

# Scrum Master

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## Team formation

Guiding Team through a process of Forming, Storming, Norming, Performing; establishing conditions for advancement, facilitating activities to ease the process, etc.

## Responsible

Forming into a proper team is maybe the most important factor in improving the overall system. Spontaneous team formation is very rare, and the SM's job is to help this rare occurrence become common, by supporting the Development Team through the process.

Responsible Helping with Actively Avoid Scrum is Silent

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## Formal change management

Ensuring proper planning, decision-making, and documentation for change requests, keeping track of current changes in progress, reporting on changes, ensuring contractual updates, etc.

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