Sean Chow

✉ me@seanchow.com
 github.com/scseanchow
 linkedin.com/in/sean-chow
 (917) 699-8352
 seanchow.com

SKILLS

Product Skills:
A/B Testing, Agile Development, Product Roadmapping, Customer Interviews, Partnership Management, User Research, User Experience

Product Tools:
Looker, Metabase, Salesforce, Zendesk, Figma, Crossbeam, JIRA, Excel

Programming Languages:
Python, Javascript, Typescript, HTML5/CSS3, SQL, Java, C

Technologies:
Docker, Kubernetes, GKE, ECS, EKS, Jenkins, SQL, React/Redux, Django, Webpack, Flask, NodeJS, EmberJS

EDUCATION

University of Guelph
Software Engineering Co-op
Grad. May 2020

TEACHING

Teaching Assistant
Software Design - CIS*1250
Conducting labs teaching the basics of software development and marking.

WORK EXPERIENCE

Kong Oct 2021 – Present
Senior Product Manager New York, NY
- Owned the product roadmap, open source engagements and shipping of features through agile development for the Kubernetes team
- Created multiple new products from identified problems, ultimately bringing new products from idea to creation and ultimately go-to-market which included sales/technical enablement, developer advocacy and blog posts
- Collaborated with engineering on technical specifications for marquee features such as the Kong Gateway Operator, Gateway API support and Kubernetes support for Kong's SaaS product

Datadog May 2020 – September 2021
Product Manager New York, NY
- Led strategic planning for the Marketplace team, owning the product strategy, road map and shipping of features, through creation of product specifications and agile development
- Grew the partner integration ecosystem by overseeing the on-boarding and development of 80+ technology partner contributions from product specification phase to release, including the launch of go-to-market activities
- Brought the Datadog Marketplace from ideation to go-to-market, launching an ecosystem of partner created integrations and products that could be sold directly to customers

Datadog May 2019 - Aug 2019
Product Manager Intern New York, NY
- Led strategic planning for the containers integration team, focusing on the instrumentation and visibility of the Datadog agent on platforms such as Kubernetes, GKE and EKS, growing adoption of the integrations by 21%
- Wrote a product specification and coordinated engineering and design work to improve the live containers page, releasing with a go to market strategy including blog posts, dashboards, a PRFAQ and marketing material
- Conducted over 30 customer interviews, gathering insight and driving the product vision through the creation of quarterly OKRs

Wave Jan 2019 - May 2019
Software Engineer Intern Toronto, ON
- Part of the developer systems team, creating tools and solving problems to increase developer efficiency and reliability
- Developed a command line tool in Typescript to monitor local developer systems and reduced local Docker development build time by 120%

PROJECTS

Just a Bit
- Used the Coinbase API to create an Android application to act as a secure point of sale for street performers

Veil
- Veil was an Android application used to solve the issue of health record information transfer in rural communities
- Built an offline information transfer system to encrypt and transfer health records peer to peer Using the Right Mesh API through a mesh network