can change or amplify them for improvement.

Responsible Helping with Actively Avoid Scrum is Silent

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Self-education

Participating in events and conferences, visiting other teams, learning from others, reading books and online, being active in Agile community, etc.

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