

Scrum Master

Supporting self-organisation

Engaging silent or reticent people, toning down dominant persons, teaching how to decide as a group, protecting against externally assigned responsibilities, discussing how to work together, etc.

Responsible

Personally, I don't "trust" self-organisation. We don't have a strong existing culture, and thus an unsupported self-organisation often leads to poor self-organized states (traditional shapes, people bullying each other, free-riders, fear of responsibility, etc.). The SM must help the team toward good shapes.

Responsible Helping with Actively Avoid Scrum is Silent

11

Scrum Master

Improving communication

Connecting people who need information from one another, establishing effective meeting practices, teaching people how to provide good feedback and how to listen, etc.

?

12

Responsible Helping with Actively Avoid Scrum is Silent

AGILECRAFT x Reaktor

© Petri Heiramo, Agilecraft Oy, 2010-2020, all rights reserved, but you can use these cards freely with appropriate attribution.