

Scrum Master

Observing

Listening, watching, trying to see behavioral patterns, looking for improvement opportunities, feeling for system and team health, sensing customer outcomes, etc.

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Responsible Helping with Actively Avoid Scrum is Silent

AGILECRAFT x Reaktor

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Observing

Listening, watching, trying to see behavioral patterns, looking for improvement opportunities, feeling for system and team health, sensing customer outcomes, etc.

Responsible

Being neutral to the content gives the SM a unique opportunity to observe the systemic behaviors in the Team and the environment. Once detected, the SM must make these patterns observable to others, so that they can change or amplify them for improvement.

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